

# Texas Department of State Health Services

## **Internship Description**

Office of Practice and Learning DSHS Internships

Internship Title: Case Management and Investigation Syste (CMIS) Data Quality Assurance Intern			Preceptor Name, Title: Dan Dao, Epidemiologist  Ashley Gilliam, Health Informatics Specialist		
Location (City/Region): Austin, TX/PHR 7  Brief Description	Division, Program: Regional and Local Health Operations (RLHO)/Analytics and Information Management Unit/RLHO Information Systems (RIS) Group			In Person:  □None □Occasionally  ⊠Frequently □Fully	
The CMIS Data QA Intern is responsible for ensuring data accuracy, consistency, and reliability by assisting in various quality assurance activities like testing, monitoring, and reporting for CMIS. CMIS is a complex electronic health record (EHR) system, containing confidential health information for over 200,000 people receiving services (>16,000 clients served since implementation in July 2024). It is used by more than 600 licensed users in 19 system-based worker roles who work in 10 different public health programs, and it is comprised of more than 21 event categories, 470 forms and 4,000 back-end tables.  Hours/Week:  D5 - 10  Masters  D15 - 20  No Preference					
Disciplines					
□ Research/Data Analytics		⊠ Epidem	iology		Health Promotion
☐ Communication/Marketing		□ Progran	m Evaluation		Health Administration
☐ Environmental Health		☐ Biostat	istics		
☐ Policy Analysis and Development		☐ Other: Click or tap here to enter text.			
Internship Details					

#### **Intern Activities**

- Review CMIS data for accuracy and completeness this includes identifying
  - o duplicate clients/persons
  - test records
  - o Out-of-bound dates: day of birth, visit dates, enrollment dates/

- Records missing critical information: client numbers, primary demographics
- Conduct basic data analysis to identify trends, inconsistencies and, areas for improvement and document findings
- Assist in the development and maintenance of a routine data QA process
- Discover connections between data shown in a web interface and how the data is stored in backend tables
- Work with staff in identifying metrics to include in the QA process
- Develop analysis methods to measure metrics. Use knowledge of the system and programs to fine-tune analysis to appropriately describe metrics.
- Write and execute test scripts

#### **Intern Deliverables**

- Identify 5 QA metrics to implement
- Identify the sources of data for QA metrics and the appropriate calculations for the metric
- Create a final report and presentation with summary of findings
- Documentation for all metadata related to the 5 new QA metrics created

As part of an end-of-semester celebration of the interns, the intern will give a brief PowerPoint or poster presentation of their project and experience to an audience of DSHS staff and university partners.

### **Applicant Qualifications**

Required	Skill
	□ PowerPoint
	☐ Tableau or similar applications
	☐ Other software applications
	Academic Level
	Click or tap here to enter text.
	Any other skills required (soft or technical)
	Ability to determine how multiple tables and data are connected for
	analysis
Preferred	Skill
	☐ Microsoft Office:
	□ Word
	□ PowerPoint
	□ Tableau or similar applications

☐ Other software applications
Click or tap here to enter text.
Academic Level
Click or tap here to enter text.
Any other skills required (soft or technical)
Click or tap here to enter text.

## **Application Instructions**

Qualified and interested applicants must complete and submit the following items on the

Survey Monkey <u>application</u>:

		☐ Other documents: Click or tap here to enter text.
Monkey	☐ Letter of Interest	
Application		
⊠ Resume	☐ Writing Sample	

**Contact Information for Inquiries** 

Contact Name and Information	Name: Craig Gilden Credentials: MEd Title: Education Coordinator
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