



TEXAS
Health and Human
Services

**Texas Department of State
Health Services**

Emergency Medical Services and Trauma Registries (EMSTR) Vendor Webinar

October 2023

EMSTR Team

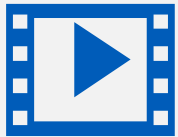
Webinar Reminders



All participants are automatically muted by webinar administrators.



Please type questions using the “Q&A” feature.



This webinar is being recorded for learning purposes.



The webinar team will provide an overview of each process.

Agenda

- EMSTR Overview
- Identity and Access Management: IAMOnline
- Activate Your Account
- Access MyApps Dashboard
- Web Services
- Access EMSTR
- Account Management
- Questions and Answers

EMSTR Overview



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EMSTR

- EMSTR is a statewide passive surveillance system that collects reportable event data from Emergency Medical Services (EMS) providers, hospitals, justices of the peace, medical examiners, and rehabilitation facilities.
- EMSTR includes four registries:
 - The EMS Registry;
 - The Acute Traumatic Injury Registry;
 - The Traumatic Brain Injury (TBI) Registry/ Spinal Cord Injury (SCI) Registry; and
 - The Submersion Registry.

Data Format Update

- EMSTR will upgrade to the National EMS Information System (NEMSIS) version 3.5.
- EMSTR will be compliant with the National Trauma Data Standard (NTDS) 2023 and the International Trauma Data Exchange (ITDX) 2023 data formats.
- NOTE – The projected date for the data modernization move and NEMSIS version 3.5 upgrade is November 10th, 2023.

IAMOnline

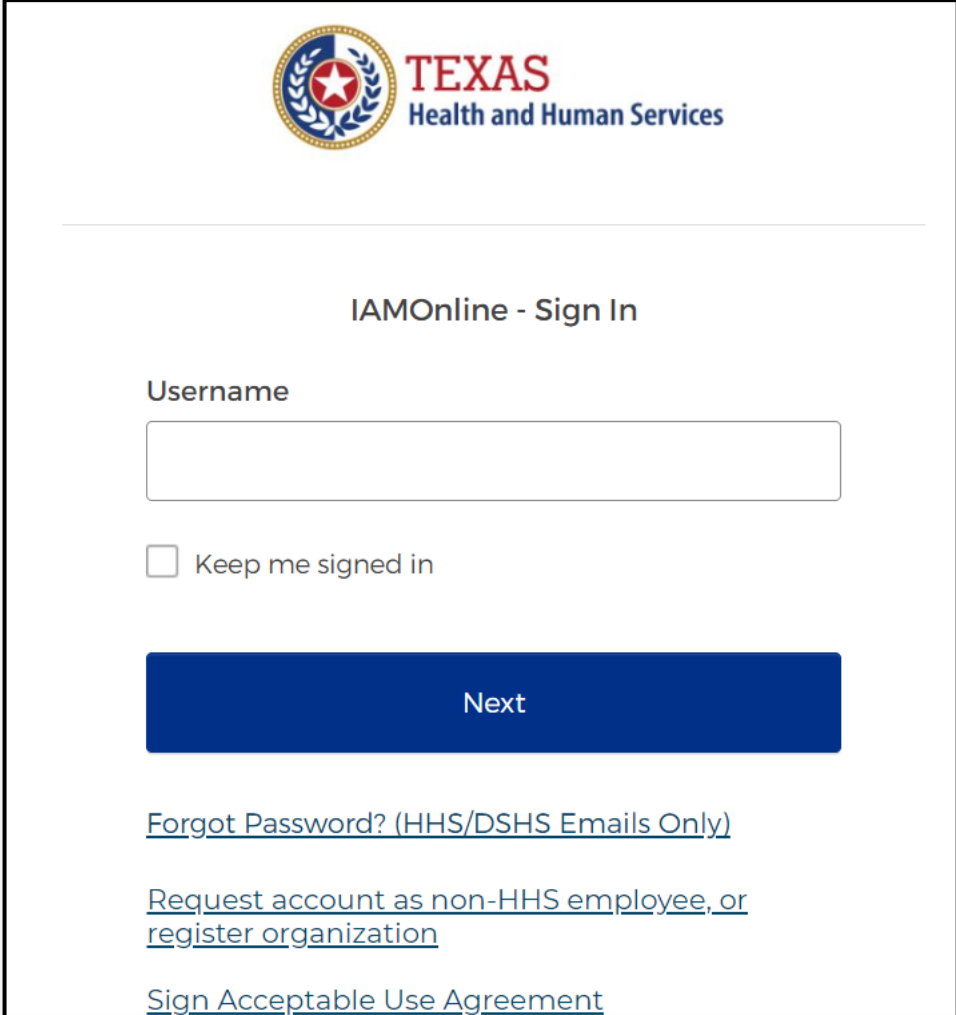


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IAMOnline (1 of 2)

- EMSTR will begin using the new Identity and Access Management (IAM) platform called **IAMOnline** beginning November 2023.
- All Texas Health and Human Services applications will be transitioning to IAMOnline.
- IAMOnline provides a more secure log-in process with an authentication feature.



The screenshot displays the IAMOnline Sign In interface. At the top left is the Texas Health and Human Services logo, featuring a circular seal with a star and the text "TEXAS Health and Human Services". Below the logo, the title "IAMOnline - Sign In" is centered. A "Username" label is positioned above a text input field. Below the input field is a checkbox labeled "Keep me signed in". A large blue button with the text "Next" is centered below the checkbox. At the bottom, there are three links: "Forgot Password? (HHS/DSHS Emails Only)", "Request account as non-HHS employee, or register organization", and "Sign Acceptable Use Agreement".

IAMOnline (2 of 2)

To access EMSTR, each person must complete the **one-time account set up** steps below:

- ☒ Activate your Account
- ☒ Set up Security Methods
- ☒ Review and Acknowledge the Acceptable Use Agreement (AUA) Form

After completing these steps, you can access EMSTR directly by logging in to your IAMOnline MyApps dashboard.

Activate Your Account



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Activate Your Account (1 of 2)

- Locate your **IAMOnline** registration email from noreply@okta.com.
- The activation email will be sent to your employee email address.

Hi [REDACTED],

Welcome to IAMOnline! Your account is active and ready for use. Access the portal using the below link:

Username: [REDACTED]@dshs.texas.gov

Activate Account

Please note that the link will only be active for seven (7) days for security reasons.

After accessing IAMOnline for the first time, set up will require a password, a phone number, and a security question for the account. The [Acceptable Use Agreement \(AUA\)](#) must be completed as well.

If you have any questions regarding how to complete this action, please review the IAMOnline [Web Help](#) and [FAQs](#). For further help or if this email was received in error, please contact the Help Desk at 512-438-4720 or 855-435-7181 (toll-free), 7:00 A.M. and 7:00 P.M. Central Time (CT), Monday-Friday.

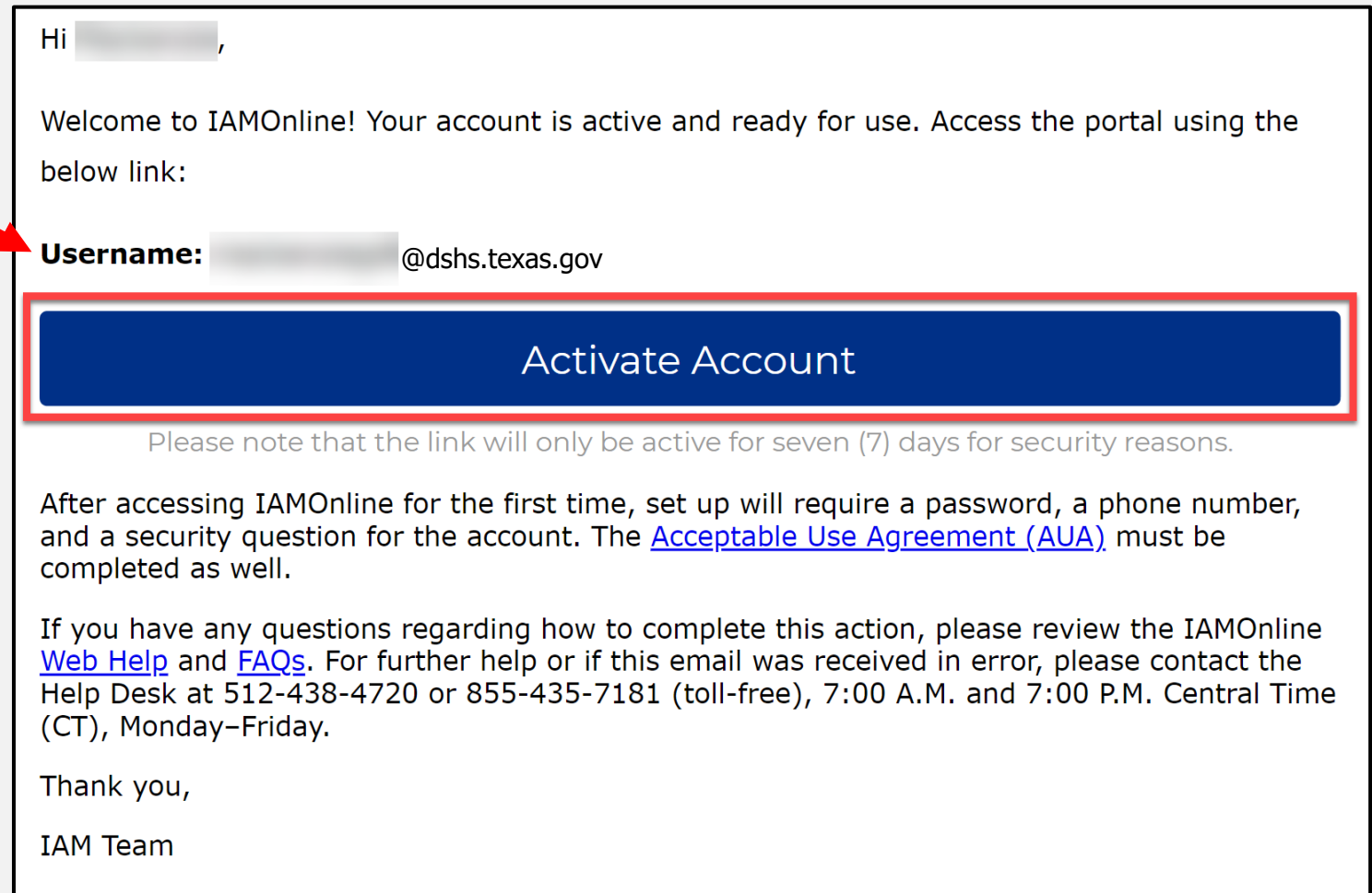
Thank you,

IAM Team

Activate Your Account (2 of 2)

- Your “username” is provided in the email.
- Click the “**Activate Account**” button to set up your account promptly.


NOTE – *The link will only be active for seven (7) days from receipt of email for security reasons.*



Set Up Security Methods (1 of 2)


Set up security methods to protect your account with a **password**, your **phone**, and a **security question**.

Set up security methods

 @dshs.texas.gov

Security methods help protect your IAMOnline account by ensuring only you have access.


Set up required



Password

Choose a password for your account
Used for access


Set up



Phone

Verify with a code sent to your phone
Used for access or recovery

Set up



Security Question

Choose a security question and answer that will be used for signing in
Used for recovery

Set up

[Back to sign in](#)

[Create a new account as a citizen](#)

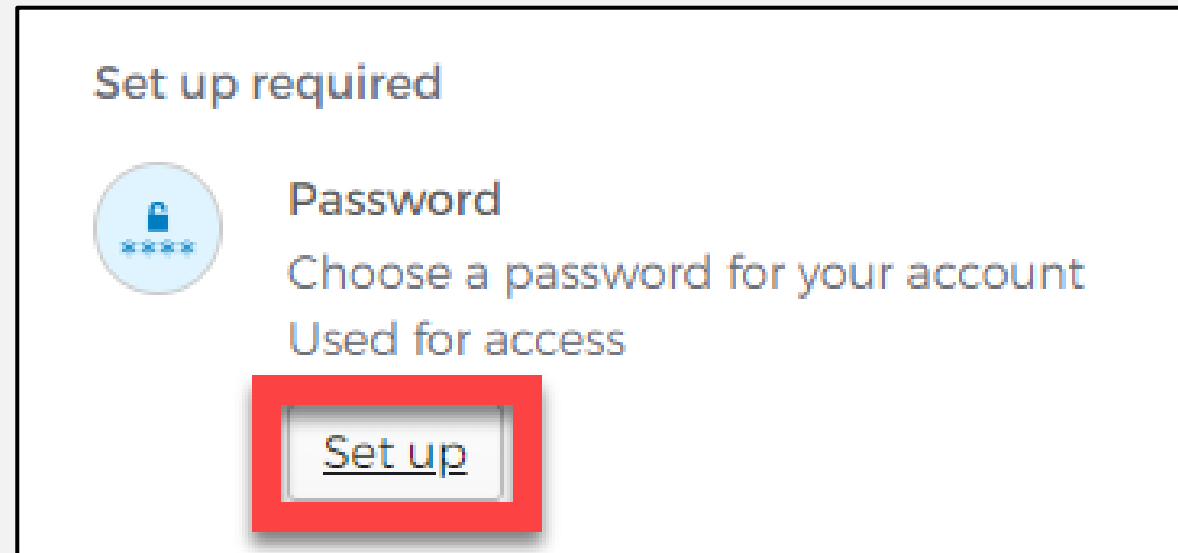
[Request account as non-HHS employee, or register organization](#)

[Sign Acceptable Use Agreement](#)

14

Set Up Security Methods (2 of 2)

- The first security method is to set up your password.
- To create your “password”, click on the “**Set up**” button under Password.

