PROMOTOR(A) OR COMMUNITY HEALTH WORKER TRAINING AND CERTIFICATION PROGRAM

2022 ANNUAL REPORT



Texas Department of State Health Services

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Introduction

As mandated by **Health and Safety Code, Chapter 48**, the Texas Department of State Health Services (DSHS) established the Promotor(a) or Community Health Worker Training and Certification Program (CHW Program) to develop and implement statewide training and certification standards, guidelines and requirements for individuals who are certified as promotores or community health workers (CHWs) and community health worker instructors (CHWIs) as well as for CHW training programs.

In this report, the CHW Program evaluates milestones and outcomes for CHWs, CHWIs and CHW training programs. This report also shows data on CHW and CHWI demographic characteristics and the location of certified CHWs, CHWIs and CHW training programs in Texas.

Background

CHWs, also known as Promotores de Salud, are individuals who serve as liaisons and cultural mediators between health care and social services and the communities they serve. CHWs are members of the community who have a deep understanding of the ethnicity, language, socioeconomic status, and life experiences of community members. As trusted members of their community, CHWs help people access services and improve the cultural competency of those services. CHWs build individual, community and system capacity by increasing health knowledge and self-sufficiency.

CHWs have skills in the following eight core competencies:

- Communication
- Interpersonal skills
- Service coordination
- Capacity building
- Advocacy
- Teaching
- Organizational skills
- Knowledge base in specific health issues

The CHW Program at DSHS supports, operates, and oversees the development and implementation of statewide training and certification standards, guidelines and requirements for certified CHWs.

In 2001, Texas was the first state to establish statewide training and credentialing standards for CHWs. As the first statewide CHW training and certification program in the country, many states seek DSHS staff expertise when establishing their own programs.

The CHW Program continues to improve program policies and practices to meet the ever-changing needs of the CHW workforce. The CHW Program collaborates with state-level organizations to increase employment and engagement opportunities for CHWs. Similarly, the CHW Program regularly shares with CHWs across the state information on employment opportunities, emerging health threats and continuing education and training. As a result of these and other efforts, the Texas CHW workforce continues to strengthen and grow.

The CHW Program also oversees certification for CHWIs and training programs. Training programs are typically operated by community colleges and other academic institutions, Area Health Education Centers, Federally Qualified Health Centers, CHW networks and community-based organizations. The CHW program reviews and approves certification, training, and continuing education for CHWs and CHWIs.

Individuals wanting to become a certified CHW must either complete a DSHS core competency certification course or show verified CHW experience (at least 1,000 hours in the last three years). All certified CHW applicants must have expertise in all of the eight CHW core competencies.

CHWs and CHWIs are essential to increasing positive health outcomes, changing health behaviors and encouraging healthy lifestyles in Texas communities.

For the remainder of this report, references to certified CHWs, CHWIs, training programs, courses and continuing education can be understood to mean those certified by DSHS unless otherwise stated.

The data represented in figures and tables of this report for certified CHWs, CHWIs and training programs have been extracted from the DSHS Regulatory Automated (RAS) Portal and Versa Regulatory (VR) database. There is more information on the CHW Program on the **DSHS website**.

Program Milestones and Outcomes

To evaluate program implementation, the CHW Program tracks the following:

- Number of newly certified CHWs and CHWIs
- Total number of CHWs
- CHWs and CHWIs demographics
- Rate of CHWs and CHWIs certification renewals
- Number of certified training programs
- Number of certified continuing education courses
- Location of certified CHWs, CHWIs and training programs in Texas

Certified Community Health Workers

CHW certification is received through:

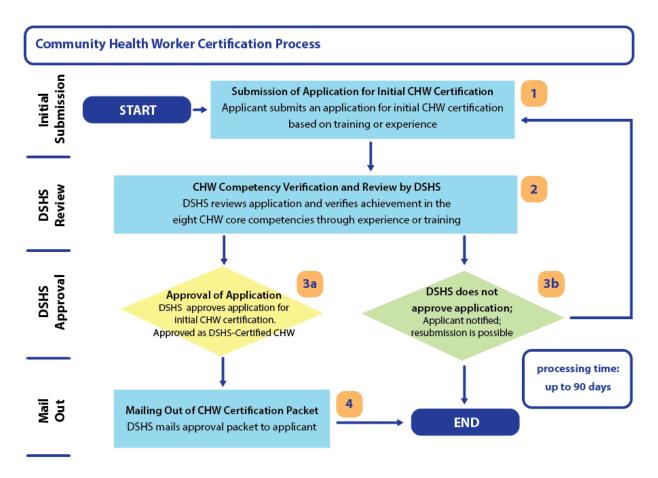
- Successful completion of a DSHS core competency certification course of at least 160 hours
- Verification of at least 1,000 hours of community health worker experience demonstrating proficiency in the eight core competencies in the past three years

The CHW certification process consists of four stages and may last up to 90 days (**Figure 1**).

