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Health and Human
Services

**Texas Department of State
Health Services**

Emergency Medical Services and Trauma Registries (EMSTR) Vendor Webinar

October 2023

EMSTR Team

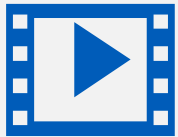
Webinar Reminders



All participants are automatically muted by webinar administrators.



Please type questions using the “Q&A” feature.



This webinar is being recorded for learning purposes.



The webinar team will provide an overview of each process.

Agenda

- EMSTR Overview
- Identity and Access Management: IAMOnline
- Activate Your Account
- Access MyApps Dashboard
- Access EMSTR Process
- File Upload Process
- Account Management
- Questions and Answers

EMSTR Overview



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EMSTR

- EMSTR is a statewide passive surveillance system that collects reportable event data from Emergency Medical Services (EMS) providers, hospitals, justices of the peace, medical examiners, and rehabilitation facilities.
- EMSTR includes four registries:
 - The EMS Registry;
 - The Acute Traumatic Injury Registry;
 - The Traumatic Brain Injury (TBI) Registry/ Spinal Cord Injury (SCI) Registry; and
 - The Submersion Registry.

Data Format Update

- EMSTR will upgrade to the National EMS Information System (NEMSIS) version 3.5.
- EMSTR will be compliant with the National Trauma Data Standard (NTDS) 2023, and the International Trauma Data Exchange (ITDX) 2023 data formats.
- NOTE – The projected date for the move to the data modernization and NEMSIS version 3.5 implementation is November 10th, 2023.

IAMOnline

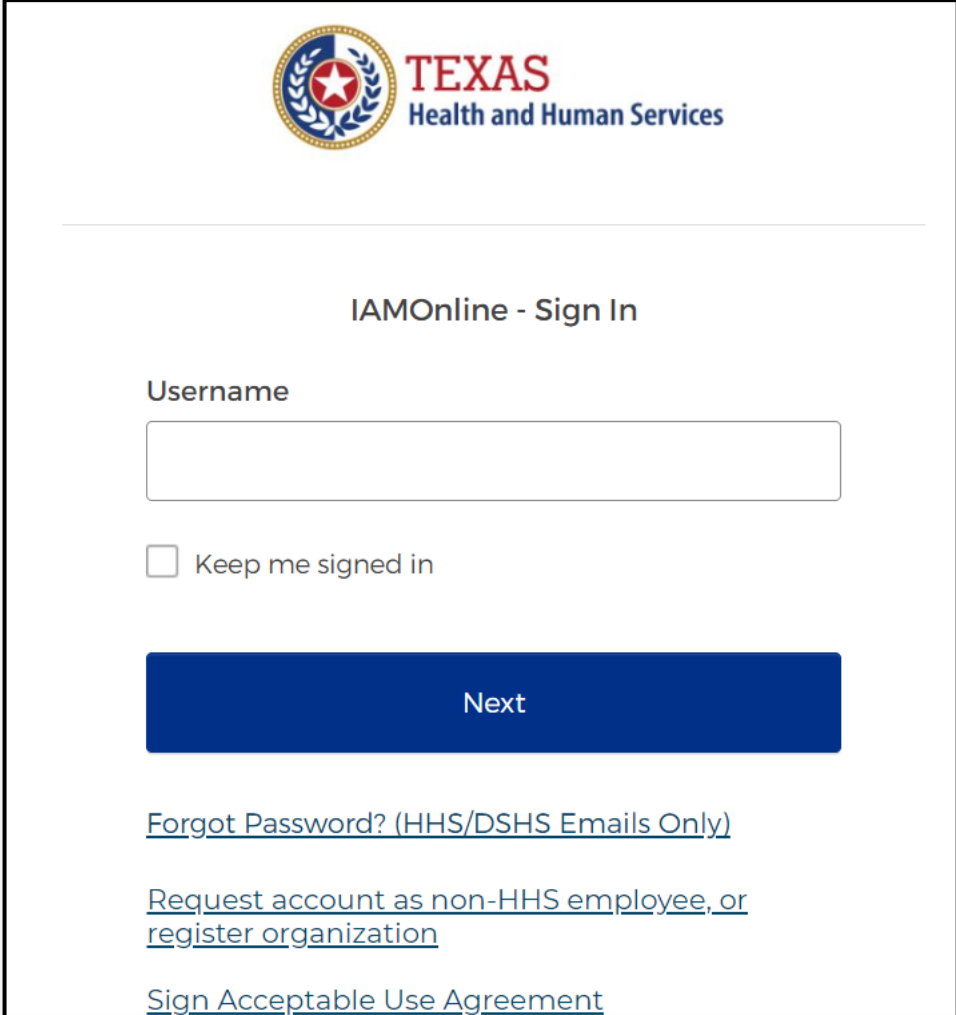


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IAMOnline (1 of 2)

- EMSTR will begin using the new Identity and Access Management (IAM) platform called **IAMOnline** beginning November 2023.
- All Texas Health and Human Services applications will be transitioning to IAMOnline.
- IAMOnline provides a more secure log-in process with an authentication feature.



The screenshot shows the IAMOnline Sign In page for Texas Health and Human Services. At the top left is the Texas Health and Human Services logo, which includes a circular seal with a star and the text "TEXAS Health and Human Services". Below the logo, the page title "IAMOnline - Sign In" is centered. There is a "Username" label above a text input field. Below the input field is a checkbox labeled "Keep me signed in". A large blue button labeled "Next" is positioned below the checkbox. At the bottom of the page, there are three links: "Forgot Password? (HHS/DSHS Emails Only)", "Request account as non-HHS employee, or register organization", and "Sign Acceptable Use Agreement".

IAMOnline (2 of 2)

To access EMSTR, each person must complete the **one-time account set up** steps below:

- ☒ Activate your Account
- ☒ Set-up Security Methods
- ☒ Manage User Access
- ☒ Review and Acknowledge the Acceptable Use Agreement (AUA) Form

After completing these steps, you can access EMSTR directly by logging in to your IAMOnline MyApps dashboard.

Activate Your Account



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Activate Your Account (1 of 2)

- Locate your **IAMOnline** registration email from noreply@okta.com.
- The activation email will be sent to your employee email address.

Hi [REDACTED],

Welcome to IAMOnline! Your account is active and ready for use. Access the portal using the below link:

Username: [REDACTED]@dshs.texas.gov

Activate Account

Please note that the link will only be active for seven (7) days for security reasons.

After accessing IAMOnline for the first time, set up will require a password, a phone number, and a security question for the account. The [Acceptable Use Agreement \(AUA\)](#) must be completed as well.

If you have any questions regarding how to complete this action, please review the IAMOnline [Web Help](#) and [FAQs](#). For further help or if this email was received in error, please contact the Help Desk at 512-438-4720 or 855-435-7181 (toll-free), 7:00 A.M. and 7:00 P.M. Central Time (CT), Monday–Friday.

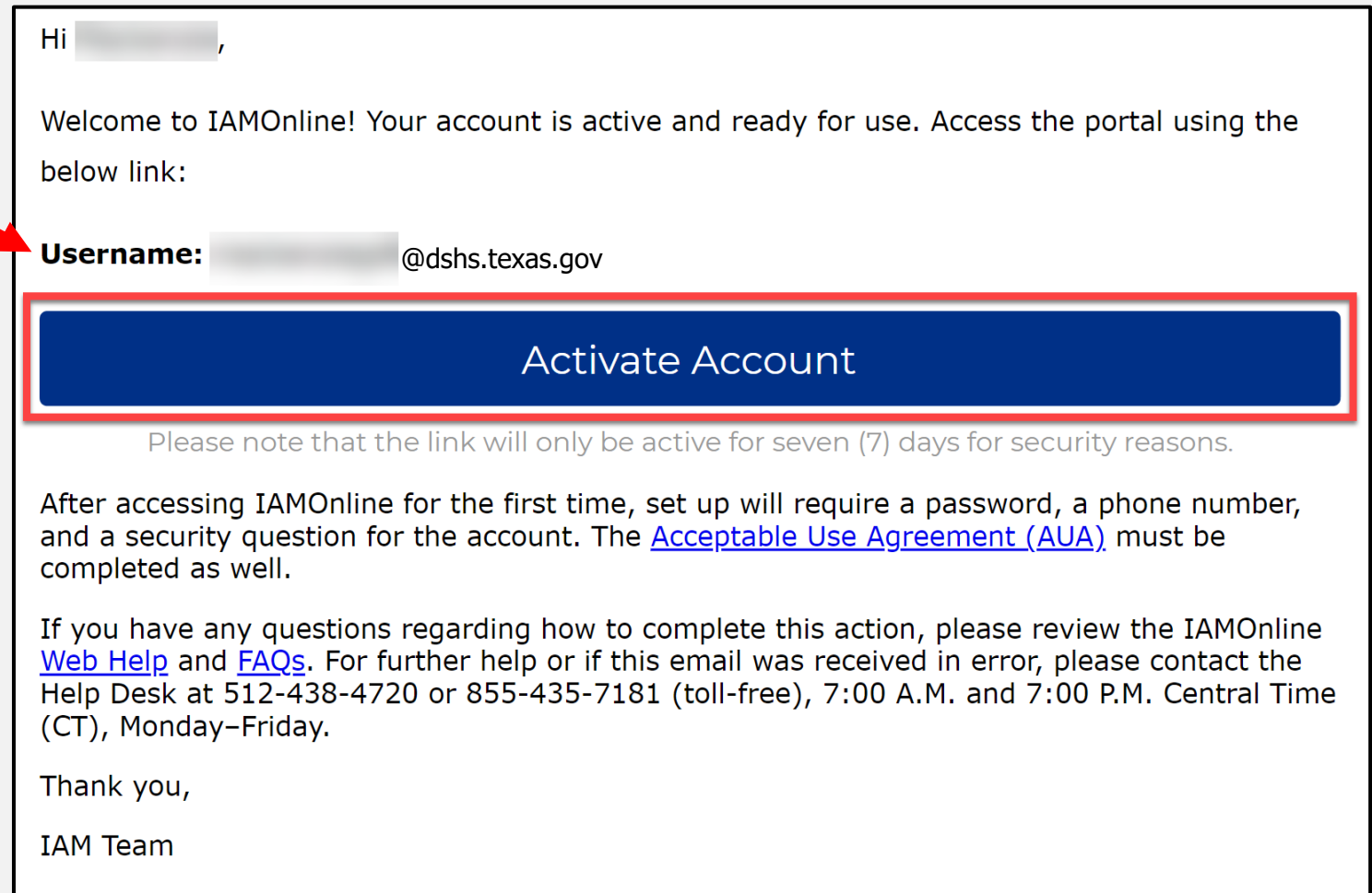
Thank you,

IAM Team

Activate Your Account (2 of 2)

- Your **username** is provided in the email.
- Click the “**Activate Account**” button to set up your account promptly.


NOTE – The link will only be active for seven (7) days from receipt of email for security reasons.



Set Up Security Methods (1 of 2)


Set up security methods to protect your account with a **password**, your **phone**, and a **security question**.

Set up security methods

 @dshs.texas.gov

Security methods help protect your IAMOnline account by ensuring only you have access.


Set up required



Password

Choose a password for your account
Used for access


Set up



Phone

Verify with a code sent to your phone
Used for access or recovery

Set up



Security Question

Choose a security question and answer that will be used for signing in
Used for recovery

Set up

[Back to sign in](#)

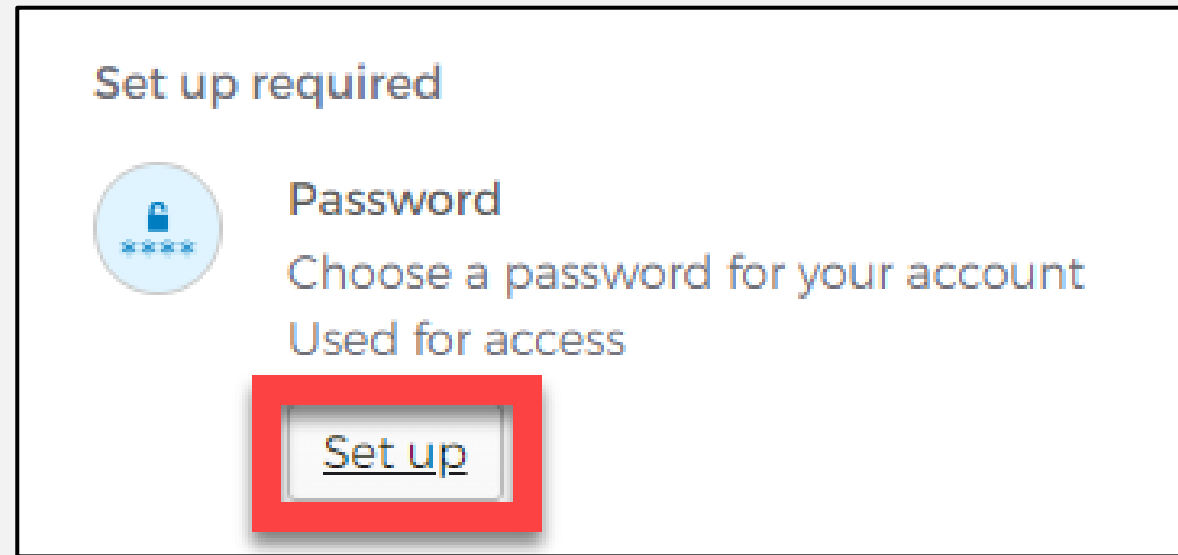
[Create a new account as a citizen](#)

[Request account as non-HHS employee, or register organization](#)

[Sign Acceptable Use Agreement](#)

Set Up Security Methods (2 of 2)

- The first security method is to set up your password.
- To create your “password”, click on the “**Set up**” button under Password.