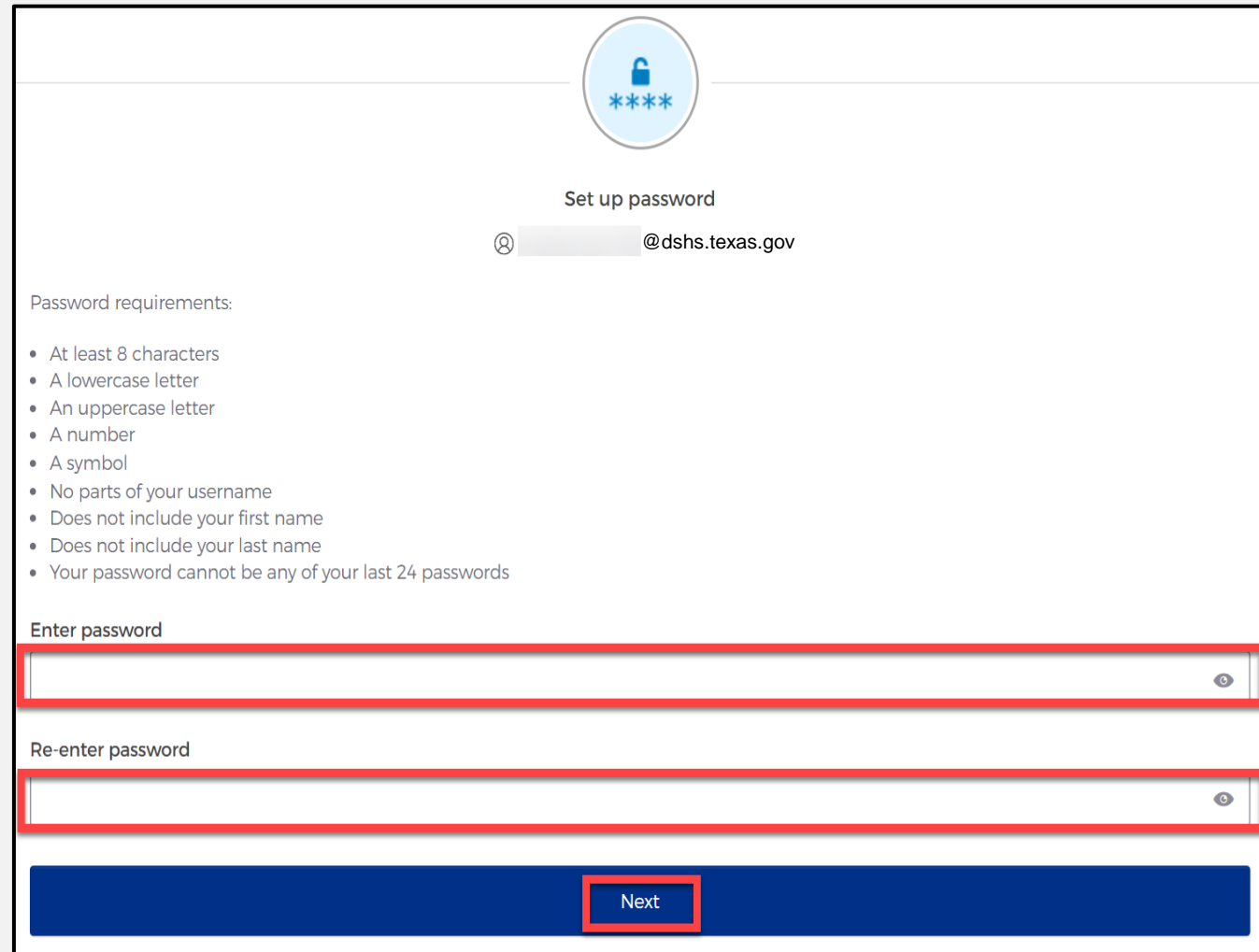


Set Up Password

- To set up your password, create your password in the “**Enter password**” text box and re-enter it in the “**Re-enter password**” text box.

NOTE – *You must create a password that meets all requirements set by the organization.*

- Click the “**Next**” button.



The screenshot shows a web form titled "Set up password". At the top, there is a circular icon with a padlock and the text "****". Below this, the text "Set up password" is displayed. A username field is partially visible, showing "@dshs.texas.gov". Under the heading "Password requirements:", there is a bulleted list of rules: "At least 8 characters", "A lowercase letter", "An uppercase letter", "A number", "A symbol", "No parts of your username", "Does not include your first name", "Does not include your last name", and "Your password cannot be any of your last 24 passwords". Below the requirements, there are two text input fields: "Enter password" and "Re-enter password". Both fields are outlined with a red border. At the bottom of the form, there is a dark blue button labeled "Next", which is also outlined with a red border.

Set Up Security Methods Screen

Click the “**Set up**” button under “**Phone**”.



Phone

Verify with a code sent to your phone

Used for access or recovery

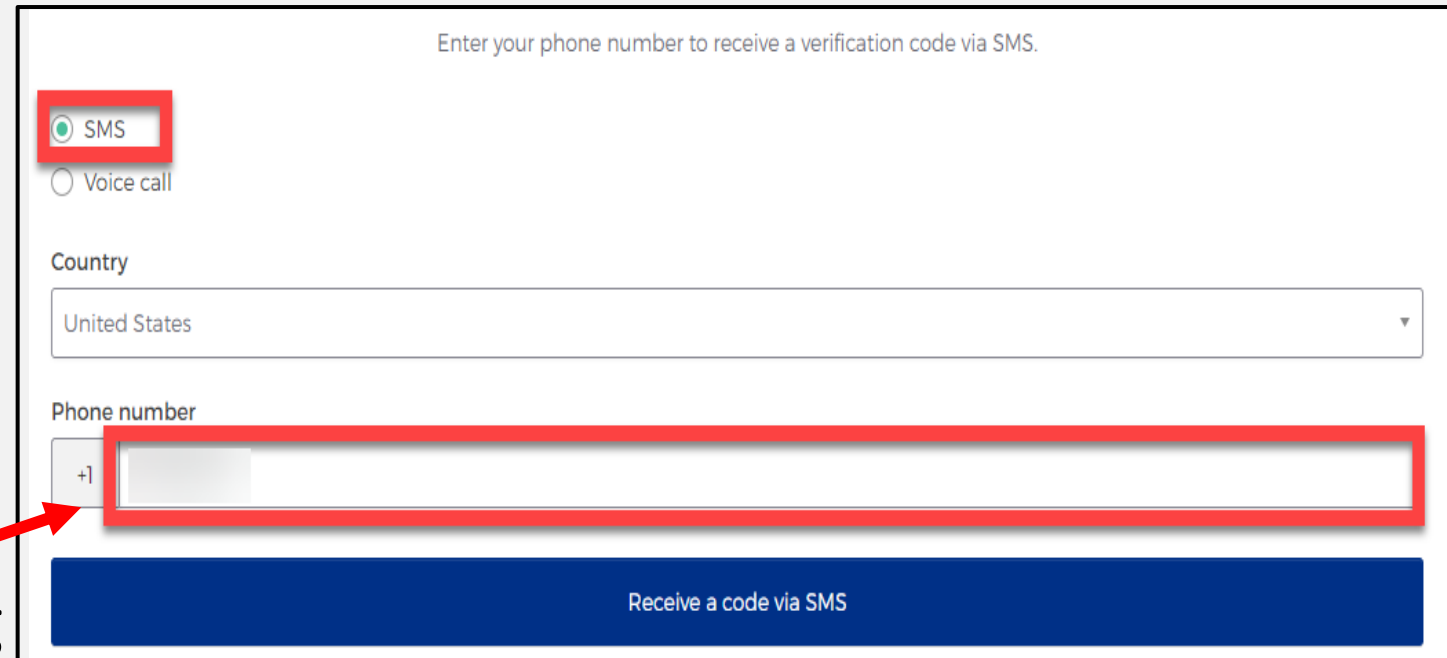
Set up

Set Up Phone Authentication (1 of 2)

- To set up your phone number, select the “**SMS**”* or “**Voice call**” option.

*The **SMS** option will send a text message to your phone and the **Voice call** option will send an automated call.*

- Verify your account by entering your phone number and select “**Receive a code**”.

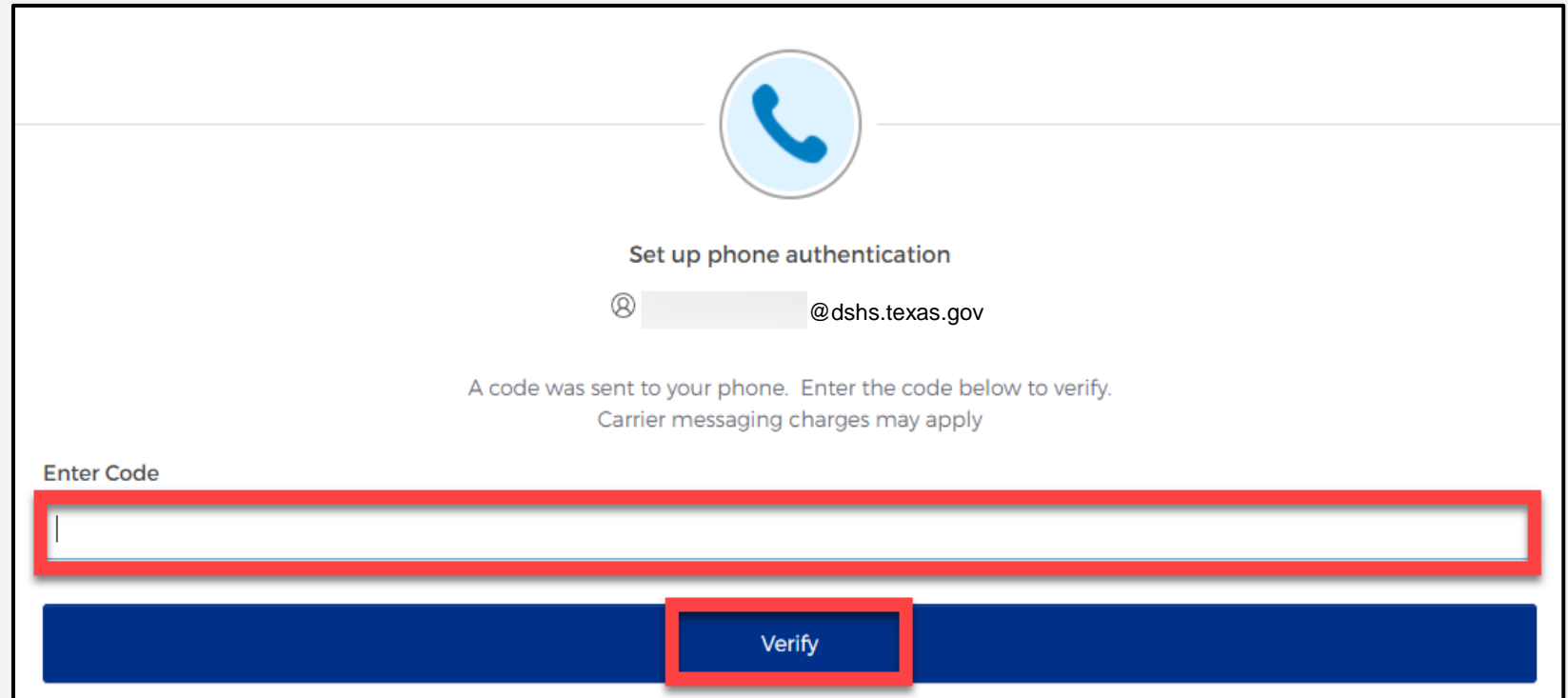



The screenshot shows a web form for phone authentication. At the top, it says "Enter your phone number to receive a verification code via SMS." Below this are two radio button options: "SMS" (which is selected and highlighted with a red box) and "Voice call". Underneath is a "Country" dropdown menu currently set to "United States". Below that is a "Phone number" input field with a red box around it and a red arrow pointing to it from the text "Verify your account by entering your phone number". The input field has a "+1" icon on the left. At the bottom is a large blue button labeled "Receive a code via SMS".

