

Incident Notification & Activation

July 4th Flooding

- 8:00 AM – Notified of flooding event in Kerr County
- Activated by TDEM to report to Disaster District EOC 24 (DDEOC24) in Comal County
- Mission: Staff the ESF-8 desk, support local response with health and medical needs, establish and maintain situational awareness



DDEOC-24 Operations

- 8:00 AM – Notified of flooding event in Kerr County with potential mass casualties
- Activated by TDEM to report to Disaster District EOC 24 (DDEOC24) in Comal County
- Mission: Staff the ESF-8 desk, support local response with health and medical needs, establish and maintain situational awareness



DDEOC-24 Operations cont.

- 12:00 PM – Mass fatality concerns confirmed – local capacity exceeded
- Region 8 deployed RPR-2, MERC unit and RPR-3, morgue storage trailer
- Mission: Support local jurisdiction with immediate surge capacity for decedent management



Transition to Unified Command

- July 5th – After 24 hours, staff transitioned from DDEOC → Unified Command in Kerrville (ESF-8 Desk)
 - Coordinated public health and medical needs (EMTF, TMORT, hospitals, HHSC behavioral health)
 - Supported resource mobilization (processed and tracked mission requests for fatality management, behavioral health, and vaccinations)
 - Provided direct technical assistance and liaison support to Kerr Co and Kerrville officials regarding public health concerns
- Mission: Ensure timely situational awareness, resource coordination, and public health support to local officials



Mass Fatality Management Operations

- Local operations set up at Grimes Funeral Home
 - Secured area, controlled access, onsite command trailer, separate staff break area
- Decedent storage augmented by additional refrigerated trailers (TFDA and RACs) Total Capacity:
- Partners: JPs, funeral homes, TFDA, TMORT, DSHS R8, TX Rangers, DPS CID
- TMORT deployed a small morgue operations team to assist with decedent processing
- Tx Rangers and DPS CID responsible for decedent identification and family notifications
- TFDA assisted responsible with decedent tracking
- Region 8 provided technical assistance, consultation and overall coordination of fatality management operations



Family Assistance Center Establishment

- Collaboration with:
 - HHSC Disaster Behavioral Health Team
 - Texas Division of Emergency Management
 - American Red Cross
 - City of Kerrville
- Site Selection Process:
 - Worked with Kerrville City Manager to identify potential sites
 - Conducted site assessments and selected a suitable site



Family Assistance Center Establishment

The team selected BT Wilson Education Building

- Ability to control access to building
- Layout of building was ideal with multiple large rooms (band hall, choir room, library, etc.)
- ADA compliant
- Not near the river



Family Assistance

Components:

- Behavioral health wing with breakout rooms for sensitive conversations
- Dining hall
- Services wing
- Childcare center
- Mother's nursing / changing room

SERVICES

CHILDREN'S DISASTER SERVICE
CHILDCARE DURING VISIT.

CRISIS RESPONSE MINISTRY
PROVIDES CRISIS COUNCIL.

DMV/VOTER REGISTRATION
APPLICATIONS FOR CERTIFIED COPY OF VEHICLE TITLE AND/OR A TEMPORARY PERMIT FOR VEHICLE, PROPERTY TAX EXTENSIONS, DRIVER LICENSE REPLACEMENT. WILL HELP WITH FILLING OUT FORMS.

FEMA
HELP WITH FUNERAL AID APPLICATION.

HHS 2-1-1
INFORMATION REFERRALS AND RESOURCE NAVIGATION.

HILL COUNTY MHDD
EMOTIONAL SUPPORT AND REFERRALS TO COMMUNITY AGENCIES.

KERRVILLE PETS ALIVE
SUPPLIES FOR PETS (FOOD, LEASHES, BLANKETS, ETC., AND INFORMATION TO REPORT MISSING OR FOUND PETS. INFORMATION FOR PET MEDICAL CARE, CREMATION, ETC.

KERR COUNTY CLERK
APPLICATIONS FOR LAND RECORDS, BIRTH/DEATH/MARRIAGE CERTIFICATES, AND PASSPORTS. HELP WITH APPLICATIONS BUT MUST BE TAKEN TO THE MAIN OFFICE.

MEXICAN CONSULATE
NOT ON SITE: HAVE AN EMERGENCY PHONE NUMBER FOR FAMILIES NEEDING CONTACT.

NOVA
FAMILY NAVIGATORS TO GUIDE THROUGH CENTER.

RED CROSS
FINANCIAL ASSISTANCE (PER FATALITY); ASSISTANCE TO TRANSPORT REMAINS; TRAVEL ASSISTANCE UP TO 4 FAMILY MEMBERS; LODGING ASSISTANCE FOR UP TO 4 FAMILY MEMBERS; MENTAL HEALTH; SPIRITUAL CARE CAN CONNECT WITH OTHER STATES.

SALVATION ARMY
FINANCIAL SUPPORT.