- Stage 1: Submission of application for initial CHW certification
 - Applicant submits an application and the required documents to DSHS for initial CHW certification based on training or experience.
- Stage 2: CHW competency verification and review by DSHS
 - DSHS reviews the application and verifies achievement in the eight CHW core competencies through training or experience.
- Stage 3: Approval or disapproval of application
 - DSHS approves application for initial CHW certification and notifies applicant of approval
 - DSHS does not approve application for initial CHW certification.

- Applicant may take corrective action and re-submit application with required documents.
- Stage 4: Mailing CHW certification packet
 - DSHS mails approval packet to applicant, including approval letter, certificate and CHW identification badge.

Figure 1. Flowchart of CHW Certification Process



Program staff enter application data into the DSHS RAS Portal and VR database to track the numbers of certified CHWs across the state.

As of December of 2019, just before the COVID-19 pandemic, there were 3,955 certified CHWs in Texas. The number of certified CHWs has increased 24 percent from December of 2019 to the end of 2022, post the COVID-19 pandemic. This growth is in part due to the increase in the number of CHW certification courses provided by the certified training programs.

At the end of 2022, there were 4,909 certified CHWs in Texas, which is an increase of 17 percent compared to 4,208 certified CHWs at the end of 2021 (**Figure 2**).

DSHS approved culturally relevant continuing education courses for CHWs and CHWIs on CHW roles in telehealth, community navigation and mental health in the COVID-19 response. The DSHS Office of Border Health Training Center created a contact tracing curriculum that is still utilized to promote good public health outcomes. The public health response to COVID-19 also brought additional employment opportunities for CHWs, further increasing the interest in the field.

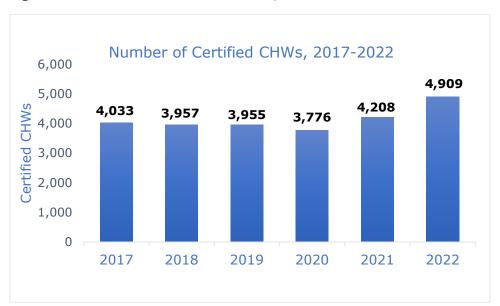


Figure 2. Number of Certified CHWs, 2017-2022

Community Health Workers Newly Certified in 2022

A total of 1,457 CHWs were newly certified in 2022, a 13 percent increase from the previous year (1,287). Out of 1,457 newly certified CHWs in 2022, 608 (42 percent) were certified based on experience and 849 (58 percent) were certified through completing a certification course (**Table 1**).

Table 1. Number of Newly	Certified CHWs by	Experience and	CHW Certification
Course, 2021-2022			

CHW Certification	2021 (%)	2022 (%)
Experience	508 (39%)	608 (42%)
CHW Certification		
Course	779 (61%)	849 (58%)
Total	1,287 (100%)	1,457 (100%)

Graduation from Community Health Worker Initial Certification Course

In 2022, training programs graduated 1,462 individuals from a CHW initial certification course, a 62 percent increase from 2021 (897 graduates). Some graduates from CHW initial certification courses do not apply for certification. In addition, other graduates

may have applied for CHW certification after December 31, 2022. The number of initial certification courses and graduates by county can be found in **Appendix A**.

Certified Community Health Worker Demographics

Out of the total 4,909 certified CHWs in 2022, approximately 89 percent of certified CHWs were women (4,374) and 11 percent were men (435). Certified CHWs were racially and ethnically diverse but a majority of them were Hispanics (61%). **Table 2** breaks down certified CHW demographics by race/ethnicity and gender.

Table 2. Race/Ethnicity Breakdown for Certified CHWs, by Gender

Race/Ethnicity	Gender			
	Female	Male	Total	Total
				Percentage
Hispanic	2,674	301	2,975	61%
Black	991	115	1106	23%
White	466	83	549	11%
Asian	186	30	216	4%
American	11	3	14	(~10/~)
Indian/Alaska Native				(<1%)
Native Hawaiian/	1	0	1	(-10/)
Pacific Islander				(<1%)
Other	45	3	48	1%
Total	4,374	435	4,909	100%

CHW Certification Renewals

CHWs must renew their DSHS certification every two years. To renew, CHWs must submit:

- A complete renewal application provided by the department
- A current color photo that clearly shows all facial features
- Proof of completion of the required 20 continuing education hours, including ten hours of DSHS-certified CEUs for CHWs

The percentage of certification renewals among all CHWs whose certification expired each year has been steadily increasing following a decline to 33 percent in 2019. Since then, the percentage of CHWs renewing their certifications has increased to 52 percent in 2022 (**Figure 3**).

