



CARE SERVICES UPDATE



Dear Administrative Agency (AA) and Care Coordinator Staff, see below for important announcements:

- 1) Strategies to Improve Hiring & Retention of Staff**
- 2) Tele-Behavioral Health: Assessing Patients and Providers for Fit**
- 3) FUNdamentals Call Updates**
- 4) Second Annual Update on ARV and Opportunistic Infection Care for Clients**
- 5) HIV Care Services Panel Meeting: Meet New AETC Medical Director and Staff**

Programmatic News Flash

1. Staffing & Sustainability Webinar: Strategies to Improve Hiring & Retention of Staff (Nov 20)

- Is your AIDS Service Organization (ASO) or Community-Based Organization (CBO) experiencing challenges hiring and retaining staff? Do you know your staff retention rate? Turnover, burnout, retention, and hiring are lynchpin factors in long-term viability and are common areas of organizational struggle — ASO and CBO staff turnover is often 20 to 30 percent higher than at similar organizations.
- Through interactive exercises and tools which organizations can immediately implement, this webinar will demonstrate how to assess and address staff hiring and retention challenges. Sign up here:

https://pcdc.zoom.us/webinar/register/2015724612690/WN_IqGw55UgQsOjEf00dJ6oAQ

2. Tele-Behavioral Health Webinar: Assessing Patients & Providers for Fit (Pt 2-Nov 20)

- The Alabama Department of Public Health will be presenting information on training and ethical considerations for clinical disciplines that serve constituents with behavioral health needs. Additional information will be provided on how to conduct a self-assessment with clinical providers and patients to determine professional and personal comfort levels pertaining to the use of tele-behavioral health services.
- Target audience includes: nurses, social workers, therapists, case managers, and behavioral health service providers.
- Visit [here](#) to learn more and register!

3. FUNdamentals Call Updates:

- Due to the Thanksgiving holiday season, this month's Fundamental call will take place on **November 19th**.
- There will be NO Fundamental call for December due to the holiday and travel season. Calls will resume January 23rd of 2019.

Clinical News Flash

4. Second Annual Update on ARV and Opportunistic Infection Care for Clients

- On **December 18, 2019**, from Noon to 1:00 p.m. via Zoom, Dr. Esther Fansami, a Pharm D and an HIV Care Service Panel Member will be leading the discussion and presentation on these necessary clinical updates. For more information and an invitation to the no-cost learning opportunity please contact: Liza Hinojosa at: liza.hinojosa@austin.utexas.edu.

5. HIV Care Services Panel Meeting: Meet New AETC Medical Director and Staff

- Sign up to attend the January HIV Care Services Panel Meeting on **January 23rd, 2020** from Noon to 1:00 p.m. via Zoom. Please contact Liza Hinojosa at: liza.hinojosa@austin.utexas.edu.