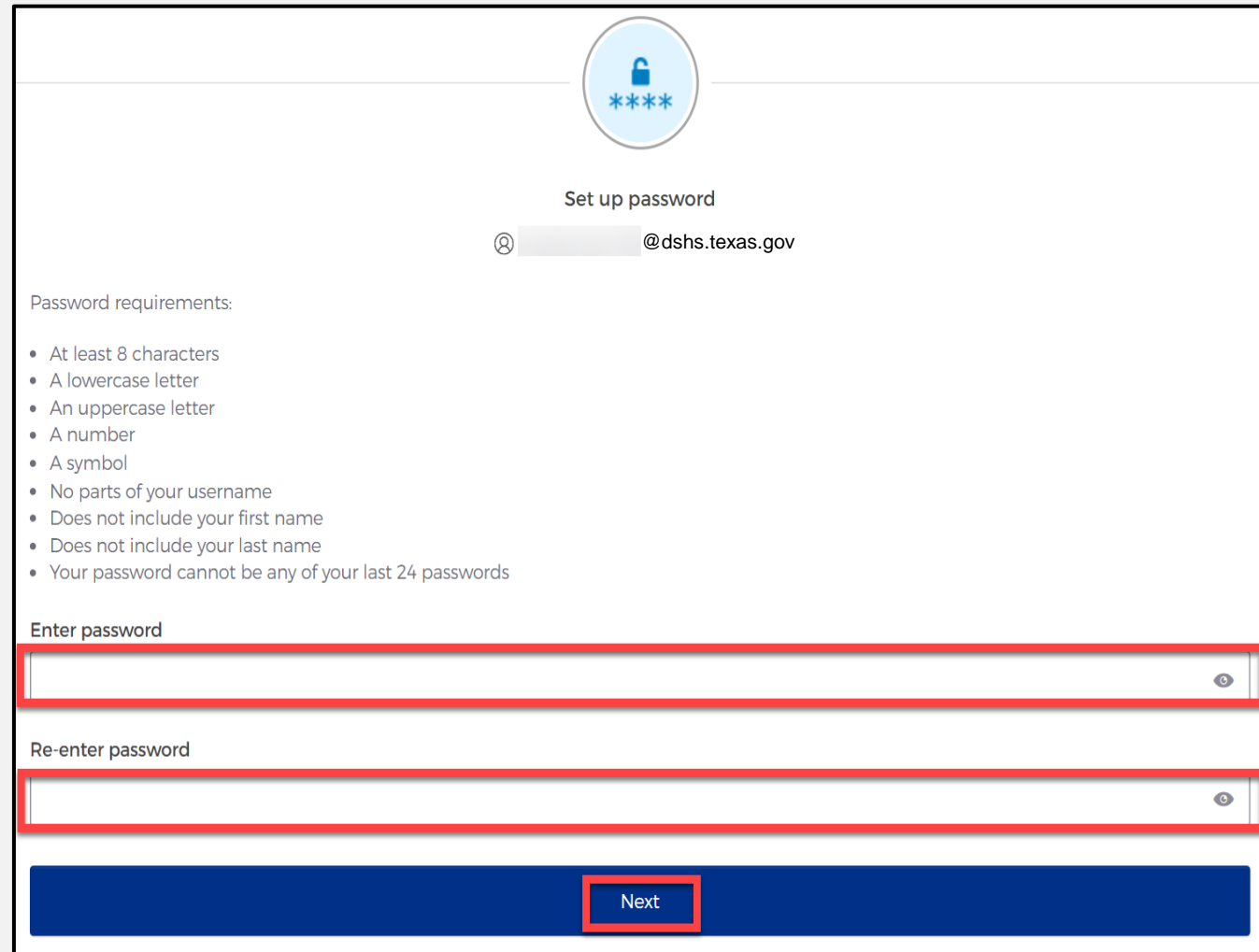


Set Up Password

- Create your password in the “**Enter password**” text box and re-enter it in the “**Re-enter password**” text box.

***NOTE** – You must create a password that meets all requirements set by the organization.*

- Click the “**Next**” button.



The screenshot shows a web form titled "Set up password". At the top, there is a circular icon with a padlock and the text "****". Below this, the text "Set up password" is displayed, followed by a user identifier "dshs.texas.gov" with a small icon to its left. The form lists "Password requirements:" which include: At least 8 characters, A lowercase letter, An uppercase letter, A number, A symbol, No parts of your username, Does not include your first name, Does not include your last name, and Your password cannot be any of your last 24 passwords. There are two text input fields: "Enter password" and "Re-enter password", both of which are highlighted with a red border. At the bottom of the form, there is a blue button labeled "Next", which is also highlighted with a red border.

Set Up Security Methods Screen

Click on the “**Set up**” button under “**Phone**”.



Phone

Verify with a code sent to your phone

Used for access or recovery

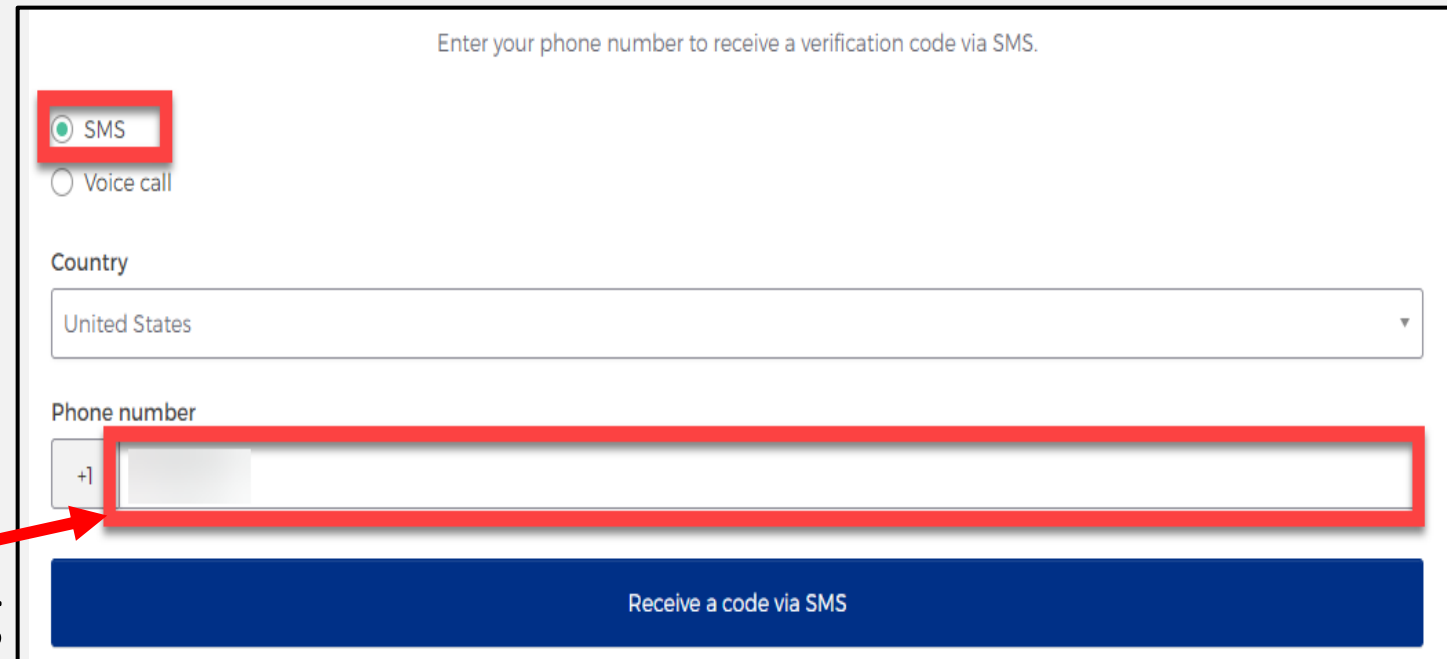
Set up

Set Up Phone Authentication (1 of 2)

- To set up your phone number, first select the **“SMS”*** or **“Voice call”** option.

*The **SMS** option will send a text message to your phone and the **Voice call** option will send an automated call.*

- Verify your account by entering your phone number and select **“Receive a code”**.

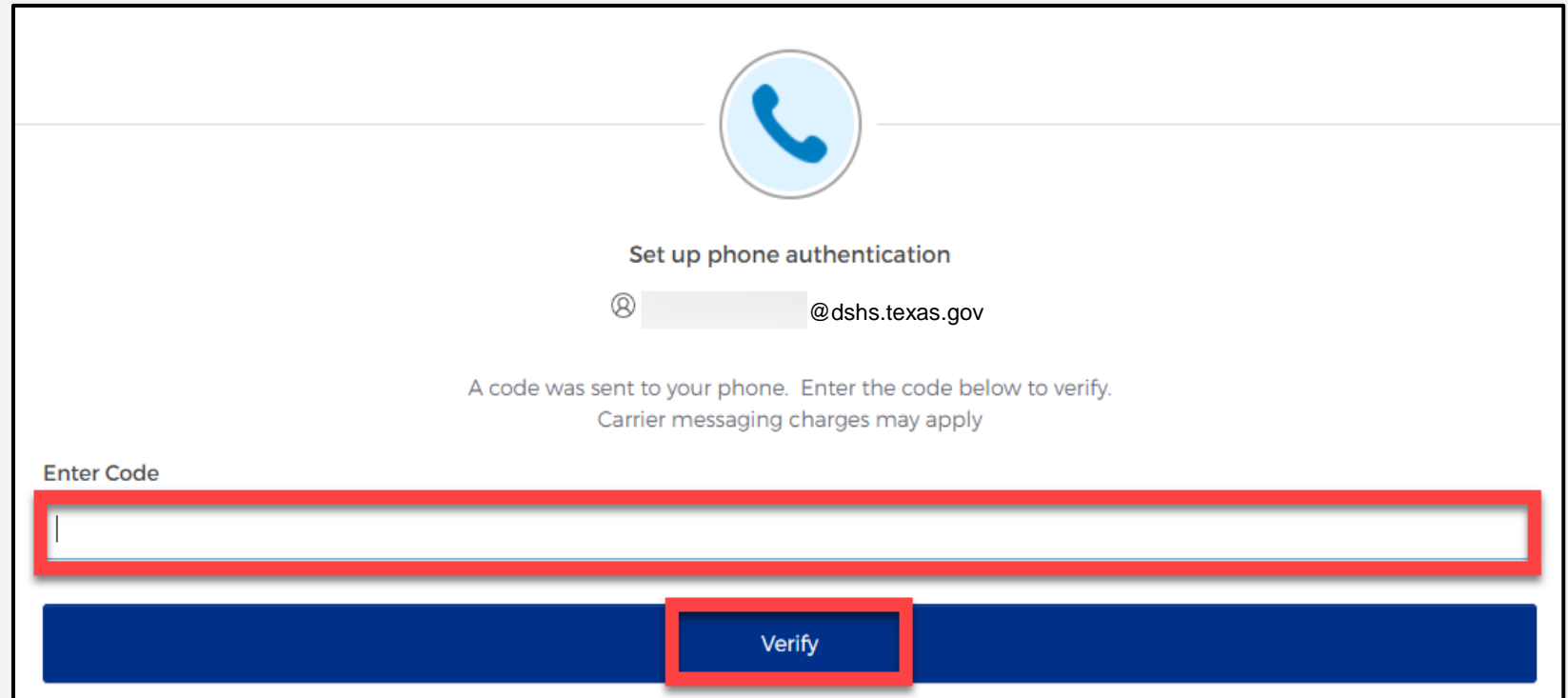



The screenshot shows a web form for phone authentication. At the top, it says "Enter your phone number to receive a verification code via SMS." Below this are two radio button options: "SMS" (which is selected and highlighted with a red box) and "Voice call". Underneath is a "Country" dropdown menu currently set to "United States". Below that is a "Phone number" field with a red box around it and a red arrow pointing to it from the text "Verify your account by entering your phone number and select 'Receive a code'". The field contains a "+1" country code and a greyed-out area for the number. At the bottom is a blue button labeled "Receive a code via SMS".