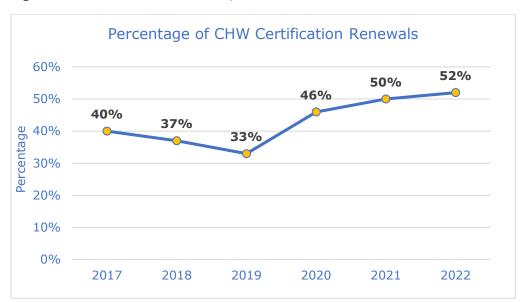


Figure 3. CHW Renewal Rates, 2017-2022

A total of 854 CHW certifications expired in 2022, a slight decrease from 2021 when 986 certifications expired. Most of the certifications that expired in 2022 were for CHWs initially certified in 2020 (58 percent).

Out of the 854 CHW certifications that expired in 2022, 438 individuals (51 percent) were certified through a certification course and 416 individuals (49 percent) were certified based on experience. The number of expired CHW certification was lower in 2022 compared to 2021 (**Table 3**).

Table 3. Number of Expired CHW Certifications by Initial Training or Experience, 2021-2022

Expired CHW Certification	2021	2022
Experience	482 (49%)	438 (51%)
CHW Certification Course	504 (51%)	416 (49%)
Total	986 (100%)	854 (100%)

For CHWs with Spanish as the preferred language, the majority of expired certifications (79%) were based on training. For CHWs with English as the preferred language, the majority of expired certifications (57%) were based on experience (**Table 4**).

Table 4. 2022 Expired CHW Certifications by Preferred Language (English and Spanish) and Method of Certification

Expired CHW Certification	Spanish	English
Training	108 (79%)	308 (43%)
Experience	29 (21%)	409 (57%)

Certified Community Health Worker Instructors

CHWIs can become certified in Texas in two ways:

- By completing a certification course of at least 160 hours; or
- Based on experience through verification of at least 1,000 hours of providing training to CHWs or other health care professionals and paraprofessionals in the last three years.

In 2022, there were 465 certified CHWIs, which is an increase of 21 percent compared to 384 CHWIs in 2021 (**Figure 4**). As of December 2019, just before the COVID-19 pandemic, there were 282 CHWIs in Texas. The number of certified CHWIs has increased 65 percent from 2019 to the 2022, post the COVID-19 pandemic. As with the growth in CHW certification, the growth in CHWIs is partly due to the increase in the number of CHWI certification courses provided by the certified training programs.

Figure 4. Number of Certified CHWIs, 2017-2022



Community Health Worker Instructors Newly Certified in 2022

In 2022, DSHS certified 140 new CHWIs, an increase of 21 percent from the 116 newly certified instructors in 2021. Fifty (36 percent) of the newly certified CHWIs

were certified based on experience and 90 (64 percent) were certified through training (**Table 5**).

Table 5. Number of New Certified CHWIs by CHW Certification Course and Experience, 2021-2022

CHWI Certification	2021	2022
Experience	35 (30%)	50 (36%)
Training	81 (70%)	90 (64%)
Total	116 (100)	140 (100%)

Compared to 2021, there has been an increase of 43 percent in CHWIs certified based on experience in 2022 (from 35 CHWIs in 2021 to 50 CHWIs in 2022). Similarly, there has been an increase of 11 percent in CHWIs certified based on training (from 81 CHWIs in 2021 to 90 CHWIs in 2022).

Graduation from Community Health Worker Instructor Initial Certification Course

In 2022, 87 individuals graduated from a CHWI initial certification course, an increase of 32 percent from the 66 individuals that graduated in 2021. These graduates were eligible to apply for CHWI certification. The number of instructor initial certification courses and graduates by county can be found in **Appendix C**.

Certified Community Health Worker Instructors Demographics

Approximately 88 percent of certified CHWIs were women (411) and 12 percent were men (54). Certified CHWIs were racially and ethnically diverse, but almost half of them were Hispanics. **Table 6** outlines the percentage of certified CHWIs by race/ethnicity.

