`Texas Nonprofit Hospitals* Part II Summary of Current Hospital Charity Care Policy and Community Benefits for Inclusion in DSHS Charity Care Manual as Required by Texas Health and Safety Code, § 311.0461** 2021						
Facility Identificatio	on (FID):	391525	(Enter 7-digit F	ID# from at	tached hospi	cal listing)***
Name of Hospital:	CHI St. Luke's	Health Brazos	port		County:	Brazoria
Mailing Address:	100 Medical Drive,	Lake Jackson,	Texas 77566			
Physical Address if different from above:						
Effective Date of the	e current policy:	07/01/20	022			
Date of Scheduled R	Revision of this pol	<b>icy:</b> 07	/01/2025			
How often do you re	-		<u>.</u>			
Provide the followin care.	-	t <b>he office and</b> nt Financial Se	-	n(s) proces	ssing reques	its for charity
	197 Abner Jackson,					
				Title:	Director of	Business Office
Phone: (979) 415-2	2212		Fax	: (979	) 285-1730	
Person completing this	s form if different fro	om above:				
Name: Jason Case	у		Pho	ne: <u>(</u> 979	) 285-1802	
*This summary form is to be completed by each nonprofit hospital. Hospitals in a system must report on an individual hospital basis. Public hospitals, for-profit hospitals participating in the Medicaid						

disproportionate share hospital program and exempt hospitals are not required to complete this form. This form is only available in PDF format at DSHS web site: <u>https://www.dshs.texas.gov/chs/hosp/hosp3.aspx</u> under 2021 Annual Statement of Community Benefits

Standard.

\*\* The information in the manual will be made available for public use. Please report most current information on the charity care policy and community benefits provided by the hospital.

\*\*\* The list is also available on DSHS web site: <u>http://www.dshs.texas.gov/chs/hosp/</u>

# I. Charity Care Policy:

1. Include your hospital's Charity Care Mission statement in the space below.

As part of its mission, CHI St. Luke's Health System provides care to patient without financial means for hospital services who present themselves for care at CHI St. Luke's Health Baylor College of Medicine Medical Center or related entities without regard for race, creed, color, or national origin and who are classified as financially or medical indigent.

2. Provide the following information regarding your hospital's current charity care policy.

a. Provide definition of the term **charity care** for your hospital.

Charity - providing funding or otherwise financially supporting health care on an inpatient or outpatient basis to a person classified by CHI St. Luke's Health as "financially indigent", "medically indigent", or providing funding or otherwise supporting health care services to indigent persons through other non-profit or public outpatient clinics, hospitals, or health care organizations.

 $\square$  5. Other, specify

300%

b. What percentage of the federal poverty guidelines is financial eligibility based upon? Check one. 5

1.100%	4. <200%
1.100/0	4. \$20070

2. <133%

3. <150%

c. Is eligibility based upon net or ☑ gross income? Check one.

d. Does your hospital have a charity care policy for the Medically Indigent?

☑ YES NO IF yes, provide the definition of the term **Medically Indigent**.

An uninsured or under-insured person whose catastrophic illness or injury results in a hospital balance (after payment by third-party payers) that exceeds a specific percentage of the annual gross income, and the person is financially unable to pay the balance

e. Does your hospital use an Assets test to determine eligibility for charity care? ✓ YES NO If yes, please briefly summarize method. A financial statement is required from the patient and a credit report is run. Additional information may be requested such as a tax return, check stubs, bank statements and/or county appraisal district tax records.

f. Whose income and resources are considered for income and/or assets eligibility determination?

- 1. Single parent and children
- 2. Mother, Father and Children
- 3. All family members

- 4. All household members
- 5. Other, please explain
- g. What is included in your definition of income from the list below? Check all that apply.
- ☑ 1. Wages and salaries before deductions
- ☑ 2. Self-employment income
- ☑ 3. Social security benefits
- ☑ 4. Pensions and retirement benefits
- $\square$  5. Unemployment compensation
- $\square$  6. Strike benefits from union funds
- ☑ 7. Worker's compensation
- ☑ 8. Veteran's payments
- ☑ 9. Public assistance payments
- ☑ 10. Training stipends
- ☑ 11. Alimony
- ☑ 12. Child support
- ☑ 13. Military family allotments
- ☑ 14. Income from dividends, interest, rents, royalties
- ☑ 15. Regular insurance or annuity payments
- ☑ 16. Income from estates and trusts
  - 17. Support from an absent family member or someone not living in the household
  - 18. Lottery winnings
  - 19. Other, specify
- 3. Does application for charity care require completion of a form? ☑ YES NO

If YES,

# a. Please attach a copy of the charity care application form.

- b. How does a patient request an application form? Check all that apply.
- ☑ 1. By telephone
- ☑ 2. In person
- $\square$  3. Other, please specify

c. Are charity care application forms available in places other than the hospital?