*SMS stands for Short Message Service.


Set Up Phone Authentication (2 of 2)

- You will receive a verification code to your phone via the delivery choice you made – SMS or Voice call.
- Type the verification code in the “**Enter Code**” box.
- Click on the “**Verify**” button.





Set up phone authentication

 [redacted] @dshs.texas.gov

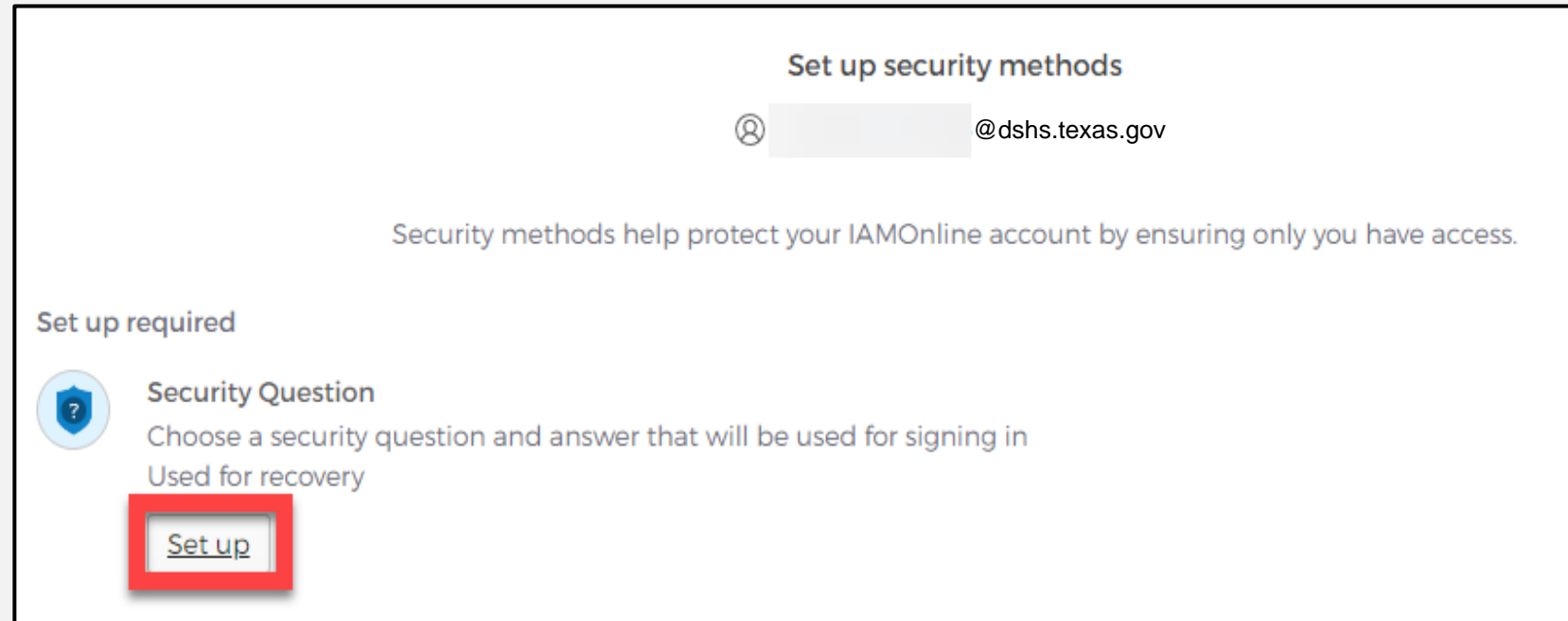
A code was sent to your phone. Enter the code below to verify.
Carrier messaging charges may apply

Enter Code

Verify

Set Up Security Methods

- After verifying your phone number, you will be redirected to set up a **Security Question**.
- To set up your security question, select the “**Set up**” button under “**Security Question**”.

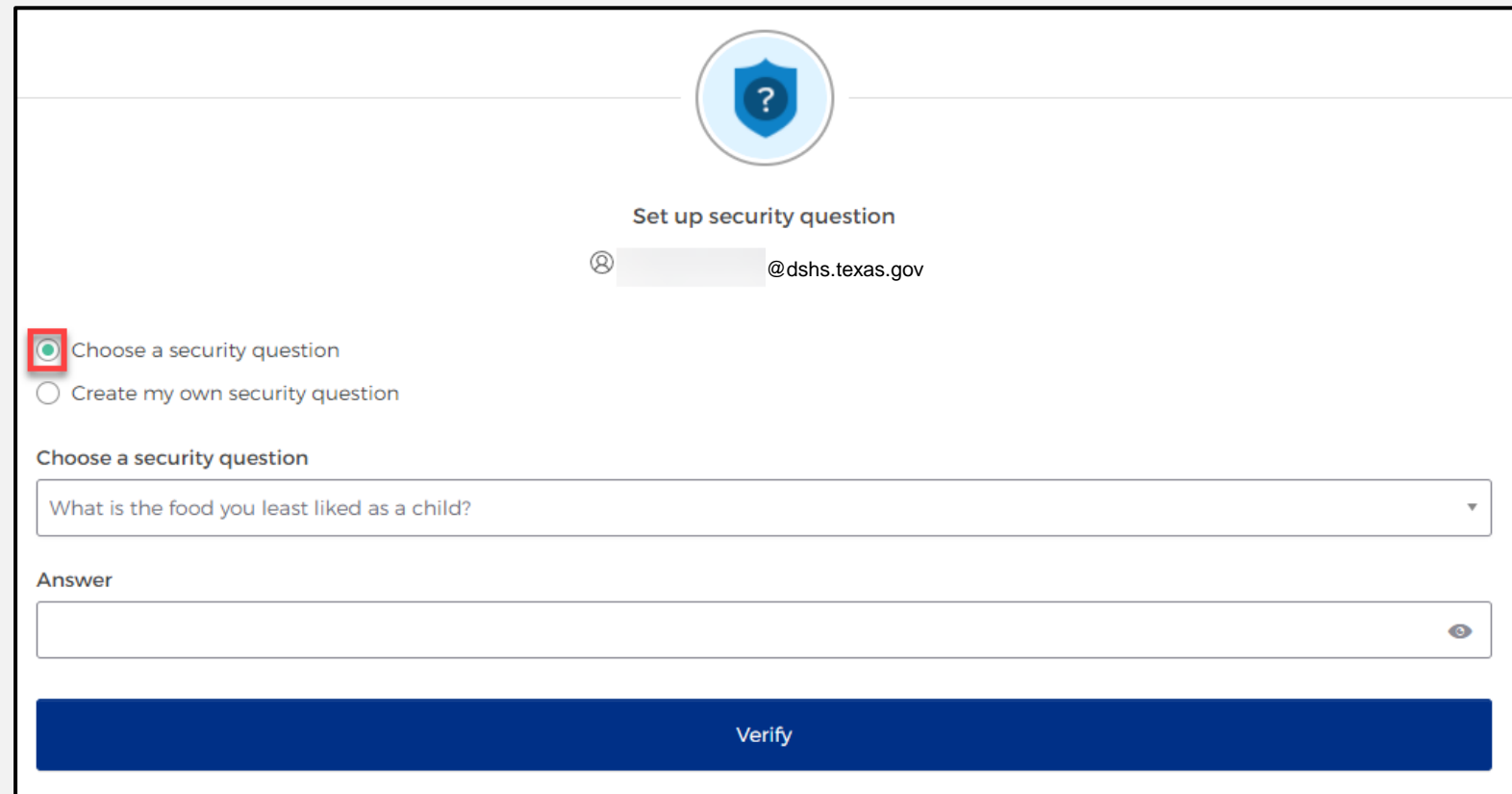


The screenshot shows a web interface for setting up security methods. At the top, it says "Set up security methods" with a user icon and the email address "@dshs.texas.gov". Below this, a message states: "Security methods help protect your IAMOnline account by ensuring only you have access." Under the heading "Set up required", there is a section for "Security Question" with a shield icon containing a question mark. The text below the icon says "Choose a security question and answer that will be used for signing in" and "Used for recovery". A red rectangular box highlights a button labeled "Set up" at the bottom of this section.

Set Up Security Question (1 of 2)

You can either select an option to **“Choose a security question”** or **“Create my own security question”**.

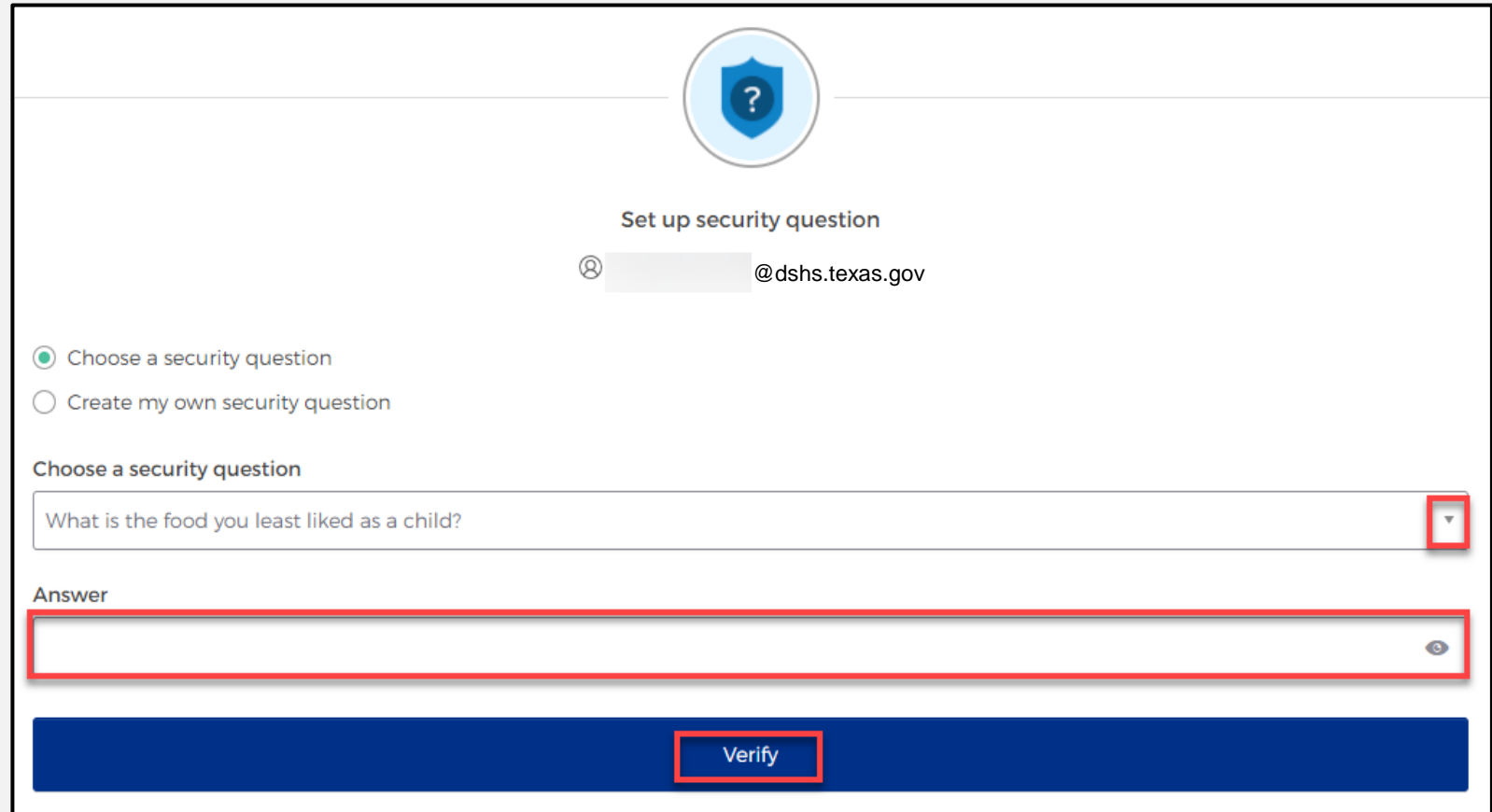
NOTE – *If creating a security question, create one that cannot be guessed by others, even those that know you well, for security purposes.*



The screenshot shows a web form titled "Set up security question" with a user icon and email address "@dshs.texas.gov". There are two radio button options: "Choose a security question" (which is selected and highlighted with a red box) and "Create my own security question". Below the selected option is a dropdown menu with the text "What is the food you least liked as a child?". Underneath is an "Answer" text input field with a toggle icon on the right. At the bottom is a blue "Verify" button.

Set Up Security Question (2 of 2)

- After selecting “**choose a security question**”, select the drop-down icon and choose a security question.
- Then enter the answer in the “**Answer**” box.
- To save your question and answer, select the “**Verify**” button.