Table 6. Race/Ethnicity Breakdown for Certified CHWs, by Gender

Race/Ethnicity	Gender			
	Female	Male	Total	Total
				Percentage
Hispanic	197	30	227	49%
Black	102	13	115	25%
White	98	11	109	23%
Asian	8	0	8	2%
American	2	0	2	(<1%)
Indian/Alaska Native				(<170)
Native Hawaiian/	0	0	0	(~10%)
Pacific Islander				(<1%)
Other	4	0	4	1%
Total	411	54	465	100%

CHI Instructor Renewals

CHWIs must renew their DSHS certification every two years. To renew, they must submit:

- A renewal application within one year of their certification's expiration date;
- A current photo, in color, that clearly shows all facial features; and
- Documents showing completion of 20 hours of continuing education, including ten hours of DSHS certified CEUs for CHWIs.

In 2022, 48 certified CHWIs did not renew their instructor certifications, compared to 43 in 2021. Forty-two of the CHWIs that first became certified in 2020 allowed their certification to expire in 2022. The percentage of CHWI certification renewals has fluctuated in the last six years. Of those CHWIs who needed to renew their DSHS certification in 2022, 77 percent renewed their certification, compared to 65 percent in 2021. As of December 2019, just before the COVID-19 pandemic, 54 percent of CHWIs renewed their certification. The percentage of CHWIs who renewed their certification has increased 23 percent from December of 2019 to the end of 2022, post the COVID-19 pandemic (**Figure 5**).

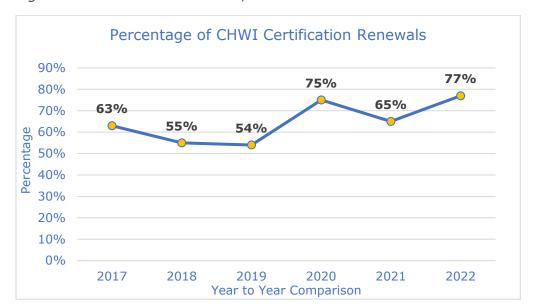


Figure 5. CHWI Renewal Rates, 2017-2022

Certified Training Programs

Certified training programs are organizations that are approved by DSHS to provide training for certified CHWs and CHWIs. Certified training programs include:

- Community colleges
- Health science centers
- Area Health Education centers
- Federally Qualified Health Centers
- Regional CHW associations
- Community-based programs

A list of approved certified training programs is available on the **DSHS CHW Program website**.

Certified training programs have expanded the availability of initial certification courses and continuing education opportunities for CHWs and CHWIs. As of December 31, 2022, there were 51 DSHS-approved certified training programs in Texas. They provided both CHW and CHWI initial certification training courses and continuing education to fulfill continuing education requirements.

CHWs residing in rural areas may be unable to attend on-site training located in urban areas. To address this, some certified training programs provide in-person training in areas other than their primary location. Additionally, several certified training programs have implemented training through distance learning to increase access for CHWs in all parts of the state.

<u>Texas Health Steps</u> offers free online modules for healthcare providers, including CHWs and CHWIs.¹ These courses offer updated clinical, regulatory and best practice guidelines for a range of topics, including preventive health, oral health, mental health and case management. In 2022, DSHS approved <u>Trust CHW</u> to provide continuing education to both CHWs and CHWIs as well as the City of San Antonio Metropolitan Health District to provide continuing education to CHWs.

Table 7 illustrates the number of training programs by type of certified training provided:

- CHW and/or CHWI certification course
- CHW and/or CHWI continuing education

Table 7. Type of Training Delivered by Certified Training Programs in 2022

Type of Approved Training	# of Training Programs
CHW Certification Initial Training Course and Certified Continuing Education CHW: Initial and Continuation Education courses	18
CHW Certification Initial Training Course and CHW and CHWI Certified Continuing Education	7
CHW and CHWI : Initial and Continuation Education courses	7
Certified CHW Continuing Education Only	9
Certified CHW and CHWI Continuing Education Only	10
Total	51

In 2022, DSHS approved Better Futures Forever and the City of Austin Public Health Department to provide initial certification and continuing education training courses to CHWs. Furthermore, DSHS approved the City of Austin Public Health Department to provide continuing education to CHWIs. DSHS also approved University of North Texas Health Science Center at Fort Worth to provide initial certification training courses to CHWIs.

Opportunities for Continuing Education

In 2022, certified training programs provided 310 continuing education opportunities for CHWs, offering 900 DSHS-certified hours in the form of in-person classes and distance learning.

Appendix B provides a breakdown of organizations that provided continuing education in 2022 and the number of continuing education hours they provided. Trainings occurred in-person in 15 counties and through distance learning. Over 15,100 unduplicated participants attended DSHS-approved continuing education in 2022.

¹ In Texas, the Medicaid Early and Periodic Screening, Diagnosis, and Treatment service (EPSDT) is known as Texas Health Steps, which includes the preventive care components, or Early and Periodic Screening, of the total EPSDT service.

