

Texas Department of State Health Services

Internship Description

Office of Practice and Learning DSHS Internships

Please complete the below template, using comments as guidance

| Internship Title: | | | Preceptor Name, Title: | | | |
|--|----------|--------------|--|------------------------|-----------------------|--|
| Case Management and Inve | • | Dan Dao, Hea | alth I | Informatics Specialist | | |
| (CMIS) Data Quality Assurance Intere | | n | Ashley Gilliam, Health Informatics Specialist | | | |
| Location (City/Region): | Division | , Program | \ 1: | | In Person: | |
| Austin, TX/PHR 7 | | and Local | | | □None | |
| • | | | 'Analytics and | | □Occasionally | |
| | | ion Manage | | | ⊠Frequently | |
| | | | tion Systems | | □Fully | |
| | (RIS) Gr | oup | | | — т ап <i>у</i> | |
| Brief Description | | | | | | |
| The CMIS Data QA Intern is responsible for ensuring data accuracy, consistency, and reliability by assisting in various quality assurance activities like testing, monitoring, and reporting for CMIS. CMIS is a complex electronic health record (EHR) system, containing confidential health information for over 200,000 people receiving services (>16,000 clients served since implementation in July 2024). It is used by more than 600 licensed users in 19 system-based worker roles who work in 10 different public health programs, and it is comprised of more than 21 event categories, 470 forms and 4,000 back-end tables. Hours/Week: □5 - 10 □Undergraduate □Undergraduate □Masters □15 - 20 □No Preference | | | | | | |
| Disciplines | | | | | | |
| □ Research/Data Analytics | | ⊠ Epidem | iology | □⊦ | Health Promotion | |
| ☐ Communication/Marketing | | ☐ Progran | m Evaluation | □⊦ | Health Administration | |
| ☐ Environmental Health | | ☐ Biostat | istics | | | |
| ☐ Policy Analysis and Development | | ☐ Other: | Click or tap her | e to | enter text. | |
| Internship Details | | | | | | |

Intern Activities

- Review CMIS data for accuracy and completeness this includes identifying
 - o duplicate clients/persons
 - test records

- Out-of-bound dates: day of birth, visit dates, enrollment dates/
- Records missing critical information: client numbers, primary demographics
- Conduct basic data analysis to identify trends, inconsistencies and, areas for improvement and document findings
- Assist in the development and maintenance of a routine data QA process
- Discover connections between data shown in a web interface and how the data is stored in backend tables
- Work with staff in identifying metrics to include in the QA process
- Develop analysis methods to measure metrics. Use knowledge of the system and programs to fine-tune analysis to appropriately describe metrics.
- Write and execute test scripts

Intern Deliverables

- Identify 5 QA metrics to implement
- Identify the sources of data for QA metrics and the appropriate calculations for the metric
- Create a final report and presentation with summary of findings
- Documentation for all metadata related to the 5 new QA metrics created

As part of an end-of-semester celebration of the interns, the intern will give a brief PowerPoint or poster presentation of their project and experience to an audience of DSHS staff and university partners.

Applicant Qualifications

| Required | Skill | | | | |
|-----------|---|--|--|--|--|
| | | | | | |
| | ⊠ Word | | | | |
| | ⊠ Excel | | | | |
| | | | | | |
| | | | | | |
| | ☐ Tableau or similar applications | | | | |
| | ☐ Other software applications | | | | |
| | Academic Level | | | | |
| | Click or tap here to enter text. | | | | |
| | Any other skills required (soft or technical) | | | | |
| | Ability to determine how multiple tables and data are connected for | | | | |
| | analysis | | | | |
| Preferred | Skill | | | | |
| | ☐ Microsoft Office: | | | | |
| | □ Word | | | | |
| | | | | | |
| | ☐ PowerPoint | | | | |
| | | | | | |

| | □ | | | | |
|---|---|---|--|--|--|
| | ☐ Other software applications | | | | |
| | Click or tap here to enter text. | | | | |
| ļ A | Academic Level | | | | |
| | Click or tap here to enter text. | | | | |
| A | Any other skills required (soft or technical) | | | | |
| | Click or tap here to enter text. | | | | |
| Application Ir Qualified and ir Survey Monkey | nterested applicants m | ust complete and submit the following items on the | | | |
| ☑ SurveyMonkeyApplication | ☐ Letter of Interest | ☐ Other documents: Click or tap here to enter text. | | | |
| ⊠ Resume | ☐ Writing Sample | | | | |
| Contact Infor | mation for Inquiries | | | | |
| | Name: Crai | a Gilden | | | |

| Contact Name and Information | Name: Craig Gilden Credentials: MEd Title: Education Coordinator Email:internships@dshs.texas.gov |
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