

Newborn Screening Facility Report Card

Accessing the Online Newborn Screening Report Card

1. Monthly facility report cards can be accessed through the Newborn Screening Web Application (Neometrics): <https://dshsnbsweb.dshs.state.tx.us/toolbar/login.aspx>
2. For more information and forms to apply for an account visit: <https://www.dshs.state.tx.us/lab/remotedata.shtm>

Guide to Reading the Newborn Screening Report Card

1. Review all sections

- **Provider Information:** Contains submitter name, ID, and address.
- **Provider Submission Volume:** Contains total number of Newborn Screening specimens submitted to DSHS Laboratory, as well as by specimen type (initial screens & second screens).
- **Specimens Unsuitable for Testing:** Contains total and percent newborn screening specimens that were determined to be unsatisfactory to test for some or all disorders, as well as the most common quality issues seen.
 - **Most Frequent Quality Issues:** Up to the 3 most common unsatisfactory qualities are displayed, if applicable. Refer to the DSHS Laboratory unsatisfactory specimen web page, <https://www.dshs.state.tx.us/lab/unsatExamples.shtm>, for examples and tips on avoiding these types of specimen issues. Further resources can be found here: https://www.dshs.state.tx.us/lab/nbs_collect_reqs.shtm#spotfocus
- **Timing on Initial NBS Specimen Collection:** Contains total and percentage of initial newborn screens collected within the recommended time frame of 24-48 hours after birth, as well as total and percentage of specimens collected outside of the recommended time frame.
- **Specimen Transit Time:** Contains total and percentage of specimens received within the recommended time frame of within 24 hours of collection. Also includes total and percentage specimens received within 72 hours of collection and specimens received too old to test (more than 13 days from collection).
 - Note: Ensure your facility is shipping specimens as soon as possible. Specimens should be allowed to dry 3 to 4 hours prior to shipping. Ideally specimens should be received no later than 24 hours from collection. Overnight courier is a preferred method.
- **Specimens Missing Key Demographic Information:** Contains total and percentage of specimens missing key demographic information, including date/time of birth, date/time of collection, birthweight, and PCP information.
 - Note: Information requested on the collection form is important for accurate testing and time sensitive follow-up. Review this section to identify demographic areas needing improvement.

2. Access DSHS Laboratory resources for help in improving your facility's success rate.

- Newborn Screening Healthcare Provider Resources: <https://www.dshs.state.tx.us/lab/nbsHCRes.shtm>
- Email: newbornscreeninglab@dshs.texas.gov.
- Phone: 1-888-963-7111, ext. 7333