While all participants included in this total self-identified as a CHW during registration, they were not all certified CHWs. This total includes non-certified CHWs, CHWs with expired certification and professionals in fields whose work closely align with the work of CHWs.

Certified training programs provided 87 in-person and distance learning continuing education opportunities for CHWIs in 2022, offering 290 CHWI continuing education hours. A total of 820 certified CHWIs attended these courses in 2022. This total includes CHWIs whose certifications expired and CHWIs who completed multiple inperson and distance learning continuing education courses for CHWIs. **Appendix C** shows additional information about continuing education training courses for CHWIs provided in 2022.

Community Mapping

As of December 31, 2022, Texas had 4,909 certified CHWs in 153 counties (by county of residence). Harris County had the largest number of certified CHWs (1,130), and Dallas County had the second largest number of certified CHWs (427). **Appendix D** shows a map of counties with certified CHWs.

Texas had 465 certified CHWIs in 69 counties (by county of residence) as of December 31, 2022. Harris County had the largest number of certified CHWIs (68), and Dallas County has the second largest number of certified CHWIs (62). **Appendix E** shows a map of counties with certified CHWIs.

Texas had 51 certified CHW and CHWI training programs in 21 counties by the end of 2022. A complete list with contact information for these training programs may be found on the DSHS **CHW and CHWI Training webpage**. **Appendix F** shows a map of counties with a certified CHW training program.

Conclusion

CHWs are essential to increasing positive health outcomes, changing health behaviors and encouraging healthy lifestyles in Texas communities. The number of CHWs in Texas continues to increase over time. In 2021, Texas had 4,208 CHWs; by the end of 2022, the total was 4,909.

Through retention and training efforts, DSHS has worked to support CHWs in all regions of Texas. DSHS oversees the development and implementation of certification standards, guidelines, and requirements for CHWs. The CHW Program also continues to collaborate with state-level organizations to increase employment and engagement opportunities for CHWs. The CHW Program regularly promotes job opportunities in all regions of Texas. Through GovDelivery, DSHS shares continuing education and training opportunities with CHWs each month so that renewal efforts are successful and CHWs may continue serving their communities. The Texas CHW workforce continues to strengthen and grow as a result.

Appendix A. CHW Initial Certification Coursesⁱ

Health Service Region	County	Name of Course Provider	Graduates
2/3	Dallas	Baylor Scott & White Health and Wellness Center	56
2/3	Dallas	Familias Triunfadoras, Inc.	3
2/3	Dallas	Texas Education Agency, Region 10	499
6/5S	Harris	Baylor Scott & White Health and Wellness Center	16
6/5S	Harris	Texas Area Health Education Center East – Greater Houston	15
6/5S	Harris	Texas Area Health Education Center East – Piney Woods	5
6/5S	Harris	University of Houston Honors College CHW Program	20
6/5S	Fort Bend	Living Word School of Pharmacy	4
7	Travis	City of Austin, Austin Public Health Department	32
7	Travis	Texas Area Health Education Center - Capital	10
7	McLennan	Texas Education Agency, Region 10	80
8	Bexar	Baylor Scott & White Health and Wellness Center	7
8	Bexar	Northwest Vista College	11
8	Bexar	Texas A&M University Colonias Program Training Academy	5
9/10	El Paso	Familias Triunfadoras, Inc.	65
9/10	El Paso	Texas A&M University Colonias Program Training Academy	20
11	Hidalgo	South Texas College	20
11	Webb	Gateway Community Health Center	7
11	Webb	South Texas Promotor(a) Association	10
11	Webb	Texas A&M University Colonias Program Training Academy	6
Distance Learning	Not Applicable	Baylor Scott & White Health and Wellness Center	78
Distance Learning	Not Applicable	Central Texas College	1
Distance Learning	Not Applicable	Dallas College (El Centro)	7
Distance Learning	Not Applicable	Día de la Mujer Latina, Inc.	30

Health Service Region	County	Name of Course Provider	Graduates
Distance Learning	Not Applicable	Empowering the Masses	27
Distance Learning		Center for Community Health Development, National CHW Training Center, Texas A&M School of Public Health	93
Distance Learning	Not Applicable	Texas Area Health Education Center - DFW	16
Distance Learning	Not Applicable	Texas Area Health Education Center South - Coastal	80
Distance Learning	Not Applicable	Texas Tech Health Sciences Center – School of Nursing	4
Distance Learning	Not Applicable	Umemba Health, LLC	13
Distance Learning	Not Applicable	University of Houston Honors College CHW Program	117
Distance Learning	Not Applicable	University of Texas Health Science Center at Fort Worth	43
Distance Learning	Not Applicable	University of Texas Health Science Center at Tyler	50
Distance Learning	Not Applicable	University of Texas School of Public Health, Houston	12
		Total CHW Graduates	1,462

