

# Texas Department of State Health Services

## **Internship Description**

Office of Practice and Learning DSHS Internships

Internship Title:							
Project Management Quality Assurance Intern							
Internship Location:	•		Brocontor Name and Title				
In-person or Hybrid in Austin, TX			Preceptor Name and Title: Joey Joseph & Aelia Akhtar				
Brief Description Include minimum of 3 learning objectives							
Include minimum of 3 learning objectives  The intern will perform activities to support the Community Conversations on Health grant, a grant from the CDC to work with communities facing health disparities across Texas to understand community needs and priorities, build cross-sector partnerships, and leverage community resources and expertise to co-create solutions or interventions to reduce health disparities. The intern will apply the quality assurance principles of measuring and evaluating the reliability of office operating processes and procedures, including the department's Document Directory, Standard Operating Procedures, and Processes List, to improve Office of Public Health Policy operations. The intern will identify relevant Office of Public Health Policy and Community Conversations on Health grant stakeholders and gather their feedback on functionality, necessity, engagement, and areas of improvement for internal documents and policies. The intern will work collaboratively with our project management team to form solutions and improve documents, policies, and processes for more efficient, high-impact use. This internship is a great opportunity to learn about systems thinking, grant management, and mission-centered approaches to quality assurance.							
Approximate Total Weekly Hours: 15-20	Paid: □Yes ⊠No	<b>DSHS Division:</b> Office of Public He Policy	Program: Community Conversations on Health				
Disciplines of Public Health (Check all that apply)							
☐ Biostatistics/Data Analytics		☐ Epidemiology	☐ Health Promotion				
		⊠ Program Plann	ning				
☐ Environmental Health		☐ Research					
☑ Policy Analysis and Development		☐ Other: Project management					
Internship Details							
Intern Activities What will the intern do during their internship? Use verbs to describe activities.							
<ul> <li>Manage a quality assurance/quality control project</li> <li>Lead stakeholder meetings</li> <li>Provide regular updates to the leadership team</li> </ul>							

Work with project management to develop solutions

#### **Intern Deliverables** (at least one)

What will the intern produce or complete at the end of the internship?

• Catalog resources update and in-use versus resources needing to be archived.

As part of an end-of-semester celebration of the interns, the intern will give a brief PowerPoint or poster presentation of their project and experience to an audience of DSHS staff and university partners.

#### **Applicant Qualifications**

Please check the box for each skill that you would require or prefer the candidate to have. Please add skills not listed under 'any other skills required/preferred'

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Required	Skill (check all that apply)					
	⊠ Word					
	⊠ Excel					
	□ PowerPoint					
	☐ Statistical Analysis applications (SPSS, STATA, etc.)					
	☐ Tableau or similar applications					
	Academic Level					
	Masters student; Bachelors student with education in public health, public					
	policy, business, or related field.					
	Any other skills required (soft or technical)					
	Click or tap here to enter text.					
Preferred	Skill (check all that apply)					
	⊠ Word					
	⊠ Excel					
	□ PowerPoint					
	☐ Statistical Analysis applications (SPSS, STATA, etc.)					
	☐ Tableau or similar applications					
	□ Other software applications					
	Experience using MS Teams, SharePoint, Smartsheet, or other project					
	management software preferred					
	Academic Level					
	Bachelors					
	Any other skills required (soft or technical)					
	Experience in survey management preferred					

## **Application Instructions**

Qualified and interested applicants must submit the following items to the contact below:

□ Application □ Letter of Interest □ Two letters of recommendation
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		Instructions: Letters from current or former supervisors or faculty members (in lieu of reference checks).
⊠ Resume	☐ Writing Sample	☐ Other documents: Click or tap here to enter text.

### **Contact Information**

<b>Contact Name</b>	and
Information	

Name: Craig Gilden Credentials: MEd

Title: Education Coordinator

Email:internships@dshs.texas.gov