SOCIAL SECURITY ADMINISTRATION
GET PROOF OF SOCIAL SECURITY CARD AND BENEFITS, PROCESSING REPLACEMENT SOCIAL SECURITY CARD, AND PROCESSING NEEDS FOR REPLACEMENT BENEFITS.

TX DEPARTMENT OF INSURANCE
ANSWER QUESTIONS ABOUT INSURANCE AND HELP CONTACT INSURANCE COMPANIES, EXPLAINING THE CLAIMS PROCESS. HELP NAVIGATE DENIAL LETTERS.

TX RIO GRANDE LEGAL AID
LEGAL INFORMATION/REFERRALS AND FREE CIVIL LEGAL SERVICES HELP FOR LOW INCOME.

TX WORKFORCE SOLUTIONS
APPLICATIONS FOR UNEMPLOYMENT, SKILLS TRAINING, AND RENTAL HELP OR FOOD.

VETERAN SERVICES
HELP VETERANS OR VETERAN'S FAMILY WITH MILITARY BENEFITS, FINANCIAL HELP, HOUSING, MEDICAL NEEDS, AND OTHER RESOURCE REFERRALS.

WALTER THERAPY ANIMALS
PROVIDE COMFORT ANIMALS WHILE AT CENTER



Family Assistance

DSHS South Central Texas

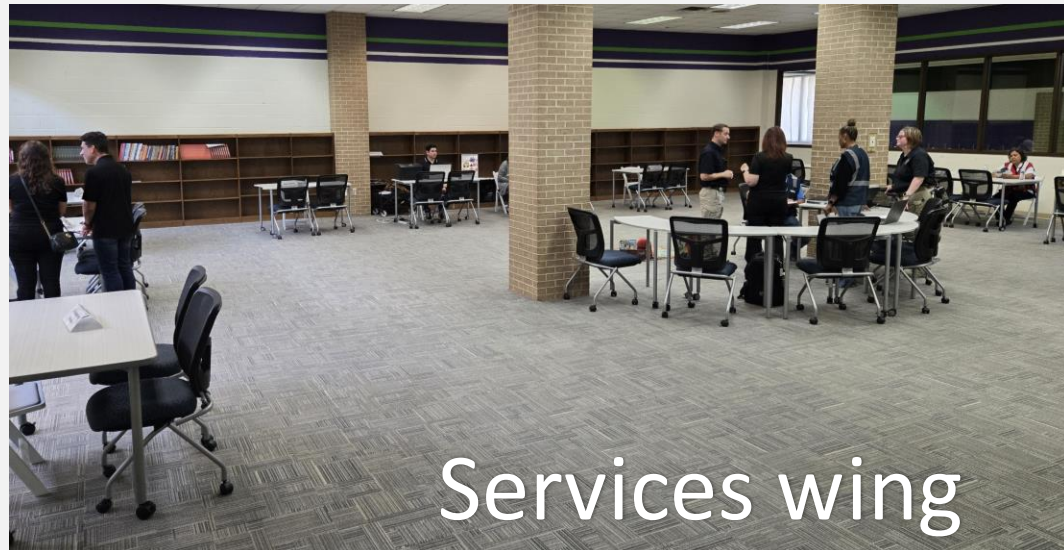
Public Health Region 8 Serving You



Dining hall



Breakout Room



Services wing



Nursing / Changing

Flood Response Vaccines

Provided Tdap and Hepatitis A vaccines to First Responders and community members in collaboration with:

- Peterson Regional Medical Center
- Emergency Medical Task Force 8 AMBUS and Mobile Medical Units

Vaccine efforts began on July 10th and continued through August 4th

- 897 doses of Tdap administered
- 896 doses of Hepatitis A administered



Flood Response Vaccines

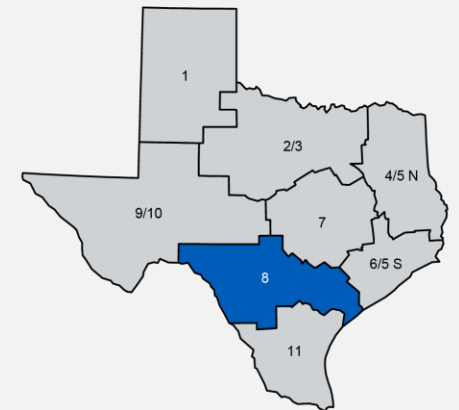
DSHS South Central Texas

Public Health Region 8 Serving You

Mobile clinics were implemented to take the vaccine out to the responders and communities after initial clinics were held at the Kerrville Staging Center.

Clinics were offered to first responders and community members at Fire Department locations in Hunt, Ingram, Divide, Mountain Home, Center Point, Kerrville and Sisterdale.

EMTF-8 Ambus and Mobile Medical Units provided vaccines to First Responders and the community in Hunt, Ingram, Center Point and Kerrville Staging



Flood Response Vaccines

Community-based clinics were offered at City West Church in Ingram, Peterson Home Health Office in Kerrville and the Center Point ISD cafeteria.

Mobile teams provided vaccines at the youth camp sites to staff and first responder teams

Doses administered were entered into the Texas Immunization Information System – ImmTrac2

