General Comments on 4th Quarter 2019 Data

The following general comments about the data for this quarter are made by THCIC and apply to all data released for this quarter.

- Data are administrative data, collected for billing purposes, not clinical data.
- Data are submitted in a standard government format, the 837 format used for submitting billing data to payers. State specifications require the submission of additional data elements. These data elements include race and ethnicity. Because these data elements are not sent to payers and may not be part of the hospital's standard data collection process, there may be an increase in the error rate for these elements. Data users should not conclude that billing data sent to payers is inaccurate.
- Hospitals are required to submit the patient's race and ethnicity following categories used by the U. S. Bureau of the Census. This information may be collected subjectively and may not be accurate.
- · Hospitals are required to submit data within 60 days after the close of a calendar quarter (hospital data submission vendor deadlines may be sooner). Depending on hospitals' collection and billing cycles, not all discharges may have been billed or reported. Therefore, data for each quarter may not be complete. This can affect the accuracy of source of payment data, particularly self-pay and charity categories, where patients may later qualify for Medicaid or other payment sources.
- Conclusions drawn from the data are subject to errors caused by the inability of the hospital to communicate complete data due to reporting form constraints, subjectivity in the assignment of codes, system mapping, and normal clerical error. The data are submitted by hospitals as their best effort to meet statutory requirements.

PROVIDER: UT Medical Branch Hospital

THCIC ID: 000102 QUARTER: 4

YEAR: 2019

Certified With Comments

11 Records out of 29,635 report as has having errors in the System13 which means that 99.9% of the records have no errors. While these 11 records are flagged as records in error in System13, they are consistent with the Source System.

PROVIDER: UT MD Anderson Cancer Center

THCIC ID: 000105 QUARTER: 4 YEAR: 2019

Certified With Comments

The .02% error rate is tied to procedure codes or diagnosis codes that cannot be changed.

PROVIDER: Baptist St Anthonys Hospital

THCIC ID: 001000 QUARTER: 4

YEAR: 2019

Certified With Comments

I certify that this information is correct to the best of my knowledge as of this date of certification.

PROVIDER: Matagorda Regional Medical Center

THCIC ID: 006000

QUARTER: 4 YEAR: 2019

Certified With Comments

The data included in this file is administrative, not clinical research data. Administrative data may not accurately represent the clinical details of a patient visit. This data should be cautiously used to evaluate health care quality and compare outcomes.

PROVIDER: Baylor Scott & White Medical Center Uptown

THCIC ID: 008001 OUARTER: 4

YEAR: 2019

Certified With Comments

all errors have been corrected, unsure why unable to certify.

PROVIDER: CHRISTUS Good Shepherd Medical Center-Marshall

THCIC ID: 020000 QUARTER: 4 YEAR: 2019

Certified With Comments

This data is submitted in an effort to meet statutory requirements. Conclusions drawn could be erroneous due to communication difficulties in reporting complete data caused by reporting constraints, subjectivity in assignment of codes, various system mapping and normal clerical error. Data submission deadlines prevent inclusion of all applicable cases therefore this represents administrative claims data at the time of preset deadlines. Diagnostic and procedural data may be incomplete due to data field limitations. Data should be cautiously used to evaluate health care quality and compare outcomes.

PROVIDER: CHRISTUS Good Shepherd Medical Center-Longview

THCIC ID: 029000 QUARTER: 4

YEAR: 2019

Certified With Comments

This data is submitted in an effort to meet statutory requirements. Conclusions drawn could be erroneous due to communication difficulties in reporting complete data caused by reporting constraints, subjectivity in assignment of codes, various system mapping and normal clerical error. Data submission deadlines prevent inclusion of all applicable cases therefore this represents administrative claims data at the time of preset deadlines. Diagnostic and procedural data may be incomplete due to data field limitations. Data should be cautiously used to evaluate health care quality and compare outcomes.

PROVIDER: CHRISTUS Southeast Texas - Jasper Memorial

THCIC ID: 038001

QUARTER: 4 YEAR: 2019

Certified With Comments

errors as expected

PROVIDER: Ascension Providence

THCIC ID: 040000 QUARTER: 4 YEAR: 2019

Certified With Comments

Frequency of Error Report (FeR) shows 100% Accuracy Rate with no claims to correct.

PROVIDER: Baylor Scott & White Medical Center Carrollton

THCIC ID: 042000 QUARTER: 4 YEAR: 2019

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Certified With Comments

Baylor Scott and White Medical Center Carrollton

THCIC ID 042000

4th Qtr 2019 Outpatient

Accuracy rate - 99.49%

Errors from the 4th Quarter FER reflect the following error codes, E-605, E-624, E-693, E-694, E-736, E-760, E-762, E-781.

Errors were reviewed and validated against data in the hospital system. The values transmitted reflect the data from our system.

Other Diagnosis and Condition Code validated against data in hospital system. Invalid Physician 1 Identifier and Missing Physician 2 (ED Attending) First Name validated and verified as reported in hospital system.

Procedure dates verified in hospital system reported as posted.

Claims did not meet criteria for state reporting, i.e. required revenue code or procedure code.

Ecode reported verified in hospital system.

Errors will stand "as reported".

PROVIDER: Baylor Scott & White Medical Center Taylor

THCIC ID: 044000 QUARTER: 4 YEAR: 2019

Certified With Comments

Baylor Scott & White Medical Center Taylor THCIC ID 044000

4th Qtr 2019 Outpatient Accuracy rate - 99.97%

Errors from the 4th Quarter FER reflect the following error codes, E-736, E-760. Errors reviewed and validated against data in the hospital system. The values transmitted reflect the data from our system.

Procedure dates verified in hospital system, reported as posted.

Errors will stand "as reported".

PROVIDER: Texas Health Huguley Hospital

THCIC ID: 047000 QUARTER: 4 YEAR: 2019

Certified With Comments

The following comments reflect concerns, errors, or limitations of discharge data for THCIC mandatory reporting requirements as of July 15, 2020. If any errors are discovered in our data after this point, we will be unable to communicate these due to THCIC. This data is administrative data, which hospitals collect for billing purposes, and not clinical data, from which you can make judgments about patient care.

Submission Timing

To meet the States submission deadline, approximately 30 days following the close of the calendar year quarter, we submit a snapshot of billed claims, extracted from our database. Any discharged patient encounters not billed by this cut-off date will not be included in the quarterly submission file sent in. Diagnosis and Procedures

The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed which can alter the true picture of a patient's hospitalization, sometimes significantly.

Patient diagnoses and procedures for a particular hospital stay are coded by the hospital using ICD-10-CM effective 10-1-2015 and CPT. This is mandated by the federal government and all hospitals must comply.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code as many as 25 diagnoses and 25 procedures for each patient record. One limitation of using the ICD-10-CM and CPT is that there does not exist a code for every possible diagnosis and procedure due to the continued evolution of medicine; new codes are added yearly as coding manuals are updated.

There is no mechanism provided in the reporting process to factor in DNR (Do Not Resuscitate) patients. Any mortalities occurring to a DNR patient are not recognized separately; therefore, mortality ratios may be accurate for reporting standards but overstated.

Due to an update implemented, three accounts showed invalid diagnoses audits at Certification, but they were verified in our system as correct for the date of the accounts grouper.

Given the current certification software, due to hospital volumes, it is not feasible to perform encounter level audits and edits. To meet the state's mandates to submit hospital Outpatient visits with specific procedures, Texas Health Huguley underwent a major program conversion to the HCFA 837 EDI electronic claim format.

The quarterly data to the best of our knowledge is accurate and complete given the above.

PROVIDER: San Angelo Community Medical Center

THCIC ID: 056000

QUARTER: 4 YEAR: 2019

Certified With Comments

I corrected all of the errors that I was able to correct.

PROVIDER: Brownwood Regional Medical Center

THCIC ID: 058000

QUARTER: 4 YEAR: 2019

Certified With Comments

Certifying with known errors

PROVIDER: Baylor Scott & White Hospital-Brenham

THCIC ID: 066000 QUARTER: 4

YEAR: 2019

Certified With Comments

Baylor Scott & White Hospital-Brenham

THCIC ID 066000

4th Qtr 2019 Outpatient

Accuracy rate - 99.92%

Errors from the 4th Quarter FER reflect the following error codes, E-736, E-760, E-769.

Errors reviewed and validated against data in the hospital system. The values transmitted reflect the data from our system.

Procedure dates verified in hospital system, reported as posted.

Manifest diagnosis verified in hospital system as reported.

Errors will stand "as reported".

PROVIDER: Goodall - Witcher Hospital

THCIC ID: 070000

QUARTER: 4 YEAR: 2019

Certified With Comments

Unable to obtain missing information.

PROVIDER: Wilbarger General Hospital

THCIC ID: 084000

QUARTER: 4 YEAR: 2019

Certified With Comments

Corrections have been made.

PROVIDER: Baptist Emergency Hospital Hausman

THCIC ID: 101100 QUARTER: 4 YEAR: 2019

Certified With Comments

Conclusions drawn from the data are subject to errors caused by the inability of the hospital to communicate complete data due to reporting form constraints, subjectivity in the assignment of codes, system mapping, and normal clerical error. The data are submitted by hospitals as their best effort to meet statutory requirements.

PROVIDER: Memorial Hospital

THCIC ID: 113000 QUARTER: 4

YEAR: 2019

Certified With Comments

N/A

PROVIDER: Texas Childrens Hospital

THCIC ID: 117000

QUARTER: 4 YEAR: 2019

Certified With Comments

Will try to get it to 100% next quarter. Thank you

PROVIDER: Texas Childrens Hospital West Campus

THCIC ID: 117002 QUARTER: 4

YEAR: 2019

Certified With Comments

Will try to get it to 100% next quarter. Thank you

PROVIDER: Texas Childrens Hospital-Pavilion for Women

THCIC ID: 117100

QUARTER: 4 YEAR: 2019

Certified With Comments

Will try to get it to 100% next quarter. Thank you

PROVIDER: CHI St Lukes Health Baylor College of Medicine Medical Center

THCIC ID: 118000 QUARTER: 4

YEAR: 2019

Certified With Comments

The data reports for Quarter 4, 2019 do not accurately reflect patient volume or severity.

Patient Volume

Data reflects administrative claims data (Uniform Billing data elements)
 that

are a snapshot of claims one month following quarter-end. If the encounter has not yet been billed, data will not be reflected in this quarter. Severity

• More importantly, not all clinically significant conditions can be captured and reflected in the various billing data elements including the ICD-10-CM diagnosis coding system such as ejection fraction. As a result, the true clinical picture of the patient population cannot be adequately demonstrated using admissions and billing data.

PROVIDER: UTMB Angleton Danbury Medical Center

THCIC ID: 126000 QUARTER: 4 YEAR: 2019

Certified With Comments

9 Records out of 7,223 report as has having errors in the System13 which means that 99.9% of the records have no errors. While these 9 records are flagged as records in error in System13, they are consistent with the Source System.

PROVIDER: CHI St Lukes Health Memorial Lufkin

THCIC ID: 129000 QUARTER: 4 YEAR: 2019

Certified With Comments

Unable to correct - insufficient information.

PROVIDER: The Hospitals of Providence Memorial Campus

THCIC ID: 130000 OUARTER: 4

YEAR: 2019

Certified With Comments

No comments

PROVIDER: Harlingen Surgical Center

THCIC ID: 130054 QUARTER: 4 YEAR: 2019

Certified With Comments

Hard copy claim error report showing OD was corrected to RT modifier

PROVIDER: Tuscan Surgery Center at Las Colinas

THCIC ID: 130075 QUARTER: 4 YEAR: 2019

Certified With Comments

Errors Corrected

PROVIDER: Navarro Regional Hospital

THCIC ID: 141000 QUARTER: 4 YEAR: 2019

Certified With Comments

Corrections not made due to COVID-19 staffing constraints.

PROVIDER: Methodist Charlton Medical Center

THCIC ID: 142000 QUARTER: 4 YEAR: 2019

Certified With Comments

There were five claims with diagnosis codes, physician ID or patient name that we could not correct

PROVIDER: Wadley Regional Medical Center

THCIC ID: 144000

QUARTER: 4 YEAR: 2019

Certified With Comments

This data is submitted in an effort to meet statutory requirements. Conclusions drawn could be erroneous due to communication difficulties in reporting complete data caused by reporting constraints, subjectivity of data elements, such as patient ethnicity, various system mapping and normal clerical error. This data is administrative data, which hospitals collect for billing purposes, and not clinical data, from which you can make judgments about patient care. Therefore, data should be cautiously used to evaluate health care quality and outcomes.

PROVIDER: University Medical Center

THCIC ID: 145000

QUARTER: 4 YEAR: 2019

Certified With Comments

This data represents accurate information at the time of submission. Subsequent changes may continue to occur that will not be reflected in this published dataset.

PROVIDER: Covenant Hospital-Plainview

THCIC ID: 146000 QUARTER: 4

YEAR: 2019

Certified With Comments

No errors found.

PROVIDER: Humble Kingwood Endoscopy Center

THCIC ID: 149000 QUARTER: 4

YEAR: 2019

Certified With Comments

errors have been corrected.

PROVIDER: JPS Surgical Center-Arlington

THCIC ID: 153300 QUARTER: 4 YEAR: 2019

Certified With Comments

John Peter Smith Hospital (JPSH) is operated by JPS Health Network under the auspices of the Tarrant County Hospital District. The JPS Health Network is accredited by the Joint Commission. In addition, JPSH holds Joint Commission accreditation as a hospital.

JPSH is the only Texas Department of Health certified Level I Trauma Center in Tarrant County and includes the only psychiatric emergency center in the county. The hospital's services include intensive care for adults and newborns, an AIDS treatment center, a full range of obstetrical and gynecological services, adult inpatient care and an inpatient mental health treatment facility.

JPSH is a major teaching hospital offering, or providing through co-operative arrangements, postdoctoral training in orthopedics, obstetrics and gynecology, psychiatry, surgery, oral and maxillofacial surgery, radiology, sports medicine, podiatry and pharmacy. The family medicine residency is the largest hospital-based family medicine residency program in the nation. In addition to JPSH, the JPS Health Network operates community health centers located in medically underserved areas of Tarrant County; school-based health clinics; outpatient programs for pregnant women, behavioral health and cancer patients; and a wide range of wellness education programs.

PROVIDER: Methodist Hospital

THCIC ID: 154000 QUARTER: 4 YEAR: 2019

Certified With Comments

error rate under 3%

PROVIDER: Methodist Specialty & Transplant Hospital

THCIC ID: 154001 QUARTER: 4

YEAR: 2019

Certified With Comments

Error rate was <3%

PROVIDER: Northeast Methodist Hospital

THCIC ID: 154002 QUARTER: 4 YEAR: 2019

Certified With Comments

errors were under the 3%

PROVIDER: Methodist Texsan Hospital

THCIC ID: 154003 QUARTER: 4 YEAR: 2019

12/111. 2013

Certified With Comments

Error rate was <3%

PROVIDER: University Hospital

THCIC ID: 158000 QUARTER: 4 YEAR: 2019

Certified With Comments

University Hospital provides healthcare to a large population in Bexar county and other surrounding counties.

OP claim accuracy rate is 99.52% for Q4 2019.

Data submitted by this facility has been corrected to the best of our ability to meet State requirements.

PROVIDER: Outpatient Surgisite

THCIC ID: 173001 QUARTER: 4 YEAR: 2019

Elected Not to Certify

Errors are as follows:

1. (Admission Source) -reports missing/invalid- 46, clinic or physicians office-71

correct reporting should be all 117- clinic or physicians office

- 2. (Admission Type)- reports missing/invalid- 46, elective-71
- correct reporting should be all 117- elective
- 3. (Patient Discharge Status)- reports missing/invalid- 46, Dischg to home or self care-71

correct reporting should be all 117-Dischg to home or self care

- 4. Claim Filing Indicator Code- Missing/ Invalid 78
- 5. Patient Age Breakdown- Less than 1 year- 7

We do not see pediatric patients of any age at our ASC.

PROVIDER: Las Palmas Medical Center

THCIC ID: 180000 QUARTER: 4 YEAR: 2019

Certified With Comments

This data is submitted in an effort to meet statutory requirements. It is administrative data not clinical data. Conclusions drawn could be erroneous due to reporting constraints, subjective assignment of billing codes, system mapping and normal clerical error. The State data file may not fully represent all diagnoses treated or all procedures performed. Race and ethnicity data may be subjectively collected an may not provide an accurate representation of the patient population. Charges are not equal to actual payments received by the facility nor facility costs for performing the service. Most errors corrected were invalid social security numbers, invalid zip codes, invalid state. These have been corrected to the best of my ability and resources.

PROVIDER: Texas Health Harris Methodist HEB

THCIC ID: 182000

QUARTER: 4 YEAR: 2019

Certified With Comments

Data Content

This data is administrative data, which hospitals collect for billing purposes. Administrative data may not accurately represent the clinical details of an

encounter.

The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is 'over and above' the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates. The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

Length of Stay

The length of stay data element contained in the state's certification file is only three characters long. Thus, any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data. Race/Ethnicity As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information. Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both 'HMO, and PPO' are categorized as 'Commercial PPO'. Thus, any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically, actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

PROVIDER: Concho County Hospital

THCIC ID: 202000 QUARTER: 4 YEAR: 2019

Certified With Comments

Unfortunately we did not meet the deadline for corrections.

PROVIDER: Baylor Scott & White Hospital College Station

THCIC ID: 206100

QUARTER: 4 YEAR: 2019

Certified With Comments

Baylor Scott & White Hospital College Station

THCIC ID 206100

4th Qtr 2019 Outpatient

Accuracy rate - 99.86%

Errors from the 4th Quarter FER reflect the following error codes, E-736, E-760, E-767, E-769.

Errors reviewed and validated against data in the hospital system. The values transmitted reflect the data from our system.

Procedure dates verified in hospital system, reported as posted.

Manifest diagnosis verified in hospital system as reported.

Errors will stand "as reported

PROVIDER: Laredo Medical Center

THCIC ID: 207001 QUARTER: 4 YEAR: 2019

Certified With Comments

Working on the Issues with Data Errors

PROVIDER: Baylor Scott & White The Heart Hospital Denton

THCIC ID: 208100 QUARTER: 4 YEAR: 2019

Certified With Comments

Baylor Scott & White the Heart Hospital Denton

THCIC ID 208100

4th Qtr 2019 Outpatient

Accuracy rate - 99.53%

Errors from the 4th Quarter FER reflect the following error codes, E-688, E-689, E-691, E-693, E-694,

E-762, E-767, E-769.

Errors reviewed and validated against data in the hospital system. The values transmitted reflect the data from our system.

Five error codes relate to Practitioner information and all were verified in the hospital system as reported.

Manifest diagnosis verified in hospital system as reported. Errors will stand "as reported".

PROVIDER: HCA Houston Healthcare Clear Lake

THCIC ID: 212000 QUARTER: 4 YEAR: 2019

Certified With Comments

Accepted errors

PROVIDER: Eastland Memorial Hospital

THCIC ID: 222000 QUARTER: 4 YEAR: 2019

Certified With Comments

claim count of 3 with invalid claim filing indicator code for other subscriber, after 3 attempts to locate and fix with no luck in locating, I can live with this error.

PROVIDER: Texas Health Harris Methodist Hospital-Fort Worth

THCIC ID: 235000 QUARTER: 4 YEAR: 2019

Certified With Comments

Data Content

This data is administrative data, which hospitals collect for billing purposes. Administrative data may not accurately represent the clinical details of an encounter.

The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is 'over and above' the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our

payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates. The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned. Length of Stay

The length of stay data element contained in the state's certification file is only three characters long. Thus, any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data. Race/Ethnicity As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely

4g2019 Certification Comments OP.txt

collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information. Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both 'HMO, and PPO' are categorized as 'Commercial PPO'. Thus, any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically, actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

PROVIDER: Wise Health System

THCIC ID: 254001 QUARTER: 4

YEAR: 2019

Certified With Comments

This file is being certified that the information is accurate to the best information available at the time. Our system has been implementing a new EHR and it may cause delays in information related to coding, but the info provided is correct.

PROVIDER: Methodist Dallas Medical Center

THCIC ID: 255000

OUARTER: 4 YEAR: 2019

Certified With Comments

There were two records for which we could not reconcile the primary diagnosis

code

PROVIDER: Texas Health Harris Methodist Hospital-Stephenville

THCIC ID: 256000

QUARTER: 4 YEAR: 2019

Certified With Comments

Data Content

This data is administrative data, which hospitals collect for billing purposes. Administrative data may not accurately represent the clinical details of an encounter.

The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is 'over and above' the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates.

The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned. Length of Stay

The length of stay data element contained in the state's certification file is only three characters long. Thus, any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data. Race/Ethnicity As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information. Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both 'HMO, and PPO' are categorized as 'Commercial PPO'. Thus, any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis. Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically, actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

PROVIDER: University Medical Center of El Paso

THCIC ID: 263000 QUARTER: 4 YEAR: 2019

Certified With Comments

In this database only one primary physician is allowed. This represents the physician at discharge in this institution. At an academic medical center such as University Medical Center of El Paso, patients are cared for by teams of physicians who rotate at varying intervals. Therefore, many patients, particularly long term patients may actually be managed by several different teams. The practice of attributing patient outcomes in the database to a single physician may result in inaccurate information.

Through performance improvement process, we review the data and strive to make changes to result in improvement.

PROVIDER: Bailey Square Surgery Center

THCIC ID: 265000 QUARTER: 4 YEAR: 2019

Certified With Comments

none

PROVIDER: The Hospitals of Providence Sierra Campus

THCIC ID: 266000 QUARTER: 4 YEAR: 2019

Certified With Comments

Zip Codes for Mexico are correct; however, system is not accepting them.

PROVIDER: South Plains Endoscopy Center

THCIC ID: 278000 QUARTER: 4 YEAR: 2019

Certified With Comments

4th quarter number is higher due to techical difficulty submitting in the 3rd quarter. A portion of 3rd quarter will be found in the 4th quarter event log.

PROVIDER: Baylor Scott & White Medical Center Waxahachie

THCIC ID: 285000 QUARTER: 4 YEAR: 2019

Certified With Comments

Baylor Scott & White Medical Center Waxahachie

THCIC ID 285000

4th Qtr 2019 Outpatient

Accuracy rate - 99.92%

Errors from the 4th Quarter FER reflect the following error codes, E-631, E-736,

E-760, E-767, E-769.

Errors reviewed and validated against data in the hospital system. The values transmitted reflect the data from our system.

Patient age > 115 years - Patient is a John Doe or Trauma and never identified.

System uses 01/01/1901 for DOB.

Procedure dates verified in hospital system, reported as posted.

Manifest diagnosis verified in hospital system as reported.

Errors will stand "as reported

PROVIDER: North Texas Medical Center

THCIC ID: 298000 QUARTER: 4 YEAR: 2019

Certified With Comments

Failed Accounts; Male dx code this usually for female patients; several ss#'s unavailable due to patients refuse to provide, undocumented and severity of illness to obtain from the patients; nursing home patient coded as home admission; several emergency room/outpatient visits coded late and they duplicated with another like procedure/date; facility uses the mandated required coding-HCPCS/revenue codes and procedure codes are only used when required.

PROVIDER: Baylor Scott & White Medical Center-Irving

THCIC ID: 300000

OUARTER: 4

YEAR: 2019

Certified With Comments

Baylor Scott & White Medical Center-Irving

THCIC ID 300000

4th Qtr 2019 Outpatient

Accuracy rate - 97.86%

Errors from the 4th Quarter FER reflect the following error codes, E-689, E-693, E-694, E-708, E-736, E-760, E-762, E-765, E-781, E-782.

Errors reviewed and validated against data in the hospital system. The values transmitted reflect the data from our system.

Four error codes relate to Practitioner information and all were verified in the hospital system as reported.

Procedure dates verified in hospital system, reported as posted.

Claims did not meet criteria for state reporting, i.e. required revenue code or procedure code.

Three errors for ecodes reported verified in hospital system.

Errors will stand "as reported".

PROVIDER: Doctors Hospital-Laredo

THCIC ID: 301000 QUARTER: 4 YEAR: 2019

Certified With Comments

data being certified is not at 100%

PROVIDER: Texas Health Presbyterian Hospital-Kaufman

THCIC ID: 303000 QUARTER: 4 YEAR: 2019

Certified With Comments

Data Content

This data is administrative data, which hospitals collect for billing purposes. Administrative data may not accurately represent the clinical details of an encounter.

The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data

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elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is 'over and above' the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates. The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

Length of Stay

The length of stay data element contained in the state's certification file is only three characters long. Thus, any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is

not anticipated that this limitation will affect this data. Race/Ethnicity As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information. Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both 'HMO, and PPO' are categorized as 'Commercial PPO'. Thus, any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically, actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

PROVIDER: Covenant Hospital-Levelland

THCIC ID: 307000 QUARTER: 4 YEAR: 2019

Certified With Comments

No errors found.

PROVIDER: Valley Baptist Medical Center-Brownsville

THCIC ID: 314001 QUARTER: 4 YEAR: 2019

Certified With Comments

approved as is.

PROVIDER: Del Sol Medical Center

THCIC ID: 319000 QUARTER: 4 YEAR: 2019

Certified With Comments

Certified with Comments

This data is submitted in an effort to meet statutory requirements. It is administrative data not clerical data and is utilized for billing and planning purposes. Conclusions drawn could be erroneous due to reporting constraints, subjectivity in assignment of codes, system mapping and normal clerical error. Diagnostic and procedural data may be incomplete due to data field limitations. The State data file may not fully represent all diagnoses treated or all procedures performed. Race and ethnicity data may be subjectively collected and may not provide an accurate representation of the patient population for a facility. It should also be noted the changes are not equal to or actual payments received by the facility or facility costs for performing the service. Most errors occurring are due to incorrect country codes or zip codes assigned to foreign countries, which are not recognized in the correction software. Corrections to coding data are made after coding audits by coding experts and are present after initial data is submitted to the State. All data has been corrected to the best of my ability and resources.

PROVIDER: Texas Health Harris Methodist Hospital Cleburne

THCIC ID: 323000 QUARTER: 4 YEAR: 2019

Certified With Comments

Data Content

This data is administrative data, which hospitals collect for billing purposes. Administrative data may not accurately represent the clinical details of an encounter.

The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is 'over and above' the actual hospital billing process. Errors can occur due to this additional

programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates. The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

Length of Stay

The length of stay data element contained in the state's certification file is only three characters long. Thus, any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data. Race/Ethnicity As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better

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clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information. Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both 'HMO, and PPO' are categorized as 'Commercial PPO'. Thus, any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically, actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

PROVIDER: Baylor University Medical Center

THCIC ID: 331000 OUARTER: 4 YEAR: 2019

Certified With Comments

Baylor University Medical Center

THCIC ID 331000

4th Otr 2019 Outpatient

Accuracy rate - 99.70%

Errors from the 4th Quarter FER reflect the following error codes, E-631, E-694, E-736, E-760, E-767,

Errors reviewed and validated against data in the hospital system. The values transmitted reflect the data from our system.

Patient age > 115 years - Patient is a John Doe or Trauma and never identified. System uses 01/01/1901 for DOB.

Missing physician first name verified in hospital system, reported as posted. Procedure dates verified in hospital system, reported as posted.

Manifest diagnosis verified in hospital system as reported.

Errors will stand "as reported".

PROVIDER: Cook Childrens Medical Center

THCIC ID: 332000 QUARTER: 4 YEAR: 2019

Certified With Comments

Cook Children's Medical Center has submitted and certified FOURTH QUARTER 2019 inpatient, outpatient surgery and outpatient radiology encounters to the Texas Health Care Information Council with the following possible data concerns based on the required submission method.

Since our data was submitted to the State we have uncovered medical coding errors regarding the following patient conditions in 2005 and 2010 discharges: Post-operative infections

Accidental puncture and lacerations

Post-operative wound dehiscence

Post-operative hemorrhage and hematoma

Comparative complication reports reflecting the above conditions could misstate the true conditions at Cook Children's Medical Center for the FOURTH QUARTER OF 2019.

There may be some encounters will have one of the following issues:

Questionable Revenue Procedure Modifier 1

Ouestionable Revenue Procedure Modifier 2

Missing either a THCIC required HCPCS code, or not having a THCIC required revenue code and contain at least one procedure code.

These are errors that are very difficult, if not impossible to correct as that is how they are sent to the respective payers. This is especially true for modifier errors related to transport (especially our fixed wing transport. Per the following website, these modifiers appear to be legitimate:

https://www.findacode.com/code-set.php?set=HCPCSMODA.

Additionally, there may be outpatient encounters where there is an invalid NPI associated with the attending provider. These are most likely to be encounters in the ED where a patient was seen by a nurse in triage and charges were incurred, but left without being seen by a physician or an advanced nurse provider.

However, our overall accuracy rate is very high, so this will be a small proportion of our encounters.

We will continue to work with the Revenue Cycle team to improve the accuracy of the data elements going forward.

This will affect encounters for the FOURTH QUARTER OF 2019

Patient charges that were accrued before admit or after discharge were systematically excluded from the database. This can happen when a patient is pre-admitted and incurs charges to their encounter before their admit date or charges are discovered and added to the patient encounter after they are

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discharged. Therefore, the charges for many patient encounters are under reported.

The data structure allowed by THCIC erroneously assigns surgeons to surgical procedures they did not perform. The data structure provided by THCIC allows for one attending and one operating physician assignment. However, patients frequently undergo multiple surgeries where different physicians perform multiple procedures. Assigning all of those procedures to a single 'operating physician' will frequently attribute surgeries to the wrong physician. chooses to only assign one surgeon to a patient encounter, not to each procedure.

Furthermore, the data structure established by THCIC allows for a limited number of diagnoses and procedures. Patients with more than the limit for diagnoses or procedures will be missing information from the database. This is especially true in complex cases where a patient has multiple major illnesses and multiple surgeries over an extended stay.

PROVIDER: Medical City Denton

THCIC ID: 336001 OUARTER: 4

YEAR: 2019

Certified With Comments

Information is Valid

PROVIDER: HCA Houston Healthcare West

THCIC ID: 337001 QUARTER: 4 YEAR: 2019

Certified With Comments

Errors have been corrected.

PROVIDER: CHRISTUS Santa Rosa Medical Center

THCIC ID: 339001 OUARTER: 4 YEAR: 2019

Certified With Comments

One record saved in "Accept as is" status which resulted in error.

PROVIDER: CHRISTUS Santa Rosa Hospital-Westover Hills

THCIC ID: 339002 QUARTER: 4 YEAR: 2019

Certified With Comments

Two records were saved as "Accept as is" status which resulted in error.

PROVIDER: Medical Arts Hospital

THCIC ID: 341000 QUARTER: 4 YEAR: 2019

Certified With Comments

Due to the sheer volume of the data and with limited resources within the hospital, I cannot properly analyze the data with 100% accuracy. But at this time we will elect to certify the data.

PROVIDER: Coryell Memorial Hospital

THCIC ID: 346000 QUARTER: 4 YEAR: 2019

Certified With Comments

Coryell Memorial Hospital submits THCIC data through the Stratasan web portal. A miscommunication occurred which resulted in 4q2019 outpatient critical errors not being corrected in a timely fashion. The majority of errors pertained to missing principal diagnoses and/or procedure date discrepancies. Therefore, the outpatient statistics for Coryell Memorial Hospital's 4q2019 outpatient claims may not contain updated information.

PROVIDER: North Texas Surgery Center

THCIC ID: 354001 QUARTER: 4 YEAR: 2019

Certified With Comments

All Errors have been corrected

PROVIDER: Baylor Scott & White All Saints Medical Center-Fort Worth

THCIC ID: 363000 QUARTER: 4

YEAR: 2019

Certified With Comments

Baylor Scott and White All Saints Medical Center Fort Worth

THCIC ID 363000

4th Qtr 2019 Outpatient

Accuracy rate - 99.75%

Errors from the 4th Quarter FER reflect the following error codes, E-631, E-736,

E-760, E-767, E-769.

Errors reviewed and validated against data in the hospital system. The values transmitted reflect the data from our system.

Patient age > 115 years - Patient is a John Doe or Trauma and never identified.

System uses 01/01/1901 for DOB.

Procedure dates verified in hospital system, reported as posted.

Manifest diagnosis verified in hospital system as reported.

Errors will stand "as reported".

PROVIDER: Refugio County Memorial Hospital District

THCIC ID: 368000 QUARTER: 4 YEAR: 2019

Certified With Comments

Social Security numbers were correctly entered into appropriate areas and would not save. Help desk was unable to help solve this problem. Claims were submitted with unfix-able errors.

PROVIDER: Harris Health System Lyndon B Johnson Hospital

THCIC ID: 384000 QUARTER: 4 YEAR: 2019

Certified With Comments

It has been our process to try to correct all Fatal Errors (a list is sent to the appropriate departments for corrections) before our submission to System13. Most of the corrections were submitted but we were unable to correct the remaining errors due to time constraints.

Although historical accuracy has consistently exceeded 99 percent. Harris Health System is modifying its review and correction process for future certifications to further improve the accuracy rate, within the defined time frame.

PROVIDER: Martin County Hospital District

THCIC ID: 388000 QUARTER: 4

YEAR: 2019

Certified With Comments

Unable to retrieve social security numbers, guarantors refused or did not know

PROVIDER: Baptist Hospitals of Southeast Texas

THCIC ID: 389000 QUARTER: 4

YEAR: 2019

Certified With Comments

Baptist Hospital did correct the errors in the facility system and other reporting systems such as the billing editor, the quarter we are currently submitting the facility did not ensure that errors were corrected in HIDI (Hospital Industry Data Institute).

Future quarters have been corrected in all systems including HIDI to ensure full compliance requirements related to data integrity.

PROVIDER: Nacogdoches Medical Center

THCIC ID: 392000

QUARTER: 4 YEAR: 2019

Certified With Comments

reviewed and certified

PROVIDER: Victoria Surgery Center

THCIC ID: 396003 QUARTER: 4 YEAR: 2019

Certified With Comments

Reviewed. Correct to the best of our knowledge.

PROVIDER: Adventhealth Rollins Brook

THCIC ID: 397000 QUARTER: 4 YEAR: 2019

Certified With Comments

Corrections made to the best of my ability.

PROVIDER: Adventhealth Central Texas

THCIC ID: 397001 QUARTER: 4 YEAR: 2019

Certified With Comments

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PROVIDER: The Surgical Center of Midland

THCIC ID: 398003 QUARTER: 4 YEAR: 2019

Certified With Comments

no corrections

PROVIDER: Valley Baptist Medical Center

THCIC ID: 400000

QUARTER: 4

YEAR: 2019

Certified With Comments

certified as is.

PROVIDER: Houston Methodist Baytown Hospital

THCIC ID: 405000

QUARTER: 4 YEAR: 2019

Certified With Comments

There were few errors due to some incomplete records which made it to our extract and submission that shouldn't have. We are working with our IT teams to overcome these issues.

PROVIDER: John Peter Smith Hospital

THCIC ID: 409000

QUARTER: 4 YEAR: 2019

Certified With Comments

John Peter Smith Hospital (JPSH) is operated by JPS Health Network under the auspices of the Tarrant County Hospital District. The JPS Health Network is accredited by the Joint Commission. In addition, JPSH holds Joint Commission accreditation as a hospital.

JPSH is the only Texas Department of Health certified Level I Trauma Center in Tarrant County and includes the only psychiatric emergency center in the county. The hospital's services include intensive care for adults and newborns, an AIDS treatment center, a full range of obstetrical and gynecological services, adult inpatient care and an inpatient mental health treatment facility.

JPSH is a major teaching hospital offering, or providing through co-operative arrangements, postdoctoral training in orthopedics, obstetrics and gynecology, psychiatry, surgery, oral and maxillofacial surgery, radiology, sports medicine, podiatry and pharmacy. The family medicine residency is the largest hospital-based family medicine residency program in the nation. In addition to JPSH, the JPS Health Network operates community health centers located in medically underserved areas of Tarrant County; school-based health clinics; outpatient programs for pregnant women, behavioral health and cancer patients; and a wide range of wellness education programs.

PROVIDER: Texas Health Arlington Memorial Hospital

THCIC ID: 422000 QUARTER: 4 YEAR: 2019

Certified With Comments

Data Content

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The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is 'over and above' the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates. The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the

state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

Length of Stay

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Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both 'HMO, and PPO' are categorized as 'Commercial PPO'. Thus, any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically, actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

PROVIDER: Lake Granbury Medical Center

THCIC ID: 424000 QUARTER: 4

YEAR: 2019

Certified With Comments

1 error E-607 Invalid Principal Diagnosis

1 error E-637 Invalid Patient SSN

1 error E-657 Invalid Facility Type Code

8 error E-663 Invalid Patient ZIP

8 error E-687 Missing Value Code Associated Amount

1 error E-690 Invalid Physician 2 (ED Attending) Identifier for ED claim

3 error E-700 Invalid Claim Filing Indicator Code for Subscriber

39 error E-704 Missing Physician 2 (Other) Identifier 11 error E-711 Invalid Physician 2 (Other) Identifier 39 error E-712 Missing Physician 2 (Other) First Name

87 error W-732 Invalid Physician 2 (Other) Name Match

1 error E-733 Invalid Reason for Visit Code

6 error E-767 Manifest diagnosis codes may not be used as the Principal

Diagnosis Code

2 error E-769 Manifest diagnosis codes may not be used as the Reason for Visit Code

PROVIDER: Ascension Seton Smithville

THCIC ID: 424500 QUARTER: 4

YEAR: 2019

Certified With Comments

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files.

These data are submitted by the hospital as their best effort to meet statutory requirements.

PROVIDER: Medina Regional Hospital

THCIC ID: 427000 QUARTER: 4

YEAR: 2019

Certified With Comments

Available corrections made to active accounts.

PROVIDER: Texas Health Presbyterian Hospital Dallas

THCIC ID: 431000 QUARTER: 4 YEAR: 2019

Certified With Comments

Data Content

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If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates. The data submitted matches the state's reporting requirements but may be

incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

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Length of Stay

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PROVIDER: CHRISTUS Southeast Texas - St Elizabeth

THCIC ID: 444001

QUARTER: 4 YEAR: 2019

Certified With Comments

errors as expected

PROVIDER: UT Southwestern University Hospital-Clements University

THCIC ID: 448001

QUARTER: 4 YEAR: 2019

Certified With Comments

These accounts are LWBS, the default attending provider NPI was used, unable to resolve errors

PROVIDER: Dallas Medical Center

THCIC ID: 449000 QUARTER: 4

YEAR: 2019

Certified With Comments

Certify 4Q 2019 outpt

PROVIDER: Midland Memorial Hospital

THCIC ID: 452000 QUARTER: 4

YEAR: 2019

Certified With Comments

Outpatient encounters are at 91% accuracy, was not able to fix all data errors to 100% due to COVID-19 staffing.

PROVIDER: DeTar Hospital-Navarro

THCIC ID: 453000

QUARTER: 4 YEAR: 2019

Certified With Comments

Applicable corrections have been made.

PROVIDER: DeTar Hospital-North

THCIC ID: 453001 QUARTER: 4 YEAR: 2019

Certified With Comments

The DeTar Healthcare System has reviewed Q4 2019 Outpatient data for state reporting.

PROVIDER: Harris Health System Ben Taub Hospital

THCIC ID: 459000 QUARTER: 4 YEAR: 2019

Certified With Comments

It has been our process to try to correct all Fatal Errors (a list is sent to the appropriate departments for corrections) before our submission to System13. Most of the corrections were submitted but we were unable to correct the remaining errors due to time constraints.

Although historical accuracy has consistently exceeded 99 percent. Harris Health System is modifying its review and correction process for future certifications to further improve the accuracy rate, within the defined time frame.

PROVIDER: Covenant Medical Center

THCIC ID: 465000 OUARTER: 4

YEAR: 2019

Certified With Comments

No errors found.

PROVIDER: CHI St Lukes Health - Memorial Livingston

THCIC ID: 466000 QUARTER: 4 YEAR: 2019

Certified With Comments

Insufficient information to correct any further . Per facility, will certify as is.

PROVIDER: Ward Memorial Hospital

THCIC ID: 468000

QUARTER: 4 YEAR: 2019

Certified With Comments

CLAIM IS HIGH - DUE TO INCLUDING SEPTEMBER'S DATA

PROVIDER: Texas Health Harris Methodist Hospital Azle

THCIC ID: 469000

QUARTER: 4 YEAR: 2019

Certified With Comments

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PROVIDER: Memorial Medical Center

THCIC ID: 487000 QUARTER: 4

YEAR: 2019

Certified With Comments

All claims have been corrected to the best of out ability.

PROVIDER: Driscoll Childrens Hospital

THCIC ID: 488000

QUARTER: 4 YEAR: 2019

Certified With Comments

All provider identifying information has been verified and will be updated against a reference file and continues to be reviewed on an ongoing basis.

PROVIDER: Ascension Seton Medical Center

THCIC ID: 497000

QUARTER: 4 YEAR: 2019

Certified With Comments

Seton Medical Center Austin has a transplant program and Neonatal Intensive Care Unit (NICU). Hospitals with transplant programs generally serve a more seriously ill patient, increasing costs and mortality rates. The NICU serves very seriously ill infants substantially increasing cost, lengths of stay and mortality rates. As a regional referral center and tertiary care hospital for cardiac and critical care services, Seton Medical Center Austin receives numerous transfers from hospitals not able to serve a more complex mix of patients. This increased patient complexity may lead to longer lengths of stay, higher costs and increased mortality.

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files.

These data are submitted by the hospital as their best effort to meet statutory requirements.

PROVIDER: Hendrick Medical Center

THCIC ID: 500000 QUARTER: 4 YEAR: 2019

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Certified With Comments

Those visits should have been submitted with "Accept as Is". We are not sure what happened, but we thought that is what we did. We were not aware of any errors that were still shown to be in error. We will check the future quarters more closely.

PROVIDER: Baylor Scott & White Medical Center Hillcrest

THCIC ID: 506001 QUARTER: 4 YEAR: 2019

Certified With Comments

Baylor Scott & White Medical Center Hillcrest

THCIC ID 506001

4th Qtr 2019 Outpatient

Accuracy rate - 99.86%

Errors from the 4th Quarter FER reflect the following error codes, E-631, E-736, E-760, E-767, E-769.

Errors reviewed and validated against data in the hospital system. The values

transmitted reflect the data from our system.

Patient age > 115 years - Patient is a John Doe or Trauma and never identified. System uses 01/01/1901 for DOB.

Procedure dates verified in hospital system, reported as posted.

Manifest diagnosis verified in hospital system as reported.

Errors will stand "as reported

PROVIDER: Baylor Scott & White Medical Center-Grapevine

THCIC ID: 513000 QUARTER: 4 YEAR: 2019

Certified With Comments

Baylor Scott and White Medical Center Grapevine

THCIC ID 513000

4th Qtr 2019 Outpatient

Accuracy rate - 99.28%

Errors from the 4th Quarter FER reflect the following error codes, E-624, E-631, E-688, E-689, E-691, E-693, E-694, E-736, E-760, E-762, E-769, E-782.

Errors were reviewed and validated against data in the hospital system. The values transmitted reflect the data from our system.

Invalid condition Code validated against data in hospital system.

Patient age > 115 years - Patient is a John Doe or Trauma and never identified. System uses 01/01/1901 for DOB.

Five error codes relate to Practitioner information and all were verified in the hospital system as reported.

Procedure dates verified in hospital system, reported as posted.

Claims did not meet criteria for state reporting, i.e. required revenue code or procedure code.

Manifest diagnosis verified in hospital system as reported.

Ecodes verified in hospital system as reported.

Errors will stand "as reported".

PROVIDER: Longview Regional Medical Center

THCIC ID: 525000

QUARTER: 4 YEAR: 2019

Certified With Comments

We wish to certify the data

PROVIDER: Lavaca Medical Center

THCIC ID: 527000 QUARTER: 4 YEAR: 2019

Certified With Comments

Errors are due to no social security numbers

PROVIDER: Baylor Scott & White Medical Center Temple

THCIC ID: 537000 QUARTER: 4 YEAR: 2019

Certified With Comments

Baylor Scott & White Medical Center Temple

THCIC ID 537000

4th Qtr 2019 Outpatient

Accuracy rate - 99.81%

Errors from the 4th Quarter FER reflect the following error codes, E-605, E-631, E-736, E-760, E-767.

Errors reviewed and validated against data in the hospital system. The values transmitted reflect the data from our system.

Invalid other diagnosis verified in hospital system, reported as posted.

Patient age > 115 years - Patient is a John Doe or Trauma and never identified.

System uses 01/01/1901 for DOB.

Procedure dates verified in hospital system, reported as posted.

Manifest diagnosis verified in hospital system as reported.

Errors will stand "as reported

PROVIDER: Scott & White Pavilion

THCIC ID: 537002 QUARTER: 4 YEAR: 2019

Certified With Comments

Scott & White Pavilion THCIC ID 537002

4th Qtr 2019 Outpatient Accuracy rate - 99.92%

Errors from the 4th Quarter FER reflect the following error codes, E-736, E-760.

Errors reviewed and validated against data in the hospital system. The values transmitted reflect the data from our system.

Procedure dates verified in hospital system, reported as posted.

Errors will stand "as reported".

PROVIDER: Baylor Scott & White McLane Childrens Medical Center

THCIC ID: 537006 QUARTER: 4 YEAR: 2019

Certified With Comments

Baylor Scott & White McLane Childrens Medical Center

THCIC ID 537006

4h Qtr2019 Outpatient

Accuracy rate - 99.85%

Errors from the 4th Quarter FER reflect the following error codes, E-736, E-760,

E-767 E-769.

Errors reviewed and validated against data in the hospital system. The values

transmitted reflect the data from our system.

Procedure dates verified in hospital system, reported as posted.

Manifest diagnosis verified in hospital system as reported.

Errors will stand "as reported

PROVIDER: Fort Duncan Regional Medical Center

THCIC ID: 547001 QUARTER: 4 YEAR: 2019

Certified With Comments

unable to correct datat

PROVIDER: Methodist Richardson Medical Center

THCIC ID: 549000 OUARTER: 4

YEAR: 2019

Certified With Comments

One claim has an error with the physician ID that we could not correct

PROVIDER: Bush Renner THCIC ID: 549001

QUARTER: 4 YEAR: 2019

Certified With Comments

Two patients had a principle diagnosis code that we did not resolve.

PROVIDER: Bellville Medical Center

THCIC ID: 552000 QUARTER: 4 YEAR: 2019

Certified With Comments

Claims with error are due to missing SSN. No SSN listed in our system.

PROVIDER: Ascension Seton Highland Lakes

THCIC ID: 559000 QUARTER: 4

YEAR: 2019

Certified With Comments

Seton Highland Lakes, a member of the Seton Family of Hospitals, is a 25-bed acute care facility located between Burnet and Marble Falls on Highway 281. The hospital offers 24-hour emergency services, plus comprehensive diagnostic and treatment services for residents in the surrounding area. Seton Highland Lakes also offers home health and hospice services. For primary and preventive care, Seton Highland Lakes offers a clinic in Burnet, a clinic in Marble Falls, a clinic in Bertram, a clinic in Lampasas, and a pediatric mobile clinic in the county. This facility is designated by the Center for Medicare & Medicaid Services as a Critical Access Hospital and is fully accredited by the Joint Commission on Accreditation of Healthcare Organizations under its Critical Access designation program.

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files. These data are submitted by the hospital as their best effort to meet statutory requirements.

PROVIDER: Knox County Hospital

THCIC ID: 568000 OUARTER: 4 YEAR: 2019

Certified With Comments

We do not have a SS# for (Removed by THCIC).

*Confidential information removed by THCIC.

PROVIDER: Shamrock General Hospital

THCIC ID: 571000 OUARTER: 4 YEAR: 2019

Certified With Comments

Missing some social securtity numbers due to disconnected phone number

PROVIDER: Ascension Seton Edgar B Davis

THCIC ID: 597000

OUARTER: 4 YEAR: 2019

Certified With Comments

Seton Edgar B. Davis, a member of the Seton Family of Hospitals, is a general acute care, 25-bed facility committed to providing quality inpatient and outpatient services for residents of Caldwell and surrounding counties. Seton Edgar B. Davis offers health education and wellness programs. In addition, specialists offer a number of outpatient specialty clinics providing area residents local access to the services of medical specialists. Seton Edgar B. Davis is located at 130 Hays St. in Luling, Texas. This facility is designated by the Center for Medicare & Medicaid Services as a Critical Access Hospital and is fully accredited by the Joint Commission on Accreditation of Healthcare Organizations under its Critical Access program. All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some

remain unidentified in the THCIC Practitioner Reference Files.

These data are submitted by the hospital as their best effort to meet statutory requirements.

PROVIDER: Rio Grande Regional Hospital

THCIC ID: 601000 QUARTER: 4 YEAR: 2019

Certified With Comments

Below error threshold

PROVIDER: Round Rock Medical Center

THCIC ID: 608000

QUARTER: 4 YEAR: 2019

Certified With Comments

Claims with no ED physician listed left AMA. Newborn admission source correct - principal diagnosis were preterm new born did not match admission source. Some Social security numbers corrected with 999999999

PROVIDER: Texas Health Harris Methodist Hospital-Southwest Fort Worth

THCIC ID: 627000

QUARTER: 4 YEAR: 2019

Certified With Comments

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PROVIDER: UT Southwestern University Hospital-Zale Lipshy

THCIC ID: 653001 QUARTER: 4 YEAR: 2019

Certified With Comments

No errors

PROVIDER: Texas Health Presbyterian Hospital-Plano

THCIC ID: 664000 QUARTER: 4 YEAR: 2019

Certified With Comments

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PROVIDER: TOPS Surgical Specialty Hospital

THCIC ID: 674000 QUARTER: 4 YEAR: 2019

Certified With Comments

Submitted correction 7/9/2020-did not receive a separate email for request or missed correction deadline however in the past we have always been able to correct and certify. not sure what changed.

PROVIDER: Methodist Ambulatory Surgery Hospital-Northwest

THCIC ID: 681001 QUARTER: 4

YEAR: 2019

Certified With Comments

Error rate was <3%

PROVIDER: Paso Del Norte Surgery Center

THCIC ID: 683800 QUARTER: 4

YEAR: 2019

Certified With Comments

reviewed and errors did not appear.

PROVIDER: Covenant Childrens Hospital

THCIC ID: 686000 QUARTER: 4 YEAR: 2019

Certified With Comments

No errors found.

PROVIDER: ACPS Surgicentre

THCIC ID: 709100 QUARTER: 4 YEAR: 2019

Certified With Comments

Okay to certify

PROVIDER: Abilene Spine & Joint Surgery Center

THCIC ID: 711700 QUARTER: 4 YEAR: 2019

Certified With Comments

Social Security Number or Claim Filing INdicator Code errors only.

PROVIDER: CHRISTUS St Michael Rehab Hospital

THCIC ID: 713001 QUARTER: 4 YEAR: 2019

Certified With Comments

Approved

PROVIDER: The Surgery Center of Nacogdoches

THCIC ID: 716300 QUARTER: 4

YEAR: 2019

Certified With Comments

Initial error report showed 100% correction, but after generating data to certify, error report showed duplicate diagnosis error code. Unable to correct error due to past deadline.

PROVIDER: Texas Midwest Surgery Center

THCIC ID: 718200 QUARTER: 4 YEAR: 2019

Certified With Comments

We should have fixed these errors after submission was completed. The only error that should have popped up would be W-696 due to a known issue with matching a physician name. We will make sure we double check our errors before it's too late to do so.

PROVIDER: Kindred Hospital Clear Lake

THCIC ID: 720402 QUARTER: 4 YEAR: 2019

Certified With Comments

The Outpatient data was attained through the patient accounting system Meditech. Kindred Hospital is a long term care hospital which offers outpatient services. All admissions are scheduled prior to any services. Therefore, all 5 accounts are correctly reported.

Ernestine Marsh

PROVIDER: Fish Pond Surgery Center

THCIC ID: 721100 QUARTER: 4 YEAR: 2019

Certified With Comments

Knowledge of one provider's organizational NPI used instead of the physician individual NPI

PROVIDER: Nacogdoches Surgery Center

THCIC ID: 723800 QUARTER: 4

YEAR: 2019

Certified With Comments

As is.

PROVIDER: Texas Health Presbyterian Hospital Allen

THCIC ID: 724200 QUARTER: 4 YEAR: 2019

Certified With Comments

Data Content

This data is administrative data, which hospitals collect for billing purposes. Administrative data may not accurately represent the clinical details of an encounter.

The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data

elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is 'over and above' the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates. The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

Length of Stay

The length of stay data element contained in the state's certification file is only three characters long. Thus, any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is

not anticipated that this limitation will affect this data.

Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information. Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both 'HMO, and PPO' are categorized as 'Commercial PPO'. Thus, any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically, actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

PROVIDER: Houston Methodist Willowbrook Hospital

THCIC ID: 724700 QUARTER: 4

YEAR: 2019

Certified With Comments

There were few errors due to some incomplete records which made it to our extract and submission that shouldn't have. We are working with our IT teams to overcome these issues.

PROVIDER: Northstar Surgical Center

THCIC ID: 729200

QUARTER: 4 YEAR: 2019

Certified With Comments

certification done

PROVIDER: Texas Health Heart & Vascular Hospital

THCIC ID: 730001 QUARTER: 4 YEAR: 2019

Certified With Comments

Data Content

This data is administrative data, which hospitals collect for billing purposes. Administrative data may not accurately represent the clinical details of an encounter.

The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is over and above the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge. If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-9-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An apples to apples comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance. The codes also do not distinguish between conditions present at the time of the

patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission, or

developed an

infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates.

The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-9-CM / CPT data on each outpatient receiving surgical or radiological services, but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

Length of Stay

The length of stay data element contained in the states certification file is only three characters long. Thus any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data.

Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by

hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information. Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value.

These values might not accurately reflect the hospital payer information, because those payers identified

contractually as both HMO, and PPO are categorized as Commercial PPO. Thus any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that

charges are not equal to actual payments received by the hospital or hospital cost for performing the service.

Typically actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

PROVIDER: East El Paso Surgery Center

THCIC ID: 732900 QUARTER: 4

YEAR: 2019

Certified With Comments

Needed corrections were not submitted by the deadline as required.

PROVIDER: Surgical Center of El Paso

THCIC ID: 733001 QUARTER: 4 YEAR: 2019

Certified With Comments

Needed corrections were not submitted by the deadline as required.

PROVIDER: Baylor Scott & White Heart & Vascular Hospital Dallas

THCIC ID: 784400 QUARTER: 4 YEAR: 2019

Certified With Comments

Baylor Scott and White Heart & Vascular Hospital Dallas

THCIC ID 784400

4th Qtr 2019 Outpatient

Accuracy rate - 99.93%

Errors from the 4th Quarter FER reflect the following error codes, E-736 E-760. Errors reviewed and validated against data in the hospital system. The values transmitted reflect the data from our system.

Procedure dates verified in hospital system, reported as posted.

Errors will stand "as reported".

PROVIDER: The Endoscopy Center

THCIC ID: 786500 QUARTER: 4 YEAR: 2019

Certified With Comments

The error message 782- for not having a required HCPCS code or revenue code were sent as is. I used the codes given on the operative reports. I have already spoken with Tiffany Overton from the state regarding this in the past regarding this.

PROVIDER: Baylor Scott & White Medical Center-Frisco

THCIC ID: 787400 QUARTER: 4

YEAR: 2019

Certified With Comments

Errors either corrected or removed due to erroneous data.

PROVIDER: Harlingen Medical Center

THCIC ID: 788002 QUARTER: 4 YEAR: 2019

Certified With Comments

No comments

PROVIDER: Christus St Michael Hospital Atlanta

THCIC ID: 788003 QUARTER: 4 YEAR: 2019

Certified With Comments

Approved

PROVIDER: Vista Surgery Center

THCIC ID: 791900

QUARTER: 4 YEAR: 2019

Certified With Comments

Unable to correct errors prior to due date due to facility closure/staff- due to COVID-19

PROVIDER: Kindred Hospital Spring

THCIC ID: 792600 QUARTER: 4 YEAR: 2019

Certified With Comments

The Outpatient data for the reporting period of Oct 1st through December 31st 2019 is being reported accurate. The system used to collect this data is Meditech (patient accounting system) Admission source and Pace form (Pre Admission Clinical Evaulution). Therefore, all 11 records are accurate. Facility closed.

Thank you,

Ernestine Marsh

PROVIDER: Kindred Hospital Sugar Land

THCIC ID: 792700 QUARTER: 4 YEAR: 2019

Certified With Comments

The Outpatient data was attained through the patient accounting system Meditech. Kindred Hospital is a long term care hospital which offers outpatient services. All admissions are scheduled prior to any services. Therefore, all 2 accounts are correctly reported.

Ernestine Marsh

PROVIDER: HCA Houston Healthcare Mainland

THCIC ID: 793000

QUARTER: 4 YEAR: 2019

Certified With Comments

ERRORS CORRECTED

PROVIDER: St Lukes The Woodlands Hospital

THCIC ID: 793100 QUARTER: 4 YEAR: 2019

Certified With Comments

The data reports for Quarter 4, 2019 do not accurately reflect patient volume or severity.

Patient Volume

• Data reflects administrative claims data (Uniform Billing data elements) that

are a snapshot of claims one month following quarter-end. If the encounter has not yet been billed, data will not be reflected in this quarter. Severity

• More importantly, not all clinically significant conditions can be captured and reflected in the various billing data elements including the ICD-10-CM diagnosis coding system such as ejection fraction. As a result, the true clinical picture of the patient population cannot be adequately demonstrated using admissions and billing data.

PROVIDER: Hill Country Memorial Surgery Center

THCIC ID: 793300 QUARTER: 4

YEAR: 2019

Certified With Comments

Q4 2019 is all ready to go

PROVIDER: Northwest Hills Surgical Hospital

THCIC ID: 794000

QUARTER: 4 YEAR: 2019

Certified With Comments

*For Q4 2019 this data set does not include 98 Outpatient in a bed claims.

PROVIDER: Texan Surgery Center

THCIC ID: 796500 QUARTER: 4 YEAR: 2019

Certified With Comments

Unable to obtain social security numbers on 4 patients

PROVIDER: Key Whitman Surgery Center

THCIC ID: 796600 QUARTER: 4 YEAR: 2019

Certified With Comments

Missing country and social security numbers are missing or incorrect due to patients not wanting to give information.

PROVIDER: Doctors Hospital-Renaissance

THCIC ID: 797100 QUARTER: 4 YEAR: 2019

Certified With Comments

Reviewed Errors

PROVIDER: Womens Hospital-Renaissance

THCIC ID: 797101 QUARTER: 4 YEAR: 2019

Certified With Comments

Reviewed Errors

PROVIDER: Ascension Seton Southwest

THCIC ID: 797500 QUARTER: 4 YEAR: 2019

Certified With Comments

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files. These data are submitted by the hospital as their best effort to meet statutory requirements.

PROVIDER: Ascension Seton Northwest

THCIC ID: 797600 QUARTER: 4 YEAR: 2019

Certified With Comments

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files. These data are submitted by the hospital as their best effort to meet statutory requirements.

PROVIDER: Kindred Hospital Tarrant County Fort Worth SW

THCIC ID: 800000 QUARTER: 4 YEAR: 2019

Certified With Comments

The Outpatient data was attained through the patient accounting system Meditech. Kindred Hospital is a long term care hospital which offers outpatient services. All admissions are scheduled prior to any services. Therefore, all 34 accounts are correctly reported.

Ernestine Marsh

PROVIDER: Houston Methodist West Hospital

THCIC ID: 800010 QUARTER: 4 YEAR: 2019

Certified With Comments

There were few errors due to some incomplete records which made it to our extract and submission that shouldn't have. We are working with our IT teams to overcome these issues.

PROVIDER: LMC North THCIC ID: 800300 QUARTER: 4

YEAR: 2019

Certified With Comments

Working on the issues with data that has errors

PROVIDER: Kindred Hospital Bay Area

THCIC ID: 801000 QUARTER: 4 YEAR: 2019

Certified With Comments

The Outpatient data was attained through the patient accounting system Meditech. Kindred Hospital is a long term care hospital which offers outpatient services. All admissions are scheduled prior to any services. Therefore, all 6 accounts are correctly reported.

Ernestine Marsh

PROVIDER: Lubbock Heart Hospital

THCIC ID: 801500 QUARTER: 4 YEAR: 2019

Certified With Comments

Few ethnic errors minor

PROVIDER: Lake Granbury Medical Center

THCIC ID: 803800 QUARTER: 4

YEAR: 2019

Certified With Comments

1 error E-663 Invalid Patient ZIP

PROVIDER: Providence Hospital

THCIC ID: 804400

QUARTER: 4 YEAR: 2019

Certified With Comments

data being certified is not at 100%

PROVIDER: Physicians Surgery Center Longview

THCIC ID: 806400 QUARTER: 4

YEAR: 2019

Certified With Comments

We wish to certify.

PROVIDER: Community Surgery Center

THCIC ID: 807500

QUARTER: 4 YEAR: 2019

Certified With Comments

Corrected all the errors that I was able to correct.

PROVIDER: Texas International Endoscopy Center

THCIC ID: 810001 QUARTER: 4 YEAR: 2019

Certified With Comments

Corrects not complete due to COVID-19

PROVIDER: Texas Health Harris Methodist Hospital Southlake

THCIC ID: 812800 QUARTER: 4 YEAR: 2019

Certified With Comments

The Q4 2019 all Data/information in these files contain accurate data in areas such as Coding, Admissions, Diagnostic, & Bill Type etc. They may contain duplicates/missing claims but the file was reviewed

PROVIDER: Texas Institute for Surgery-Texas Health Presbyterian-Dallas

THCIC ID: 813100 QUARTER: 4

YEAR: 2019

Certified With Comments

The Q4 2019 all Data/information in these files contain accurate data in areas such as Coding, Admissions, Diagnostic, & Bill Type etc. They may contain duplicates/missing claims but the file was reviewed

PROVIDER: Baylor Scott & White Medical Center-Plano

THCIC ID: 814001 OUARTER: 4

YEAR: 2019

Certified With Comments

Baylor Scott & White Medical Center-Plano THCIC ID 814001 4th Qtr 2019 Outpatient

Accuracy rate - 98.99%

Errors from the 4th Quarter FER reflect the following error codes, E-624, E-693, E-694, E-736, E-760,

E-762, E-767, E-769, E-782.

Errors reviewed and validated against data in the hospital system. The values transmitted reflect the data from our system.

Invalid revenue code verified, reported as posted.

Two errors relate to Practitioner/Physician information and all were verified in the hospital system as reported.

Procedure dates verified in hospital system, reported as posted.

Claims did not meet criteria for state reporting, i.e. required revenue code or procedure code.

Manifest diagnosis verified in hospital system as reported.

Ecodes reported verified in hospital system.

Errors will stand "as reported".

PROVIDER: Gastrointestinal Endoscopy Center

THCIC ID: 815100 OUARTER: 4

YEAR: 2019

Certified With Comments

Claims for 1st qtr were corrected and thought we were correcting 4th qtr claims. Did not realize until deadline had passed. Most errors were invalid social security number because they were all xxxxx and then 9999 for last digits.

PROVIDER: Texas Health Center-Diagnostics & Surgery Plano

THCIC ID: 815300 OUARTER: 4

YEAR: 2019

Certified With Comments

The Q4 2019 all Data/information in these files contain accurate data in areas such as Coding, Admissions, Diagnostic, & Bill Type etc. They may contain duplicates/missing claims but the file was reviewed

PROVIDER: Spinecare THCIC ID: 816900

QUARTER: 4 YEAR: 2019

Certified With Comments

DATA GENERATED FROM OUR SCHEDULING SOFTWARE. WE CANNOT GUARANTEE 100% ACCURACY.

PROVIDER: North Garland Surgery Center

THCIC ID: 819200 QUARTER: 4 YEAR: 2019

Certified With Comments

Not sure what errors there are to explain.

I corrected 1 error for SS#.

PROVIDER: Texas Health Presbyterian Hospital-Denton

THCIC ID: 820800 QUARTER: 4 YEAR: 2019

Certified With Comments

Data Content

This data is administrative data, which hospitals collect for billing purposes. Administrative data may not accurately represent the clinical details of an encounter.

The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is 'over and above' the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies

with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates. The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

Length of Stay

The length of stay data element contained in the state's certification file is only three characters long. Thus, any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data.

Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information. Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data

required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both 'HMO, and PPO' are categorized as 'Commercial PPO'. Thus, any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically, actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

PROVIDER: Westlake Medical Center

THCIC ID: 822800 QUARTER: 4 YEAR: 2019

Certified With Comments

gender not consistent with procedure due to gender transition not accepting male/female

PROVIDER: Houston Methodist Sugar Land Hospital

THCIC ID: 823000 QUARTER: 4 YEAR: 2019

Certified With Comments

There were few errors due to some incomplete records which made it to our extract and submission that shouldn't have. We are working with our IT teams to overcome these issues.

PROVIDER: Dallas Endoscopy Center

THCIC ID: 826200 QUARTER: 4 YEAR: 2019

Certified With Comments

Revenue code added

PROVIDER: Texas Health Surgery Center Preston Plaza

THCIC ID: 832800 QUARTER: 4

YEAR: 2019

Certified With Comments

The data being certified is accurate to the best of our knowledge.

PROVIDER: Pampa Regional Medical Center

THCIC ID: 832900 QUARTER: 4 YEAR: 2019

Certified With Comments

Will educate on not using manifestation codes as principal diagnosis and/or reason for visit.

PROVIDER: CHRISTUS Spohn Surgicare of Corpus Christi

THCIC ID: 839300 QUARTER: 4

YEAR: 2019

Certified With Comments

It states on my report all claims passed, there were no excluded or rejected claims on my report dated 2/27/2020. It shows a total of 1904 claims passed for 4th Qrt 2019. If you have something that shows differently, I'm not aware of it.

PROVIDER: Memorial Hermann Surgery Center Southwest

THCIC ID: 839400 QUARTER: 4 YEAR: 2019

Certified With Comments

certified

PROVIDER: Memorial Hermann Surgery Center Katy

THCIC ID: 842400 QUARTER: 4

YEAR: 2019

Certified With Comments

no comment

PROVIDER: Baylor Scott & White The Heart Hospital Plano

THCIC ID: 844000 OUARTER: 4 YEAR: 2019

Certified With Comments

Baylor Scott & White The Heart Hospital Plano

THCIC ID 844000

4th Qtr 2019 Outpatient

Accuracy rate - 98.98%

Errors from the 4th Quarter FER reflect the following error codes, E-624, E-688, E-689, E-691, E-693,

E-694, E-736, E-760, E-762, E-767.

Errors reviewed and validated against data in the hospital system. The values transmitted reflect the data from our system.

Invalid Condition code verified in hospital system

Errors relate to Physician information and all were verified in the hospital system as reported.

Procedure dates verified in hospital system, reported as posted.

Claims did not meet criteria for state reporting, i.e. required revenue code or procedure code.

Manifest diagnosis verified in hospital system as reported.

Errors will stand "as reported

PROVIDER: St Lukes Patients Medical Center

THCIC ID: 846100

QUARTER: 4 YEAR: 2019

Certified With Comments

Errors have been reviewed

PROVIDER: Dell Childrens Medical Center

THCIC ID: 852000 OUARTER: 4

YEAR: 2019

Certified With Comments

Dell Children's Medical Center of Central Texas (DCMCCT) is the only children's hospital in the Central Texas Region. DCMCCT serves severely ill and/or injured children requiring intensive resources which increase the hospital's costs of care, lengths of stay and mortality rates. In addition, the hospital includes a Neonatal Intensive Care Unit (NICU) which serves very

seriously ill infants, which substantially increases costs of care, lengths of stay and mortality rates.

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files.

These data are submitted by the hospital as their best effort to meet statutory requirements.

PROVIDER: Foundation Surgical Hospital-San Antonio

THCIC ID: 852100 OUARTER: 4

YEAR: 2019

Certified With Comments

Because of Covid-19 we had staff furloughs accross our organization, therefore, we were unable to make the necessary corrections before the due date. This was a one time occurence and should not happen again.

PROVIDER: Baylor Scott & White Medical Center Round Rock

THCIC ID: 852600 QUARTER: 4

YEAR: 2019

Certified With Comments

Baylor Scott & White Medical Center Round Rock

THCIC ID 852600

4th Qtr 2019 Outpatient

Accuracy rate - 99.89%

Errors from the 4th Quarter FER reflect the following error codes, E-631, E-736,

E-760, E-767, E-769.

Errors reviewed and validated against data in the hospital system. The values transmitted reflect the data from our system.

Patient age > 115 years - Patient is a John Doe or Trauma and never identified. System uses 01/01/1901 for DOB.

Procedure dates verified in hospital system, reported as posted.

Manifest diagnosis verified in hospital system as reported.

Errors will stand "as reported".

PROVIDER: Physicians Surgical Hospital-Quail Creek

THCIC ID: 852900 QUARTER: 4 YEAR: 2019

Certified With Comments

Certifying with knowledge of error: primary payor name missing

PROVIDER: Physicians Surgical Hospital-Panhandle Campus

THCIC ID: 852901 QUARTER: 4

YEAR: 2019

Certified With Comments

all data submission correct to my knowledge

PROVIDER: Robert B Green Ambulatory Surgery Center

THCIC ID: 856830 OUARTER: 4

YEAR: 2019

Certified With Comments

Robert B Green Ambulatory Surgery Center provides healthcare to a large population in Bexar county and other surrounding counties. RBG claim accuracy rate is 99.80% for Q4 2019.

Data submitted by this facility has been corrected to the best of our ability to meet State requirements.

PROVIDER: Ambulatory Surgical Institute of Dallas

THCIC ID: 856840 QUARTER: 4 YEAR: 2019

Certified With Comments

Physician and billing given the opportunity to review and correct.

PROVIDER: Corpus Christi Endoscopy Center

THCIC ID: 857300 QUARTER: 4 YEAR: 2019

Certified With Comments

The claims with errors were minimal and I was not able to make corrections

PROVIDER: Texas Health Hospital Rockwall

THCIC ID: 859900 QUARTER: 4 YEAR: 2019

Certified With Comments

The Q4 2019 all Data/information in these files contain accurate data in areas such as Coding, Admissions, Diagnostic, & Bill Type etc. They may contain duplicates/missing claims but the file was reviewed

PROVIDER: USMD Hospital Fort Worth

THCIC ID: 861400 QUARTER: 4

YEAR: 2019

Certified With Comments

Not sure what the error is?

PROVIDER: Ascension Seton Williamson

THCIC ID: 861700 QUARTER: 4 YEAR: 2019

Certified With Comments

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files.

These data are submitted by the hospital as their best effort to meet statutory requirements.

PROVIDER: The Hospitals of Providence East Campus

THCIC ID: 865000 OUARTER: 4

YEAR: 2019

Certified With Comments

No comments

PROVIDER: St Lukes Sugar Land Hospital

THCIC ID: 869700 QUARTER: 4 YEAR: 2019

Certified With Comments

The data reports for Quarter 4, 2019 do not accurately reflect patient volume or severity.

Patient Volume

Data reflects administrative claims data (Uniform Billing data elements)
 that

are a snapshot of claims one month following quarter-end. If the encounter has not yet been billed, data will not be reflected in this quarter. Severity

• More importantly, not all clinically significant conditions can be captured and reflected in the various billing data elements including the ICD-10-CM diagnosis coding system such as ejection fraction. As a result, the true clinical picture of the patient population cannot be adequately demonstrated

using admissions and billing data.

PROVIDER: Methodist Stone Oak Hospital

THCIC ID: 874100 QUARTER: 4 YEAR: 2019

Certified With Comments

error rate under 3%

PROVIDER: Laredo Digestive Health Center

THCIC ID: 904000 OUARTER: 4 YEAR: 2019

Certified With Comments

errors were corrected on program

PROVIDER: CHRISTUS Santa Rosa Physicians ASC New Braunfels

THCIC ID: 917000 QUARTER: 4 YEAR: 2019

Certified With Comments

4th q data

PROVIDER: Ascension Seton Hays

THCIC ID: 921000 QUARTER: 4 YEAR: 2019

Certified With Comments

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files.

These data are submitted by the hospital as their best effort to meet statutory

requirements.

PROVIDER: St Lukes Lakeside Hospital

THCIC ID: 923000 QUARTER: 4 YEAR: 2019

Certified With Comments

The data reports for Quarter 4, 2019 do not accurately reflect patient volume or severity.

Patient Volume

Data reflects administrative claims data (Uniform Billing data elements)
 that

are a snapshot of claims one month following quarter-end. If the encounter has not yet been billed, data will not be reflected in this quarter. Severity

• More importantly, not all clinically significant conditions can be captured and reflected in the various billing data elements including the ICD-10-CM diagnosis coding system such as ejection fraction. As a result, the true clinical picture of the patient population cannot be adequately demonstrated using admissions and billing data.

PROVIDER: Texas Health Presbyterian Hospital Flower Mound

THCIC ID: 943000 QUARTER: 4 YEAR: 2019

Certified With Comments

The Q4 2019 all Data/information in these files contain accurate data in areas such as Coding, Admissions, Diagnostic, & Bill Type etc. They may contain duplicates/missing claims but the file was reviewed

PROVIDER: First Surgery Suites

THCIC ID: 946000 QUARTER: 4 YEAR: 2019

Certified With Comments

Submitting certification with known SSN errors.

PROVIDER: Texas Health Outpatient Surgery Center Fort Worth

THCIC ID: 970100 QUARTER: 4 YEAR: 2019

Certified With Comments

Data Content

This data is administrative data, which hospitals collect for billing purposes. Administrative data may not accurately represent the clinical details of an encounter.

The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is 'over and above' the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates. The data submitted matches the state's reporting requirements but may be

incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

Length of Stay

The length of stay data element contained in the state's certification file is only three characters long. Thus, any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data.

Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information. Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both 'HMO, and PPO' are categorized as 'Commercial PPO'. Thus, any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically, actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

PROVIDER: Central Texas Day Surgery Center

THCIC ID: 970120 QUARTER: 4 YEAR: 2019

Certified With Comments

Claim codes and E codes?

PROVIDER: Dodson Surgery Center

THCIC ID: 970400 QUARTER: 4 YEAR: 2019

Certified With Comments

Cook Children's Medical Center has submitted and certified FOURTH QUARTER 2019 inpatient, outpatient surgery and outpatient radiology encounters to the Texas Health Care Information Council with the following possible data concerns based on the required submission method.

Since our data was submitted to the State we have uncovered medical coding errors regarding the following patient conditions in 2005 and 2010 discharges: Post-operative infections

Accidental puncture and lacerations

Post-operative wound dehiscence

Post-operative hemorrhage and hematoma

Comparative complication reports reflecting the above conditions could misstate the true conditions at Cook Children's Medical Center for the FOURTH QUARTER OF 2019.

There may be some encounters will have one of the following issues:

Questionable Revenue Procedure Modifier 1

Questionable Revenue Procedure Modifier 2

Missing either a THCIC required HCPCS code, or not having a THCIC required revenue code and contain at least one procedure code.

These are errors that are very difficult, if not impossible to correct as that is how they are sent to the respective payers. This is especially true for modifier errors related to transport (especially our fixed wing transport. Per the following website, these modifiers appear to be legitimate:

https://www.findacode.com/code-set.php?set=HCPCSMODA.

Additionally, there may be outpatient encounters where there is an invalid NPI associated with the attending provider. These are most likely to be encounters in the ED where a patient was seen by a nurse in triage and charges were incurred, but left without being seen by a physician or an advanced nurse provider.

However, our overall accuracy rate is very high, so this will be a small

proportion of our encounters.

We will continue to work with the Revenue Cycle team to improve the accuracy of the data elements going forward.

This will affect encounters for the FOURTH QUARTER OF 2019

Patient charges that were accrued before admit or after discharge were systematically excluded from the database. This can happen when a patient is pre-admitted and incurs charges to their encounter before their admit date or charges are discovered and added to the patient encounter after they are discharged. Therefore, the charges for many patient encounters are under reported.

The data structure allowed by THCIC erroneously assigns surgeons to surgical procedures they did not perform. The data structure provided by THCIC allows for one attending and one operating physician assignment. However, patients frequently undergo multiple surgeries where different physicians perform multiple procedures. Assigning all of those procedures to a single 'operating physician' will frequently attribute surgeries to the wrong physician. chooses to only assign one surgeon to a patient encounter, not to each procedure.

Furthermore, the data structure established by THCIC allows for a limited number of diagnoses and procedures. Patients with more than the limit for diagnoses or procedures will be missing information from the database. This is especially true in complex cases where a patient has multiple major illnesses and multiple surgeries over an extended stay.

PROVIDER: Texas Health Huguley Surgery Center

THCIC ID: 971500 QUARTER: 4

YEAR: 2019

Certified With Comments

THCIC 04 2019 Comments:

The following comments reflect concerns, errors, or limitations of discharge data for THCIC mandatory reporting requirements. If any errors are discovered in our data after this point, we will be unable to communicate these due to THCIC. This data is administrative data, which hospitals collect for billing purposes, and not clinical data, from which you can make judgments about patient care.

Submission Timing

The state provides 60 days following the close of the calendar quarter, we submit a snapshot of billed claims, extracted from our database. Any discharged patient encounters not billed by this cut-off date will not be included in the quarterly submission file sent in.

Diagnosis and Procedures

The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the

state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed which can alter the true picture of a patient's hospitalization, sometimes significantly.

Patient diagnoses and procedures for a particular hospital stay are coded by the hospital using ICD-10-CM effective 10-1-2015 and CPT. This is mandated by the federal government and all hospitals must comply.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code as many as 25 diagnoses and 25 procedures for each patient record. One limitation of using the ICD-10-CM and CPT is that there does not exist a code for every possible diagnosis and procedure due to the continued evolution of medicine; new codes are added yearly as coding manuals are updated.

There is no mechanism provided in the reporting process to factor in DNR (Do Not Resuscitate) patients. Any mortalities occurring to a DNR patient are not recognized separately; therefore, mortality ratios may be accurate for reporting standards but overstated.

Given the current certification software, due to hospital volumes, it is not feasible to perform encounter level audits and edits. To meet the state's mandates to submit hospital Outpatient visits with specific procedures, the facility underwent a major program conversion to the HCFA 837 EDI electronic claim format.

The quarterly data from 4th quarter 2019, to the best of our knowledge, is accurate and complete given the above.

PROVIDER: Surgery Center of Northeast Texas

THCIC ID: 971600 QUARTER: 4

YEAR: 2019

Certified With Comments

NPI are verified and correct

PROVIDER: Baylor Scott & White Medical Center McKinney

THCIC ID: 971900

QUARTER: 4 YEAR: 2019

Certified With Comments

Baylor Scott & White Medical Center McKinney THCIC ID 971900 4th Qtr 2019 Outpatient

Accuracy rate - 99.21%

Errors from the 4th Quarter FER reflect the following error codes, E-624, E-688, E-689, E-690, E-691, E-693, E-694, E-736, E-760, E-762, E-767, E-769, E-782. Errors reviewed and validated against data in the hospital system. The values transmitted reflect the data from our system.

Invalid revenue code verified, reported as posted.

Six errors relate to Practitioner information and all were verified in the hospital system as reported.

Procedure dates verified in hospital system, reported as posted.

Claims did not meet criteria for state reporting, i.e. required revenue code or procedure code.

Manifest diagnosis verified in hospital system as reported.

Ecodes reported verified in hospital system.

Errors will stand "as reported".

PROVIDER: Pain Management Professionals of Baytown

THCIC ID: 972100 QUARTER: 4 YEAR: 2019

Certified With Comments

Certification.

PROVIDER: Baylor Emergency Medical Center

THCIC ID: 972420 QUARTER: 4 YEAR: 2019

Certified With Comments

Conclusions drawn from the data are subject to errors caused by the inability of the hospital to communicate complete data due to reporting form constraints, subjectivity in the assignment of codes, system mapping, and normal clerical error. The data are submitted by hospitals as their best effort to meet statutory requirements.

PROVIDER: Baptist Emergency Hospital Overlook

THCIC ID: 972810 QUARTER: 4 YEAR: 2019

Certified With Comments

Conclusions drawn from the data are subject to errors caused by the inability of the hospital to communicate complete data due to reporting form constraints, subjectivity in the assignment of codes, system mapping, and normal clerical error. The data are submitted by hospitals as their best effort to meet statutory requirements.

PROVIDER: Texas Health Harris Methodist Hospital Alliance

THCIC ID: 972900 QUARTER: 4 YEAR: 2019

Certified With Comments

Data Content

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The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is 'over and above' the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates. The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned. Length of Stay

The length of stay data element contained in the state's certification file is only three characters long. Thus, any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data. Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information. Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both 'HMO, and PPO' are categorized as 'Commercial PPO'. Thus, any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges.

It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically, actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

PROVIDER: Baptist Emergency Hospital Westover Hills

THCIC ID: 973000 QUARTER: 4 YEAR: 2019

Certified With Comments

Conclusions drawn from the data are subject to errors caused by the inability of the hospital to communicate complete data due to reporting form constraints, subjectivity in the assignment of codes, system mapping, and normal clerical error. The data are submitted by hospitals as their best effort to meet statutory requirements.

PROVIDER: Eclipse Surgicare

THCIC ID: 973220 QUARTER: 4 YEAR: 2019

Certified With Comments

The claim correction tab shows no errors. When I press certify it says there are errors and to make a comment regarding the errors.

PROVIDER: Methodist Stone Oak Fertility Surgery Center

THCIC ID: 973380 QUARTER: 4 YEAR: 2019

Certified With Comments

error rate below 3%

PROVIDER: Precinct Ambulatory Surgery Center

THCIC ID: 973460

QUARTER: 4 YEAR: 2019

Certified With Comments

certified all calims to best of my knowledge with Erin Ferletia

PROVIDER: CHRISTUS Southeast Texas Orthopedic Specialty Center

THCIC ID: 973570 QUARTER: 4 YEAR: 2019

Certified With Comments

errors as expected.

PROVIDER: University Health System Surgery Center

THCIC ID: 973580 QUARTER: 4 YEAR: 2019

Certified With Comments

University Health System Surgery Center provides healthcare to a large population in Bexar county and other surrounding counties.

UHS Surgery Center claim accuracy rate is 99.66% for Q4 2019.

Data submitted by this facility has been corrected to the best of our ability to meet State requirements.

PROVIDER: Baylor Emergency Medical Center at Rockwall

THCIC ID: 973610 QUARTER: 4 YEAR: 2019

Certified With Comments

Conclusions drawn from the data are subject to errors caused by the inability of the hospital to communicate complete data due to reporting form constraints, subjectivity in the assignment of codes, system mapping, and normal clerical error. The data are submitted by hospitals as their best effort to meet statutory requirements.

PROVIDER: Houston Methodist St John Hospital

THCIC ID: 973640 QUARTER: 4 YEAR: 2019

Certified With Comments

There were few errors due to some incomplete records which made it to our extract and submission that shouldn't have. We are working with our IT teams to overcome these issues.

PROVIDER: Rio Grande Regional Hospital Outpatient Surgery Center

THCIC ID: 973700 QUARTER: 4

YEAR: 2019

Certified With Comments

Below error threshold

PROVIDER: The Ambulatory Surgical Center at LBJ

THCIC ID: 973710
QUARTER: 4

YEAR: 2019

Certified With Comments

It has been our process to try to correct all Fatal Errors (a list is sent to the appropriate departments for corrections) before our submission to System13. Most of the corrections were submitted but we were unable to correct the remaining errors due to time constraints.

Although historical accuracy has consistently exceeded 99 percent. Harris Health System is modifying its review and correction process for future certifications to further improve the accuracy rate, within the defined time frame.

PROVIDER: Wise Health Surgical Hospital

THCIC ID: 973840

QUARTER: 4 YEAR: 2019

Certified With Comments

This file is being certified that the information is accurate to the best information available at the time. Our system has been implementing a new EHR and it may cause delays in information related to coding, but the info provided is correct.

PROVIDER: Baylor Heart and Vascular Hospital of Fort Worth

THCIC ID: 974240 QUARTER: 4 YEAR: 2019

1LAN. 2017

Certified With Comments

Baylor Heart and Vascular Hospital of Fort Worth

THCIC ID 974240

4th Qtr 2019 Outpatient

Accuracy Rate - 99.65%

Errors from the 4th Quarter FER reflect the following error codes, E-736, E-760. Errors reviewed and validated against data in the hospital system. The values transmitted reflect the data from our system.

Procedure dates verified in hospital system, reported as posted.

Errors will stand "as reported".

PROVIDER: HCA Houston Healthcare Pearland

THCIC ID: 974390 QUARTER: 4

YEAR: 2019

Certified With Comments

Accuracy is within the 3% threshold for error.

PROVIDER: Bear Creek Surgery Center

THCIC ID: 974440

QUARTER: 4 YEAR: 2019

Certified With Comments

Attempted to fix State from TE to TX and system would not save correction.

PROVIDER: Texas Precision Surgery Center

THCIC ID: 974770 QUARTER: 4 YEAR: 2019

Certified With Comments

Corrections did not get completed by deadline. I am new to the THCIC process.

PROVIDER: Baylor Scott & White Medical Center Marble Falls

THCIC ID: 974940 OUARTER: 4

YEAR: 2019

Certified With Comments

Baylor Scott and White Medical Center Marble Falls

THCIC ID 974940

4th Qtr 2019 Outpatient

Accuracy rate - 99.89%

Errors from the 4th Quarter FER reflect the following error codes, E-736, E-760, E-767, E-769.

Errors were reviewed and validated against data in the hospital system. The values transmitted reflect the data from our system.

Procedure Date and Procedure Through Date verified in hospital system as posted. Manifest diagnosis verified in hospital system as reported.

Errors will stand "as reported".

PROVIDER: Doctors Hospital at Renaissance Outpatient Surgical Center

THCIC ID: 974950 QUARTER: 4

YEAR: 2019

Certified With Comments

Already reviewed errors

PROVIDER: Baylor Surgicare at North Dallas

THCIC ID: 975050

OUARTER: 4

YEAR: 2019

Certified With Comments

claim count high Q319 claim count included

PROVIDER: Abilene White Rock Surgery Center

THCIC ID: 975114

QUARTER: 4 YEAR: 2019

Certified With Comments

missing SS# was unavailable

PROVIDER: North Pines Surgery Center

THCIC ID: 975117 QUARTER: 4 YEAR: 2019

Certified With Comments

E605

PROVIDER: AD Hospital East

THCIC ID: 975130 QUARTER: 4 YEAR: 2019

Certified With Comments

Certified with errors with accuracy rate of 97%

PROVIDER: UTMB League City Campus Hospital

THCIC ID: 975140 QUARTER: 4 YEAR: 2019

Certified With Comments

13 Records out of 18,581 report as has having errors in the System13 which means that 99.9% of the records have no errors. While these 13 records are flagged as records in error in System13, they are consistent with the Source System.

PROVIDER: Christus Santa Rosa Physicians Ambulatory Surgery Center

THCIC ID: 975144

QUARTER: 4 YEAR: 2019

Certified With Comments

2019 4th q data

PROVIDER: Texas Health Harris Methodist Southwest Outpatient Surgery Center

THCIC ID: 975146

QUARTER: 4 YEAR: 2019

Certified With Comments

Data Content

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example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

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Length of Stay

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Race/Ethnicity

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categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both 'HMO, and PPO' are categorized as 'Commercial PPO'. Thus, any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically, actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

PROVIDER: Methodist Southlake Hospital

THCIC ID: 975153 QUARTER: 4 YEAR: 2019

Certified With Comments

No changes

PROVIDER: Saint Camillus Medical Center

THCIC ID: 975154
QUARTER: 4
YEAR: 2019

Certified With Comments

Correction deadline missed due to Staff/ hour reduction during Covid-19 2 error code E-655- Meditech uses a 7 for, should be a 1 for outside admission 1 error code E-736 and 1 error code E-760 Incorrect procedure dates of more then 30 days, due to clerical error.

1 error code E-762 HCPCS code, likely due to lack of procedure code crossing over.

PROVIDER: Baylor Scott & White Medical Center Lakeway

THCIC ID: 975165 QUARTER: 4 YEAR: 2019

Certified With Comments

Baylor Scott & White Medical Center Lakeway

THCIC ID 975165

4th Otr 2019 Outpatient

Accuracy rate - 99.89%

Errors from the 4th Quarter FER reflect the following error codes, E-736, E-760, E-767.

Errors reviewed and validated against data in the hospital system. The values transmitted reflect the data from our system.

Procedure dates verified in hospital system, reported as posted.

Manifest diagnosis verified in hospital system as reported.

Errors will stand "as reported".

PROVIDER: First Texas Hospital

THCIC ID: 975166 QUARTER: 4 YEAR: 2019

Certified With Comments

Unable to correct remaining errors with our system capabilities.

PROVIDER: Texas Health Hospital Clearfork

THCIC ID: 975167 QUARTER: 4 YEAR: 2019

Certified With Comments

Data Content

This data is administrative data, which hospitals collect for billing purposes. Administrative data may not accurately represent the clinical details of an encounter.

The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is 'over and above' the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is

not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates. The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

Length of Stay

The length of stay data element contained in the state's certification file is only three characters long. Thus, any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data. Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many

patients are very sensitive about providing race and ethnicity information. Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both 'HMO, and PPO' are categorized as 'Commercial PPO'. Thus, any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically, actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

PROVIDER: Baptist Emergency Hospital Zamora

THCIC ID: 975179 QUARTER: 4

YEAR: 2019

Certified With Comments

Conclusions drawn from the data are subject to errors caused by the inability of the hospital to communicate complete data due to reporting form constraints, subjectivity in the assignment of codes, system mapping, and normal clerical error. The data are submitted by hospitals as their best effort to meet statutory requirements.

PROVIDER: Advanced Cardiovascular Surgery Center at Methodist West Houston

THCIC ID: 975186

QUARTER: 4 YEAR: 2019

Certified With Comments

All errors were corrected.

PROVIDER: The Hospitals of Providence Transmountain Campus

THCIC ID: 975188 QUARTER: 4 YEAR: 2019

Certified With Comments

No comments

PROVIDER: Medfinity Health Surgery Center Plano

THCIC ID: 975195

QUARTER: 4 YEAR: 2019

Certified With Comments

Unable to correct 2 errors per deadline May 1st.

PROVIDER: Beaumont Heart & Vascular Surgery Center

THCIC ID: 975200

QUARTER: 4 YEAR: 2019

Certified With Comments

I had 98.7 accuracy rate going forward I will make corrections to have 100%

PROVIDER: Texas Childrens Hospital The Woodlands

THCIC ID: 975205 QUARTER: 4

YEAR: 2019

Certified With Comments

Will try to get it to 100% next quarter. Thank you

PROVIDER: Houston Methodist The Woodlands Hospital

THCIC ID: 975208

QUARTER: 4 YEAR: 2019

Certified With Comments

There were few errors due to some incomplete records which made it to our extract and submission that shouldn't have. We are working with our IT teams to overcome these issues.

PROVIDER: CHRISTUS St Mary Outpatient Center Mid-County

THCIC ID: 975209 QUARTER: 4

YEAR: 2019

Certified With Comments

errors as expected

PROVIDER: Dell Seton Medical Center at The University of Texas

THCIC ID: 975215 OUARTER: 4

YEAR: 2019

Certified With Comments

"As the public teaching hospital in Austin and Travis County, Dell Seton Medical Center at The University of Texas (DSMCUT) serves patients who are often unable to access primary care. It is more likely that these patients will present in the later more complex stage of their disease.

It is also a regional referral center, receiving patient transfers from hospitals not able to serve a complex mix of patients. Treatment of these very complex, seriously ill patients increases the hospital's cost of care, length of stay and mortality rates.

As the Regional Level I Trauma Center, DSMCUT serves severely injured patients. Lengths of stay and mortality rates are most appropriately compared to other trauma centers.

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files.

These data are submitted by the hospital as their best effort to meet statutory requirements."

PROVIDER: Texas Health Surgery Center Bedford

THCIC ID: 975219 QUARTER: 4 YEAR: 2019

Certified With Comments

certifying with known errors related to gender.

PROVIDER: Texas Rural Hospitals

THCIC ID: 975222 QUARTER: 4 YEAR: 2019

Certified With Comments

2% of the claims for the 2019 4th quarter, contained errors primarily related to the E-codes being reported under Other Diagnosis, instead of the E-codes section. This error occurred because the wrong identifier was used in the THCIC data set for E-codes. This issue has been corrected and will not occur in subsequent quarters for THCIC reporting. Thank you.

PROVIDER: The Hospitals of Providence Horizon City Campus

THCIC ID: 975233 QUARTER: 4 YEAR: 2019

Certified With Comments

Conclusions drawn from the data are subject to errors caused by the inability of the hospital to communicate complete data due to reporting form constraints, subjectivity in the assignment of codes, system mapping, and normal clerical error. The data are submitted by hospitals as their best effort to meet statutory requirements.

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PROVIDER: Caprock Hospital

THCIC ID: 975270 QUARTER: 4 YEAR: 2019

Certified With Comments

This includes data from our freestanding ER.

PROVIDER: Mountain West Surgery Center

THCIC ID: 975272 QUARTER: 4 YEAR: 2019

Certified With Comments

High Claim count due to, 4th quarter is including 3rd quarter claims.

PROVIDER: Coppell Surgery Center

THCIC ID: 975273 QUARTER: 4 YEAR: 2019

Certified With Comments

no comment

PROVIDER: Christus Good Shepherd Ambulatory Surgical Center

THCIC ID: 975275 QUARTER: 4 YEAR: 2019

Certified With Comments

This data is submitted in an effort to meet statutory requirements. Conclusions drawn could be erroneous due to communication difficulties in reporting complete data caused by reporting constraints, subjectivity in assignment of codes, various system mapping and normal clerical error. Data submission deadlines prevent inclusion of all applicable cases therefore this represents administrative claims data at the time of preset deadlines. Diagnostic and procedural data may be incomplete due to data field limitations. Data should be cautiously used to evaluate health care quality and compare outcomes.

PROVIDER: Humble Vascular Surgical Center

THCIC ID: 975278

OUARTER: 4

YEAR: 2019

Certified With Comments

The two procedures that were noted to need corrections is due to a new procedure (WavelinQ AVF creation). The charge code that was noted is what was given to our office and is a current billable code. Code: C9755 WavelinO

PROVIDER: Baylor Scott & White Medical Center Centennial

THCIC ID: 975285 QUARTER: 4 YEAR: 2019

Certified With Comments

Baylor Scott & White Medical Center Centennial

THCIC ID 975285

4 Qtr 2019 Outpatient

Accuracy rate - 99.74%

Errors from the 4th Quarter FER reflect the following error codes, E-736, E-760, E-762, E-765, E-767.

Errors reviewed and validated against data in the hospital system. The values transmitted reflect the data from our system.

Procedure dates verified in hospital system, reported as posted.

Claims did not meet criteria for state reporting, i.e. required revenue code or procedure code.

Ecode reported verified in hospital system.

Manifest diagnosis verified in hospital system as reported.

Errors will stand "as reported".

PROVIDER: Baylor Scott & White Medical Center Lake Pointe

THCIC ID: 975286 QUARTER: 4 YEAR: 2019

Certified With Comments

Baylor Scott & White Medical Center Lake Pointe

THCIC ID 975286

4th Qtr 2016 Outpatient

Accuracy rate - 99.84%

Errors from the 4th Quarter FER reflect the following error codes, E-631, E-693, E-704, E-712,

E-731, E-736, E-760, E-762, E-767, E-769, E-782.

Errors reviewed and validated against data in the hospital system. The values transmitted reflect the data from our system.

Five error codes relate to Practitioner information and all were verified in the hospital system as reported.

Procedure dates verified in hospital system, reported as posted.

Claims did not meet criteria for state reporting, i.e. required revenue code or procedure code.

Manifest diagnosis verified in hospital system as reported.

Ecodes reported verified in hospital system.

Errors will stand "as reported".

PROVIDER: UT Health East Texas Athens Hospital

THCIC ID: 975293 QUARTER: 4 YEAR: 2019

Certified With Comments

The facility had the following errors:

1 error for missing revenue code in first service line detail

1 error for invalid service line procedure code

21 claims submitted that did not have a THCIC required HCPCS and/or a THCIC required revenue code

PROVIDER: UT Health East Texas Henderson Hospital

THCIC ID: 975295 QUARTER: 4 YEAR: 2019

Certified With Comments

This facility submitted one account with error

PROVIDER: UT Health East Texas Tyler Regional Hospital

THCIC ID: 975299 QUARTER: 4 YEAR: 2019

Certified With Comments

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PROVIDER: Baylor Scott & White Surgicare at Plano Alliance

THCIC ID: 975308 QUARTER: 4 YEAR: 2019

Certified With Comments

Reviewed

PROVIDER: Abilene Center for Orthopedic and Multispecialty Surgery

THCIC ID: 975318 OUARTER: 4

YEAR: 2019

Certified With Comments

Q4 2019

PROVIDER: Wise Health Surgical Hospital

THCIC ID: 975322 OUARTER: 4

YEAR: 2019

Certified With Comments

This file is being certified that the information is accurate to the best information available at the time. Our system has been implementing a new EHR and it may cause delays in information related to coding, but the info provided is correct.

PROVIDER: Texas Health Orthopedic Surgery Center Heritage

THCIC ID: 975328 OUARTER: 4

YEAR: 2019

Certified With Comments

Certified Q4 2019

PROVIDER: The Hospitals of Providence Northeast Campus

THCIC ID: 975338 QUARTER: 4 YEAR: 2019

Certified With Comments

Conclusions drawn from the data are subject to errors caused by the inability of the hospital to communicate complete data due to reporting form constraints, subjectivity in the assignment of codes, system mapping, and normal clerical error. The data are submitted by hospitals as their best effort to meet statutory requirements.

PROVIDER: CHRISTUS Surgery Center Olympia Hills

THCIC ID: 975344
QUARTER: 4
YEAR: 2019

Certified With Comments

Data is accurate.

PROVIDER: UTMB Clear Lake Hospital

THCIC ID: 975354 QUARTER: 4 YEAR: 2019

Certified With Comments

7 Records out of 5,548 report as has having errors in the System13 which means that 99.9% of the records have no errors. While these 7 records are flagged as records in error in System13, they are consistent with the Source System.

PROVIDER: Surgery Center of Boerne

THCIC ID: 975360 QUARTER: 4 YEAR: 2019

Certified With Comments

Errors have been corrected

PROVIDER: Scenic Mountain Medical Center

THCIC ID: 975372 QUARTER: 4 YEAR: 2019

Certified With Comments

I certify these claims

PROVIDER: Baylor Scott & White The Heart Hospital McKinney

THCIC ID: 975385 QUARTER: 4 YEAR: 2019

Certified With Comments

Baylor Scott & White The Heart Hospital McKinney

THCIC ID 975385

4th Qtr 2019 Outpatient

Accuracy rate - 99.81%

Errors from the 4th Quarter FER reflect the following error codes, E-693.

Errors reviewed and validated against data in the hospital system. The values transmitted reflect the data from our system.

Invalid Physician identifier verified in the hospital system as reported.

Errors will stand "as reported

PROVIDER: Baylor Scott & White Medical Center Buda

THCIC ID: 975391 QUARTER: 4 YEAR: 2019

Certified With Comments

Baylor Scott and White Medical Center Buda

THCIC ID 975391

4th Qtr 2019 Outpatient

Accuracy rate - 99.79%

Errors from the 4th Quarter FER reflect the following error codes, E-736, E-760. Errors reviewed and validated against data in the hospital system. The values transmitted reflect the data from our system.

Procedure dates verified in hospital system, reported as posted.

Errors will stand "as reported".

PROVIDER: Surgcenter of Greater Dallas

THCIC ID: 975408

QUARTER: 4 YEAR: 2019

Certified With Comments

New administration of new company. Errors not corrected before cutoff date.

PROVIDER: Ascension Seton Bastrop

THCIC ID: 975418 QUARTER: 4 YEAR: 2019

TLAN. 2019

Certified With Comments

Ascension Seton Bastrop, a member of Ascension Texas, is a state of the art hospital and medical office building located along highway 71 that services residents of Bastrop and surrounding counties. The wide range of specialties and services provided include: 24 hour emergency care, inpatient services, primary care and family medicine, outpatient maternal fetal medicine, heart and vascular care including vascular imaging services, cardiac rehabilitation, outpatient neurosurgery care, outpatient respiratory services including pulmonary function tests and arterial blood gas testing, women's diagnostics services including mammography and dexa, and onsite imaging (CT, X-ray, ultrasound) and laboratory services.