

Fiscal Years 2027 – 2031 | DSHS Strategic Plan | Goals and Objectives

Goal 1: Improve and support health outcomes and well-being for individuals and families.

Objective 1.1: Enhance quality of direct care and value of services.

Objective 1.2: Prevent illness and promote wellness through public- and population-health strategies.

Objective 1.3: Encourage self-sufficiency and long-term independence.

Goal 2: Ensure efficient access to appropriate services.

Objective 2.1: Empower Texans to identify and apply for services.

Objective 2.2: Provide seamless access to services for which clients are eligible.

Objective 2.3: Ensure people receive services and supports in the most appropriate, least restrictive settings based on individual needs and preferences.

Objective 2.4: Strengthen consumers' access to information, education, and support.

Goal 3: Protect the health and safety of vulnerable Texans.

Objective 3.1: Optimize preparation for and response to disasters, disease threats, and outbreaks.

Objective 3.2: Prevent and reduce harm through improved education, monitoring, inspection, and investigation.

Goal 4: Continuously enhance efficiency and accountability.

Objective 4.1: Promote and protect the financial and programmatic integrity of HHS.

Objective 4.2: Strengthen, sustain, and support a high-functioning, efficient workforce.

Objective 4.3: Continuously improve business strategies with optimized technology and a culture of data-driven decision-making.