# COMPLIANCE SECTION CONSUMER SAFETY BRANCH

## DSHS RETAIL FOODS



## FY25 ANNUAL ANALYSIS FINAL ENFORCEMENT ACTIONS

Pursuant to 25 Texas Administrative Code 1.553(a)(1)(2)

## **PURPOSE, MISSION AND VISION**

DSHS Retail Foods Group strive to prevent foodborne illness in the Lone Star State through personal and professional excellence. This endeavor involves the help of all public health regions, state and federal agencies, local and city health departments, private industry, and the public.

Through teamwork and diligent effort, the group accomplish its mission to protect public health through the efficient operation of a comprehensive retail food protection program focusing on education, training, and enforcement oversight, which will ultimately reduce the potential for foodborne illness in Texas.

#### RETAIL FOODS OPERATORS LICENSE TYPES

Retail Food Establishments -2301

Food Stores-2301

Mobile Food Units-2302

Roadside Food Vendors-2302

School Food Establishments- 2350

Temporary Retail Food Establishments-2302

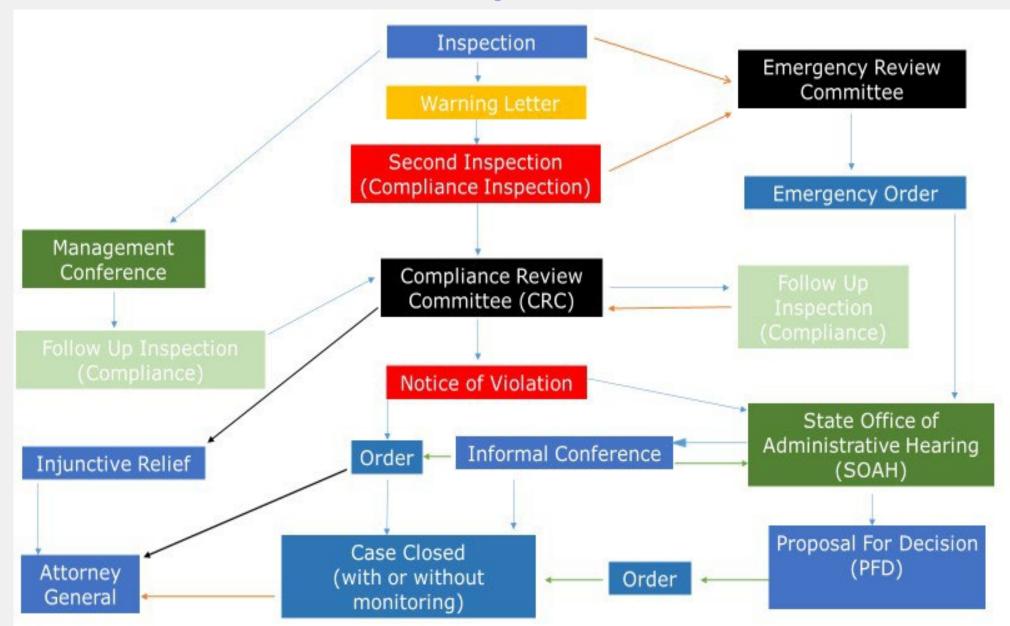
Retail Inspector for Truck Wreck/Emergency-2380

Non Profit Inspection Program-2351

Retail Standardization Program-2360



#### **Retail Foods Compliance Flowchart**





#### **Cases referred to Compliance**

• Ninety-eight (98) cases were referred in total

 All thirty-eight (38) cases were triaged through Compliance Review Committee (CRC)





#### **Outcomes**

#### After triage at CRC:

- Eighty-three (83) Notice of Violation (NOV) letters were cleared to be issued
- Twelve (12) cases were cleared to be referred to the Attorney General for Injunctive Relief
- Three (3) cases were returned to program



## **Informal Conference (IC)**

Zero (0) cases were held at an IC



#### **State Office of Administrative Hearings (SOAH)**

Compliance referred nineteen (19) cases to SOAH, at the request of the Respondent pursuant to HSC Sec. 437.0186 and Chapter 2001, Government Code.

#### **SOAH REFERRAL**

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All Respondents were offered the opportunity to have their case(s) presented before an Administrative Law Judge.

#### **Orders & Agreements Processed**

- Fifty (50) Agreed Order/ Acceptance Order (AO)
  - An Agreed Order is issued after an informal conference to document and memorialize the settlement agreement reached between a Respondent and the Department.
  - An Acceptance Order is issued when a Respondent accepts the proposed disciplinary action in the Department's Notice.
- Twenty-four (24) Attorney General (AG) Referrals
  - Twenty-four cases were referred to the AG for further administrative and/or judicial remedies on Respondents who failed to and/or refuse to comply with a final order.



**Health Services** 

### **Cases Closed With or Without Monitoring**

Cases that have a finalized Order or an Agreement are either:

- Closed with monitoring
  - Terms and conditions to be met are still pending
- Closed without monitoring
  - All terms and conditions are met

#### Cases closed with or without monitoring cont.

Cases closed with monitoring: 34

Cases closed without monitoring: 78

Cases withdrawn: 0

#### **Penalty Amount Proposed/ Assessed**

\$96,178.50



#### **Penalty Amount Remitted/ Collected**

\$73,911.93



## Thank You