

# Supporting someone living with HIV?

## The Ryan White Program can help.

If you are working with someone living with HIV who needs assistance with their medical care, medications, or supportive services, the **Texas Department of State Health Services Ryan White HIV/AIDS Program (RWHAP) Part B** can help. Locate service areas on the program website: [dshs.texas.gov/hivstd/services](https://dshs.texas.gov/hivstd/services).

### How Does the Program Help?

**RWHAP** is a **payor of last resort**; it covers HIV-related care when your client or patient has no other support or has exhausted all other resources.

RWHAP services may include:

Service Category	Service Description
Outpatient Ambulatory Health Services (OAHS)	HIV-related medical visits, lab work, and specialty care
Medical Case Management (MCM)	Client-centered care coordination and support across the HIV care continuum
Non-Medical Case Management (NMCM)	Client-centered care coordination and support for medical and support services
Referrals for Healthcare Services (RHS)	Eligibility screening and connection to needed services
Mental Health Services	Outpatient psychological and psychiatric care
Substance Abuse Outpatient Care	Outpatient help for substance use disorders
Oral Health Services	Diagnosis, prevention, and treatment from licensed dental professionals
Medical Nutrition	Therapy nutrition assessments, supplements, and counseling per provider recommendation
Medical Transportation	Bus pass, ride share, or door-to-door service to medical and support appointments
Food Assistance	Delivered meals, food vouchers, or gift cards
Other services may include: Early Intervention Services, Emergency Financial Assistance, Home Health Care, Home and Community-Based Health Services, Health Insurance Premium and Cost Sharing Assistance, Hospice Services, Housing Services, Linguistics Services, Local AIDS Pharmaceutical Assistance, Other Professional Services, Outreach Services, Psychosocial Support Services, Rehabilitation Services, Respite Care, Substance Abuse Services (Residential), Child Care to attend medical appointments.	

 To find a complete list of services with descriptions, visit: [dshs.texas.gov/hivstd/taxonomy](https://dshs.texas.gov/hivstd/taxonomy).



## Who Qualifies for RWHAP Support?

A client may be eligible for RWHAP services if they:

- Have a confirmed HIV diagnosis
- Live in Texas
- Have a household income **at** or **below** 500 percent of the Federal Poverty Level (FPL)

## What Do Clients Need to Receive Support?

To apply, clients need to submit documentation showing their:

- HIV status
- Proof of income
- Proof of Texas residency

Clients must report any changes in income, insurance, or residence promptly. The program conducts eligibility reviews every six months to ensure enrolled clients still qualify for RWHAP services.

Once your client has their documentation in order:

- **If your facility or clinic offers RWHAP services:** Use the [TakeChargeTexas.gov](https://www.takecharge.texas.gov) portal (TCT) or your site's enrollment system to assess your client's eligibility for RWHAP services. If your site does not have access to TCT, follow the steps here to request access: [dshs.texas.gov/hivstd/tct/portal](https://dshs.texas.gov/hivstd/tct/portal).
- **If your facility or clinic does *not* offer RWHAP services:** Refer your client to a Ryan White provider using this link: [dshs.texas.gov/hivstd/services](https://dshs.texas.gov/hivstd/services).

### For more information, contact the HIV/STD program:

**Email** – [hivstd@dshs.texas.gov](mailto:hivstd@dshs.texas.gov)

**Phone** – 737-255-4300



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