ⁱ Source: DSHS Share Point Site, CHW Training and Certification Program Data

Appendix B. Certified Continuing Education for CHWsⁱ

Health Service Region	County	Name of Training Program	# of CEU Classes Offered	# of CEU Contact Hours	# of Participants
2/3	Dallas	Crew Wellness LLC	1	1	4
2/3	Dallas	Texas A&M University Colonias Program	1	1	6
2/3	Dallas	Texas Area Health Education Center DFW	7	7	204
2/3	Dallas	Texas Area Health Education Center East – Piney Woods	1	1	22
2/3	Dallas	Texas Association of CHWs	12	12	282
2/3	Tarrant	Familias Triunfadoras, Inc.	11	22	233
4/5	Tyler	Crew Wellness LLC	1	1	3
4/5	Tyler	University of Texas Health Science Center at Tyler	8	15	178
4/5	Smith	Texas Area Health Education Center East – Piney Woods	1	1	30
6/5	Harris	Día de la Mujer Latina, Inc.	6	26.5	297
7	Travis	City of Austin, Austin Public Health Department	1	2	77
7	McLennan	Empowering the Masses	1	1.5	29
7	McLennan	Texas Tech Health Sciences Center – School of Nursing	1	1	63
7	McLennan	University of Texas Health Science Center at Fort Worth	1	1	40
8	Bexar	Northwest Vista College	2	8	92
8	Maverick	DSHS Office of Border Public Health (OBPH)	2	2.5	41
8	Maverick	Texas Area Health Education Center - South Coastal	6	16.5	157
9/10	El Paso	Día de la Mujer Latina, Inc.	1	1.5	105
9/10	El Paso	Texas A&M University Colonias Program Training Academy	3	105	92
11	Cameron	DSHS Office of Border Public Health (OBPH)	2	11	23
11	Cameron	South Texas Promotor(a) Association	5	10	194
11	Cameron	Texas AHEC South - Coastal	3	6	35
11	Hidalgo	Día de la Mujer Latina, Inc.	3	5.5	18
11	Hidalgo	DSHS Office of Border Public Health (OBPH)	2	16	15
11	Hidalgo	South Texas Promotor(a) Association	2	4	100
11	Hidalgo	Texas A&M University Colonias Program	5	14	141

Health Service Region	County	Name of Training Program	# of CEU Classes Offered	# of CEU Contact Hours	# of Participants
11	Hidalgo	Center for Community Health Development, National CHW Training Center, Texas A&M School of Public Health	1	4	19
11	Nueces	Texas Area Health Education Center - South Coastal	2	4	61
11	Webb	DSHS Office of Border Public Health (OBPH)	3	9	20
11	Webb	Gateway Community Health Center	1	12	12
Distance Learning	Not Applicable	Alzheimer's Association	11	20	108
Distance Learning	Not Applicable	Baylor Scott & White Health and Wellness Center	3	6.5	193
Distance Learning	Not Applicable	Cardea Services	24	67	5,728
Distance Learning	Not Applicable	Crew Wellness LLC	1	1	7
Distance Learning	Not Applicable	Día de la Mujer Latina, Inc.	8	33	383
Distance Learning	Not Applicable	DSHS Office of Border Public Health	15	42	797
Distance Learning	Not Applicable	Empowering the Masses	1	1.5	25
Distance Learning	Not Applicable	HHS Early Childhood Intervention	1	1	8
Distance Learning	Not Applicable	Harris Health System	5	10	110
Distance Learning	Not Applicable	MPH Salud	1	62	21
Distance Learning	Not Applicable	Northwest Vista College	2	8	62
Distance Learning	Not Applicable	Texas A&M University Colonias Program	1	3	8
Distance Learning	Not Applicable	Center for Community Health Development National CHW Training Center, Texas A&M School of Public Health	42	124	841

Health Service Region	County	Name of Training Program	# of CEU Classes Offered	# of CEU Contact Hours	# of Participants
Distance Learning	Not Applicable	Texas A&M for Community Health and Aging	2	8	166
Distance Learning	Not Applicable	Texas A&M School of Public Health, Office of Special Programs	12	41	1,078
Distance Learning	Not Applicable	Texas Area Health Education Center DFW	3	3	99
Distance Learning	Not Applicable	Texas Area Health Education Center - South Coastal	34	61.5	631
Distance Learning	Not Applicable	Texas Association of CHWs	6	6	916
Distance Learning	Not Applicable	Texas Health Steps	26	37	479
Distance Learning	Not Applicable	Texas Southern University	1	1	429
Distance Learning	Not Applicable	Texas Tech Health Sciences Center – School of Nursing	1	2	43
Distance Learning		University of Texas Health Science Center at Fort Worth	3	3	114
Distance Learning	Not Applicable	University of Texas School of Public Health, Houston	9	12.5	289
Distance Learning	Not Applicable	West Texas Area Health Education Center	2	24	15
	·	Totals	310	900	15,143