The screenshot shows a web form titled "Set up security question". At the top, there is a blue shield icon with a question mark. Below it, the text "Set up security question" is displayed, followed by a user identifier " @dshs.texas.gov". There are two radio button options: "Choose a security question" (which is selected) and "Create my own security question". Below these options is a dropdown menu labeled "Choose a security question" with the text "What is the food you least liked as a child?". A red box highlights the dropdown arrow icon. Below the dropdown is an "Answer" field, which is a text input box with a red border and a red box around it. At the bottom of the form is a blue bar with a "Verify" button, which is also highlighted with a red box.

Access MyApps Dashboard

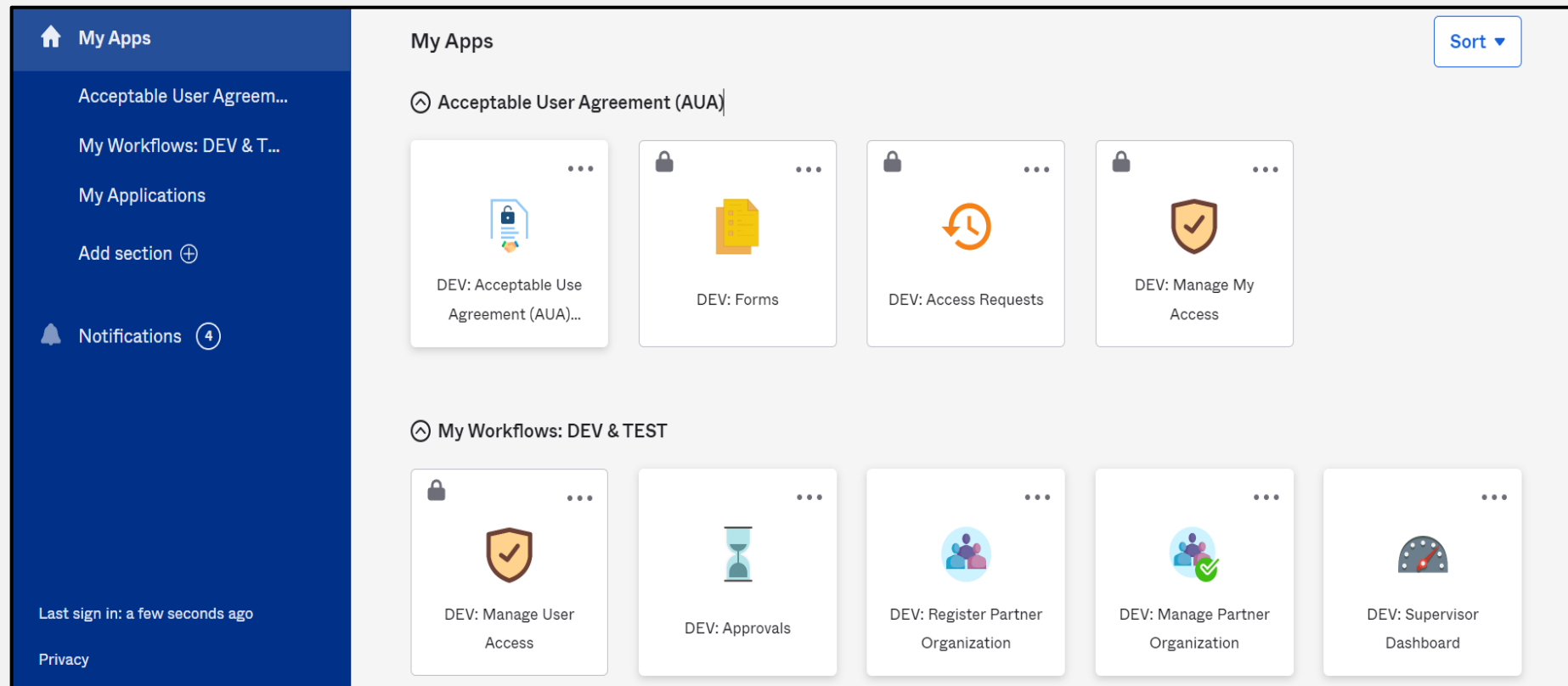


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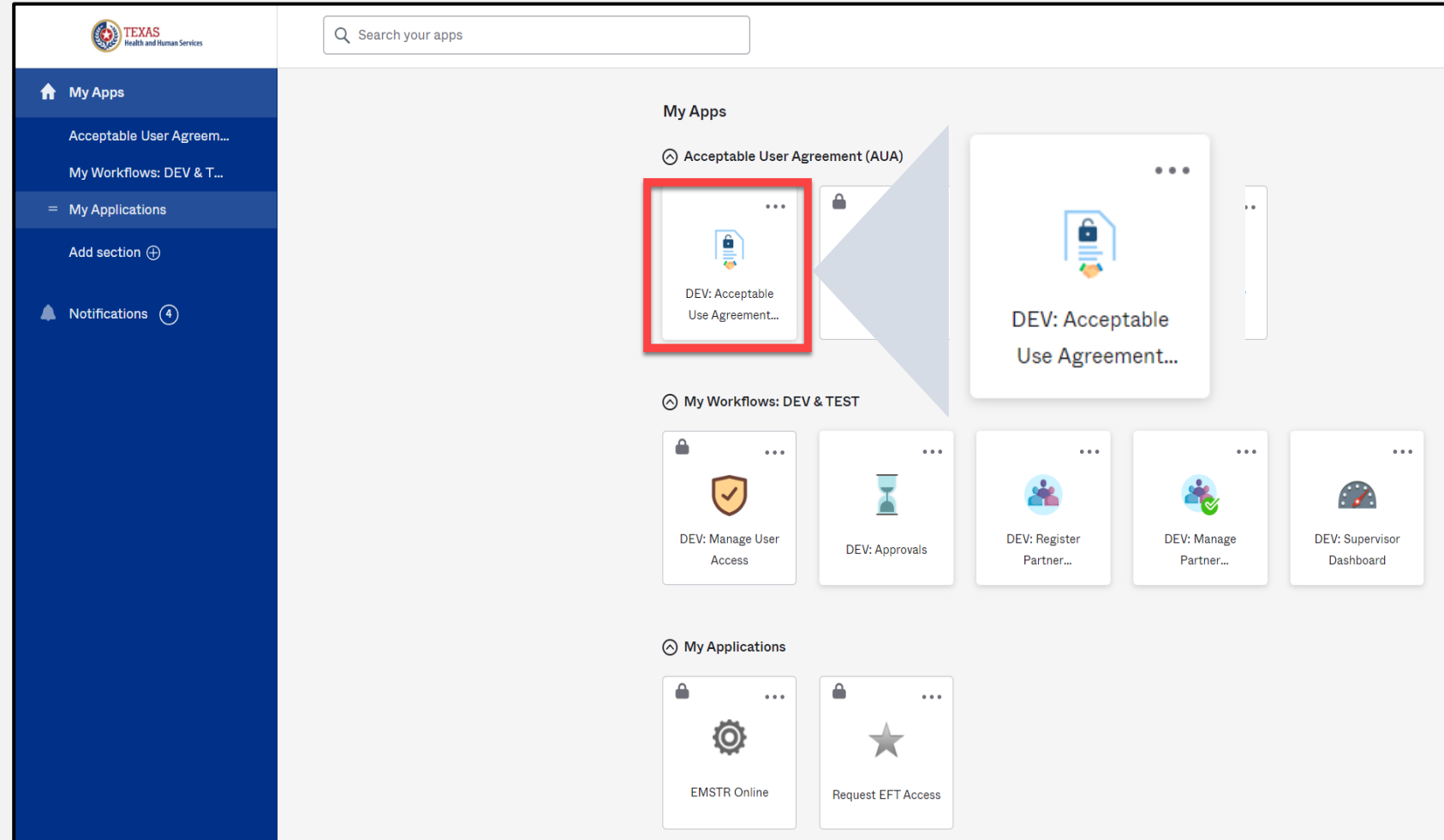
Access the MyApps Dashboard

Now that you have set up your security methods, you will be redirected to your IAMOnline **“MyApps”** dashboard.



Acceptable Use Agreement (AUA)

- All tiles will be locked with a lock icon until you acknowledge and sign the AUA form.
- To do this, select the “AUA” tile on your **MyApps** dashboard.



Acknowledge and Sign your AUA

- Carefully read and complete the AUA Form.
- Once you have completed the mandatory information and signed the form, click the **“Submit”** button to complete it.

Acknowledgement

I have read, understand, and will comply with the requirements in the Information Security Acceptable Use Policy.

First Name

First Name *

Last Name

Last Name *

Your Work Email *

@dshs.texas.gov

Your Work Phone

I am (choose one and explain below): *

☐ An employee of HHSC (specify department and division)

☐ An employee of DSHS (specify department and division)

☐ An employee of another agency (specify agency, department, and division)

☐ A contractor (specify employer or non-state agency name)

☐ An intern or volunteer (specify agency, department, and division)

☐ Other (specify below if you are an advisory council member or an employee of a private provider)

Date Agreement Signed *

08/09/2023

Submit

Submit

Access EMSTR Process

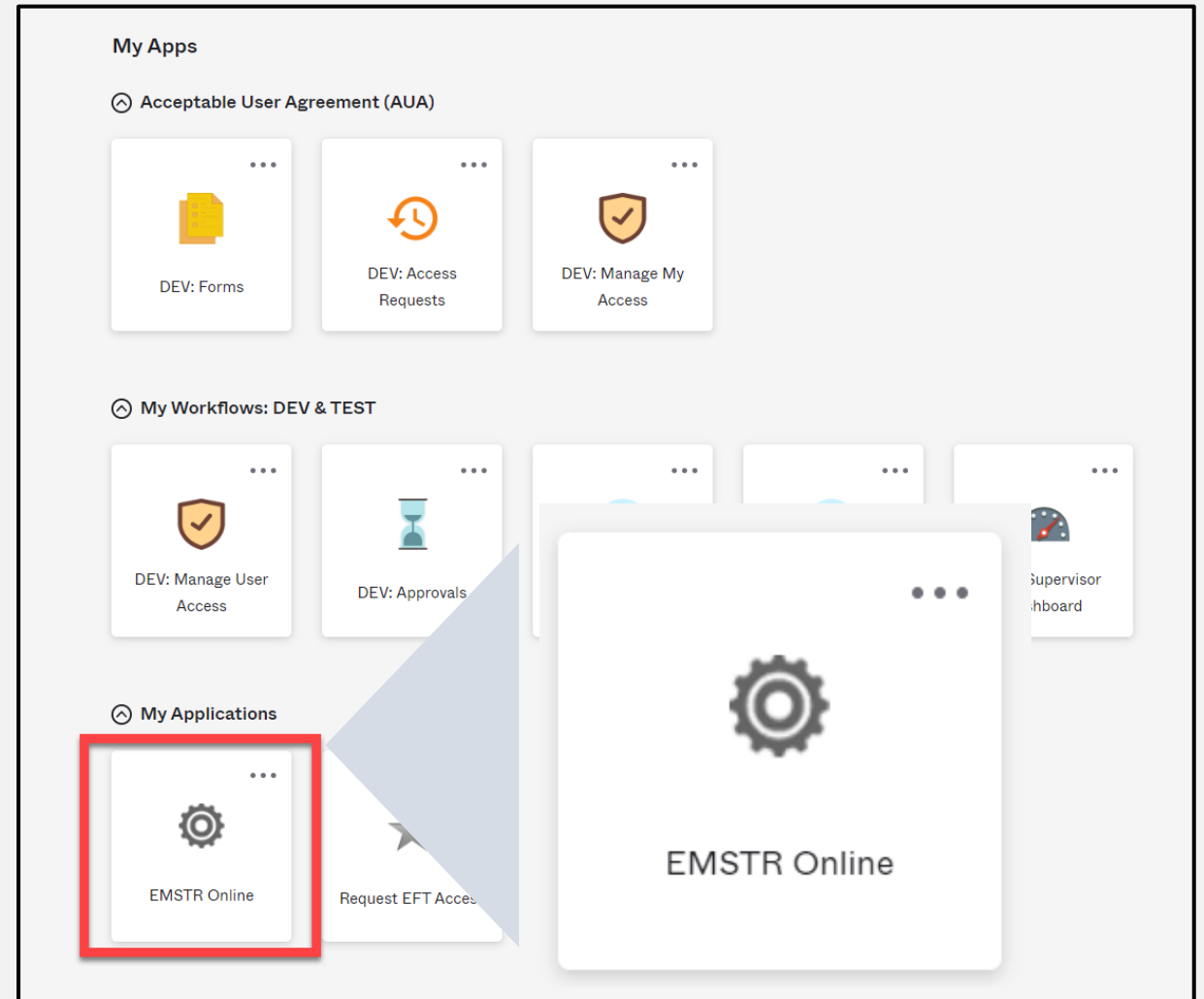


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Access EMSTR (1 of 2)

- Once you have completed the AUA form, the tiles on **MyApps** dashboard will unlock.
- To access EMSTR, select the **“EMSTR Online”** tile.




Access EMSTR (2 of 2)

Once you've selected the "EMSTR Online" tile, you will be directed to the EMSTR homepage.