*SMS stands for Short Message Service.


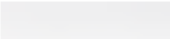
Set Up Phone Authentication (2 of 2)

- You will receive a verification code to your phone via the delivery choice you made - **SMS** or **Voice call**.
- Type the verification code in the “**Enter Code**” box.
- Click the “**Verify**” button.





Set up phone authentication

  @dshs.texas.gov

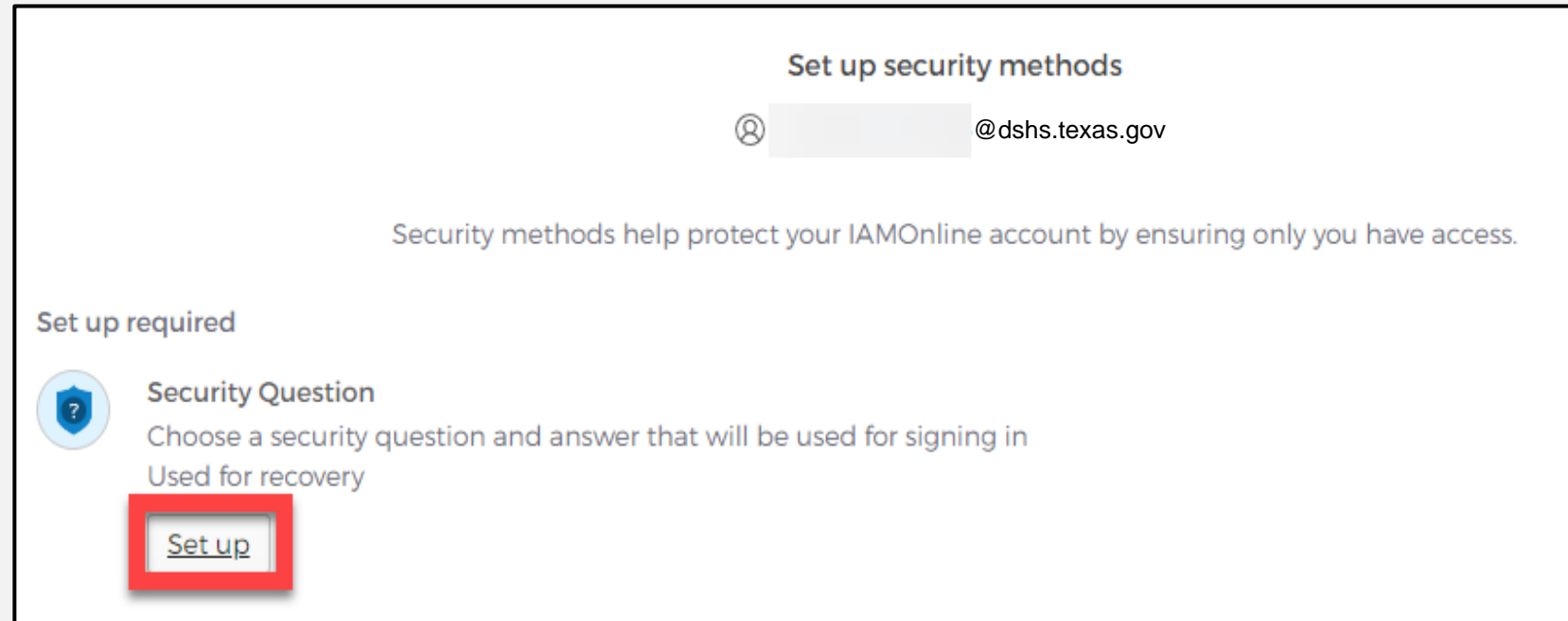
A code was sent to your phone. Enter the code below to verify.
Carrier messaging charges may apply

Enter Code

Verify

Set Up Security Methods

- After verifying your phone number, you will be redirected to set up a **Security Question**.
- To set up your security question, select the “**Set up**” button under “**Security Question**”.

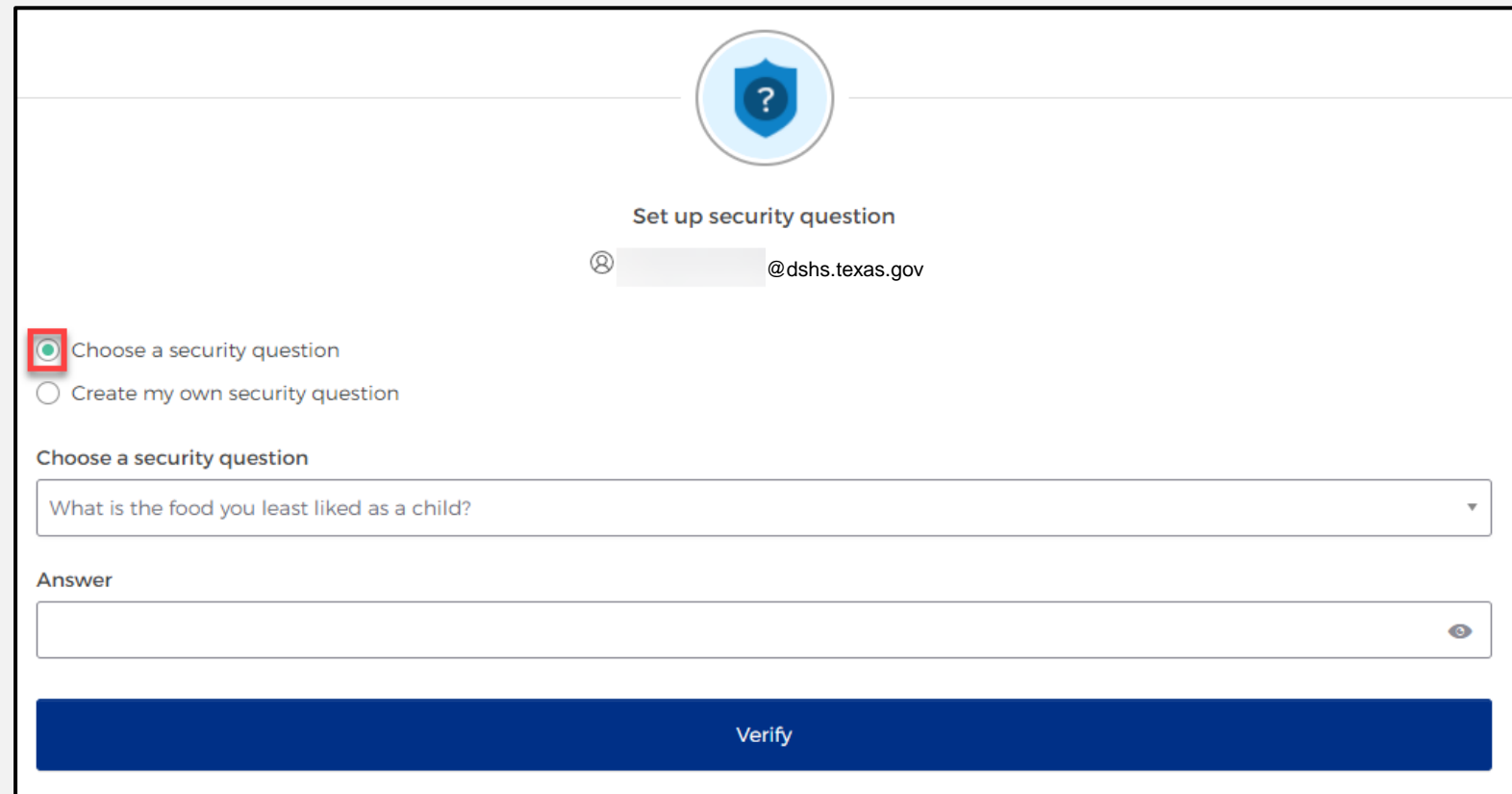


The screenshot shows a web interface for setting up security methods. At the top, it says "Set up security methods" with a user icon and the email address "@dshs.texas.gov". Below this, a message states: "Security methods help protect your IAMOnline account by ensuring only you have access." Under the heading "Set up required", there is a section for "Security Question" with a shield icon containing a question mark. The text below the icon says "Choose a security question and answer that will be used for signing in" and "Used for recovery". A red rectangular box highlights a "Set up" button located at the bottom of this section.

Set Up Security Question (1 of 2)

You can either select an option to **“Choose a security question”** or **“Create my own security question”**.

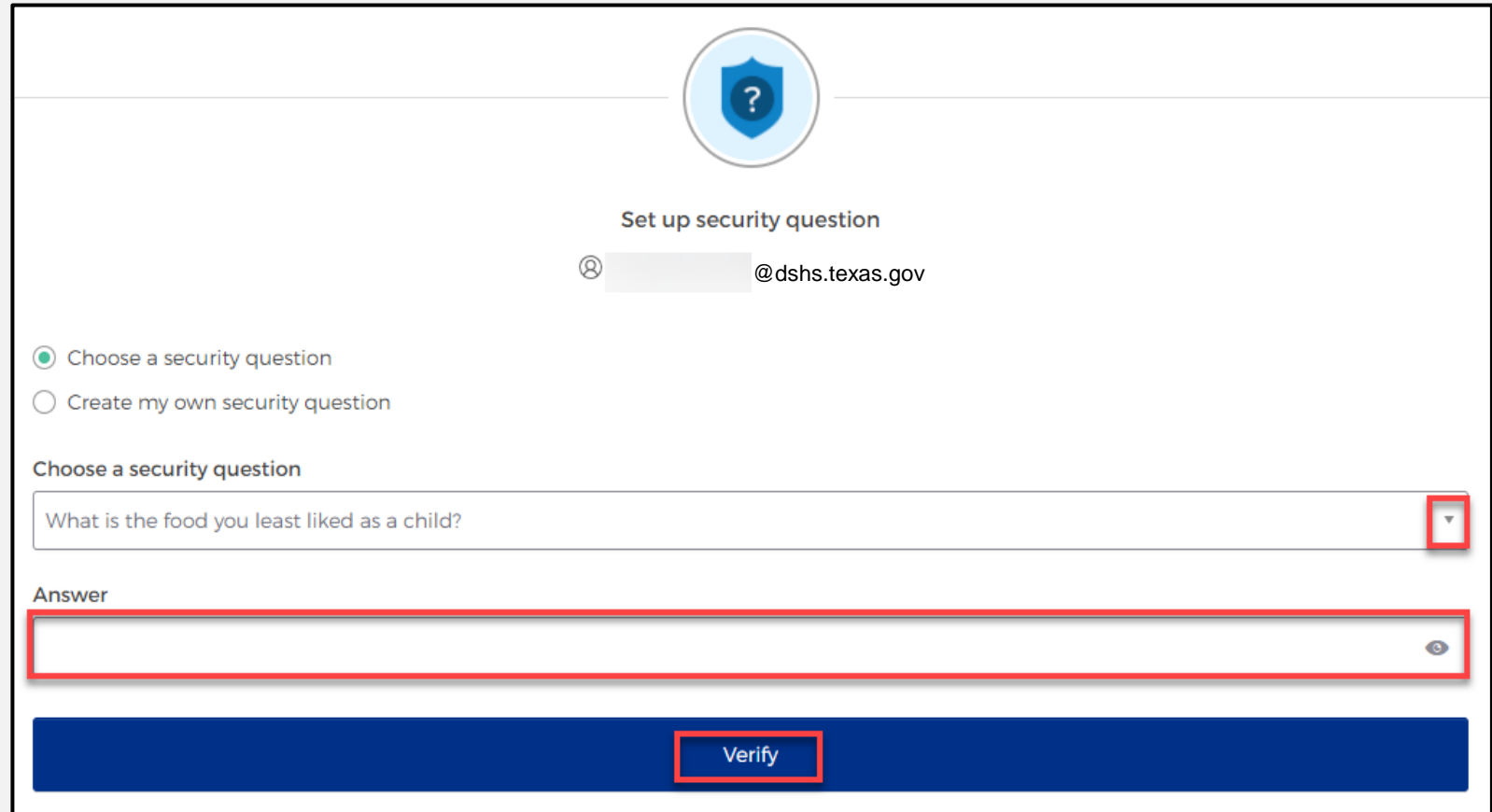
NOTE – If creating a security question, create one that cannot be guessed by others, even those that know you well, for security purposes.



The screenshot shows a web form titled "Set up security question" with a user icon and email address "@dshs.texas.gov". There are two radio button options: "Choose a security question" (which is selected and highlighted with a red box) and "Create my own security question". Below the selected option is a dropdown menu with the text "What is the food you least liked as a child?". Underneath is an "Answer" text input field with a toggle icon on the right. At the bottom is a blue "Verify" button.