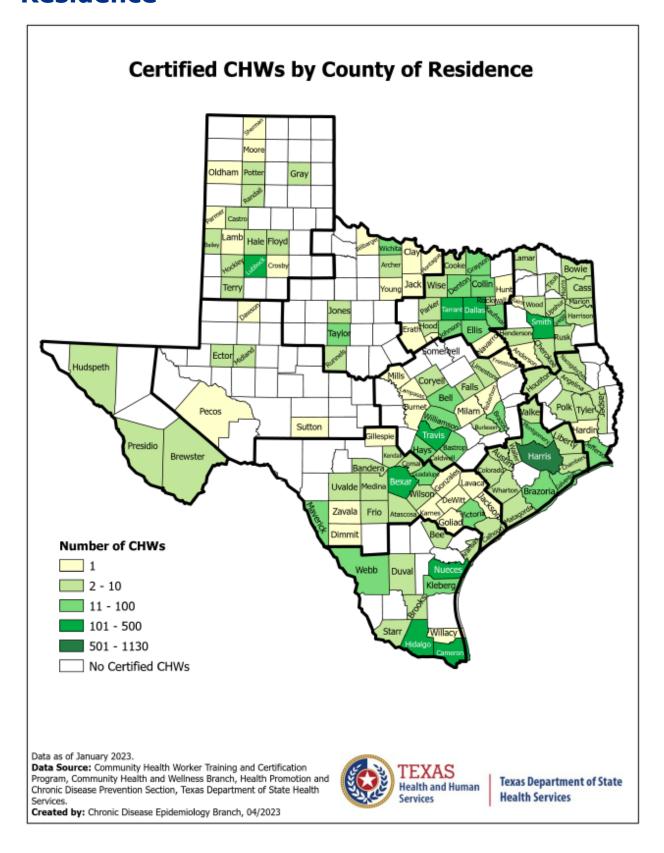
Appendix C. Certified Continuing Education for Instructorsⁱ

Health Service Region	County	Name of Training Program	# of CEU Classes Offered	# of CEU Contact Hours	# of Participants
2/3	Dallas	Crew Wellness LLC	1	1	2
2/3	Dallas	Texas A&M University Colonias Program Training Academy	1	1	2
2/3	Dallas	Texas Area Health Education Center DFW	1	1	4
2/3	Dallas	Texas Association of CHWs	12	12	66
4/5	Tyler	University of Texas Health Science Center at Tyler	4	4	7
6/5	Harris	Día de la Mujer Latina, Inc.	1	4.5	5
7	McLennan	Empowering the Masses	1	1.5	6
7		University of Texas Health Science Center Fort Worth	1	1	10
8	Maverick	DSHS Office of Border Public Health	2	2.5	8
9/10	El Paso	Texas A&M University Colonias Program Training Academy	3	105	3
11	Cameron	DSHS Office of Border Public Health	1	8	4
11	L AINGION	South Texas Promotor(a) Association	4	10	23
11		Día de la Mujer Latina, Inc.	3	3.5	11
11	HIGSIGO	DSHS Office of Border Public Health	2	16	7
11	Hidalgo	Texas A&M University Colonias Program Training Academy	5	14	27
Distance Learning	Not Applicable	Cardea Services	9	12.5	224
Distance Learning	Not Applicable	Crew Wellness LLC	1	1	1
Distance Learning		Día de la Mujer Latina, Inc.	3	13.5	20
Distance Learning		DSHS Office of Border Public Health	14	37.5	196
Distance Learning	Not Applicable	Empowering the Masses	1	1.5	4
Distance Learning	Not Applicable	Texas A&M University Colonias Program Training Academy	1	3	2
Distance Learning	Not Applicable	Development National CHW Training Center Texas A&M School of Public Health	4	18	39
Distance Learning	Not Applicable	Texas A&M Center for Community Health and Aging	2	8	28