EMSTR

Welcome, [User]

Home | Create Record | Search Record | File Upload | Entity | Reports | Logout

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Welcome to Texas Emergency Medical Services
and Trauma Registry System

Workflows-TBD

Workflow Queue	Events
135 Days Late	28
Entities Missing RAC ID Information	14
Missing Injury Diagnosis Codes	10
All cases that failed workflow because of invalid data	15
Pending Application Emails	7
More...	

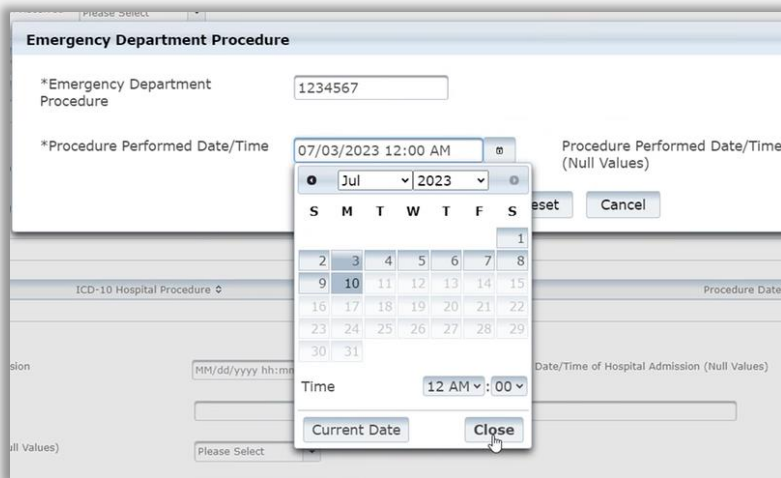
Recently Accessed Records-TBD

Record Id	Name	Record Type
123456789	Test Hospital	Hospital Facility
111111111	Test EMS	EMS Facility
124564545	Test McTester	Hospital Patient Record
897543456	John Doe	EMS Patient Record
987465367	Jane Doe	LTAC Patient Record
More...		

Improved User Experience

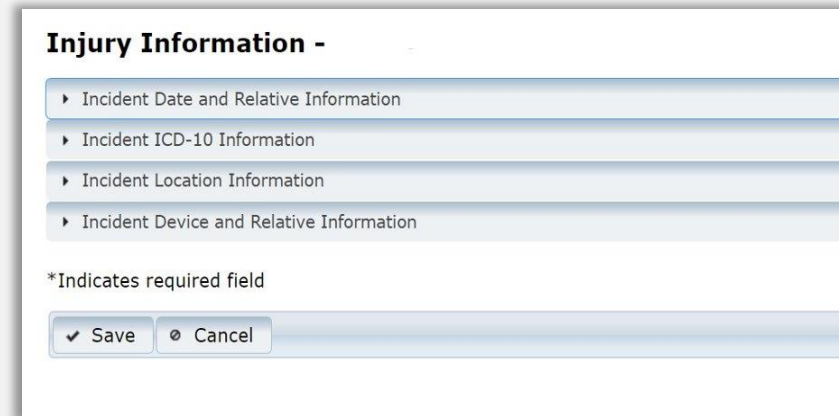
Updated features and new functionalities are incorporated throughout EMSTR for an improved user experience.

Calendar Feature



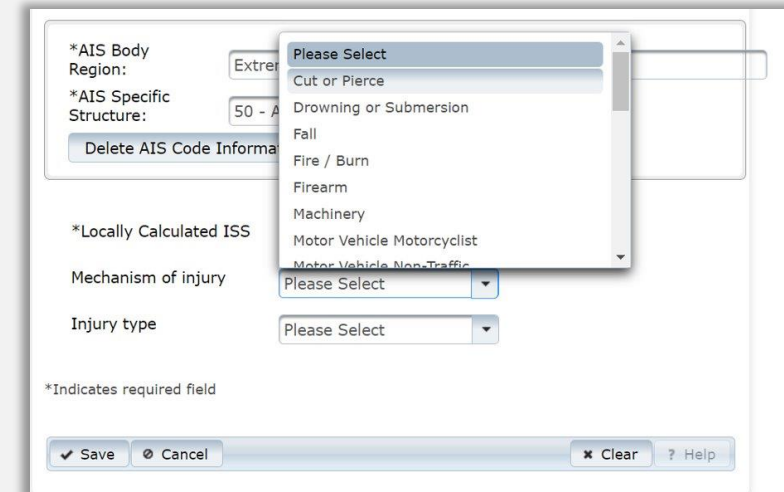
Quick date and time selection.

Collapsible Sections



Easier page navigation to complete required fields.

Drop Down Menus



Intuitive process that avoids page clutter.

Agency Entity (1 of 2)

EMSTR

Welcome,

Home | Create Record | Search Record | Workflows | File Upload | Entity | Reports | Admin | Settings | Logout



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**Welcome to Texas Emergency Medical Services
and Trauma Registry System**

Agency Entity

Agency
Third Party Vendor

Workflows | File Upload | **Entity** | Reports | Admin | Settings | Logout

Agency Entity

Agency
Third Party Vendor

Agency Entity (2 of 2)

EMSTR

Welcome,

Home | Create Record | Search Record | Workflows | File Upload | Entity | Reports | Admin | Settings | Logout

Third Party Vendor

Agency

(Entities 0 - 0 of 0, Page: 1/1)

50

+ Clear filter

Name	Facility Record ID	DSHS ID	Entity Types	License Number	Status	Action
No records found.						

(Entities 0 - 0 of 0, Page: 1/1)

50

This provides the list of agencies associated with the account.

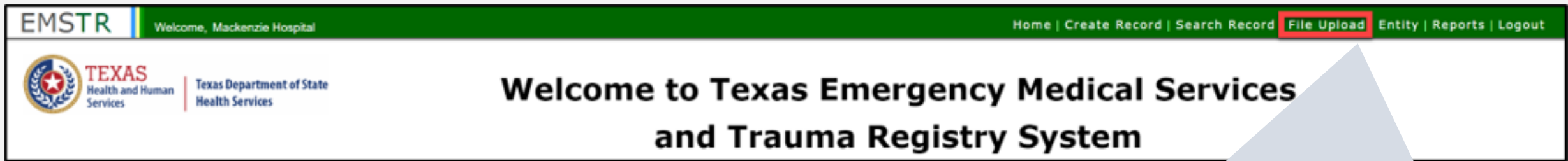
File Upload Process



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File Upload



To submit data using the file upload method, select “**File Upload**” from the navigation bar.

Select the Data File Format

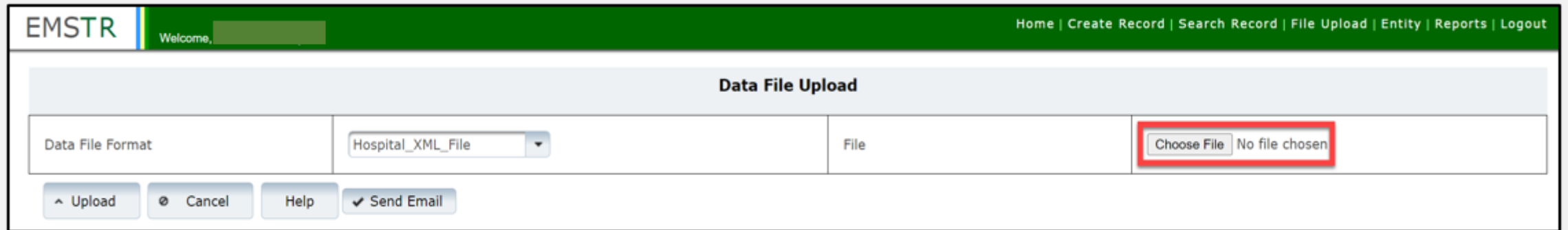
- After selecting “**File Upload**” from the EMSTR toolbar, you will be taken to “**Data File Upload**” page.
- Select “**Hospital_XML_File**” from the drop-down menu.

The screenshot shows the EMSTR application interface. At the top, there is a green header bar with the EMSTR logo and navigation links: Home | Create Record | Search Record | File Upload | Entity | Reports | Logout. Below the header, the main content area is titled 'Data File Upload'. It contains a form with a 'Data File Format' dropdown menu, a 'File' input field, and a 'Choose File' button. The dropdown menu is open, showing options: 'Please Select', 'Hospital_XML_File' (highlighted with a red box), 'Demographic_XML_File', and 'EMS_XML_File'. Below the form, there is a section titled 'Recent Queued Roster Imports' with a table of import records. The table has columns for Create Date, Complete Date, Roster Format, File, Status, and Result. The table shows three rows of data, all with a status of 'Successful'.

Create Date	Complete Date	Roster Format	File	Status	Result
2023-07-28 15:13:39	2023-07-28 11:13:38	Demographic_XML_File	2022-DEM-2_v350.xml [Original File]	Successful	Download Results
2023-07-26 20:09:53	2023-07-26 16:09:53	Hospital_XML_File	ITDX_2023_Sample.xml [Original File]	Successful	Download Results
2023-07-26 19:58:19	2023-07-26 15:58:19	Hospital_XML_File	2020sampleSingleRecord.xml [Original File]	Successful	Download Results

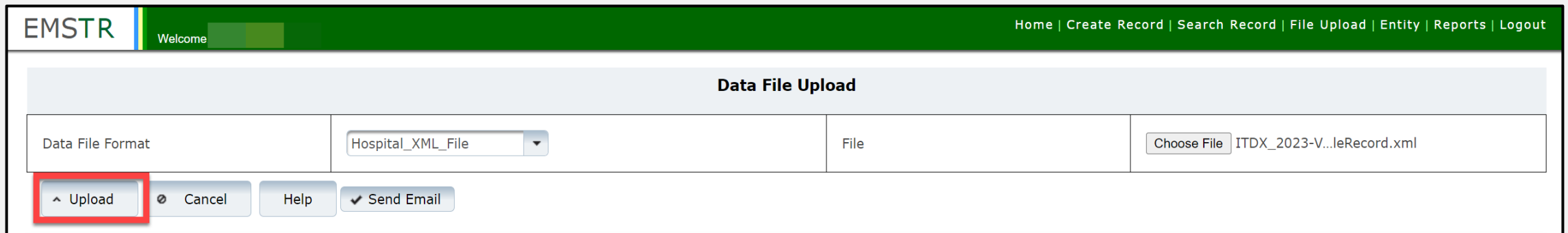
Data File Upload

- Select “**Choose File**” and select the file from your computer.



The screenshot shows the EMSTR application interface. At the top is a green header bar with the EMSTR logo on the left and navigation links (Home, Create Record, Search Record, File Upload, Entity, Reports, Logout) on the right. Below the header is a light blue section titled "Data File Upload". Inside this section, there is a form with two main parts. The first part has a label "Data File Format" and a dropdown menu currently set to "Hospital_XML_File". The second part has a label "File" and a button labeled "Choose File" next to the text "No file chosen". The "Choose File" button is highlighted with a red rectangular box. Below the form, there is a row of buttons: "Upload" (with a small upward arrow icon), "Cancel" (with a small circle and X icon), "Help", and "Send Email" (with a checkmark icon).

- Once you’ve chosen your file, select the “**Upload**” button.



This screenshot shows the same EMSTR interface as the previous one, but after a file has been selected. The "Choose File" button is still present, but now the text next to it is "ITDX_2023-V...leRecord.xml". The "Upload" button, which is the first button in the bottom row, is now highlighted with a red rectangular box. All other elements, including the header, the "Data File Upload" title, the "Data File Format" dropdown (still set to "Hospital_XML_File"), and the other buttons ("Cancel", "Help", "Send Email"), remain the same.