Set Up Security Question (2 of 2)

- After selecting “**choose a security question**”, select the drop-down icon and choose a security question.
- Enter the answer in the “**Answer**” box.
- To save your question and answer, select the “**Verify**” button.



The screenshot shows a web form titled "Set up security question". At the top, there is a blue shield icon with a question mark. Below it, the text "Set up security question" is displayed, followed by a user identifier "dshs.texas.gov". There are two radio buttons: "Choose a security question" (selected) and "Create my own security question". Below the radio buttons, there is a dropdown menu labeled "Choose a security question" with the text "What is the food you least liked as a child?". A red box highlights the dropdown arrow. Below the dropdown menu is a text input field labeled "Answer". A red box highlights the entire answer field. At the bottom of the form, there is a blue button labeled "Verify". A red box highlights the "Verify" button.

Access MyApps Dashboard

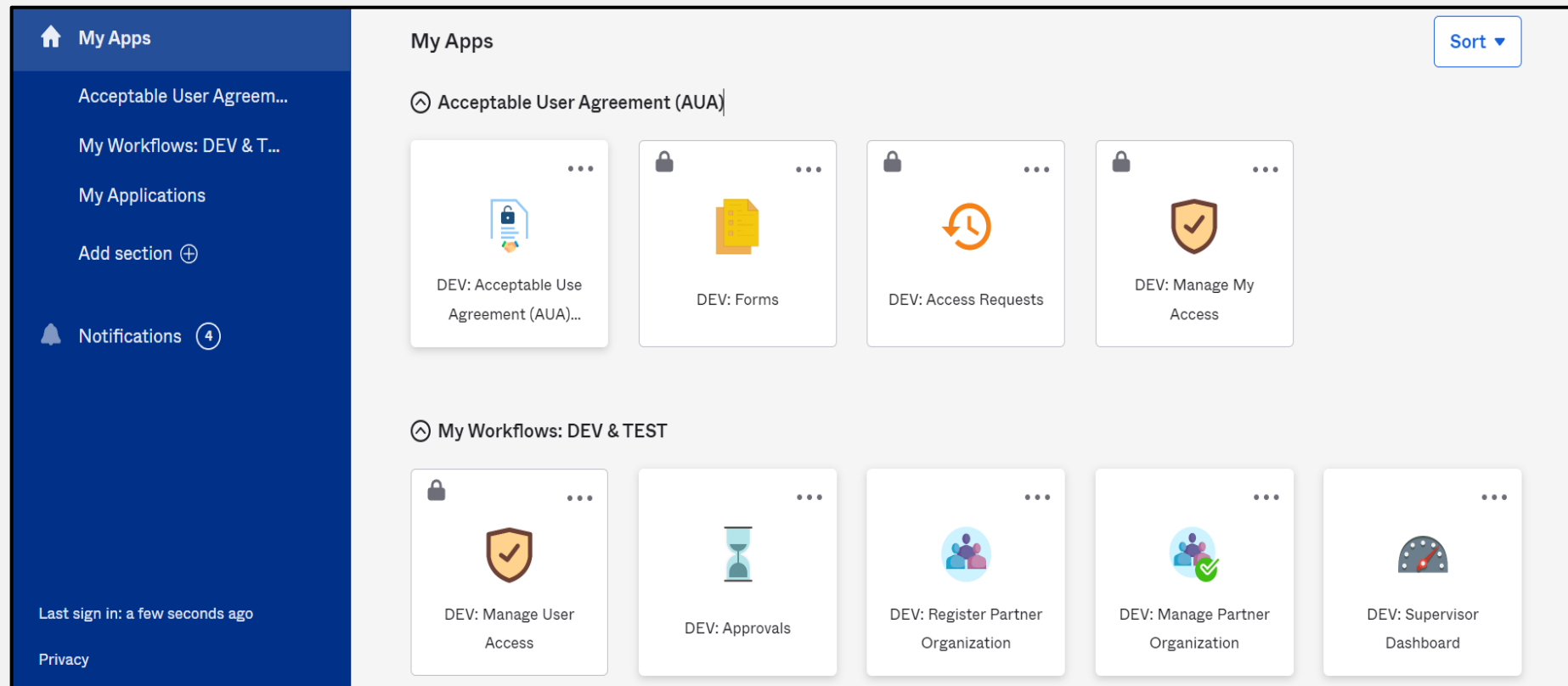


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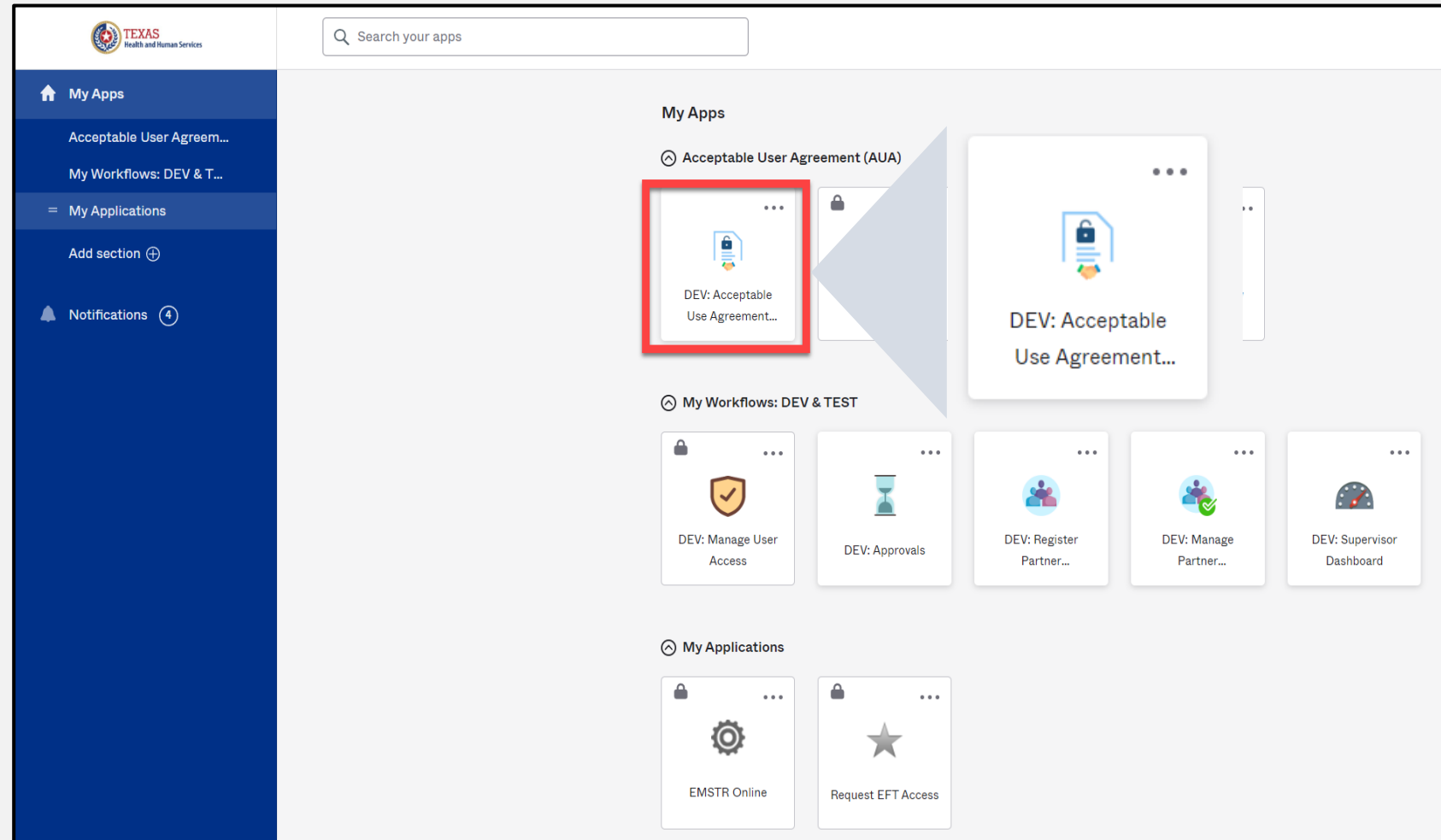
Access the MyApps Dashboard

Now that you have set up your security methods, you will be redirected to your IAMOnline **“MyApps”** dashboard.



Acceptable Use Agreement (AUA)

- All tiles will be locked with a lock icon until you acknowledge and sign the AUA form.
- To do this, select the “AUA” tile on your MyApps dashboard.



Acknowledge and Sign your AUA

- Carefully read and complete the AUA Form.
- Once you complete the mandatory information and sign the form, click the “**Submit**” button to complete it.

Acknowledgement

I have read, understand, and will comply with the requirements in the Information Security Acceptable Use Policy.

First Name

First Name *

Last Name

Last Name *

Your Work Email *

@dshs.texas.gov

Your Work Phone

I am (choose one and explain below): *

☐ An employee of HHSC (specify department and division)

☐ An employee of DSHS (specify department and division)

☐ An employee of another agency (specify agency, department, and division)

☐ A contractor (specify employer or non-state agency name)

☐ An intern or volunteer (specify agency, department, and division)

☐ Other (specify below if you are an advisory council member or an employee of a private provider)

Date Agreement Signed *

08/09/2023

Submit

Submit

Manage User Access Process



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Business Associate Agreement (1 of 2)

- If an entity wishes a third-party (e.g., vendor, billing company, etc.) to have access to and/or submit data on their behalf, EMSTR must have a complete Business Associate Agreement (BAA) on file.
- EMSTR staff will review all agreements before allowing data access between parties.

BAA (2 of 2)

- Each entity decides the document's format.
- Follow these three steps to receive DSHS approval:
 1. Submit a signed agreement by someone representing the entity's administration (e.g., hospital or EMS administrator, Chief Executive Officer, Medical Director, etc.)
 2. Make sure both parties sign the BAA (agency and vendor) and include the effective date.
 3. Send the BAA to injury.web@dshs.texas.gov for EMSTR account approval.

Approval Process

- You will receive notification when the request is approved by the agency administrator and DSHS.
- If you are experiencing a delay in receiving an approval, contact injury.web.@dshs.texas.gov.

Access EMSTR Process

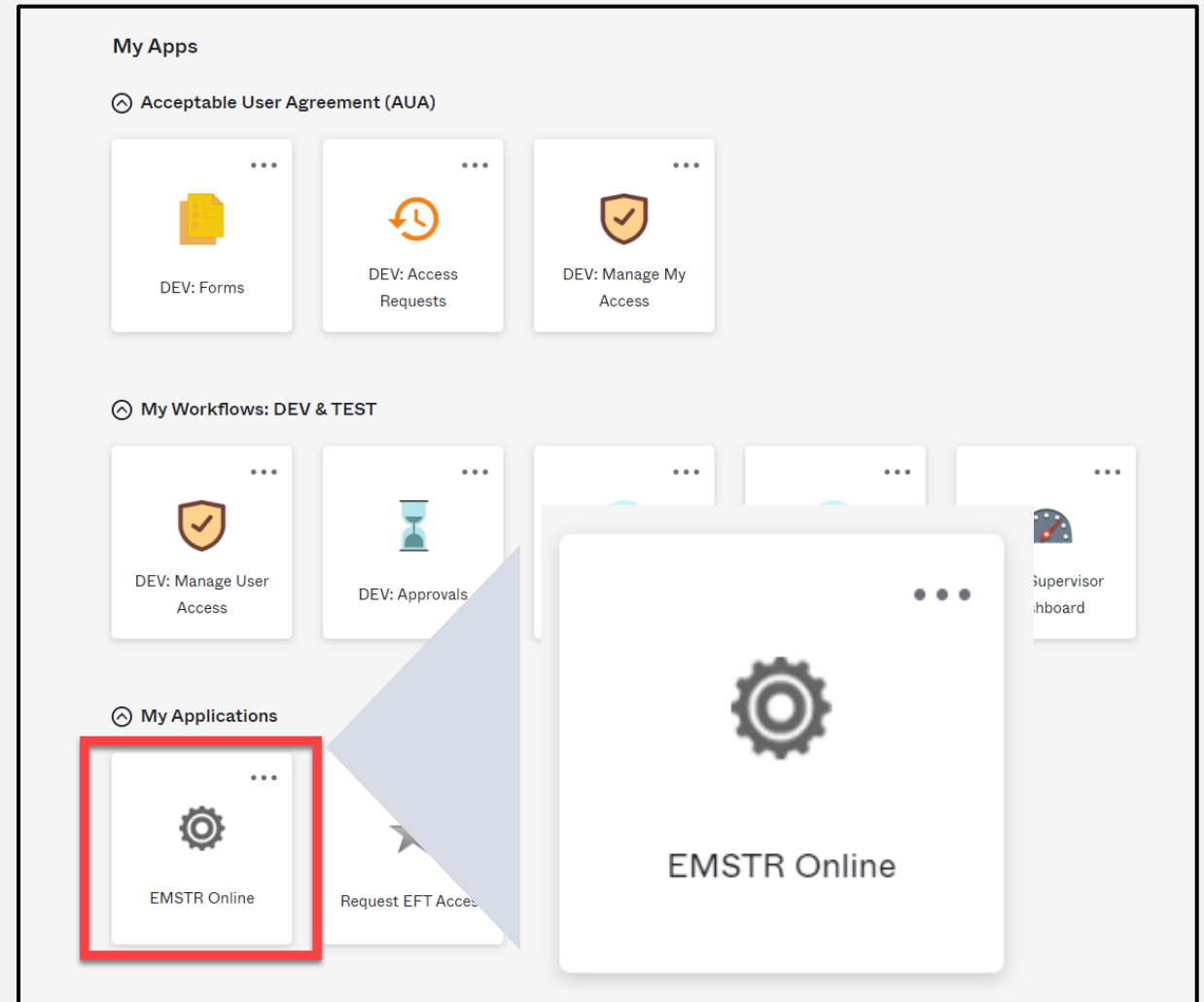


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Access EMSTR (1 of 2)

- Once you complete the AUA form, the tiles on your **MyApps** dashboard will unlock.
- To access EMSTR, select the **“EMSTR Online”** tile.




Access EMSTR (2 of 2)

Once you select the “EMSTR Online” tile, you will be directed to the EMSTR homepage.

EMSTR

Welcome, [User]

[Home](#) | [Create Record](#) | [Search Record](#) | [File Upload](#) | [Entity](#) | [Reports](#) | [Logout](#)



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Welcome to Texas Emergency Medical Services and Trauma Registry System

Workflows-TBD

| Workflow Queue | Events |
|--|--------|
| 135 Days Late | 28 |
| Entities Missing RAC ID Information | 14 |
| Missing Injury Diagnosis Codes | 10 |
| All cases that failed workflow because of invalid data | 15 |
| Pending Application Emails | 7 |

[More...](#)

Recently Accessed Records-TBD

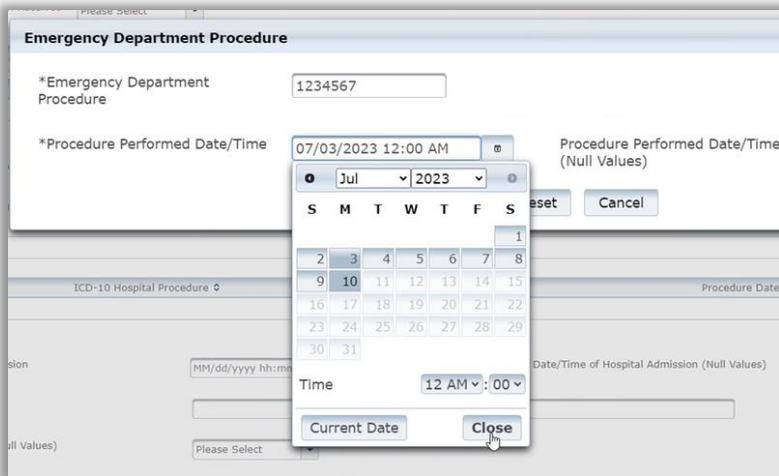
| Record Id | Name | Record Type |
|-----------|---------------|-------------------------|
| 123456789 | Test Hospital | Hospital Facility |
| 111111111 | Test EMS | EMS Facility |
| 124564545 | Test McTester | Hospital Patient Record |
| 897543456 | John Doe | EMS Patient Record |
| 987465367 | Jane Doe | LTAC Patient Record |

[More...](#)

Improved User Experience

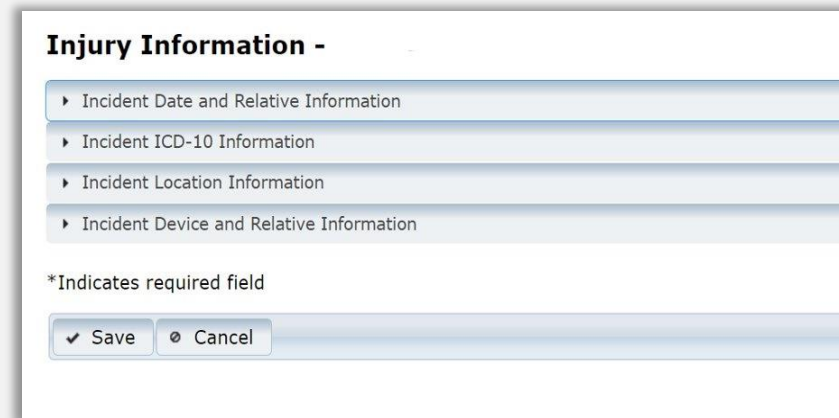
Updated features and new functionalities are incorporated throughout EMSTR for an improved user experience.

Calendar Feature



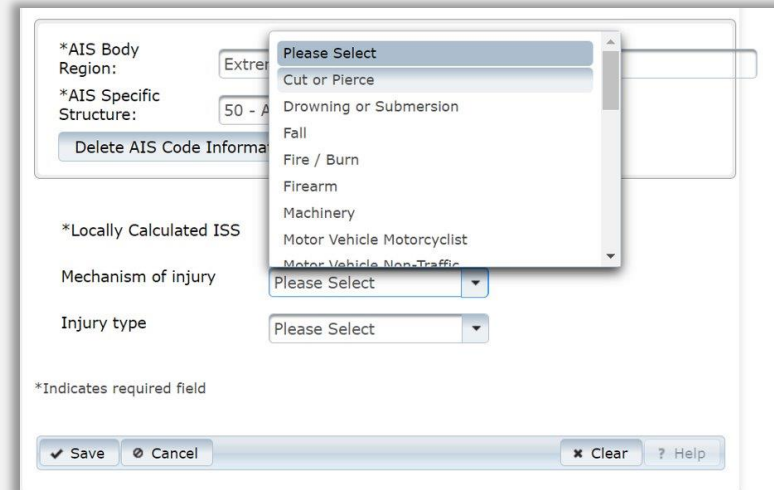
Quick date and time selection.

Collapsible Sections



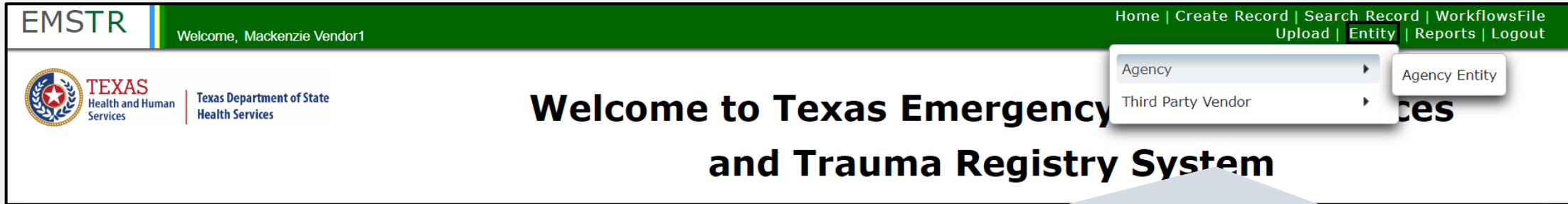
Easier page navigation to complete required fields.

Drop Down Menus



Intuitive process that avoids page clutter.

Agency Entity



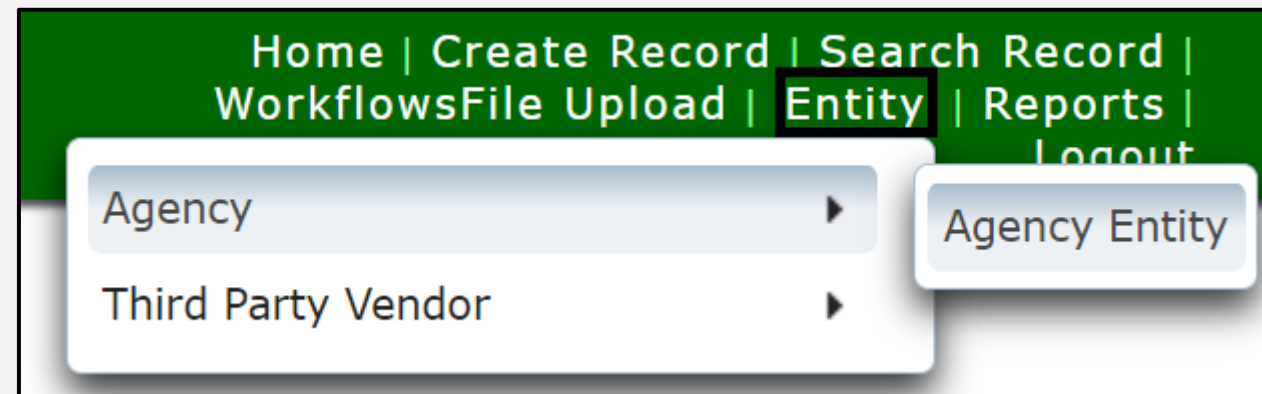
EMSTR | Welcome, Mackenzie Vendor1

Home | Create Record | Search Record | WorkflowsFile Upload | **Entity** | Reports | Logout

Agency Entity
Third Party Vendor

Welcome to Texas Emergency and Trauma Registry System

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Home | Create Record | Search Record | WorkflowsFile Upload | **Entity** | Reports | Logout

Agency
Third Party Vendor

Agency Entity

Agency

EMSTR

Welcome, [User Name]

[Home](#) | [Create Record](#) | [Search Record](#) | [Workflows](#) | [File Upload](#) | [Entity](#) | [Reports](#) | [Admin](#) | [Settings](#) | [Logout](#)

Agency

(Entities 1 - 1 of 1, Page: 1/1)

1 50

+ Clear filter

| Name | Facility Record ID | DSHS ID | Entity Types | License Number | Status | Action |
|--------|--------------------|---------|-----------------|----------------|--------|--------------------------------|
| Agency | 756 | 2271242 | Agency Facility | NA | Active | Record Details |

(Entities 1 - 1 of 1, Page: 1/1)


1 50

- This provides the list of agencies associated with an account.

Third Party Vendor (1 of 2)

EMSTR Welcome, [User Name]

Home | Create Record | Search Record | Workflows | File Upload | **Entity** | Reports | Admin | Settings | Logout

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Welcome to Texas Emergency Medical Services and Trauma Registry System

Agency
Third Party Vendor Entity Third Party Vendor

Workflows | File Upload | **Entity** | Reports | Admin | Settings | Logout

Agency
Third Party Vendor Entity Third Party Vendor

Third Party Vendor (2 of 2)

EMSTR | Welcome, [User Name] | Home | Create Record | Search Record | Workflows | File Upload | Entity | Reports | Admin | Settings | Logout

Third Party Vendor | Agency

(Entities 1 - 1 of 1, Page: 1/1) | 1 | 50 | + Clear filter

| Name | Facility Record ID | DSHS ID | Entity Types | License Number | Status | Action |
|---------|--------------------|---------|--------------------|----------------|--------|--------------------------------|
| Vendor1 | 424 | 0571054 | Third Party Vendor | NA | Active | Record Details |

(Entities 1 - 1 of 1, Page: 1/1) | 1 | 50

- This provides the list of agencies associated with an account.

Web Services



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Web Services Testing URL

- You will use a URL (web address) to access and submit data through web services.
- The username and password are the same as the IAMOnline log in.
- The organization ID is the DSHS ID for the facility you are submitting.

Note – Data must be in the NEMESIS version 3.5 format.

Submit a request using the following format

```
<soapenv:Envelope xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:ws="http://ws.nemesis.org/">
  <soapenv:Header/>
  <soapenv:Body>
    <ws:SubmitDataRequest>
      <ws:username>username here</ws:username>
      <ws:password>password here</ws:password>
      <ws:organization>organization ID here</ws:organization>
      <ws:requestType>SubmitData</ws:requestType>
      <ws:submitPayload>
        <ws:payloadOfXmlElement>
          .... Type of data that is being submitted (EMSDataset/DEMDataset)
          should be within the payloadOfXMLElement.
        </ws:payloadOfXmlElement>
      </ws:submitPayload>
      <ws:requestDataSchema>61</ws:requestDataSchema>
      <ws:schemaVersion>3.5.0</ws:schemaVersion>
      <ws:additionalInfo>Token value</ws:additionalInfo>
    </ws:SubmitDataRequest>
  </soapenv:Body>
</soapenv:Envelope>
```


URLs

- NEMESIS WSDL to run web services must be implemented in the submitter's software:

https://nemesis.org/media/nemesis_v3/master/WSDL/NEMESIS_V3_core.wsdl

```
</wsdl:operation>
</wsdl:binding>
<wsdl:service name="NemesisImplService">
  <wsdl:port binding="tns:NemesisImplServiceSoapBinding" name="NemesisImplPort">
    <soap:address location="http://app-hhsc-emstr-prod-backend-01.azurewebsites.net:8080/nemesis"/>
  </wsdl:port>
</wsdl:service>
```

Update pilot URL address location in the WSDL to the following endpoint address location listed below to submit data to State web service.

- Pilot URL:

<https://fd-hhsc-bep-emstr-prod-be-f7f9eba5eye8hrfg.z01.azurefd.net/nemesis?wsdl>

Account Management

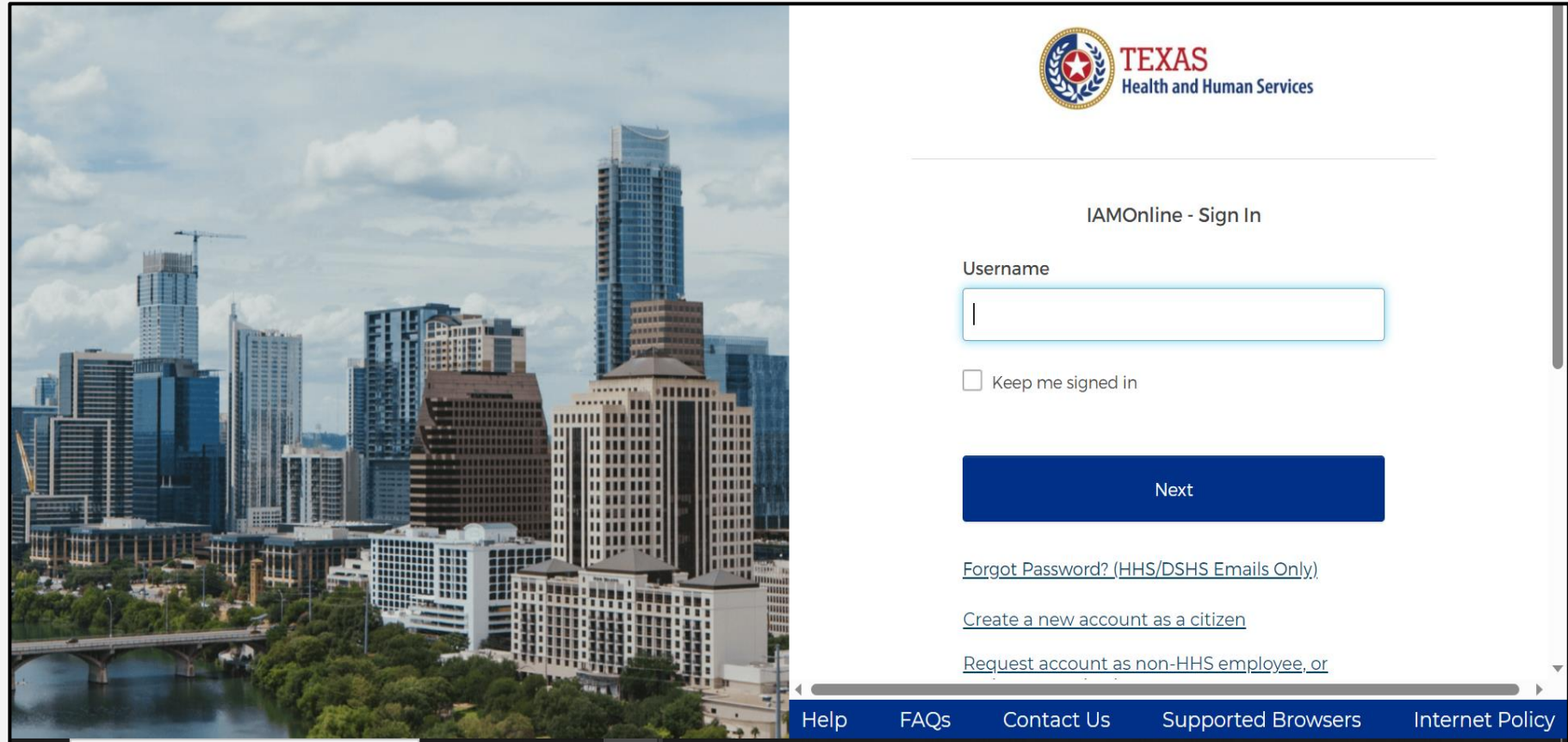


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IAMOnline Home Page

Account management is available through IAMOnline.



The screenshot displays the IAMOnline Home Page. On the left is a large image of a city skyline with a river and a bridge. On the right is the login interface. At the top right is the Texas Health and Human Services logo. Below it is the heading 'IAMOnline - Sign In'. There is a 'Username' label above a text input field. Below the input field is a checkbox labeled 'Keep me signed in'. A blue 'Next' button is positioned below the checkbox. At the bottom of the login section are three links: 'Forgot Password? (HHS/DSHS Emails Only)', 'Create a new account as a citizen', and 'Request account as non-HHS employee, or'. A footer bar at the very bottom contains links for 'Help', 'FAQs', 'Contact Us', 'Supported Browsers', and 'Internet Policy'.

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IAMOnline - Sign In

Username

☐ Keep me signed in

Next

[Forgot Password? \(HHS/DSHS Emails Only\)](#)

[Create a new account as a citizen](#)

[Request account as non-HHS employee, or](#)

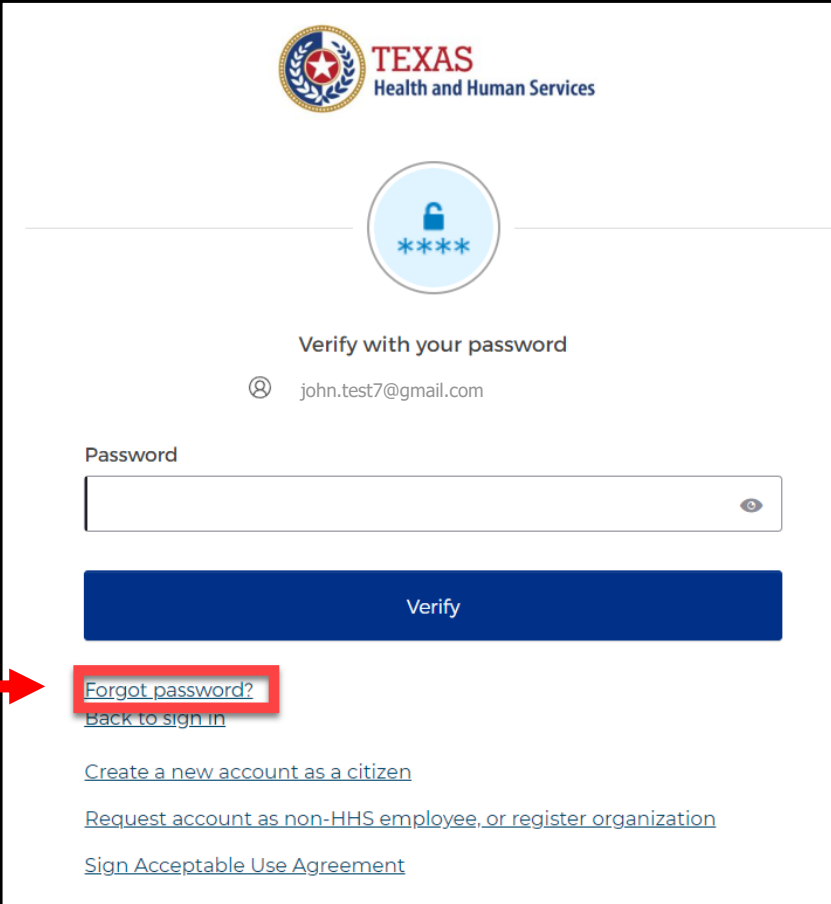
Help FAQs Contact Us Supported Browsers Internet Policy

Forgot Password (1 of 2)

- If you forget your password, you can reset it on your own.
- From the IAMOnline sign-in page, type your user name in the “**Username**” box.

Forgot Password (2 of 2)

Click on the “Forgot password?” link.



The screenshot shows the Texas Health and Human Services login interface. At the top is the state seal and the text "TEXAS Health and Human Services". Below this is a circular icon with a padlock and four asterisks. The text "Verify with your password" is centered, followed by the email address "john.test7@gmail.com" with a user icon. A "Password" label is above a text input field with a toggle eye icon. A large blue "Verify" button is below the field. At the bottom, the link "Forgot password?" is highlighted with a red box and a red arrow from the left. Other links include "Back to sign in", "Create a new account as a citizen", "Request account as non-HHS employee, or register organization", and "Sign Acceptable Use Agreement".

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Verify with your password

john.test7@gmail.com

Password

Verify

[Forgot password?](#)

[Back to sign in](#)

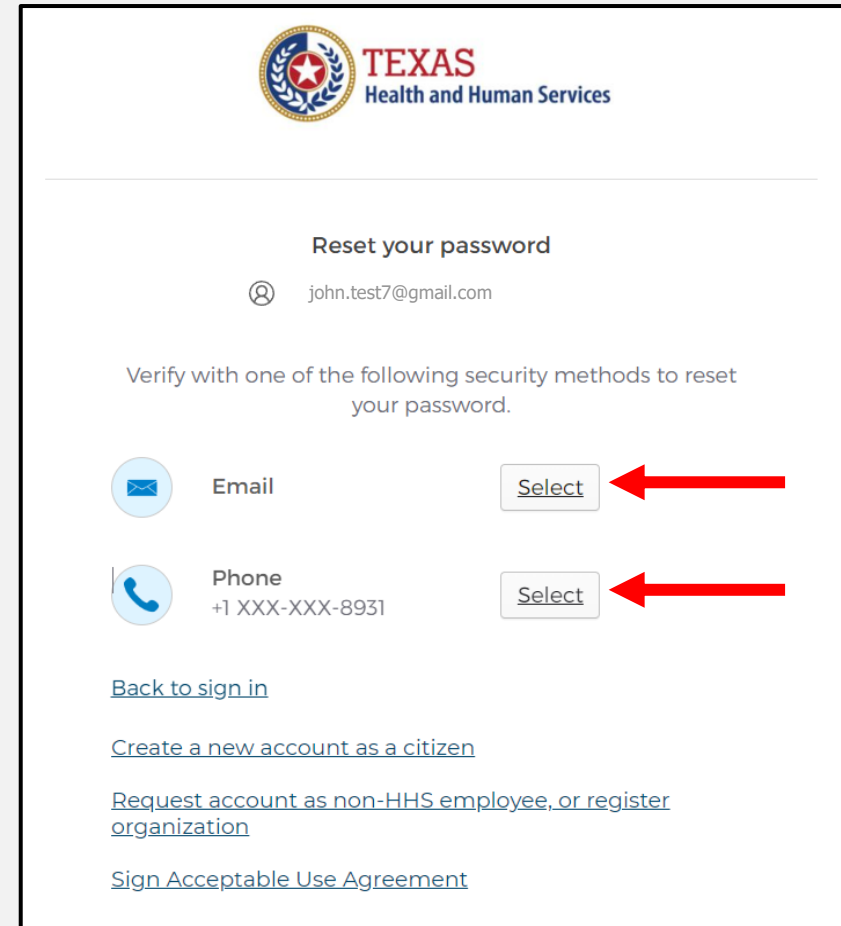
[Create a new account as a citizen](#)

[Request account as non-HHS employee, or register organization](#)


[Sign Acceptable Use Agreement](#)

Reset Your Password (1 of 3)


Choose the “**Email**” or “**Phone**” method and click the “**Select**” button.





The screenshot shows the Texas Health and Human Services password reset interface. At the top is the Texas Health and Human Services logo. Below it, the heading "Reset your password" is followed by the email address "john.test7@gmail.com". A message states: "Verify with one of the following security methods to reset your password." There are two options: "Email" with a "Select" button and "Phone" with a "Select" button. Red arrows point to both "Select" buttons. At the bottom, there are four links: "Back to sign in", "Create a new account as a citizen", "Request account as non-HHS employee, or register organization", and "Sign Acceptable Use Agreement".



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Reset your password

 john.test7@gmail.com

Verify with one of the following security methods to reset your password.

