General Comments on 3rd Quarter 2020 Data

The following general comments about the data for this quarter are made by THCIC and apply to all data released for this quarter.

- Data are administrative data, collected for billing purposes, not clinical data.
- Data are submitted in a standard government format, the 837-format used for submitting billing data to payers. State specifications require the submission of additional data elements. These data elements include race and ethnicity. Because these data elements are not sent to payers and may not be part of the hospital's standard data collection process, there may be an increase in the error rate for these elements. Data users should not conclude that billing data sent to payers is inaccurate.
- Hospitals are required to submit the patient's race and ethnicity following categories used by the U. S. Bureau of the Census. This information may be collected subjectively and may not be accurate.
- Hospitals are required to submit data within 60 days after the close of a calendar quarter (hospital data submission vendor deadlines may be sooner). Depending on hospitals' collection and billing cycles, not all discharges may have been billed or reported. Therefore, data for each quarter may not be complete. This can affect the accuracy of source of payment data, particularly self-pay and charity categories, where patients may later qualify for Medicaid or other payment sources.
- Conclusions drawn from the data are subject to errors caused by the inability of the hospital to communicate complete data due to reporting form constraints, subjectivity in the assignment of codes, system mapping, and normal clerical error. The data are submitted by hospitals as their best effort to meet statutory requirements.

Certified With Comments This data is correct to the best of my knowledge as of this date of certification

PROVIDER: Matagorda Regional Medical Center THCIC ID: 006000 QUARTER: 3 YEAR: 2020

Certified With Comments

The data included in this file is administrative, not clinical research data. Administrative data may not accurately represent the clinical details of a patient visit. This data should be cautiously used to evaluate health care quality and compare outcomes.

PROVIDER: CHRISTUS Good Shepherd Medical Center-Marshall THCIC ID: 020000 QUARTER: 3 YEAR: 2020

Certified With Comments

This data is submitted in an effort to meet statutory requirements. Conclusions drawn could be erroneous due to communication difficulties in reporting complete data caused by reporting constraints, subjectivity in assignment of codes, various system mapping and normal clerical error. Data submission deadlines prevent inclusion of all applicable cases therefore this represents administrative claims data at the time of preset deadlines. Diagnostic and procedural data may be incomplete due to data field limitations. Data should be cautiously used to evaluate health care quality and compare outcomes.

PROVIDER: CHRISTUS Good Shepherd Medical Center-Longview THCIC ID: 029000 QUARTER: 3 YEAR: 2020

Certified With Comments

This data is submitted in an effort to meet statutory requirements. Conclusions drawn could be erroneous due to communication difficulties in reporting complete data caused by reporting constraints, subjectivity in assignment of codes, various system mapping and normal clerical error. Data submission deadlines prevent inclusion of all applicable cases therefore this represents administrative claims data at the time of preset deadlines. Diagnostic and procedural data may be incomplete due to data field limitations. Data should be cautiously used to evaluate health care quality and compare outcomes.

PROVIDER: United Memorial Medical Center THCIC ID: 030000 QUARTER: 3 YEAR: 2020

Certified With Comments

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PROVIDER: Baylor Scott & White Medical Center Taylor THCIC ID: 044000 QUARTER: 3 YEAR: 2020

Certified With Comments

Baylor Scott & White Medical Center Taylor THCIC ID 044000 3rd Qtr 2020 – Outpatient Accuracy rate – 100% An insurance payer mapping issue was discovered recently which caused Medicare counts to be out of sync for the month of September. Corrections unable to be made at the state level due to time restraints. Error has been corrected going forward.

PROVIDER: Texas Health Huguley Hospital THCIC ID: 047000 QUARTER: 3 YEAR: 2020

Certified With Comments

The following comments reflect concerns, errors, or limitations of discharge

data for THCIC mandatory reporting requirements as of April 15, 2021. If any errors are discovered in our data after this point, we will be unable to communicate these due to THCIC rules. This data is administrative data, which hospitals collect for billing purposes, and not clinical data, from which you can make judgments about patient care.

Submission Timing

To meet the States submission deadline, approximately 30 days following the close of the calendar year quarter, we submit a snapshot of billed claims, extracted from our database. Any discharged patient encounters not billed by this cut-off date will not be included in the quarterly submission file sent in.

Diagnosis and Procedures

The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed which can alter the true picture of a patient's hospitalization, sometimes significantly.

Patient diagnoses and procedures for a particular hospital stay are coded by the hospital using ICD-10-CM effective 10-1-2015 and CPT. This is mandated by the federal government and all hospitals must comply. The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code as many as 25 diagnoses and 25 procedures for each patient record. One limitation of using the ICD-10-CM and CPT is that there does not exist a code for every possible diagnosis and procedure due to the continued evolution of medicine; new codes are added yearly as coding manuals are updated. There is no mechanism provided in the reporting process to factor in DNR (Do Not Resuscitate) patients. Any mortalities occurring to a DNR patient are not recognized separately; therefore, mortality ratios may be accurate for reporting standards but overstated.

We have identified a mapping issue in our program regarding a couple of payer classes, Medicare and Medicare Risk HMO. The issue has been corrected by our corporate team but due to time constraints on reporting we were unable to resubmit the corrected files before this certification.

Given the current certification software, due to hospital volumes, it is not feasible to perform encounter level audits and edits. To meet the state's mandates to submit hospital Outpatient visits with specific procedures, Texas Health Huguley underwent a major program conversion to the HCFA 837 EDI electronic claim format.

The quarterly data to the best of our knowledge is accurate and complete given the above.

PROVIDER: Baylor Scott & White Hospital-Brenham THCIC ID: 066000 QUARTER: 3 YEAR: 2020

Certified With Comments

Baylor Scott & White Hospital-Brenham THCIC ID 066000 3rd Qtr 2020 Outpatient Accuracy rate – 100% An insurance payer mapping issue was discovered recently which caused Medicare counts to be out of sync for the month of September. Corrections unable to be made at the state level due to time restraints. Error has been corrected going forward.

Certified With Comments

! encountered errored because the hospital failed to get an address on an E/R patients and 1 OP Surgery waited too long t bill while the performing physician researched the appropriate code.

PROVIDER: HCA Houston Healthcare Tomball THCIC ID: 076000 QUARTER: 3 YEAR: 2020

Certified With Comments

Corrected to the best of our ability at the time of certification.

PROVIDER: Memorial Hospital THCIC ID: 103000 QUARTER: 3 YEAR: 2020

We previously corrected all errors. It is unknown why we are getting an error message now. The use of manifestation codes as principal diagnoses is related to billing based on reason for visit as submitted by the attending physician.

We try to correct but sometimes they're missed. Both the manifestation and the underlying disease codes ARE available in the submission.

PROVIDER: TMC Bonham Hospital THCIC ID: 106001 QUARTER: 3 YEAR: 2020

Certified With Comments

Certified as accurate

PROVIDER: Baptist Medical Center THCIC ID: 114001 QUARTER: 3 YEAR: 2020

Certified With Comments

I Raymond Beltran (DRA) on behalf of Steven Dorris (CFO) for Baptist Medical Center.

PROVIDER: Texas Childrens Hospital West Campus THCIC ID: 117002 QUARTER: 3 YEAR: 2020

Certified With Comments

The error is a missing HCPCS code.

QUARTER: 3 YEAR: 2020

Certified With Comments

Diagnosis and reason for visit codes provided by ordering physician and cannot be change.

PROVIDER: The Hospitals of Providence Memorial Campus THCIC ID: 130000 QUARTER: 3 YEAR: 2020

Certified With Comments

A HCPCS code was not accepted.

PROVIDER: Northeast Baptist Hospital THCIC ID: 134001 QUARTER: 3 YEAR: 2020

Certified With Comments

I Jessica Branham, Director of Revenue is Certifying for CFO - Christina Dimambro.

PROVIDER: Wadley Regional Medical Center THCIC ID: 144000 QUARTER: 3 YEAR: 2020

Certified With Comments

This data is submitted in an effort to meet statutory requirements. Conclusions drawn could be erroneous due to communication difficulties in reporting complete data caused by reporting constraints, subjectivity of data elements, such as system mapping and normal clerical error. This data is administrative data, which hospitals collect for billing purposes, and not clinical data, from which you can make judgments about patient care. Therefore, data should be cautiously used to evaluate health care quality and outcomes.

PROVIDER: University Medical Center THCIC ID: 145000 QUARTER: 3 YEAR: 2020

Certified With Comments

Data represents information at the time of submission. Subsequent changes may continue to occur which will not be reflected in this published dataset. UMC works continually to minimize and rectify errors in our public reporting.

PROVIDER: JPS Surgical Center-Arlington THCIC ID: 153300 QUARTER: 3 YEAR: 2020

Certified With Comments

John Peter Smith Hospital (JPSH) is operated by JPS Health Network under the auspices of the Tarrant County Hospital District. The JPS Health Network is accredited by the Joint Commission. In addition, JPSH holds Joint Commission accreditation as a hospital.

JPSH is the only Texas Department of Health certified Level I Trauma Center in Tarrant County and includes the only psychiatric emergency center in the county. The hospital's services include intensive care for adults and newborns, an AIDS treatment center, a full range of obstetrical and gynecological services, adult inpatient care and an inpatient mental health treatment facility.

JPSH is a major teaching hospital offering, or providing through co-operative arrangements, postdoctoral training in orthopedics, obstetrics and gynecology, psychiatry, surgery, oral and maxillofacial surgery, radiology, sports medicine, podiatry and pharmacy. The family medicine residency is the largest hospital-based family medicine residency program in the nation. In addition to JPSH, the JPS Health Network operates community health centers located in medically underserved areas of Tarrant County; schoolbased health clinics; outpatient programs for pregnant women, behavioral health and cancer patients; and a wide range of wellness education programs.

JPSH has confirmed that for errors related to "Other Procedure Date must be on or after the 3rd day before the Admission Date", patient was in observation status at the time of the procedure. Procedure date and time are accurate based on when the procedure was completed.

PROVIDER: Methodist Hospital THCIC ID: 154000 QUARTER: 3

Certified With Comments

YEAR: 2020

• NPI/Provider name match; correct as entered. NPI name match unable to correct

due to double name or hyphenated name.

• Missing Patient First Name – unable able to obtain as patient came in unidentified

• Missing patient country/gender/race/SSN/address – unable to identify based off

of patient admission, patient did not provide or chose not to provide information

• Newborn dates: newborns transfer from other hospitals, correct as entered

PROVIDER: Methodist Specialty & Transplant Hospital

THCIC ID: 154001 QUARTER: 3 YEAR: 2020

Certified With Comments

Patient did not provide a valid SSN

Medical record number is correct per system.

Unable to correct 2 errors with procedure date is more than 30 days before statement or after the statement thru date are correct. UB04 is correct per entries in medical record.

Unable to correct 2 errors with procedure through date is more than 30 days before the statement from date or after statement thru date. UB04 is correct per entries in medical record.

Zip code error was corrected on claim.

Eleven errors total for invalid physicians 2 name match and identifiers are correct per system information.

Diagnosis codes used as principal dx errors are correct per coding.

PROVIDER: Northeast Methodist Hospital THCIC ID: 154002 QUARTER: 3 YEAR: 2020

Certified With Comments

E-637 SSN not available; E-657 ZIP can not validate the address provided; E-691& E-694 system would not accept the practitioner first or last name; E-617 & E-618 procedure date is as stated; E-670 Revenue code not provided; E-767 & E-768 no other codes available

PROVIDER: Methodist Texsan Hospital THCIC ID: 154003 QUARTER: 3 YEAR: 2020

Certified With Comments

Patient did not provide a valid SSN.

Unable to correct 2 errors with invalid admission type.

Patients provided invalid zip codes on 2 accounts.

Per coding, 1 error account on questionable revenue procedure modifier 1 is correct.