Account Management

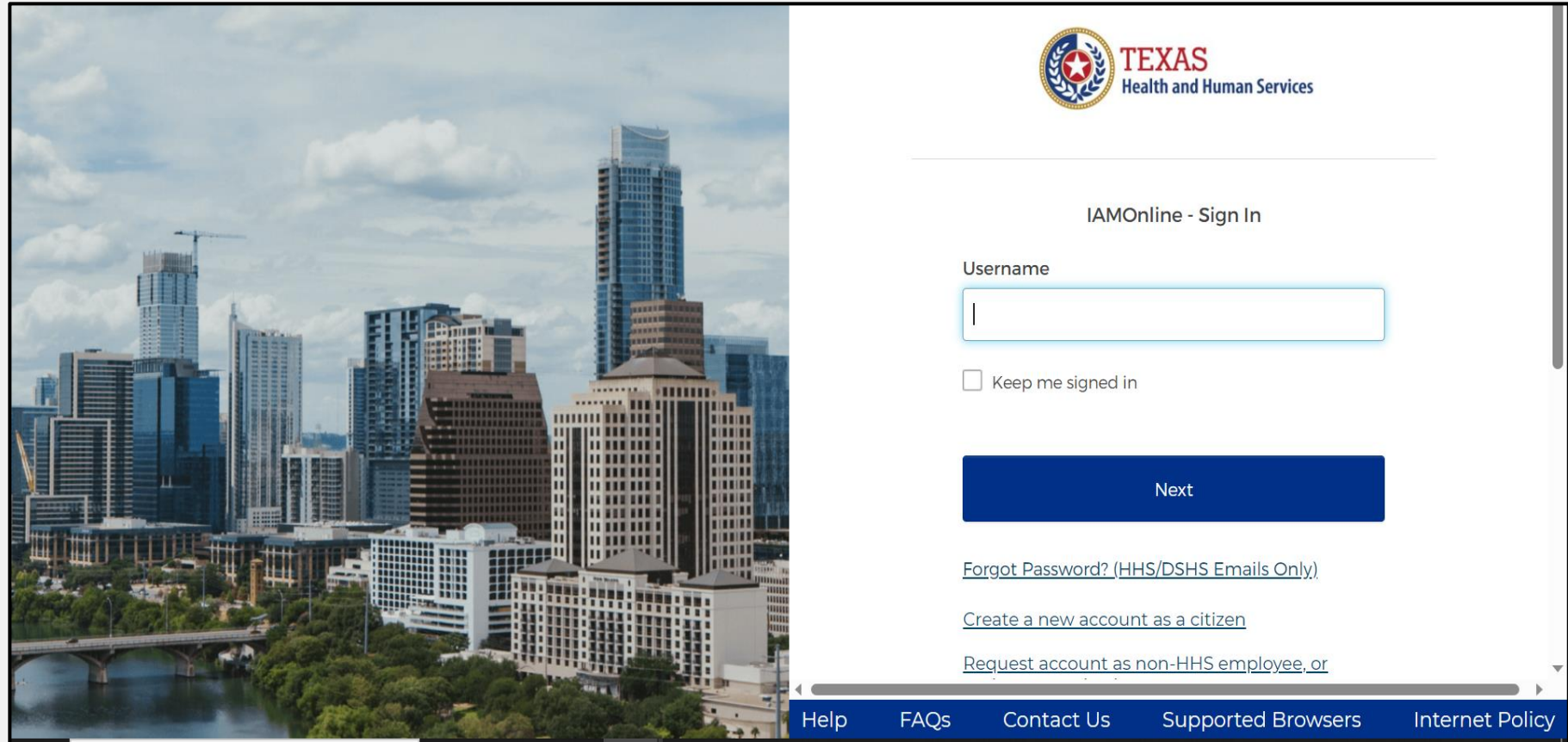


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IAMOnline Home Page

Account management is available through IAMOnline.



The screenshot displays the IAMOnline Home Page. On the left is a large image of a city skyline with a river and a bridge. On the right is the login interface. At the top right is the Texas Health and Human Services logo. Below it is the heading 'IAMOnline - Sign In'. There is a 'Username' label above a text input field. Below the input field is a checkbox labeled 'Keep me signed in'. A blue 'Next' button is positioned below the checkbox. At the bottom of the login section are three links: 'Forgot Password? (HHS/DSHS Emails Only)', 'Create a new account as a citizen', and 'Request account as non-HHS employee, or'. A footer bar at the very bottom contains links for 'Help', 'FAQs', 'Contact Us', 'Supported Browsers', and 'Internet Policy'.

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IAMOnline - Sign In

Username

☐ Keep me signed in

Next

[Forgot Password? \(HHS/DSHS Emails Only\)](#)

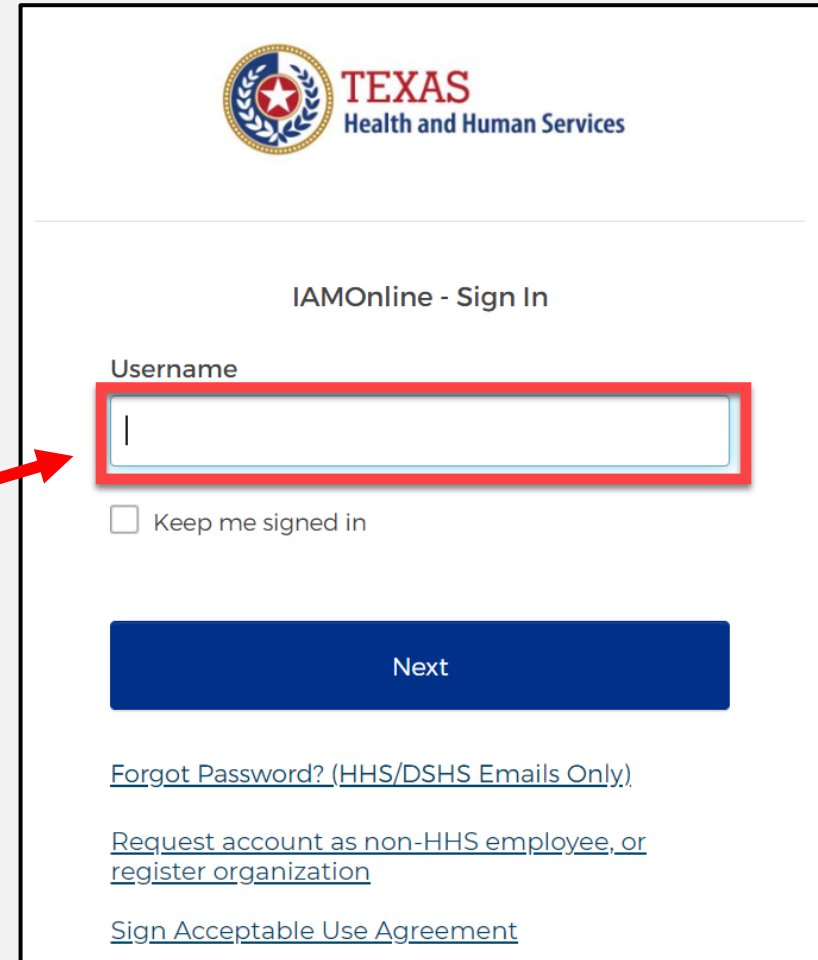
[Create a new account as a citizen](#)

[Request account as non-HHS employee, or](#)

Help FAQs Contact Us Supported Browsers Internet Policy

Forgot Password (1 of 2)

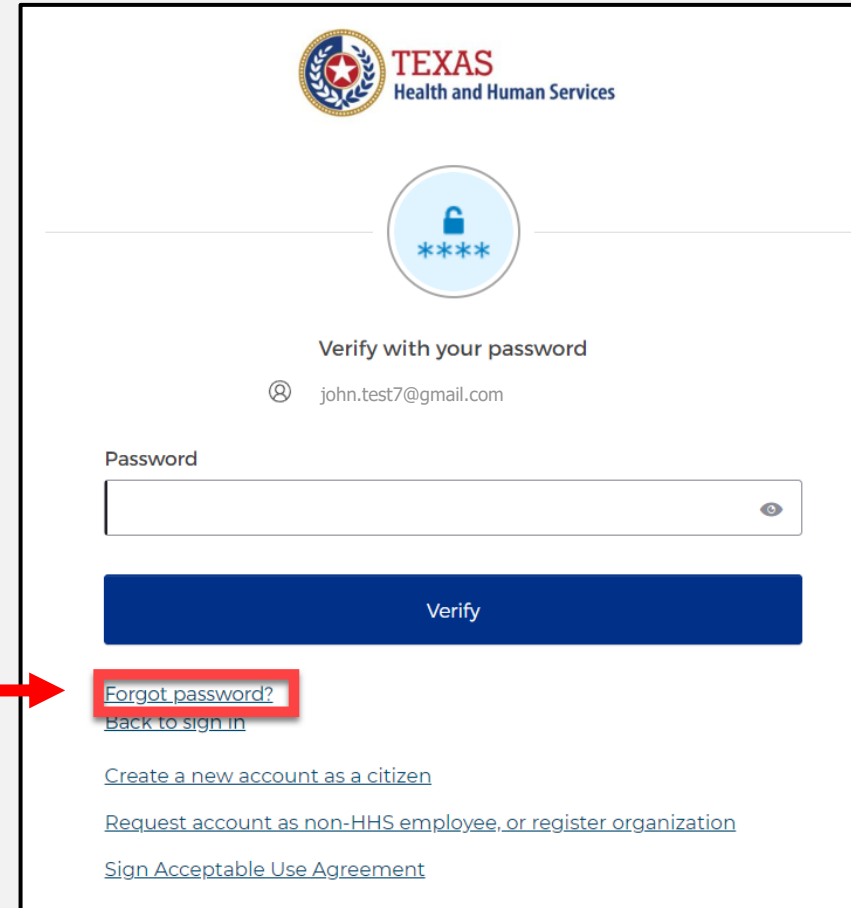
- If you forget your password, you can reset it on your own.
- From the IAMOnline sign-in page, type your user name in the “**Username**” box.



The screenshot shows the Texas Health and Human Services IAMOnline Sign In page. At the top is the Texas Health and Human Services logo. Below it is the text "IAMOnline - Sign In". The "Username" label is above a text input field, which is highlighted with a red border. A red arrow points from the text "in the 'Username' box." in the list to the left to this input field. Below the input field is a checkbox labeled "Keep me signed in". A blue "Next" button is below the checkbox. At the bottom are three links: "Forgot Password? (HHS/DSHS Emails Only).", "Request account as non-HHS employee, or register organization", and "Sign Acceptable Use Agreement".

Forgot Password (2 of 2)

Click on the “Forgot password?” link.



The screenshot shows the Texas Health and Human Services login interface. At the top is the Texas state seal and the text "TEXAS Health and Human Services". Below this is a circular icon with a padlock and four asterisks. The text "Verify with your password" is displayed, followed by the email address "john.test7@gmail.com". A password input field is shown with a toggle icon. Below the password field is a blue "Verify" button. At the bottom, the link "Forgot password?" is highlighted with a red box, and a red arrow points to it from the left. Below this link are other options: "Back to sign in", "Create a new account as a citizen", "Request account as non-HHS employee, or register organization", and "Sign Acceptable Use Agreement".

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Verify with your password

john.test7@gmail.com

Password

Verify

[Forgot password?](#)

[Back to sign in](#)

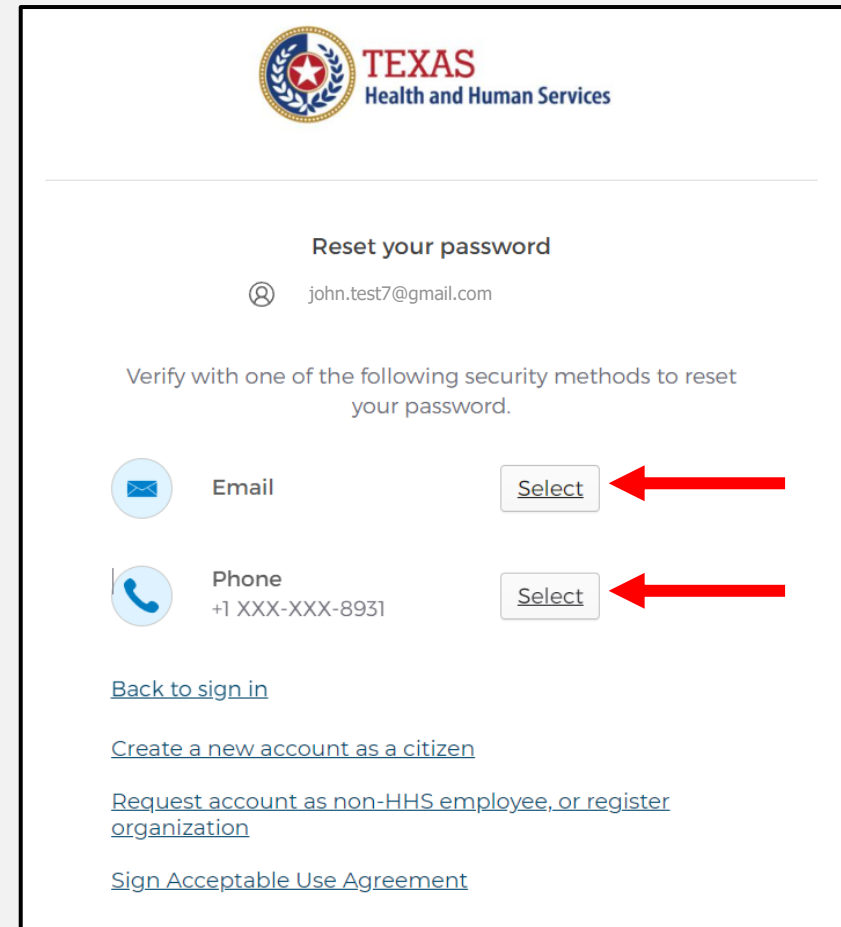
[Create a new account as a citizen](#)

[Request account as non-HHS employee, or register organization](#)

[Sign Acceptable Use Agreement](#)

Reset Your Password (1 of 3)

Choose the “**Email**” or “**Phone**” method and click the “**Select**” button.



