

# EMS Complaints and Investigations Report

## EMS Education Programs



### Complaints Related to Emergency Medical Services (EMS) Education Programs

Sources	Count
Client/Consumer/Patient	3
Employee	1
Internally Generated	1
<b>Total</b>	<b>5</b>

Reason and Basis	Count
EMS Course Issues	1
Standard of Product	4
<b>Total</b>	<b>5</b>

Resolved	Count
Unsubstantiated	1
<b>Total</b>	<b>1</b>

Discipline Taken	Count
Discipline	0
<b>Total</b>	<b>0</b>

Remained Open	Count
Under Investigation	4
<b>Total</b>	<b>4</b>



<b>Resolved from Previous Years</b>	<b>Count</b>
Inconclusive	1
No Violation	1
Substantiated	2
Probated Suspension	1
<b>Total</b>	<b>5</b>

<b>Remained Open with Total Days Open</b>	
<b>Reason and Basis</b>	<b>Days Open</b>
EMS Course Issues	134
Failure to Provide Standard Care	265
Failure to Provide Standard Care	65
Failure to Provide Standard Care	56
<b>Total Complaints Remaining Open</b>	<b>4</b>

