# Closed captioning available at: https://tcc.1capapp.com/event/dshs/



# Introduction to Data Exchange

### Introductions

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### Overview

- Steps to Establish a Data Exchange Connection with the Registry
- Resources
- Contact Information

### Methods of Data Exchange

- Batch FTP
  - Unidirectional
  - Upload and processing delay
  - FTP Website or FTP Client
- Bidirectional
  - Exchange in both directions
  - Real-time
  - Via EHR



# Step 1: Site Registration and Renewal

- All your sites are registered with up-to-date site agreements
- Renew every 2 years, or when there are changes to:
  - The Point of Contact (POC)
  - Business name
  - Adding more than 5 new users
- Processing time 10 to 14 business days



# Assistance with Site Registration and Renewal

- Website <a href="http://www.lmmTrac.com">http://www.lmmTrac.com</a>:
  - ImmTrac2 Site Registration Guide (if <u>new</u> to ImmTrac2)
  - ImmTrac2 Site Renewal Guide (if <u>already</u> registered in ImmTrac2)
- ImmTrac2 customer support:
  - Phone: 800-348-9158 (Option 4)
  - Email: ImmTrac2@dshs.texas.gov

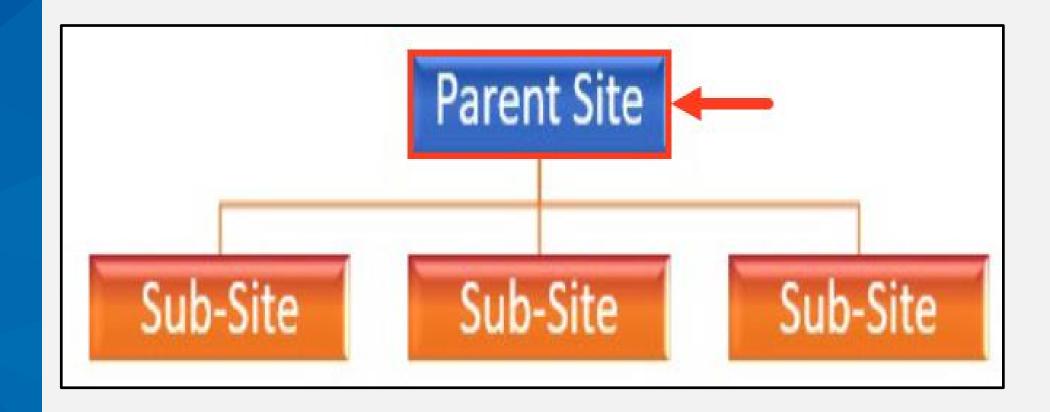


# Step 2: Complete the Registration of Intent (ROI)

- Indicates your interest
- Captures key information about your organization and Electronic Health Records (EHR) vendor

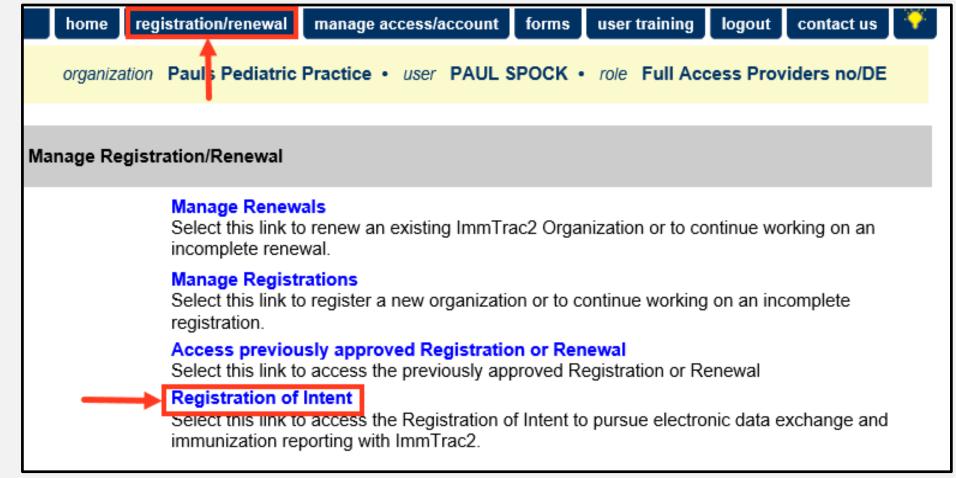


### Only Parent or Stand-Alone Sites Submit Data





### **Batch FTP ROI**





#### **Bidirectional ROI**

- Review the Bidirectional Readiness Checklist
- Email the registry at <a href="mailto:lmmTracMU@dshs.texas.gov">lmmTracMU@dshs.texas.gov</a>
- ROI will be emailed to your Point of Contact
- Fill out and return to the registry

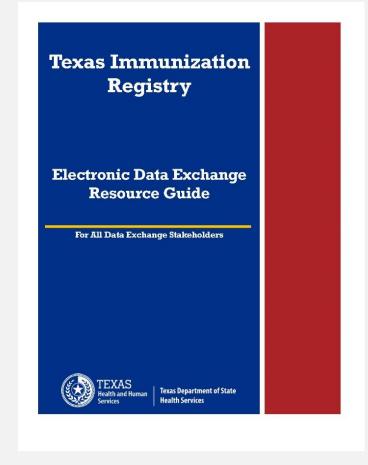


# Step 3: Set up a Data Exchange Connection

- Your POC receives login credentials
  - Credentials are only for data exchange
  - Assigned to the org, not individuals
  - Can be shared at the discretion of POC



### Data Exchange Resource Guide





## Step 4: Testing

- Perform and pass testing to state standards
- Testing allows you to:
  - Make sure you successfully send data
  - Resolve any data quality or technical issues
  - Familiarize yourself on new processes
  - Identify staff training needs
- Information sent during testing is **NOT** added to ImmTrac2.



### **HL7 Error Guide**



The Texas Immunization Registry:

Health Level Seven Error Guide for Electronic Data Exchange

Texas Department of State Health Services Immunization Unit

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ock No. 11-15703 ev. 06/2020



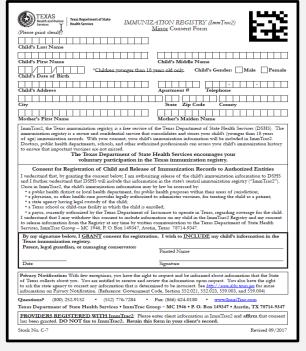
## Consents – A Significant Hurdle

Review your organization's registry consent processes

• State law requires individuals to give written consent

for data to be stored

 Registry consent is optional (opt-in) and different than other consents





# Patient Records Stored in the Registry AFTER Consent Signed

- Also, you must add patient to registry as a client
- Consent can be affirmed in two ways:
  - Online via the ImmTrac2 website, or
  - Electronically via data exchange
- Providers retain the consent form and save it in the patient's medical record
- PLEASE do not send the consent to the registry!



## **Testing Data Quality**

- Use your new data exchange account
  - Set up your connection
  - Send real example immunization records
  - Review and correct data quality or technical issues (your responsibility!)



# Work with Your EHR Vendor and our Interoperability Team

- You are responsible for resolving issues on your side
- For assistance on issues involve:
  - Your EHR vendor
  - Your IT team
  - Registry Interoperability team at State Office
- Take the lead with your EHR vendor
- Local and Regional staff do not train on Data Exchange



### **Step 5: Production**

- Submit patient records to the registry via data exchange!
- Records are reviewed for data quality issues
- Only error free data is accepted
- Check error reports regularly!
- Data Exchange contacts are notified you're in production
- Send historic immunization records



# Contact the Registry If There Are...

- Changes in EHR Vendor,
- Change in Point of Contact, or
- Testing new system upgrades



# Step 6: Ongoing Submissions of Data

- Submit records to the registry regularly
- Be responsible for data quality
- Review data quality reports regularly
- Work with your EHR vendor to correct errors
- Contact the registry for assistance and support



# Steps to Establish a Data Exchange Connection

- 1. All Your sites registered with up-to-date renewals
- 2. Submit Registration of Intent
- 3. Set up a data exchange connection
- 4. Data Exchange Testing
- 5. Production
- 6. Ongoing submission of data



#### Resource Guides

- Electronic Data Exchange Resource Guide, # 11-15231
- Data Quality Guide, # 11-15232
- Secure File Transfer Protocol Specifications, #11-15236
- HL7 2.5.1 Implementation Guide, #11-14872
- Texas Immunization Registry HL7 2.5.1 Error Guide, #11-15703

#### **Additional Resource Guides**

Registry Consent Overview, #11-15702

• ImmTrac2 Site Registration Guide, #11-15175

• ImmTrac Site Renewal Guide, #11-15252

Online training videos
 https://www.dshs.texas.gov/immunize/immtrac/User-Training/

## **Customer Support Phone Line**

- 800-348-9158, Monday Friday,
   available 8:00 am 4:30 pm Central Time
  - Option 1 Help for the general public (immunization records, etc.)
  - Option 2 ImmTrac2 user support
  - Option 3 Data exchange or the Interoperability Team
  - Option 4 Registrations and Renewals

#### **Email**

• ImmTrac2@dshs.texas.gov

Access, site registrations or renewals, ImmTrac2 user changes, registry trainings or publications

• ImmTracMU@dshs.texas.gov

Data exchange questions, promoting interoperability, data quality reports

### ImmTrac2 Website

- Used by health care organizations
- Gain access to ImmTrac2
- Look up registry client information
- Run reports
- Add immunizations
- https://immtrac.dshs.texas.gov/TXPRD/portalInfoManager.do

## Texas Immunization Registry Website

- Public facing
- How to opt-in or sign up as a registry client
- Get a copy of your immunization records
- Order registry publications or posters
- Locate other resources
- https://www.dshs.texas.gov/immunize/immtrac/



Texas Department of State Health Services

### Thank You!

From the Texas Immunization Registry

Q & A

ImmTrac2@dshs.texas.gov

Access, site registrations or renewals, etc.

ImmTracMU@dshs.texas.gov

Data exchange and promoting interoperability