The screenshot shows the Texas Health and Human Services (HHS) password reset interface. At the top is the Texas HHS logo. The main heading is "Reset your password". Below this, the user's email address "john.test7@gmail.com" is displayed next to an email icon. A message instructs the user to "Verify with one of the following security methods to reset your password." There are two options: "Email" and "Phone". Each option has a corresponding icon (envelope for email, telephone for phone) and a "Select" button. Red arrows point to these "Select" buttons. At the bottom, there are four links: "Back to sign in", "Create a new account as a citizen", "Request account as non-HHS employee, or register organization", and "Sign Acceptable Use Agreement".

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Reset your password

john.test7@gmail.com

Verify with one of the following security methods to reset your password.

Email

Phone
+1 XXX-XXX-8931

[Back to sign in](#)

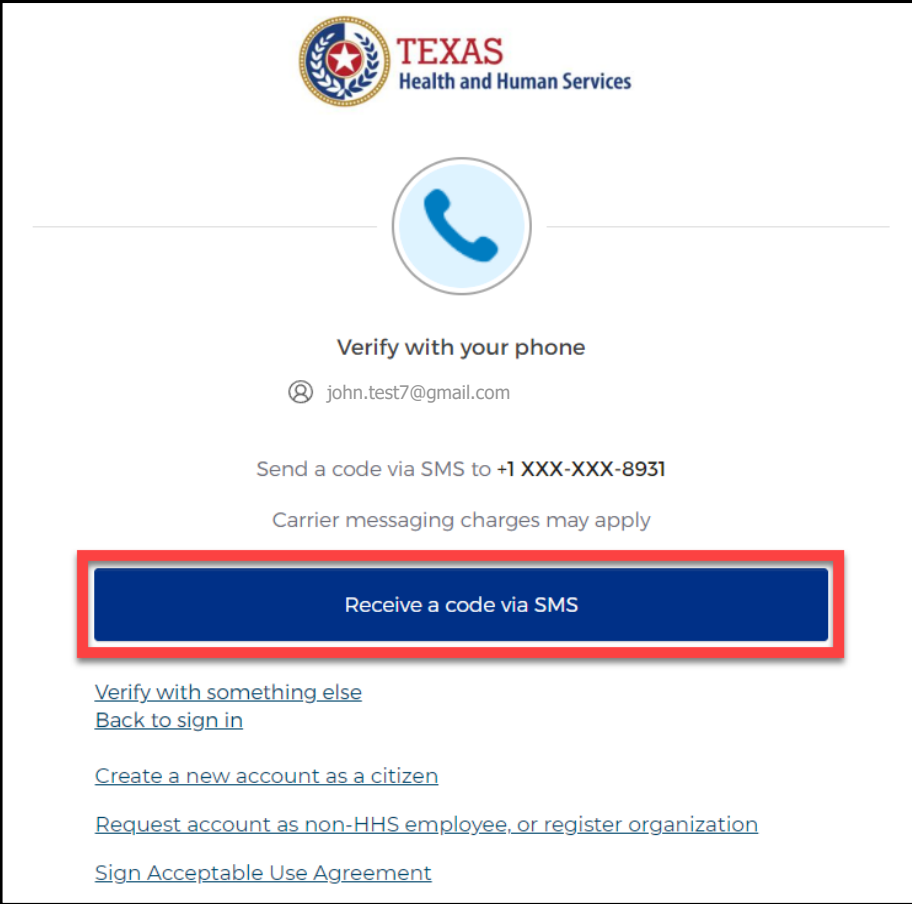
[Create a new account as a citizen](#)


[Request account as non-HHS employee, or register organization](#)


[Sign Acceptable Use Agreement](#)

Reset Your Password (2 of 3)


- After selecting either phone or email you will be prompted to **Receive a code via SMS or Email.**
(The phone option was selected in this example.)
- Select **“Receive a code via SMS”** to receive a verification code.



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Verify with your phone

 john.test7@gmail.com

Send a code via SMS to +1 XXX-XXX-8931

Carrier messaging charges may apply

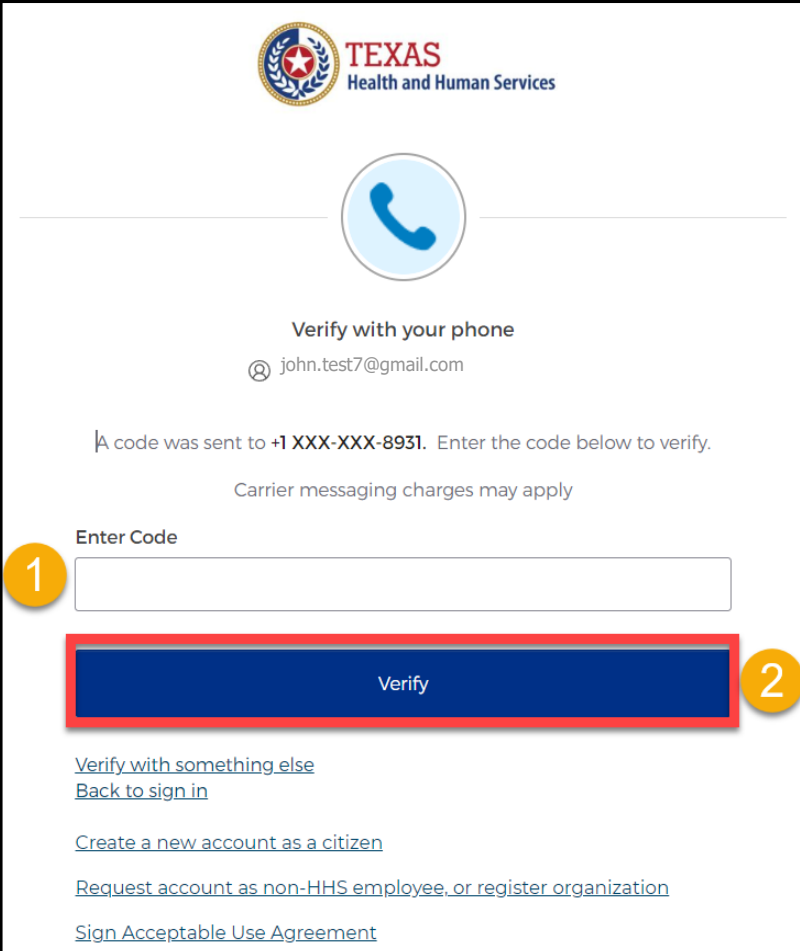
Receive a code via SMS

[Verify with something else](#)
[Back to sign in](#)

[Create a new account as a citizen](#)
[Request account as non-HHS employee, or register organization](#)
[Sign Acceptable Use Agreement](#)

Reset Your Password (3 of 3)

- Step 1 – Once you receive your verification code, enter it in the “Enter Code” box.
- Step 2 – Select the “Verify” button.



The screenshot shows the Texas Health and Human Services verification interface. At the top is the Texas Health and Human Services logo. Below it is a blue telephone icon. The text "Verify with your phone" is followed by the email address "john.test7@gmail.com". A message states: "A code was sent to +1 XXX-XXX-8931. Enter the code below to verify." Below this, it says "Carrier messaging charges may apply". There is an "Enter Code" label above a text input field, which is marked with a yellow circle containing the number "1". Below the input field is a large blue button with the word "Verify" in white, which is outlined in red and marked with a yellow circle containing the number "2". At the bottom, there are several links: "Verify with something else", "Back to sign in", "Create a new account as a citizen", "Request account as non-HHS employee, or register organization", and "Sign Acceptable Use Agreement".

TEXAS
Health and Human Services

Verify with your phone
john.test7@gmail.com

A code was sent to +1 XXX-XXX-8931. Enter the code below to verify.
Carrier messaging charges may apply

Enter Code

1

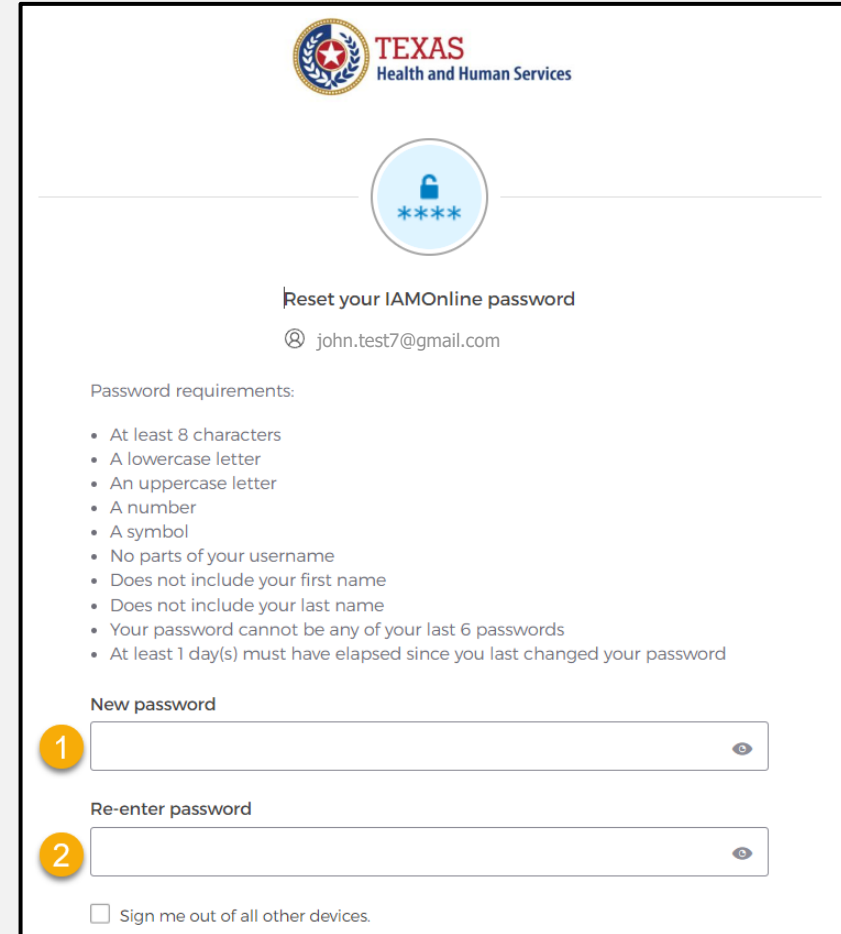
Verify

2

[Verify with something else](#)
[Back to sign in](#)
[Create a new account as a citizen](#)
[Request account as non-HHS employee, or register organization](#)
[Sign Acceptable Use Agreement](#)

Reset Your IAMOnline Password (1 of 2)

- After you enter your verification code, you will be redirected to the Reset Password Page.
- Step 1 – Enter your new password in the “**New password**” box.
- Step 2 – Re-enter your password in the “**Re-enter password**” box.



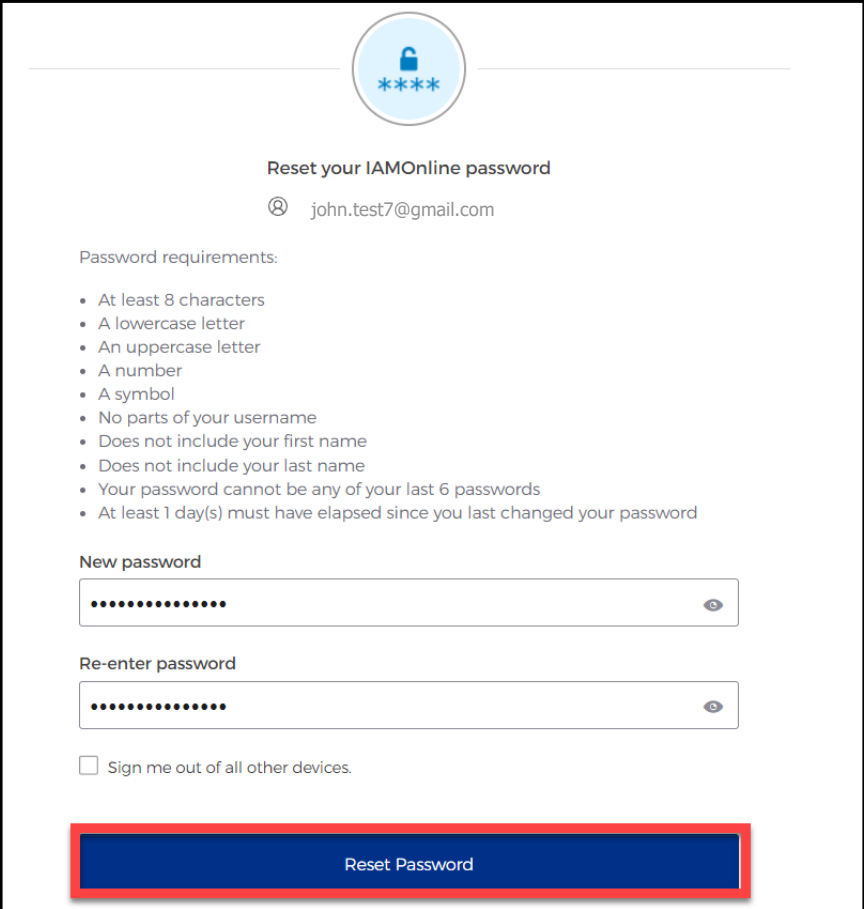
The screenshot shows the 'Reset your IAMOnline password' page for the Texas Health and Human Services. At the top is the Texas state seal and the text 'TEXAS Health and Human Services'. Below this is a circular icon with a padlock and four asterisks. The page title is 'Reset your IAMOnline password' followed by the email address 'john.test7@gmail.com'. A section titled 'Password requirements:' lists the following rules:

- At least 8 characters
- A lowercase letter
- An uppercase letter
- A number
- A symbol
- No parts of your username
- Does not include your first name
- Does not include your last name
- Your password cannot be any of your last 6 passwords
- At least 1 day(s) must have elapsed since you last changed your password

Below the requirements are two password input fields. The first field is labeled 'New password' and has a yellow circle with the number '1' to its left. The second field is labeled 'Re-enter password' and has a yellow circle with the number '2' to its left. Both fields have a small eye icon to the right of the input box. At the bottom, there is a checkbox labeled 'Sign me out of all other devices.'

Reset Your IAMOnline Password (2 of 2)

Once you have created a new password and re-entered your password, select the “**Reset Password**” button.



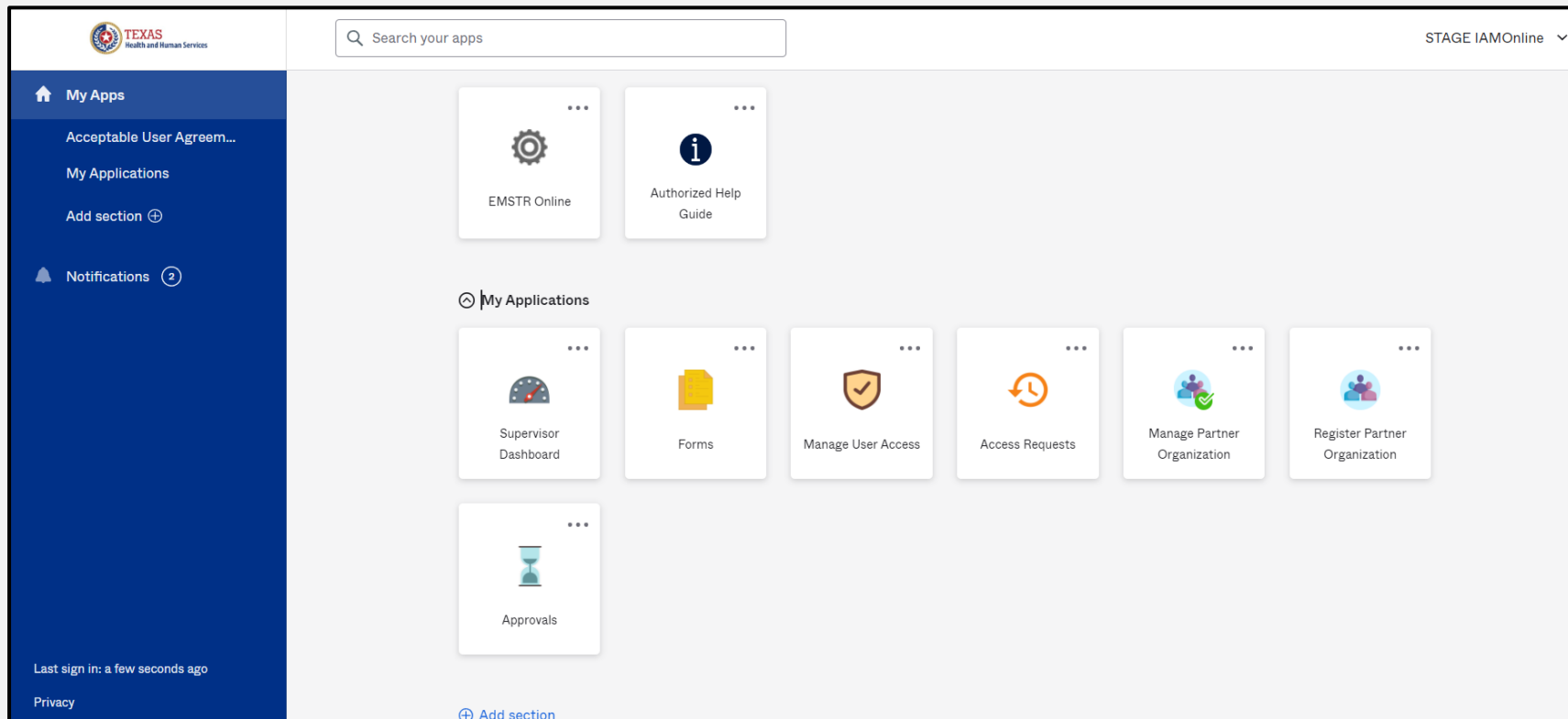
The screenshot shows the 'Reset your IAMOnline password' page. At the top, there is a circular icon with a lock and four asterisks. Below it, the text 'Reset your IAMOnline password' is displayed, followed by the email address 'john.test7@gmail.com'. A section titled 'Password requirements:' lists the following criteria:

- At least 8 characters
- A lowercase letter
- An uppercase letter
- A number
- A symbol
- No parts of your username
- Does not include your first name
- Does not include your last name
- Your password cannot be any of your last 6 passwords
- At least 1 day(s) must have elapsed since you last changed your password

Below the requirements, there are two password input fields. The first is labeled 'New password' and the second is labeled 'Re-enter password'. Both fields show a series of dots for the password characters and a toggle icon on the right. At the bottom, there is a checkbox labeled 'Sign me out of all other devices.' and a large blue button labeled 'Reset Password' which is highlighted with a red border.

Reset Password Complete

After resetting your password, you will be logged in and redirected to the **MyApps** dashboard.



Account Locked



After multiple incorrect password attempts, your account will be locked. You will receive an email notifying you that your account will automatically unlock after 30 minutes.

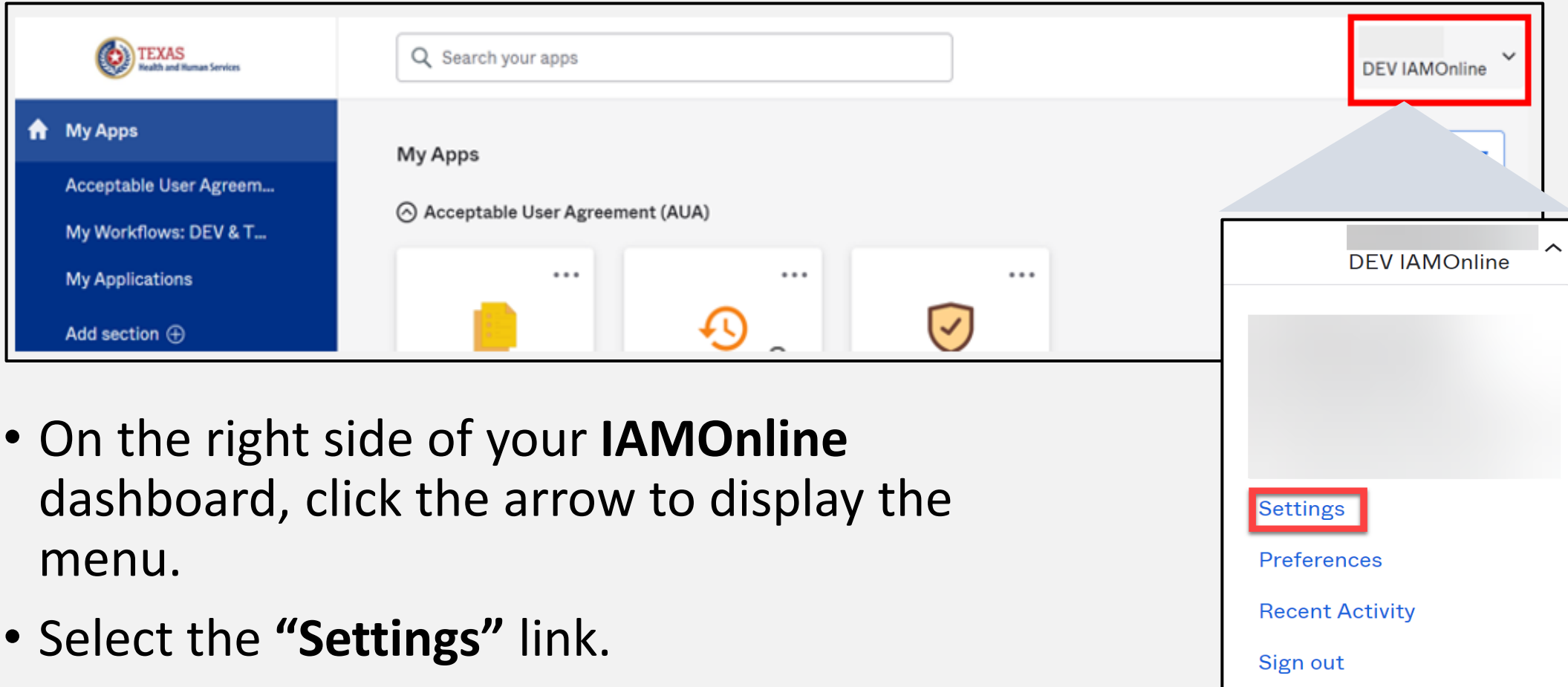


If you do not remember your password after the account unlocks, please reset your password.



If your password needs to be reset before 30 minutes for urgent requests, you may contact the help desk at **512-438-4720**.

Update Account (1 of 2)

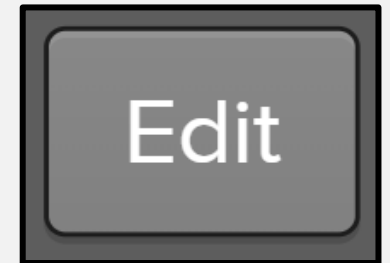


The screenshot displays the Texas Health and Human Services IAMOnline dashboard. On the left, a blue sidebar contains the 'My Apps' menu with options: 'Acceptable User Agreement...', 'My Workflows: DEV & T...', 'My Applications', and 'Add section (+)'. The main content area features a search bar labeled 'Search your apps' and a 'My Apps' section with a card for 'Acceptable User Agreement (AUA)'. On the right, a user profile card for 'DEV IAMOnline' is shown with a dropdown arrow. A callout box highlights the dropdown menu, which includes the 'Settings' link (highlighted with a red box), 'Preferences', 'Recent Activity', and 'Sign out'.

- On the right side of your **IAMOnline** dashboard, click the arrow to display the menu.
- Select the “**Settings**” link.

Update Account (2 of 2)

- Click the “**Edit**” button in the Personal Information section.
- Update your personal information such as:
 - Add a phone number;
 - Add details; and
 - Adjust security methods including password and security questions.



Questions and Answers



TEXAS
Health and Human
Services

Texas Department of State
Health Services

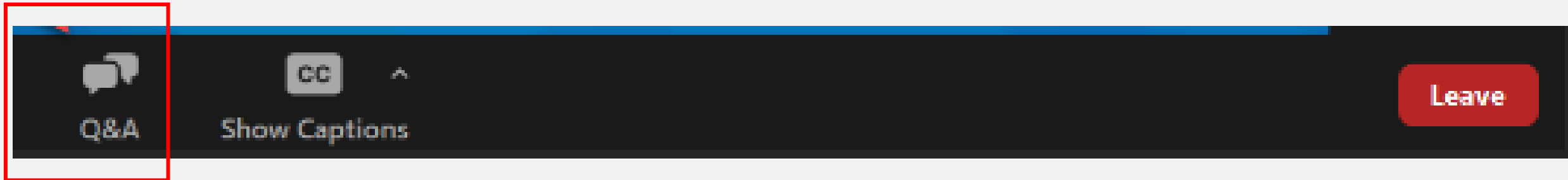
Office Hours

The EMSTR Team will also be hosting Office Hours during the week of the webinars to answer questions. Office Hours will not be recorded and will be hosted for groups listed in the table below.

Office Hour Group	Date	Time
Hospital Stakeholders #1	09/26/2023	11:00 AM – 12:00 PM
EMS Stakeholders #1	10/04/2023	10:00 AM – 11:00 AM
Hospital Stakeholders #2	10/11/2023	3:00 PM – 4:00 PM
EMS Stakeholders #2	10/20/2023	2:00 PM – 3:00 PM

Question and Answer (Q&A)

Submit questions using the Q&A button from the menu.



Contact Information and Resources

- If you have additional questions, please email us at injury.web@dshs.texas.gov.
- EMSTR will share additional resources as the launch date approaches.



Thank you!

EMSTR EMS Webinar

EMSTR Team

injury.web@dshs.Texas.gov