 Email 

 Phone
+1 XXX-XXX-8931 

[Back to sign in](#)

[Create a new account as a citizen](#)

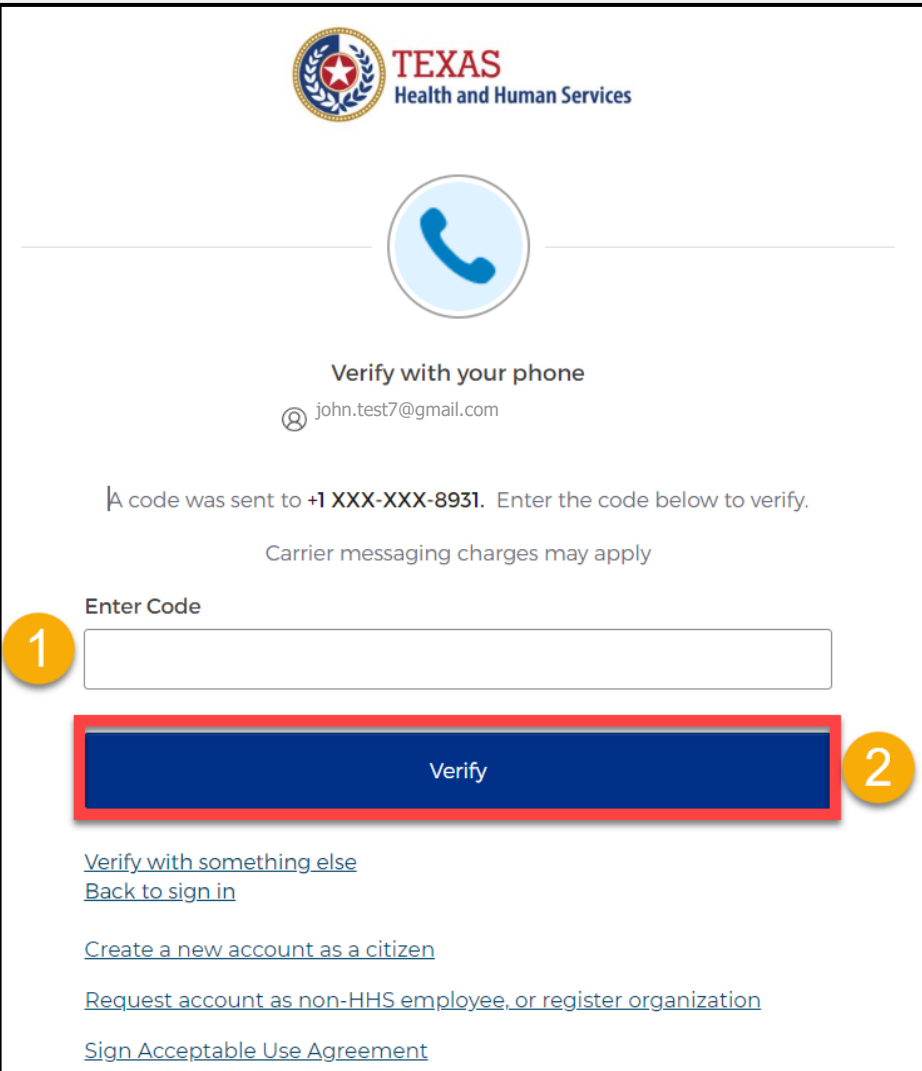
[Request account as non-HHS employee, or register organization](#)

[Sign Acceptable Use Agreement](#)

Reset Your Password (3 of 3)

Step 1 – Once you receive your verification code, enter it in the **“Enter Code”** box.

Step 2 – Select the **“Verify”** button.



The screenshot shows the Texas Health and Human Services verification interface. At the top is the Texas Health and Human Services logo. Below it is a blue telephone icon. The text "Verify with your phone" is displayed, followed by the email address "john.test7@gmail.com". A message states: "A code was sent to +1 XXX-XXX-8931. Enter the code below to verify." Below this, it says "Carrier messaging charges may apply". There is an "Enter Code" label above a text input field, which is marked with a yellow circle containing the number "1". Below the input field is a blue "Verify" button with a red border, marked with a yellow circle containing the number "2". At the bottom, there are four links: "Verify with something else", "Back to sign in", "Create a new account as a citizen", and "Request account as non-HHS employee, or register organization". At the very bottom is a link for "Sign Acceptable Use Agreement".

TEXAS
Health and Human Services

Verify with your phone
john.test7@gmail.com

A code was sent to +1 XXX-XXX-8931. Enter the code below to verify.
Carrier messaging charges may apply

Enter Code

1

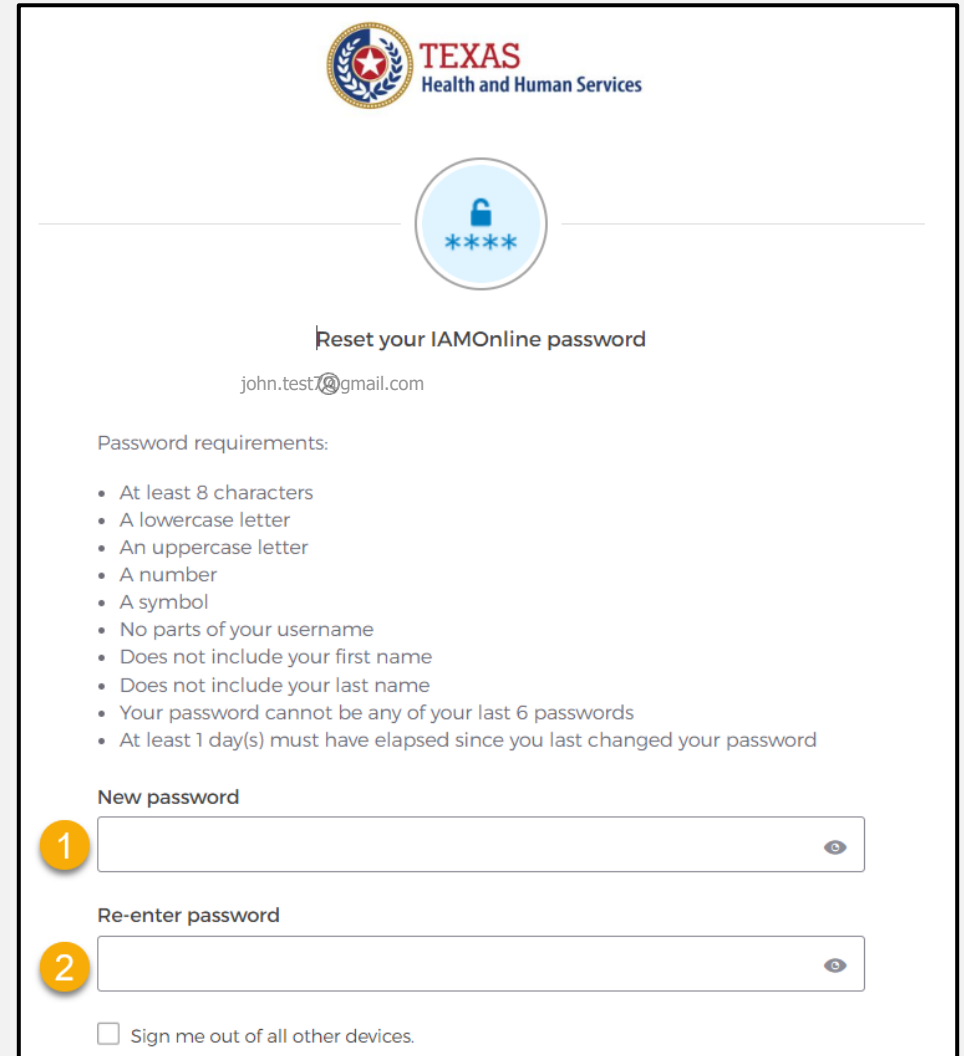
2

Verify

[Verify with something else](#)
[Back to sign in](#)
[Create a new account as a citizen](#)
[Request account as non-HHS employee, or register organization](#)
[Sign Acceptable Use Agreement](#)

Reset Your IAMOnline Password (1 of 2)

- After you enter your verification code, you will be redirected to the Reset Password Page.
- Step 1 – Enter your new password in the “**New password**” box.
- Step 2 – Re-enter your password in the “**Re-enter password**” box.



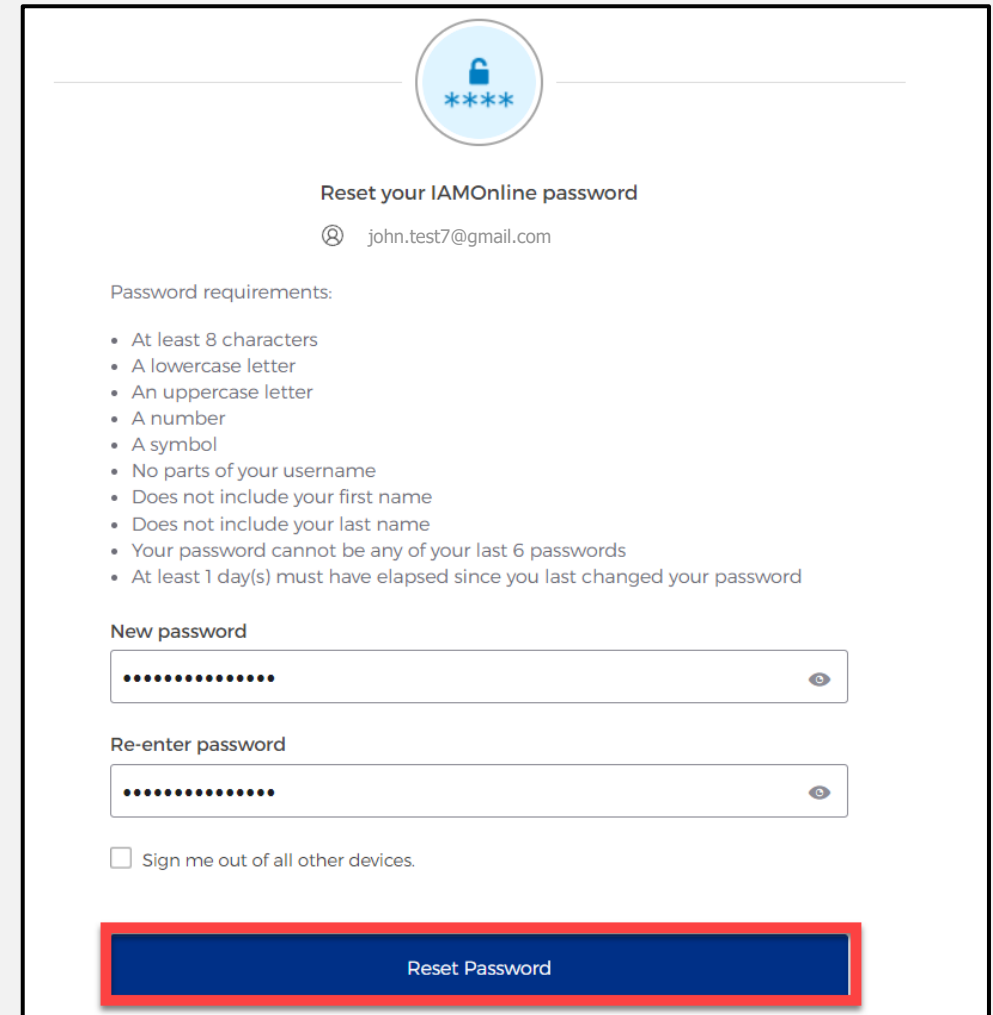
The screenshot shows the Texas Health and Human Services IAMOnline password reset interface. At the top is the Texas Health and Human Services logo. Below it is a circular icon with a padlock and four asterisks. The text "Reset your IAMOnline password" is centered, followed by the email address "john.test7@gmail.com". A section titled "Password requirements:" lists the following rules:

- At least 8 characters
- A lowercase letter
- An uppercase letter
- A number
- A symbol
- No parts of your username
- Does not include your first name
- Does not include your last name
- Your password cannot be any of your last 6 passwords
- At least 1 day(s) must have elapsed since you last changed your password

Below the requirements are two password input fields. The first field is labeled "New password" and is preceded by a yellow circle with the number "1". The second field is labeled "Re-enter password" and is preceded by a yellow circle with the number "2". Both fields have a toggle icon on the right. At the bottom, there is a checkbox labeled "Sign me out of all other devices."

Reset Your IAMOnline Password (2 of 2)

Once you create a new password and re-enter your password, select the **“Reset Password”** button.