 $\ensuremath{\boxtimes}$  YES NO If, YES, please provide name and address of the place.

 $\checkmark$ 

d. Is the application form available in language(s) other than English?

☑ YES NO

If yes, please check

Spanish 🗹 1 Other, please specify

German, Vietnamese, Chinese

- 4. When evaluating a charity care application,
  - a. How is the information verified by the hospital?

1. The hospital independently verifies information with third party evidence (W2, pay stubs)

- 2. The hospital uses patient self-declaration
- ☑ 3. The hospital uses independent verification and patient self-declaration

b. What documents does your hospital use/require to verify income, expenses, and assets? Check all that apply.

check all that a	
$\square$	1. W2-form
	2. Wage and earning statement
$\square$	3. Paycheck remittance
$\square$	4. Worker's compensation
	5. Unemployment compensation determination letters
$\square$	6. Income tax returns
	7. Statement from employer
$\square$	8. Social security statement of earnings
$\square$	9. Bank statements
$\square$	10. Copy of checks
	11. Living expenses
	12. Long term notes
	13. Copy of bills
	14. Mortgage statements
	15. Document of assets
	16. Documents of sources of income
	17. Telephone verification of gross income with the employer
$\square$	18. Proof of participation in $gov't$ assistance programs such as Medicaid
$\square$	19. Signed affidavit or attestation by patient
	20. Veterans benefit statement
	21. Other, please specify

- 5. When is a patient determined to be a charity care patient? Check all that apply.
  - ☑ a. At the time of admission
  - ☑ b. During hospital stay
  - ☑ c. At discharge
  - ☑ d. After discharge
    - e. Other, please specify
- 6. How much of the bill will your hospital cover under the charity care policy?
  - a. 100%
  - b. A specified amount/percentage based on the patient's financial situation
    - c. A minimum or maximum dollar or percentage amount established by the hospital
    - d. Other, please specify
- 7. Is there a charge for processing an application/request for charity care assistance?

YES ☑ NO

 $\square$ 

- 8. How many days does it take for your hospital to complete the eligibility determination process? 30
- 9. How long does the eligibility last before the patient will need to reapply? Check one.
  - ☑ a. Per admission
    - b. Less than six months
    - c. One year
    - d. Other, specify
- 10. How does the hospital notify the patient about their eligibility for charity care? Check all that apply. Check all that apply?
  - a. In person
  - b. By telephone
  - ☑ c. By correspondence
    - d. Other, specify
- 11. Are all services provided by your hospital available to charity care patients?
  - YES ⊠NO

If NO, please list services not covered for charity care patients (e.g. transplant services, ER services, other outpatient services, physician's fees). Cosmetic and other non-medically necessary services

12. Does your hospital pay for charity care services provided at hospitals owned by others?

☑ YES NO

# II. Community Benefits Projects/Activities:

Provide information on name, brief description (3 lines), target population or purpose (3 lines) for each of the community benefits projects/activities CURRENTLY being undertaken by your hospital (example: diabetes awareness). n/a

### **Additional Information:**

Use this space if more space is required for comments or to elaborate on any of the information supplied on this form. Please refer to the response by question and item number.

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**NOTE:** This is the twenty-first year the charity care and community benefits form is being used for collecting the information required under Texas Health and Safety Code, § 311.0461. If you have any suggestions or questions, please include them in the space below or contact Dwayne Collins, Center for Health Statistics, Texas Department of State Health Services at (512)776-7261 or fax:(512)776-7344 or E-mail: dwayne.collins@dshs.texas.gov.

Name of Hospital:	City:
Contact Name:	Phone:

7

Suggestions/questions: