

Texas Department of State Health Services

Trauma Services Registry Hospital Data Management

October 30, 2024

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DSHS Emergency Medical Services and Trauma Registries (EMSTR)

Agenda

- Reporting Requirements
- Stakeholder Roles
- Identity and Access Management Online (IAMOnline)
- Submission Process
- Record Summary
- File Upload Process
- Submersion Patient Record
- Report Format Review
- Account Management
- Questions and Contact Information

EMSTR Reporting Requirements

Reporting Requirements

Texas Administrative Code (TAC), Title 25, Rule 103.7 states all hospitals shall submit data to the Texas Department of State Health Services (DSHS) EMSTR within ninety (90) calendar days of a patient's discharge from their facility.

- According to TAC Title 25, Rule 103.4, reportable data includes:
 - Traumatic brain injuries (TBI).
 - Spinal cord injuries (SCI).
 - Submersion injuries; and
 - Other traumatic injuries.
- Specific International Classification of Diseases-Version 10-Clinical Modification (ICD-10-CM) codes are listed in the National Trauma Data Standard (NTDS) pages IV and V (in 2020 and 2023 versions).

EMSTR Submission Requirements

- TAC, Title 25, Chapter 157 governs the EMS/Trauma Systems:
 - DSHS checks facility compliance during the initial or re-designation survey.
 - DSHS submits a compliance report to the surveying entity or Texas EMS Trauma and Acute Care Foundation (TETAF).
- A facility receives a criteria deficiency if they fail to submit patient records to the trauma registry in the 90-day requirement (<u>TAC, Title 25, Chapter</u> 103).
- Facilities are ultimately responsible for complete, accurate, and timely data submissions even if a third-party vendor is used (<u>TAC, Title 25, Chapter</u> <u>103</u>).
- Facilities should notify DSHS via the EMSTR email (<u>injury.web@dshs.texas.gov</u>) when locations or facility administrators change, or the facility closes.

Data Format Update

- In November 2023, EMSTR implemented the National Trauma Data Standard (NTDS) 2023 data dictionary definitions and the International Trauma Data Exchange (ITDX) 2023 data formats for all hospital patient records.
- The EMSTR data platform continues to accept the 2020 ITDX format. The EMSTR data platform does not accept NTDS 2017.
- EMSTR uses the Texas Custom Data Dictionary when appropriate.

Find EMSTR resources on our New Platform Resources webpage.

Stakeholder Role Descriptions

Stakeholder Roles

- Entity / Hospital Administration (Level 3):
 - Manages assigned users through the Texas Health and Human Services (HHS) new IAMOnline authentication platform.
 - Monitors data submissions.
 - Runs reports.
 - Inputs data.
- Entity / Hospital Add / Edit (Level 2) Inputs data and runs reports where applicable.
- Entity / Hospital View Only (Level 1) Has view-only / read-only access.

Account Manager Role Admin Level 3

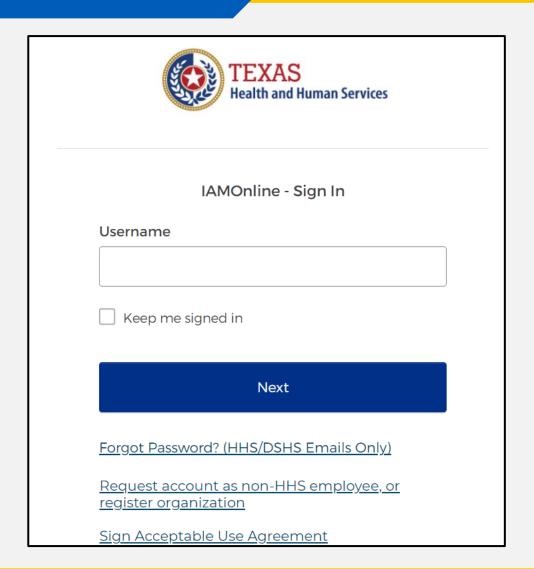
Monitor Data Submissions Through Available Reports

- Entity Report Useful to review raw data:
 - Includes data submission by admission date.
 - Includes data submissions by submission date and submitter.
 - Provides number of cases submitted.
- Trauma Care Report Provides a list of all cases submitted by the facility. Useful for looking at line-level data.
- **Hospital Data Validity Report** Provides patient record details with number and percent of valid, valid null, and invalid answers. Useful for data quality.

IAMOnline Process

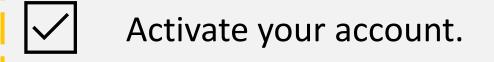
IAMOnline (1 of 2)

- In November 2023, EMSTR began using the new IAMOnline platform.
- All Texas HHS applications will use IAMOnline.
- IAMOnline provides a more secure log-in process with an authentication feature.



IAMOnline (2 of 2)

To access the new EMSTR system, each person must complete the following one-time account set-up steps:



Set up security method, and

Review and acknowledge the Acceptable Use Agreement (AUA) form. **AUAs need to be signed annually.**

After completing these steps and access is approved, you can access the EMSTR system directly by logging in to your IAMOnline My Apps dashboard.

Account Set Up

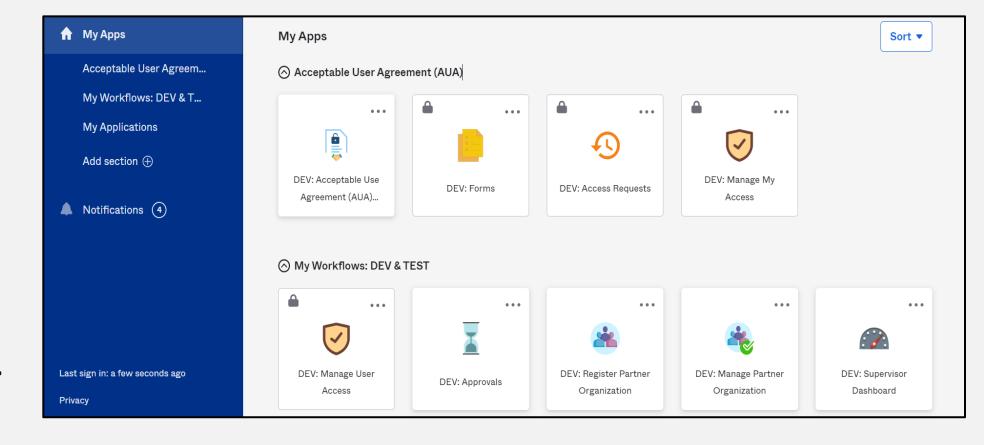
Setting Up Accounts

- All facilities must register through IAMOnline.
- Facilities previously in Maven that did not receive an activation email must contact <u>injury.web@dshs.texas.gov</u> to maintain the legacy DSHS ID.
- If you need access to multiple facilities, you will need to contact EMSTR (<u>injury.web@dshs.texas.gov</u>) to let us know you need access to other facilities.
- Resources, such as registration guides, are available on the EMSTR new platform resources.
- Contact EMSTR support team at <u>injury.web@dshs.texas.gov</u> if you have questions.

Access My Apps Dashboard Process

Access the My Apps Dashboard

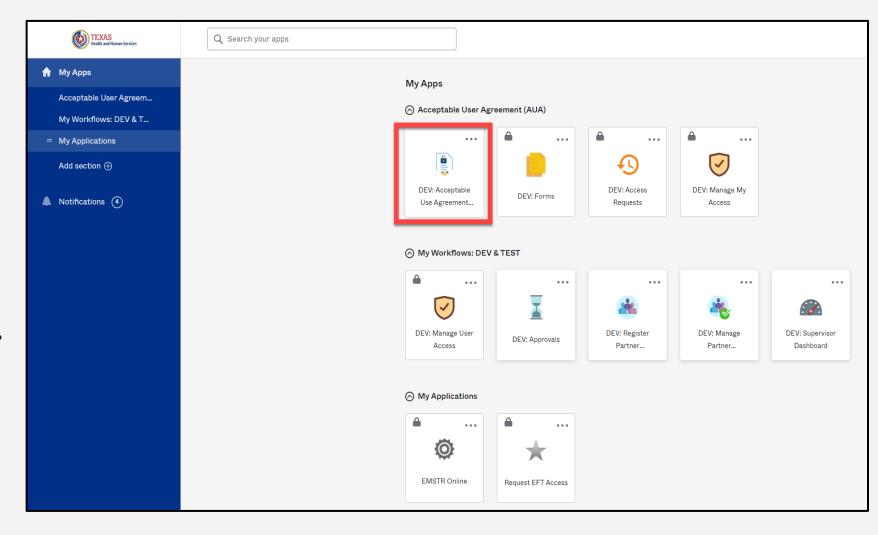
After you set up your security methods and access is approved, the system redirects you to your IAMOnline My Apps dashboard.



Acceptable Use Agreement (AUA)

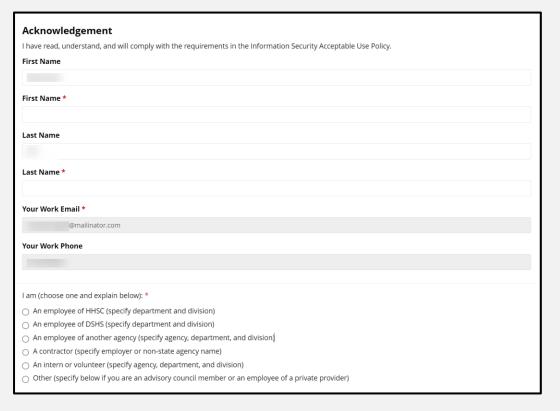
- All tiles are locked with a lock icon until you acknowledge and sign the AUA form.
- To do this, select the "AUA" tile on your My Apps dashboard.

NOTE: You must sign your AUA annually.



Acknowledge and Sign your AUA

- Carefully read and complete the AUA form.
- Once you complete the mandatory information and sign the form, click the "Submit" button to complete this portion.



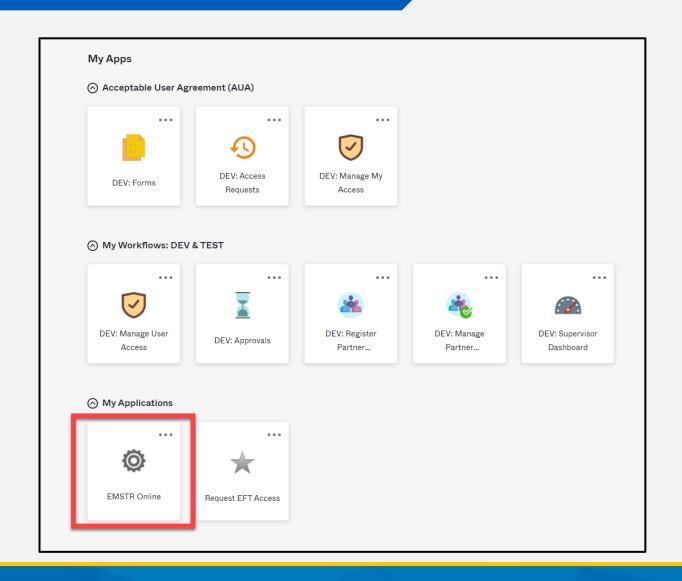
| Date Agreement Signed * | |
|-------------------------|----------|
| 08/09/2023 | <u> </u> |
| | |
| | Submit |

Submit

Access EMSTR Process

Access EMSTR (1 of 2)

- Once you complete the AUA form, your My Apps dashboard tiles will unlock.
- To access EMSTR, select the "EMSTR Online" tile.



Access EMSTR (2 of 2)

Once you select the "EMSTR Online" tile, the system will direct you to the EMSTR homepage.



Online Submission Process

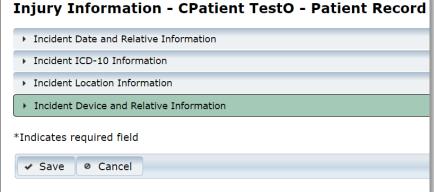
Improved User Experience

The EMSTR system incorporates updated features and new functionalities for an improved user experience.

Calendar Feature Emergency Department Procedure *Emergency Department 1234567 Procedure Procedure Performed Date/Time 07/03/2023 12:00 AM *Indicates required field Close ✓ Save Ø Cancel

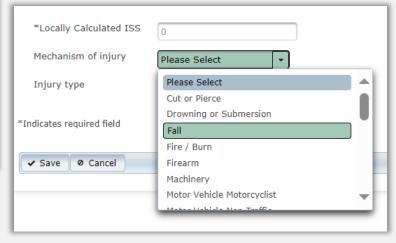
Quick date and time selection.

Collapsible Sections



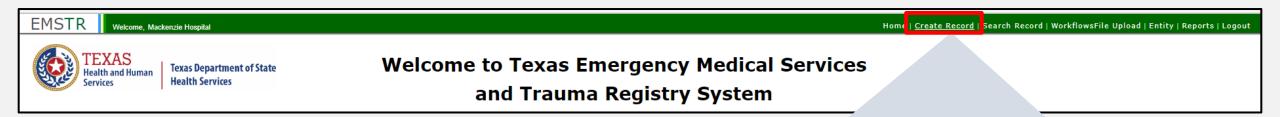
Easier page navigation to complete required fields.

Drop Down Menus



Intuitive process that avoids page clutter.

Online Submission

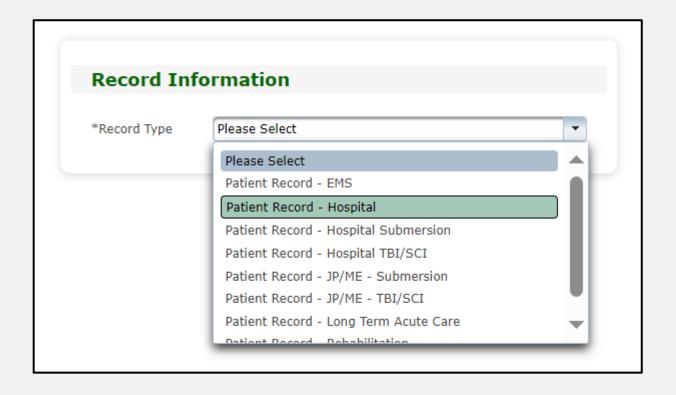


| <u>Create Record</u> |

To submit data manually, select "Create Record" from the navigation bar.

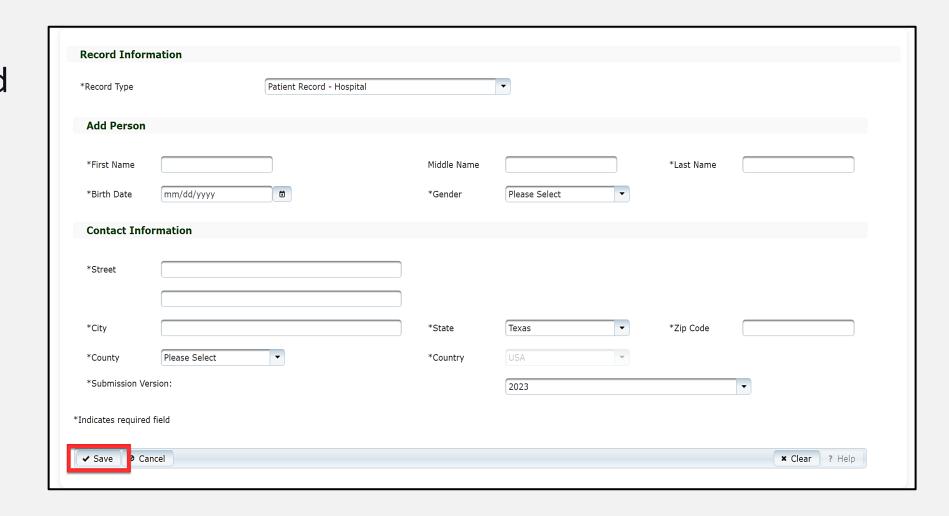
Create Record (1 of 2)

After selecting "Create Record" from the EMSTR toolbar, click the "Patient Record - Hospital" Record Type from the drop-down menu.



Create Record (2 of 2)

- Enter the required information indicated by the asterisks (*).
- Click "Save" button.



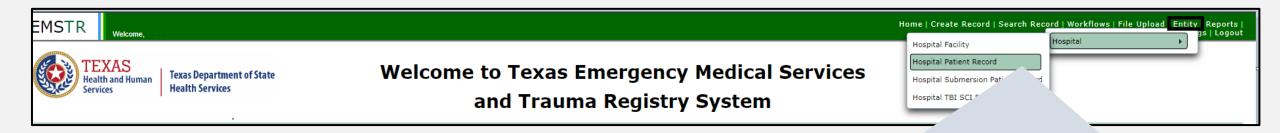
Add Record Data

To add data to the patient record, complete each of the 15 **Question Packages**. Status will remain **Incomplete** until all packages are filled in.

| Question Packages | | | | | | |
|------------------------------------|-------------|------------|------------|--|--|--|
| Question Package | Last Update | Updated By | Status | | | |
| Outcome Information | · | | Incomplete | | | |
| <u>Administrative</u> | | | Incomplete | | | |
| ITDX Record Control Information | | | Incomplete | | | |
| <u>Agency/Responder</u> | | | Incomplete | | | |
| Demographic Information | | | Incomplete | | | |
| H <u>ospital Procedure</u> | | | Incomplete | | | |
| Diagnosis Information | | | Incomplete | | | |
| <u>Injury Severity Information</u> | | | Incomplete | | | |
| Pre-Hospital Information | | | Incomplete | | | |
| Emergency Department Information | | | Incomplete | | | |
| Financial Information | | | Incomplete | | | |
| Trauma Quality Improvement | | | Incomplete | | | |
| <u>Injury Information</u> | | | Incomplete | | | |
| Hospital Complications | | | Incomplete | | | |

Finish Creating a Record

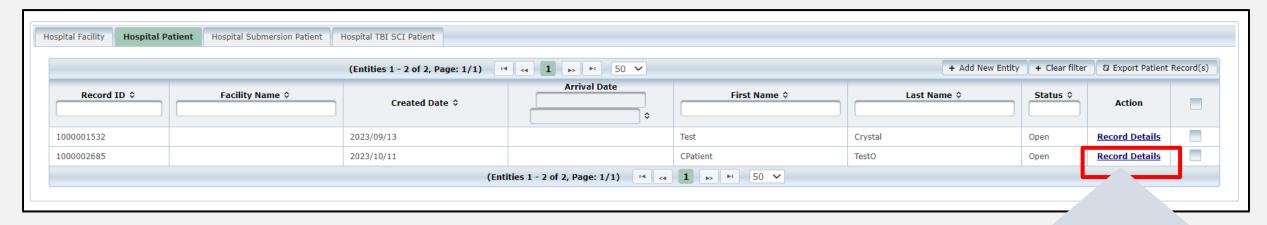
- After saving the information entered in the 15 question packages, view the completed record by navigating to the EMSTR toolbar.
- Select "Entity > Hospital > Hospital Patient Record" button.





Hospital Patient Record

You can view the patient records you submitted for your facility.

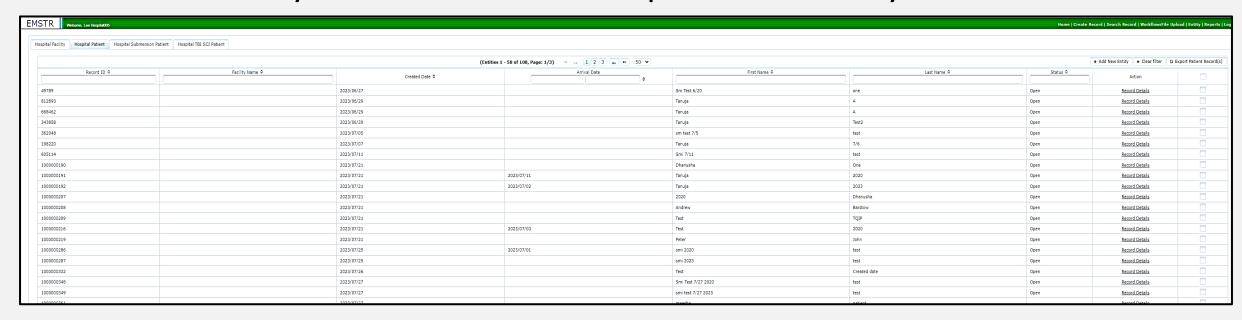


To view a specific patient record, click "Record Details" button.



Record Summary Screen

On this screen you can view the list of patient records you submitted.



The column headers allow you to search and filter for records.

| Record ID Facility Name Created Da | e \$ First Na | Action | |
|--------------------------------------|---------------|--------|--|
|--------------------------------------|---------------|--------|--|

File Upload Process

File Upload

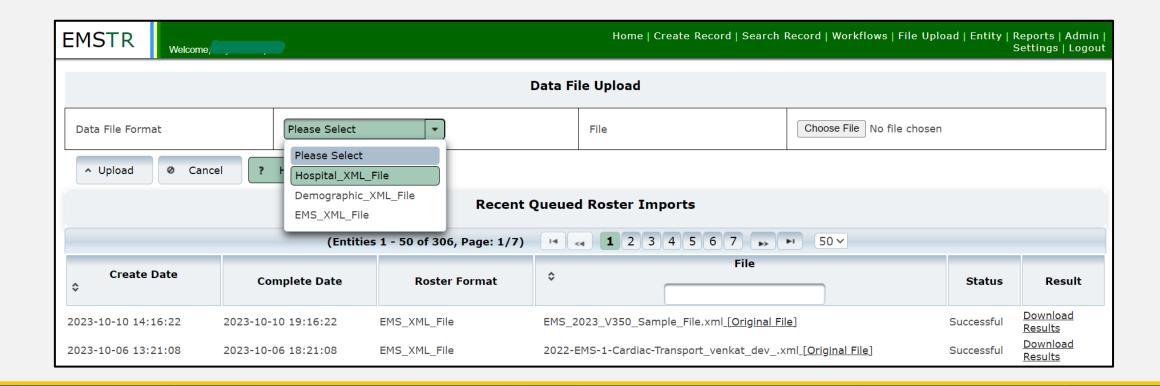


To submit data using the file upload method, select "File Upload" from the EMSTR navigation bar.



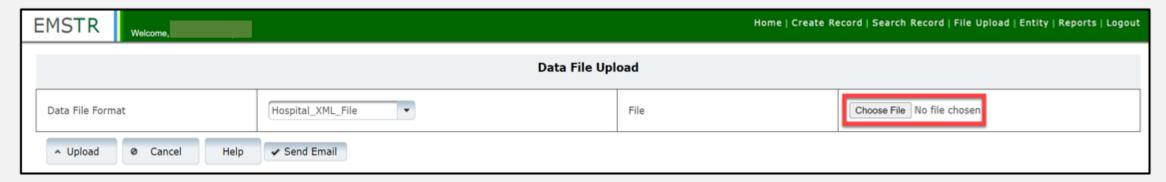
Select Data File Format

- After selecting File Upload from the EMSTR toolbar, the system will take you to the Data File Upload page.
- Select "Hospital_XML_File" from the drop-down menu.

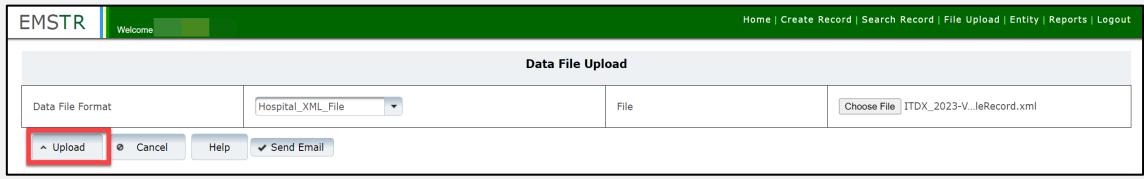


Data File Upload

Select "Choose File" and select the file from your computer (there are file size limits).

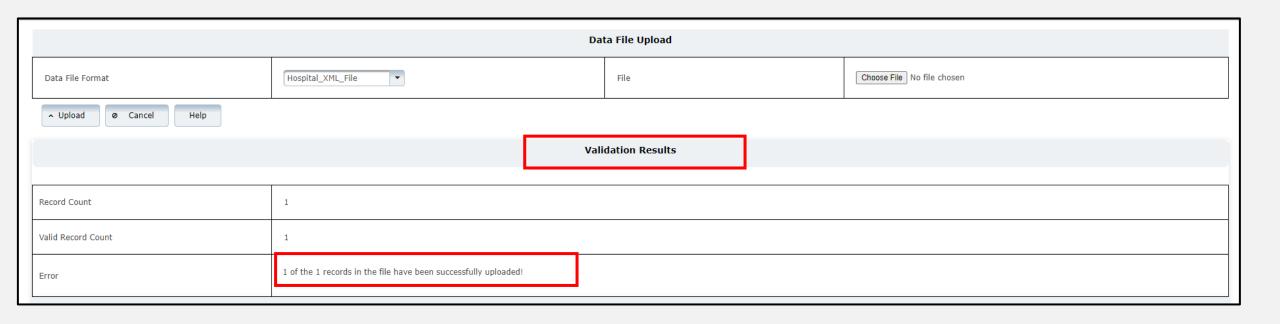


Once you've chosen the file, select the "Upload" button.

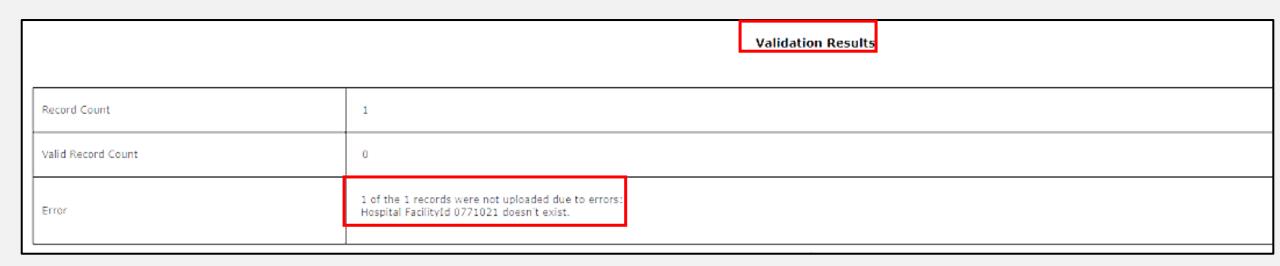


Validation Results (1 of 2)

After uploading the file, the system will send you an automatic **Validation Results** table notifying you of any errors.



Validation Results (2 of 2)



- If an error occurs, the Validations Results table includes a description of the error.
- After addressing the error, re-upload your file.
- After your file successfully uploads, the system sends you another
 Validation Results table.

File Submission Report

You will immediately receive a **File Submission Report** via email. This report includes additional report details.

| 08/02/2023 22:45 File Sul | bmission Report |
|---|-------------------------|
| Entity Number | null |
| Entity Name | |
| Report Period | 02/01/2020 - 02/01/2020 |
| Submission Date | 08/02/2023 10:40 PM |
| Submission Number | 1000000731 |
| Processed Date | 08/02/2023 10:40 PM |
| Submitted By | |
| Total Records Submitted (new/resubmitted) | 1 (1/0) |
| = Records with Errors [Rejected](%) | 0 (0%) |
| = Records with Warnings [Accepted](%) | 1 (100%) |
| = Records with no Errors/Warnings [Accepted](%) | 0 (0%) |
| Total Records Accepted(%) | 1 (100%) |
| Total Records Rejected(%) | 0 (0%) |
| Total Records Incomplete(%) | 0 (0%) |

Details

| Record ID | Element Name[Tag] | Submitted Value | Dictionary Value | Flag | Description |
|------------------|-------------------|--------------------|---------------------|------|---|
| 0771002_12345678 | IncidentTime | 235100 | 235100 | | 1304_IncidentTime: 1304: Injury Incident Time is later than EMS Dispatch Time |
| 0771002_12345678 | IncidentTime | 235100 | 235100 | | 1305_IncidentTime: 1305: Injury Incident Time is later than EMS Unit Arrival on Scene Time |
| 0771002_12345678 | PulseRate | 1 | 1 | W | 4804_PulseRate: 4807: The value is below 30 |

Recent Queued Roster Imports

You can access Feedback Reports from the **Recent Queued Roster Imports** screen on the data file upload page by selecting "**Download Results**" button.

| | | | | | Recent Qu | ueued Roster Imports |
|-----------|----------------|---------------------|----------------------|---------------|--|------------------------------------|
| | | | | | (Entities 1 - 50 of 671, Page: 1/14) | 4 1 2 3 4 5 6 7 8 9 10 P |
| \$ | Create Date | Complete Date | Roster Format | \$ | File | Status Result |
| 2023-0 | 07-28 20:51:29 | 2023-07-28 20:51:29 | Hospital_XML_File | 2020sampleSin | ngleRecord.xml_[Original File] | Successful <u>Download Results</u> |
| 2023- | 07-28 20:20:01 | 2023-07-28 20:20:00 | EMS_XML_File | 2022-EMS-1-C | ardiac-Transport_v350.xml <u>[Original File]</u> | Successful <u>Downles</u> sults |
| 2023- | 07-28 19:32:52 | 2023-07-28 15:32:52 | Hospital_XML_File | 2020sampleMu | ltipleRecord_8_Records_2_new.xml_[<u>Original File]</u> | Successful Dr |
| 2023- | 07-28 15:13:39 | 2023-07-28 11:13:38 | Demographic_XML_File | 2022-DEM-2_v | 350.xml_[Original File] | Successful |
| 2023- | 07-26 20:09:53 | 2023-07-26 16:09:53 | Hospital_XML_File | ITDX_2023_Sa | mple.xml_[<u>Original File</u>] | Succer |
| 2023- | 07-26 19:58:19 | 2023-07-26 15:58:19 | Hospital_XML_File | 2020sampleSin | ngleRecord.xml <u>[Original File]</u> | c |
| 2023- | 07-26 19:51:54 | 2023-07-26 15:51:53 | Hospital_XML_File | 2020sampleSin | ngleRecord.xml <u>[Original File]</u> | |
| 2023-0 | 07-26 19:34:49 | 2023-07-26 15:34:35 | EMS_XML_File | 2022-EMS-1-C | ardiac-Transport_v350.xml <u>[Original File]</u> | Download Results |
| 2023- | 07-26 19:29:15 | 2023-07-26 15:29:15 | EMS_XML_File | 2022-EMS-1-C | ardiac-Transport_v350.xml <u>[Original File]</u> | Download Results |
| 2023-0 | 07-26 19:26:01 | 2023-07-26 15:26:01 | EMS_XML_File | 2022-EMS-1-C | ardiac-Transport_v350.xml <u>[Original File]</u> | |
| 2023-0 | 07-26 19:06:42 | 2023-07-26 15:06:41 | EMS_XML_File | 2022-EMS-1-Ca | ardiac-Transport_v350.xml <u>[Original File]</u> | Successful <u>Download Results</u> |
| 2023-0 | 07-26 18:44:17 | 2023-07-26 14:44:17 | EMS_XML_File | 2022-EMS-1-C | ardiac-Transport_v350.xml <u>[Original File]</u> | Successful <u>Download Results</u> |
| 2023-0 | 07-26 18:41:27 | 2023-07-26 14:41:26 | EMS_XML_File | 2022-EMS-1-C | ardiac-Transport_v350.xml <u>[Original File]</u> | Successful <u>Download Results</u> |
| 2023- | 07-26 18:26:25 | 2023-07-26 14:26:25 | Demographic_XML_File | 2022-DEM-2_v | 350_schError_dAgency01==02.xml_[<u>Original File</u>] | Successful <u>Download Results</u> |
| 2023-0 | 07-26 18:24:24 | 2023-07-26 14:24:24 | Demographic_XML_File | 2022-DEM-2_v | 350_schError_dAgency01==02.xml_[Original File] | Successful <u>Download Results</u> |
| 2023-0 | 07-26 18:21:35 | 2023-07-26 14:21:35 | Demographic_XML_File | 2022-DEM-2_v | 350.xml_[<u>Original File]</u> | Successful <u>Download Results</u> |
| 2023- | 07-26 17:09:30 | 2023-07-26 13:09:29 | Demographic_XML_File | 2022-DEM-2_v | 350.xml_[<u>Original File]</u> | Successful <u>Download Results</u> |
| 2023- | 07-26 17:06:18 | 2023-07-26 13:06:18 | Demographic_XML_File | 2022-DEM-2_v | 350.xml_[<u>Original File]</u> | Successful <u>Download Results</u> |
| 2023- | 07-26 16:50:23 | 2023-07-26 12:50:22 | Demographic_XML_File | 2022-DEM-2_v | 350.xml_[<u>Original File]</u> | Successful <u>Download Results</u> |

Feedback Report Example 1

Feedback Report with no errors, only warnings.

| Total Records Submitted (new/resubmitted) | 3 (3/0) |
|--|----------|
| = Records with Errors [Rejected](%) | 0 (0%) |
| = Records with Warnings [Accepted](%) | 2 (66%) |
| = Records with no Errors/Warnings [Accepted](%) | 1 (33%) |
| Total Records Accepted(%) | 3 (100%) |
| Total Records Rejected(%) | 0 (0%) |
| Total Records Incomplete(%) | 0 (0%) |

Rejected Records

| Facility ID Patient ID Flag Descript | ion |
|--------------------------------------|-----|
|--------------------------------------|-----|

Record Details (Warning & Incomplete)

| Facility ID | Patient ID | EMSTR Record ID | Element Name[Tag] | Submitted Value | Dictionary Value | Flag | Description |
|----------------|---------------|--------------------|----------------------|--------------------|---------------------|------|--|
| 1015031 | 2307150 | 301352722 | EmsSbp | 0 | 0 | W | 3607_EmsSbp: 3607: SBP value is below 30 |
| 1015031 | 2307150 | 301352722 | EmsPulseRate | 0 | 0 | W | 3707_EmsPulseRate: 3707: Pulse rate submitted is below 30 |
| 1015031 | 2307150 | 301352722 | EmsRespiratoryRate | 0 | 0 | w | 3807_EmsRespiratoryRate: 3807: The value submitted is below 5 |
| 1015031 | 2307150 | 301352722 | PulseRate | 0 | 0 | w | 4804_PulseRate: 4807: The value is below 30 |
| 1015031 | 2307150 | 301352722 | RespiratoryRate | 0 | 0 | w | 5007_RespiratoryRate: 5007: The value is below 5 |
| 1015031 | 2312063 | 301352724 | Sbp | 0 | 0 | W | 4707_Sbp: 4707: SBP value is below 30 |

Feedback Report Example 2

Feedback Report with errors and warnings.

Rejected Records

| Facility ID | Patient ID | Flag | Description |
|----------------|---------------|------|---|
| 0703700 | 6508 | E | 11703_Angiography: 11703: Element cannot be Not Applicable when Packed Red Blood Cells or Whole Blood is greater than 0 |
| 0703700 | 6410 | E | 1211_IncidentDate: 1211: Field cannot be Not Applicable |
| 0703700 | 6410 | E | 1310_IncidentTime: 1310: Field cannot be Not Applicable |
| 0703700 | 6488 | E | 5103_RespiratoryAssistance: 5103:Element must be Not Applicable when Initial ED/Hospital Respiratory Rate is Not Known/Not Recorded |

Record Details (Warning & Incomplete)

| Facility ID | | EMSTR Record ID | | Submitted Value | Dictionary Value | Flag | Description |
|----------------|------|--------------------|------------------------------------|--------------------|---------------------|------|--|
| 0703700 | 6446 | 301356596 | PrimaryECodelcd10 | Y93.44 | Y93.44 | w | 8905_PrimaryECodelcd10: 8905: ICD-1 External Cause Code should not be Y93.X/Y93.XX (where X is A-Z or 0-9) |
| 0703700 | 6443 | 301356606 | HospitalDischargeOrdersWrittenDate | 20241212 | 20241212 | | 7710_HospitalDischargeOrdersWrittent 7710: Hospital Discharge Date minus Ir |

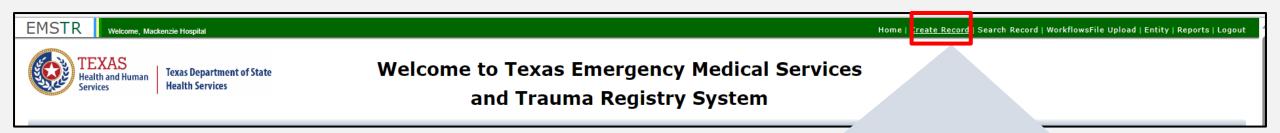
Submersion Patient Records Process

Submersion Patient Records

Trauma Registrars:

- Report all near and actual submersions.
- Enter data in the Registry Manual Data Entry System (file upload is not available).
- Use the Patient Record Hospital Submersion option.

Submersion Online Submission

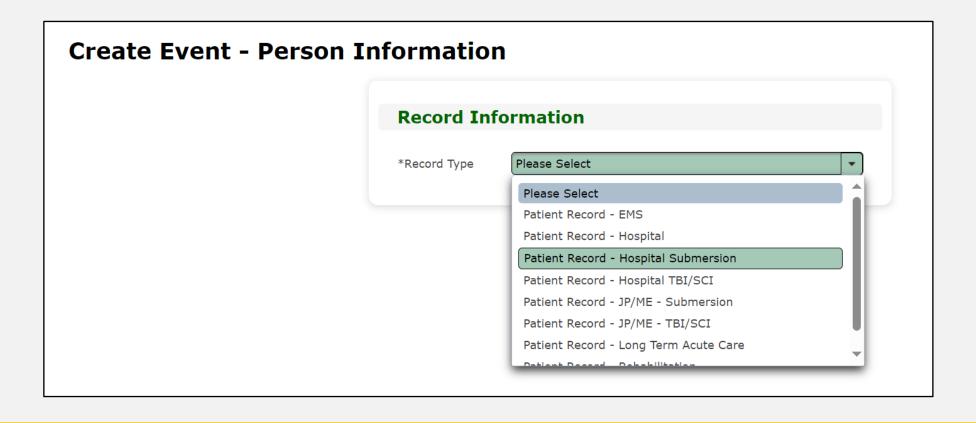


| <u>Create Record</u> |

To submit data manually, select "Create Record" from the navigation bar.

Create Submersion Record (1 of 2)

After selecting Create Record from the EMSTR toolbar, click "Patient Record - Hospital Submersion" Record Type from the drop-down menu.



Create Submersion Record (2 of 2)

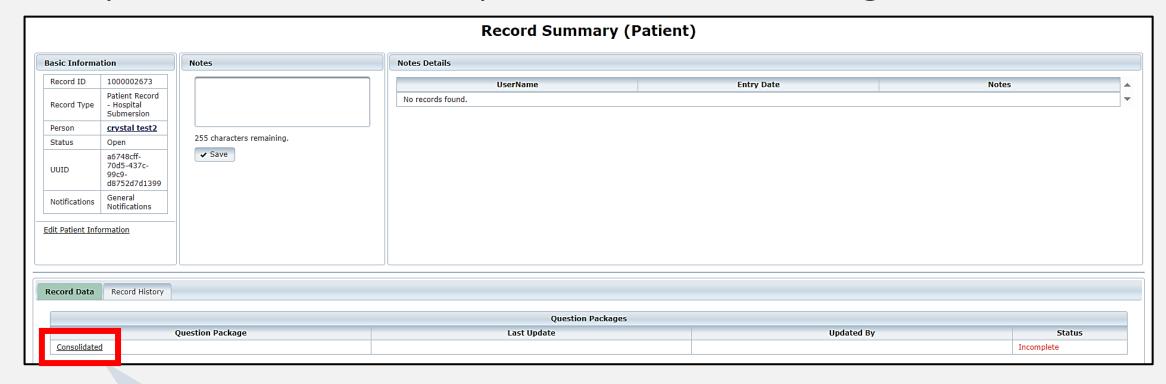
- Enter the required information indicated by the asterisks (*).
- Once complete, click "Save" to save the record.

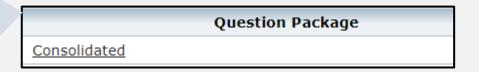
| Create Event | - Person Info | rmation | | | | |
|--------------|---------------------------|----------------------------------|-------------------------|-----------------|------------|----------------|
| | Record Informa | ntion | | | | |
| | *Record Type | Patient Record - Hospital Submer | sion | | | |
| | Add Person | | | | | |
| | *First Name | | Middle Name | | *Last Name | |
| | *Birth Date mi | m/dd/yyyy | *Gender | Please Select ▼ | | |
| | Contact Information | on | | | | |
| | *Street | | | | | |
| | *City | | *State | Texas ▼ | | |
| | *Zip Code | | *Zip Code (Null Values) | Please Select ▼ | | |
| | *County Ple | ease Select 🔻 | *Country | USA ▼ | | |
| | *Indicates required field | | | | | |
| | Phone Number Enter | Phone | E-Mail | | | |
| | ✓ Save | | | | | × Clear ? Help |
| | | | | | | |



Submersion Question Package (1 of 3)

To add patient record data, complete the **Question Package**.





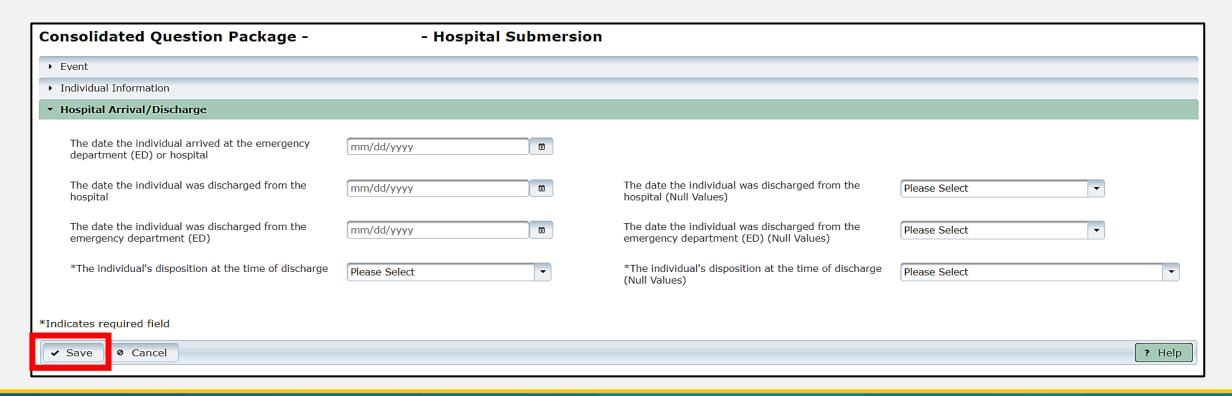
Submersion Question Package (2 of 3)

Enter the required information indicated by the asterisks (*).

| Consolidated Question Package - | - Hospital Submersion | | |
|--|-----------------------|--|-----------------|
| ▼ Event | | | |
| *Injury/Incident Date and Time | mm/dd/yyyy hh:mm | *Injury/Incident Date and Time (Null Values) | Please Select |
| *Incident Street Address | | | |
| *Incident State | Texas ▼ | | |
| *Incident City | | *Incident City (Null Values) | Please Select ▼ |
| *Incident Zipcode | | *Incident Zipcode (Null Values) | Please Select ▼ |
| *Incident County | Please Select ▼ | *Incident County (Null Values) | Please Select ▼ |
| *Incident Country | Please Select ▼ | | |
| Where did the incident occur? | Please Select ▼ | Where did the incident occur? (Null Values) | Please Select ▼ |
| Where was Water / Swimming Pool Located? (if applicable) | Please Select 🔻 | Where was Water / Swimming Pool Located? (if applicable) (Null Values) | Please Select |
| What activity was the individual doing at the time of incident? | Please Select ▼ | What activity was the individual doing at the time of incident? (Null Values) | Please Select 🔻 |
| Was this Incident Motor Vehicle Related? | Please Select 🔻 | Was this Incident Motor Vehicle Related? (Null Values) | Please Select ▼ |
| What type of floatation device was the individual wearing at the time of the incident, if any? | Please Select 🔻 | What type of floatation device was the individual wearing at the time of the incident, if any? (Null Values) | Please Select ▼ |
| Was the event witnessed? | Please Select • | Was the event witnessed? (Null Values) | Please Select |

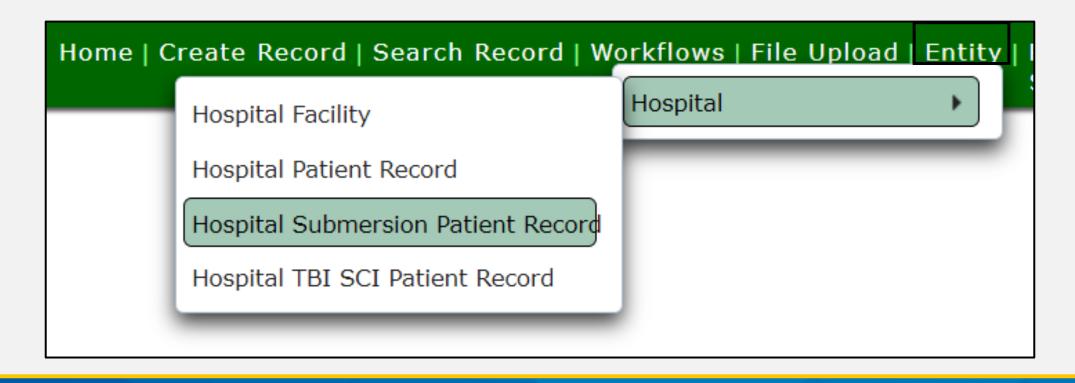
Submersion Question Package (3 of 3)

- Complete the three sections Event, Individual Information, and Hospital Arrival/Discharge.
- Click "Save" to save the sections.



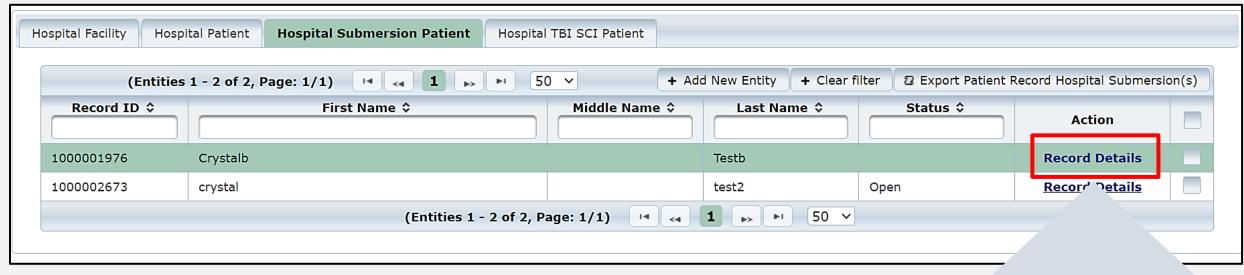
Patient Record Summary (1 of 2)

To view the Submersion Patient Record Summary, select "Entity > Hospital > Hospital Patient Submersion Patient Record" from the navigation bar.



Patient Record Summary (2 of 2)

On this screen you can view the submersion patient records for your facility.



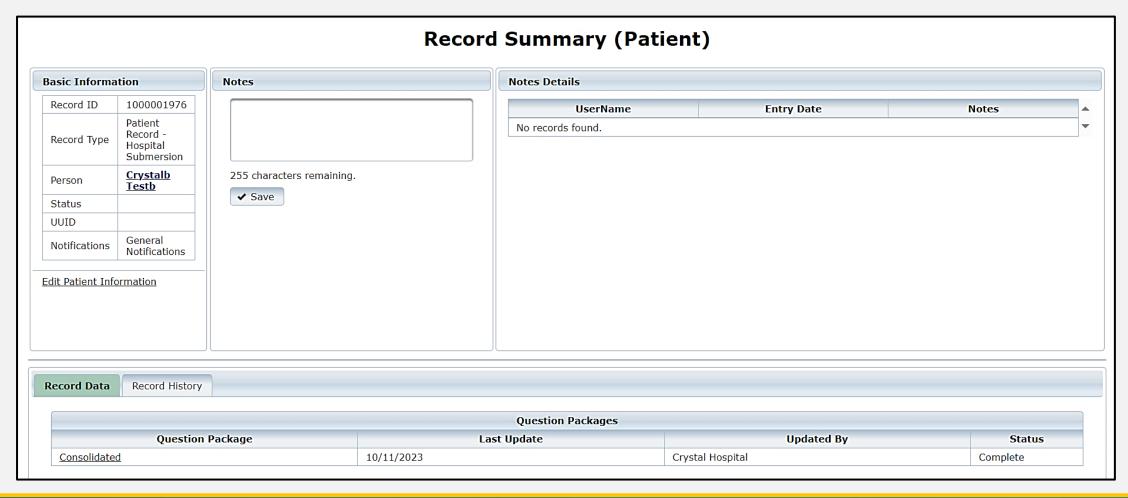
To view a specific record, click "Record Details" under Action bar.

Record Details

NOTE: The patient record will be highlighted.

Record Summary Example (1 of 2)

A complete record summary example.



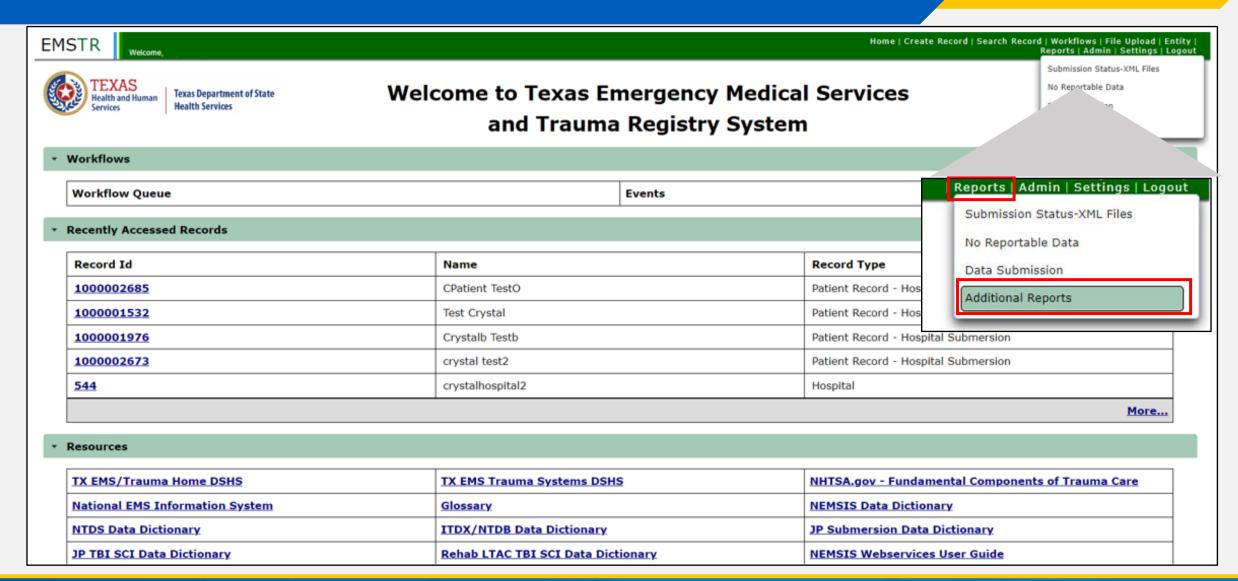
Record Summary Example (2 of 2)

The **Record History** tab provides record update details.

| | | Record History | |
|---------------------|--------------------------|--|------------------|
| Time | Event | Message | User |
| 10/11/2023 11:58 AM | Case Property updated | Edit Entity Information updated | Crystal Hospital |
| 10/11/2023 11:56 AM | Question Package updated | Updated Question Package : Consolidated Question Package | Crystal Hospital |
| 09/26/2023 08:43 AM | Case Created | Created Patient: Crystalb Testb | Crystal Hospital |

Report Format Review

Accessing Reports



Hospital Reports

Administrators can access the following reports:

- Hospital Data Validity Report.
- Hospital Records Submitted by Submission Date and User.
- Hospital Records Submitted by Admission Month and Year.
- Trauma Care Report.
- Entity Reference Codes.
- Entity No Reportable Data (NRD) Report.

Report Guide: <u>EMSTR Reports - SHARP Reporting Guide (March 2024)</u>

Common Errors / Issues

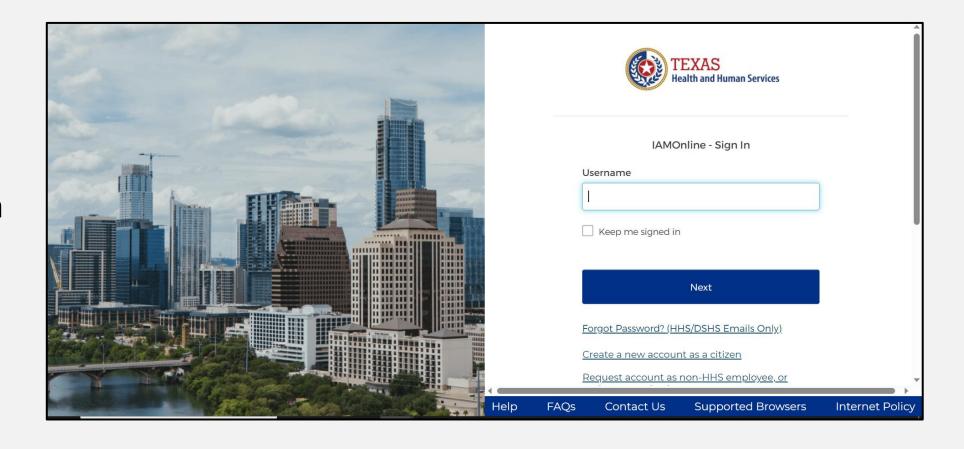
- Version number List the software version (v2020 or 2023) in first line of xml file: <ItdxRecords ItdxVersion="Itdx_v2020">
- Glasgow Coma Score (GCS) should be GCS or GCS 40 Both cannot be coded. Use GCS selections and code GCS 40 as Not known / Not recorded.
- Co-morbidity codes should comply with software version used.
- Record numbers for errors should be listed on feedback report.

If the facility DSHS ID number is not activated, notify injury.web@dshs.texas.gov.

Account Management

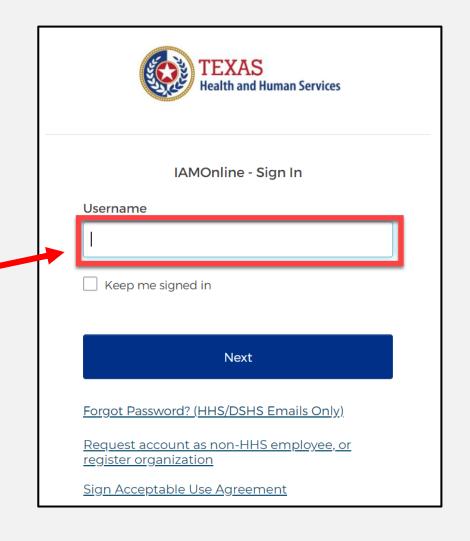
IAMOnline Home Page

Account management is available through IAMOnline.



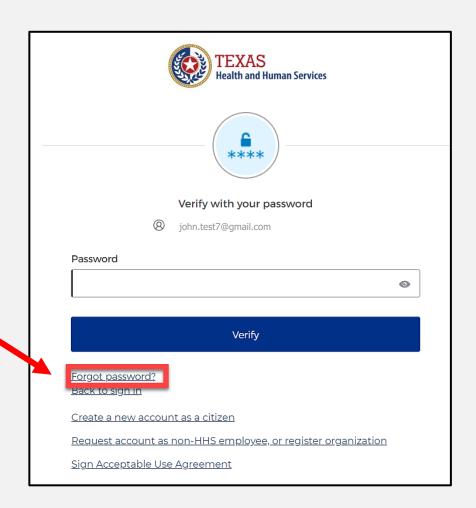
Forgot Password (1 of 2)

- If you forget your password, you can reset it on your own.
- From the IAMOnline sign-in page, type your username in the "Username" box.



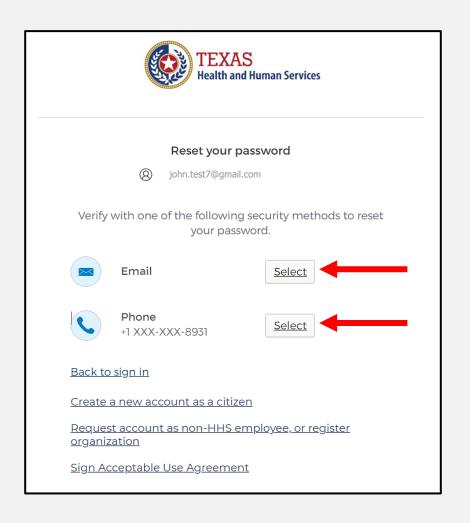
Forgot Password (2 of 2)

Click on the "Forgot password?" link.



Reset Your Password (1 of 3)

Choose the "Email" or "Phone" method and click the "Select" button.

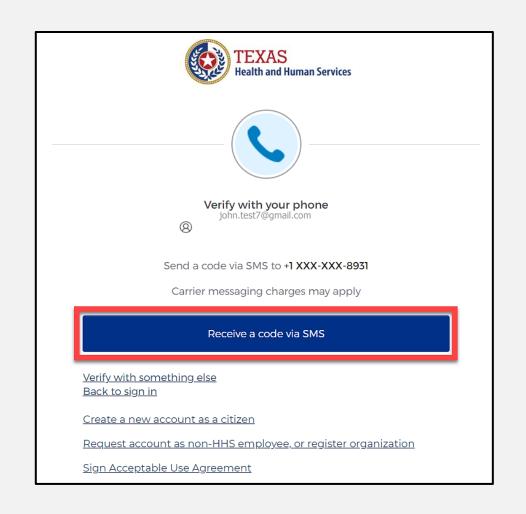


Reset Your Password (2 of 3)

 After selecting either Phone or Email, the system will prompt you to receive a code via SMS or Email.

NOTE: The phone option was selected in this example.

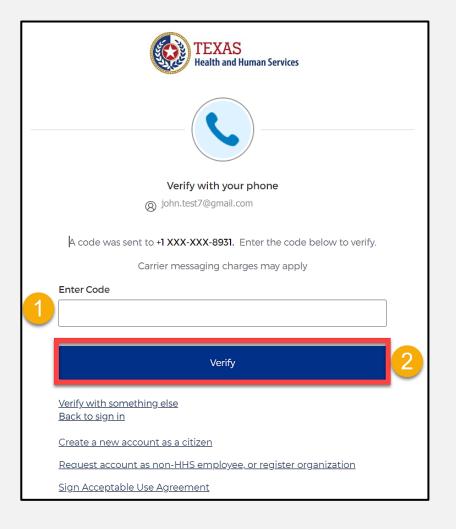
 Select the "Receive a code via SMS" button to receive a verification code.



Reset Your Password (3 of 3)

Step 1 – Once you receive your verification code, enter it in the "Enter Code" box.

Step 2 – Select the "Verify" button.

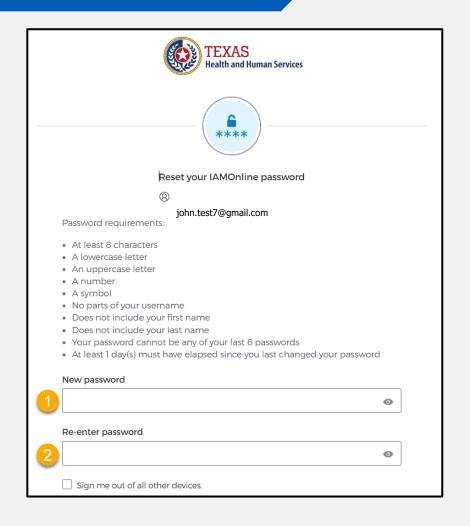


IAMOnline Password Reset (1 of 2)

 After you enter your verification code, the system will redirect you to the Reset your IAMOnline password page.

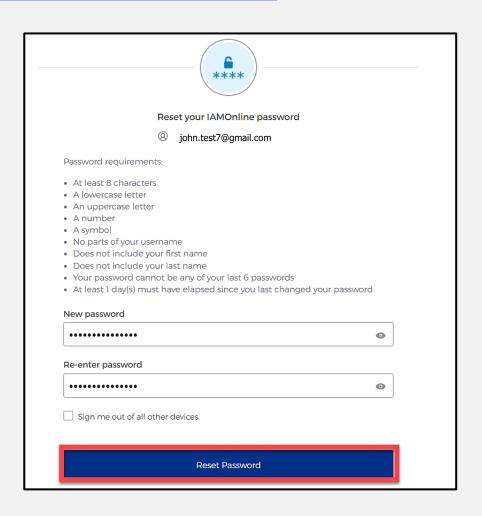
Step 1 – Enter your new password in the "New password" box.

Step 2 – Re-enter your password in the "Re-enter password" box.



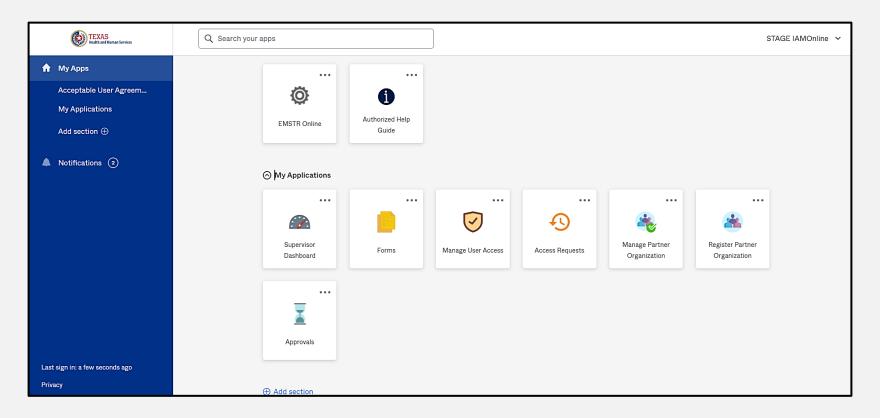
IAMOnline Password Reset (2 of 2)

Once you create a new password and re-enter your password, select the "Reset Password" button.



Reset Password Complete

After resetting your password, you will be logged in, and the system will redirect you to the **My Apps** dashboard.



Account Locked



You MUST access your account every 90 days or it will be suspended. Reset your password to unsuspend your account.

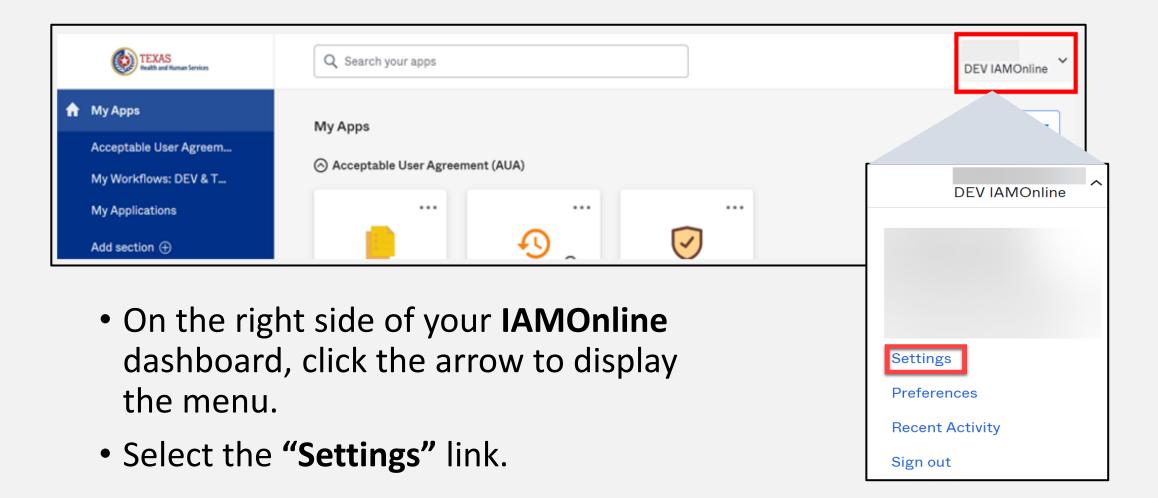


Your account will lock after multiple incorrect password attempts. The system will send an email notifying you the account will automatically unlock after 30 minutes.



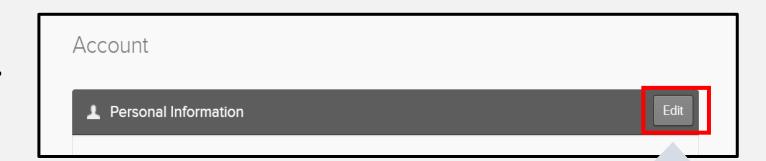
If you do not remember your password after the account unlocks, please select "Reset Password" button.

Update Account (1 of 2)



Update Account (2 of 2)

- Click the "Edit" button in the Personal Information section.
- Update your personal information:
 - Add a phone number.
 - Add details.
 - Adjust security methods, including password and security questions.





Injury Prevention Unit Websites

- Injury Prevention Unit: dshs.texas.gov/injury-prevention.
- EMSTR: dshs.texas.gov/injury-prevention/ems-trauma-registries.
- Hospital Requirements: <u>dshs.texas.gov/injury-prevention/ems-trauma-registries/hospital</u>.
- IAMOnline Help: gatewayaw.hhs.state.tx.us/publicHelpGuide/Content/Q External/EXT HomePage.htm.
- New Platform Resources: <u>EMSTR New Platform Resources | Texas</u>
 DSHS.

Questions?

Email – injury.web@dshs.texas.gov.

Data requests - <u>injury.epi@dshs.texas.gov</u>.

Thank You!

Trauma Services Registry Hospital Data Management

injury.web@dshs.texas.gov