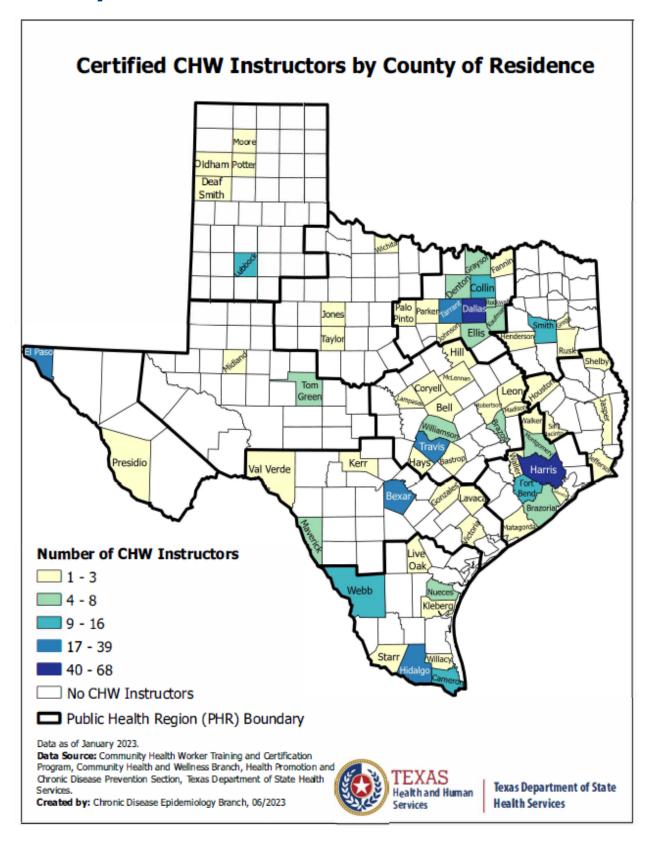
Health Service Region	County	Name of Training Program	# of CEU Classes Offered		# of Participants
Distance Learning	Not Applicable	Texas Area Health Education Center - DFW	2	2	14
Distance		Texas Association of CHWs	7	7	100
Distance Learning	Not Applicable	University of Texas Health Science Center Fort Worth	1	1	7
		Totals	87	290	820

Source: DSHS Share Point Site, CHW Training and Certification Program Data

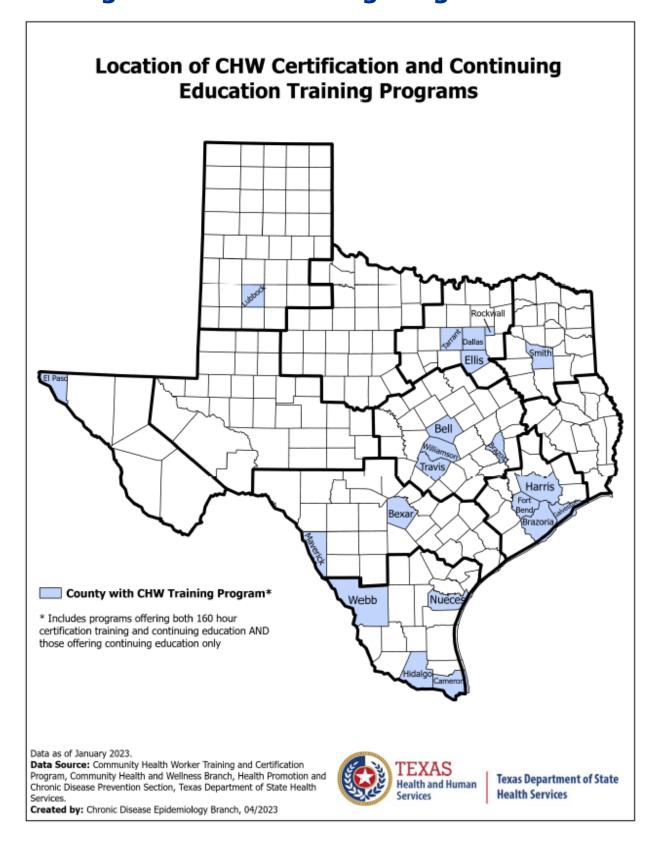
Appendix D. Map of Certified CHWs by County of Residence



Appendix E. Map of Certified CHW Instructors by County of Residence



Appendix F. Map of Location of CHW Certification and Continuing Education Training Programs



Appendix G. List of Acronyms

Acronym	Full Name
CEU	Continuing Education Unit
CHW	Community Health Worker
CHWI	Community Health Worker Instructor
DFW	Dallas-Fort Worth
DSHS	Texas Department of State Health Services
HHSC	Texas Health and Human Services Commission
LLC	Limited Liability Company
MPH	Migrant Public Health
RAS	Regulatory Automated Services
VR	Versa Regulatory

General Information Page

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