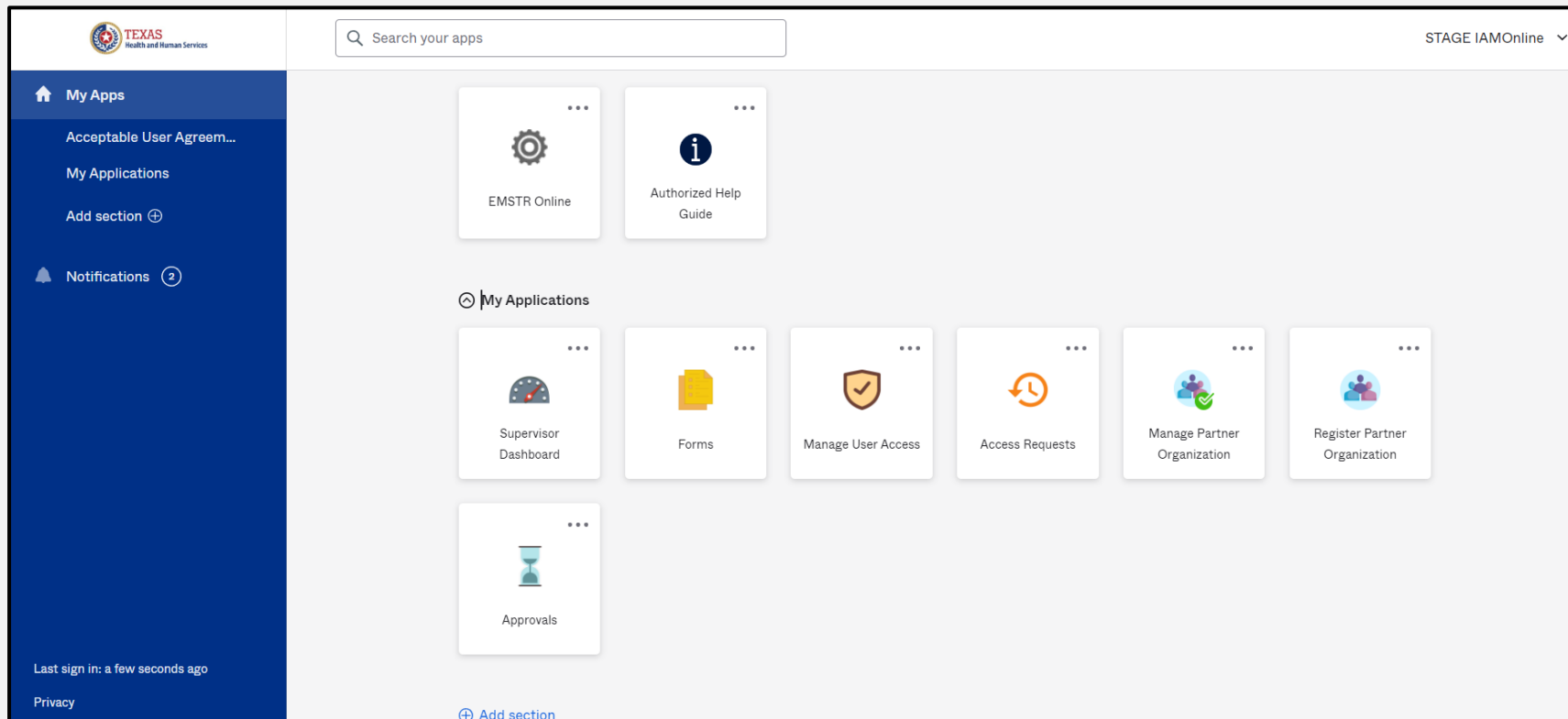
The screenshot shows the 'Reset your IAMOnline password' page. At the top, there is a blue circular icon with a lock and four asterisks. Below it, the title 'Reset your IAMOnline password' is displayed, followed by the email address 'john.test7@gmail.com'. A section titled 'Password requirements:' lists the following criteria:

- At least 8 characters
- A lowercase letter
- An uppercase letter
- A number
- A symbol
- No parts of your username
- Does not include your first name
- Does not include your last name
- Your password cannot be any of your last 6 passwords
- At least 1 day(s) must have elapsed since you last changed your password

Below the requirements, there are two input fields: 'New password' and 'Re-enter password'. Both fields are currently filled with dots and have an eye icon to the right. At the bottom, there is a checkbox labeled 'Sign me out of all other devices.' and a large blue button with a red border labeled 'Reset Password'.

Reset Password Complete

After resetting your password, you will be logged in and redirected to the **MyApps** dashboard.



Account Locked



After multiple incorrect password attempts, your account will be locked. You will receive an email notifying you that your account will automatically unlock after 30 minutes.



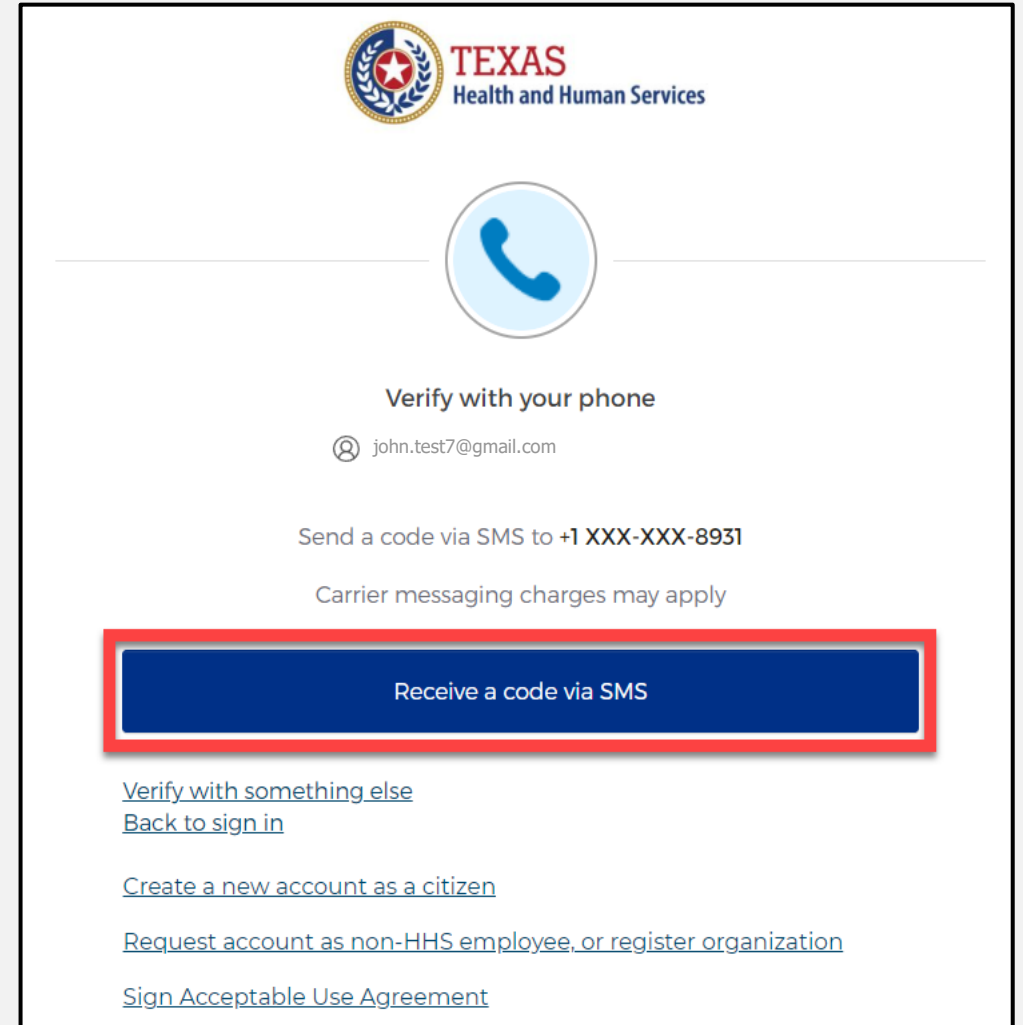
If you do not remember your password after the account unlocks, please reset your password.



If your password needs to be reset before 30 minutes for urgent requests, you may contact the help desk at **512-438-4720**.

Reset Your Password (2 of 3)

- After selecting either phone or email you will be prompted to **Receive a code via SMS or Email.**
(The phone option was selected in this example.)
- Select **“Receive a code via SMS”** to receive a verification code.



The screenshot shows the Texas Health and Human Services logo at the top. Below it is a circular icon with a blue telephone handset. The text "Verify with your phone" is centered, followed by the email address "john.test7@gmail.com" with a small person icon. Below that, it says "Send a code via SMS to +1 XXX-XXX-8931" and "Carrier messaging charges may apply". A large blue button with a red border is labeled "Receive a code via SMS". At the bottom, there are several links: "Verify with something else", "Back to sign in", "Create a new account as a citizen", "Request account as non-HHS employee, or register organization", and "Sign Acceptable Use Agreement".

TEXAS
Health and Human Services

Verify with your phone

john.test7@gmail.com

Send a code via SMS to +1 XXX-XXX-8931

Carrier messaging charges may apply

Receive a code via SMS

[Verify with something else](#)
[Back to sign in](#)

[Create a new account as a citizen](#)
[Request account as non-HHS employee, or register organization](#)
[Sign Acceptable Use Agreement](#)

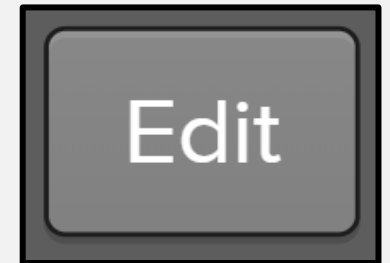
Update Account (1 of 2)

The screenshot displays the Texas Health and Human Services IAMOnline dashboard. On the left, a blue sidebar contains the 'My Apps' menu with options: 'Acceptable User Agreement...', 'My Workflows: DEV & T...', 'My Applications', and 'Add section (+)'. The main content area shows a search bar 'Search your apps' and a 'My Apps' section with a list item 'Acceptable User Agreement (AUA)' and three app tiles. On the right, a user profile dropdown is open, showing the user's name 'DEV IAMOnline' and a list of links: 'Settings' (highlighted with a red box), 'Preferences', 'Recent Activity', and 'Sign out'.

- On the right side of your IAMOnline dashboard, click the arrow to display the menu.
- Select the “**Settings**” link.

Update Account (2 of 2)

- Click the “**Edit**” button in the Personal Information section.
- You can update your personal information such as:
 - Add a phone number;
 - Add details; and
 - Adjust security methods including password and security questions.



Texas Wristband Number (State Element)

| | | |
|-------|--|---|
| 0 : M | eOutcome.ExternalDataGroup | C |
| 0 : 1 | eOutcome.03 - External Report ID/Number Type | O |
| 0 : 1 | eOutcome.04 - External Report ID/Number | O |

- You will submit the Patient Wristband through the EMS dataset eOutcome question package.
- If prompted by your software vendor, please select "**Other**" for the eOutcome.03 - *Wristband Type*.
- You must submit the Texas Wristband Number through the eOutcome.04 field. An option for Null responses will be permitted.
- Please contact your Regional Advisory Council (RAC) for any questions on wristband procurement.

Questions and Answers



TEXAS
Health and Human
Services

Texas Department of State
Health Services

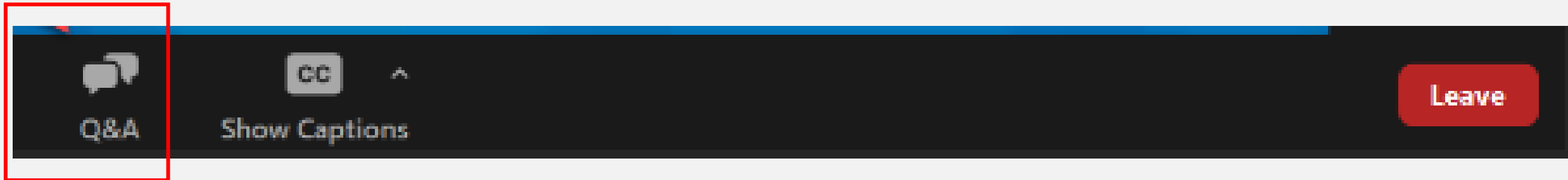
Office Hours

The EMSTR Team will also be hosting Office Hours during the week of the webinars to answer questions. Office Hours will not be recorded and will be hosted for groups listed in the table below.

| Office Hour Group | Date | Time |
|--------------------------|------------|---------------------|
| Hospital Stakeholders #1 | 09/26/2023 | 11:00 AM – 12:00 PM |
| EMS Stakeholders #1 | 10/04/2023 | 10:00 AM – 11:00 AM |
| Hospital Stakeholders #2 | 10/11/2023 | 3:00 PM – 4:00 PM |
| EMS Stakeholders #2 | 10/20/2023 | 2:00 PM – 3:00 PM |

Question and Answer (Q&A)

Submit questions using the Q&A button from the menu.



Contact Information and Resources

- If you have additional questions, please email us at injury.web@dshs.texas.gov.
- EMSTR will share additional resources as the launch date approaches.



Thank you!

EMSTR EMS Webinar

EMSTR Team

injury.web@dshs.Texas.gov