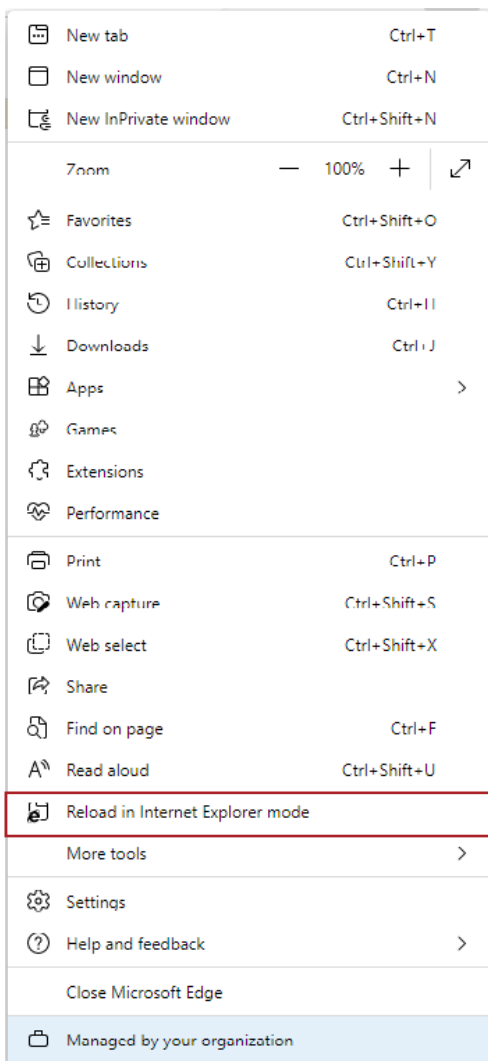


IE COMPATIBILITY MODE- Microsoft Edge



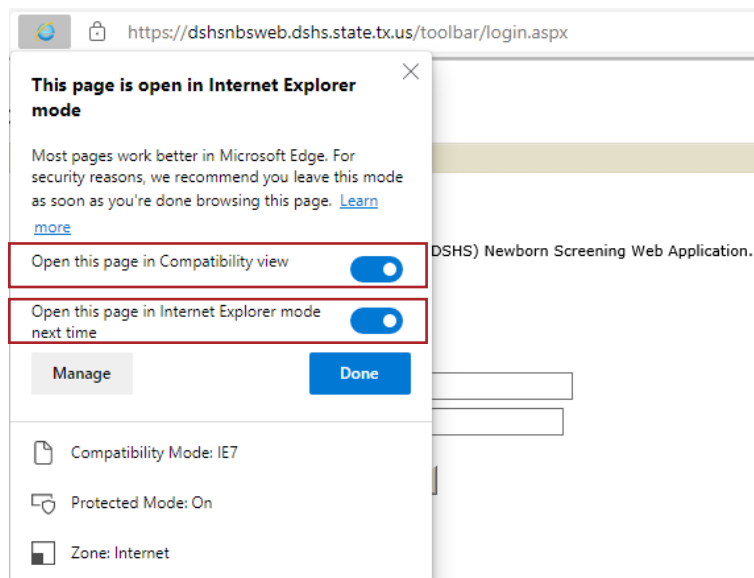
The Newborn Screening Web Application was designed and has been maintained for Internet Explorer. On June 15, 2022 Microsoft retired Internet Explorer and other web browsers will need to be used to access the NBS Web Application.

Compatibility Mode In Microsoft Edge

The functionality of the NBS Web Application has been tested with both Chrome and Microsoft Edge. However, the application works best when operating in Microsoft Edge Internet Explorer Compatibility Mode.

Set Up Edge Browser in IE Compatibility Mode

- Open a new Microsoft Edge browser and load the Neometrics website, <https://dshsnbsweb.dshs.state.tx.us/toolbar/login.aspx>
- Open Settings. Select “Reload in Internet Explorer Mode.”
- Toggle On “Open this page in Compatibility View”
- Toggle On “Open this page in Internet Explorer mode next time.”
- Select Done.
- The Neometrics website will open in Internet Explorer mode for 90 days. Users will need to repeat these steps every 90 days.



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