

Table 15: Unsatisfactory for All Tests

Overall Result	Disorder	Screening Result	Screening Result Note
Unsatisfactory	ALL	Unsatisfactory	Blood did not completely fill specimen circles. Resubmit within 7 days.
Unsatisfactory	ALL	Unsatisfactory	Blood did not soak through paper due to incomplete saturation. Resubmit within 7 days.
Unsatisfactory	ALL	Unsatisfactory	Filter paper is scratched from the possible use of capillary tubes. Resubmit within 7 days.
Unsatisfactory	ALL	Unsatisfactory	Specimen appears contaminated or discolored. Resubmit within 7 days.
Unsatisfactory	ALL	Unsatisfactory	Blood was caked, clotted, or layered onto the filter paper. Resubmit within 7 days.
Unsatisfactory	ALL	Unsatisfactory	Patient information incomplete or invalid (e.g. date of collection missing). Resubmit within 7 days.
Unsatisfactory	ALL	Unsatisfactory	Incomplete, invalid, or no patient identification on specimen. The requirement for two patient-specific identifiers on the specimen was not met. Resubmit within 7 days.
Unsatisfactory	ALL	Unsatisfactory	Serial number on demographic form does not match number on specimen filter paper. Resubmit within 7 days.
Unsatisfactory	ALL	Unsatisfactory	Specimen too old upon receipt. Resubmit within 7 days.
Unsatisfactory	ALL	Unsatisfactory	Unable to analyze specimen due to laboratory accident. Resubmit within 7 days.
Unsatisfactory	ALL	Unsatisfactory	No blood samples received with request form. Resubmit within 7 days.
Unsatisfactory	ALL	Unsatisfactory	Specimen submitted on improper collection form. Resubmit within 7 days.
Unsatisfactory	ALL	Unsatisfactory	Specimen submitted on expired collection form. Resubmit within 7 days.
Unsatisfactory	ALL	Unsatisfactory	Serum separation due to improper drying or specimen collection. Resubmit within 7 days.
Unsatisfactory	ALL	Unsatisfactory	Specimen damaged during transport to laboratory. Resubmit within 7 days.
Unsatisfactory	ALL	Unsatisfactory	Information on demographic form does not match electronically submitted information. Resubmit within 7 days.
Unsatisfactory	ALL	Unsatisfactory	Specimen received in hermetically sealed container. Resubmit within 7 days.