Unable to correct 2 errors in system regarding procedure date is more than 30 days before the statement date or after the statement thru date and procedure through date is more than 30 days before the statement from date or after statement thru date.

PROVIDER: Guadalupe Regional Medical Center

THCIC ID: 155000 QUARTER: 3 YEAR: 2020

Certified With Comments

We are electing to certify this data. We understand that data is at 99% compliance. We have received additional information to ensure subsequent quarters are at 100%

PROVIDER: Las Palmas Medical Center THCIC ID: 180000 QUARTER: 3 YEAR: 2020

Certified With Comments

This data is submitted in an effort to meet statutory requirements. It is administrative data not clinical data and is utilized for billing and planning purposes. Conclusions drawn could be erroneous due to reporting constraints, subjectivity in assignment of codes, system mapping and normal clerical error.

Diagnostic and procedural data may be incomplete due to data field limitations or circumstances outside of daily operations. The State data file may not fully represent all diagnosis treated or all procedures performed. Race and ethnicity data may be subjectively collected and may not provide an accurate representation of the patient population for a facility. It should also be noted that charges are not equal to actual payments received by the facility or costs for performing the services. Most corrections made were to invalid country codes and invalid zip codes due to patients living in Mexico. Corrections not made were for total charges do not equal service charges and revenue procedure code invalid. These corrections are outside the bandwidth and resources of certifier and were minimal as indicated in percentages of corrections needed well below 1% of all discharges within the quarter.

PROVIDER: Medical Center Hospital THCIC ID: 181000 QUARTER: 3 YEAR: 2020

5 encounters had manifest diagnosis and were not corrected

PROVIDER: Texas Health Harris Methodist HEB THCIC ID: 182000 QUARTER: 3 YEAR: 2020

Certified With Comments

Data Content

This data is administrative data, which hospitals collect for billing purposes. Administrative data may not accurately represent the clinical details of an encounter.

The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is 'over and above' the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization.

For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates. The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned. Length of Stay

The length of stay data element contained in the state's certification file is only three characters long. Thus, any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data. Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information.

Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92

billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both 'HMO, and PPO' are categorized as 'Commercial PPO'. Thus, any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically, actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

PROVIDER: Memorial Hospital THCIC ID: 199000 QUARTER: 3 YEAR: 2020

Certified With Comments

This data is submitted in an effort to meet all requirements. Procedural data may be erroneous or incomplete caused by normal clerical error. One patient account had a missing HCPCS code.

PROVIDER: Baylor Scott & White Hospital College Station THCIC ID: 206100 QUARTER: 3 YEAR: 2020

Certified With Comments

Baylor Scott & White Hospital College Station THCIC ID 206100 3rd Qtr 2020 Outpatient Accuracy rate – 100% An insurance payer mapping issue was discovered recently which caused Medicare counts to be out of sync for the month of September. Corrections unable to be made at the state level due to time restraints. Error has been corrected going forward.

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PROVIDER: Laredo Medical Center THCIC ID: 207001 QUARTER: 3 YEAR: 2020

Certified With Comments

Clinic that has several Physicians and NPs does not accept the name of the clinic so we are working on that issue.

PROVIDER: Baylor Scott & White The Heart Hospital Denton THCIC ID: 208100 QUARTER: 3 YEAR: 2020

Certified With Comments

Baylor Scott & White The Heart Hospital Denton THCIC ID 208100 3rd Qtr 2020 Outpatient Accuracy rate – 100% An insurance payer mapping issue was discovered recently which caused Medicare counts to be out of sync for the month of September. Corrections unable to be made at the state level due to time restraints. Error has been corrected going forward.

PROVIDER: Medical City Plano THCIC ID: 214000 QUARTER: 3 YEAR: 2020

Certified With Comments

VALID

PROVIDER: Eastland Memorial Hospital THCIC ID: 222000 QUARTER: 3 YEAR: 2020

Certified With Comments

corrected data now at 100% compliance

PROVIDER: Texas Health Harris Methodist Hospital-Fort Worth THCIC ID: 235000 QUARTER: 3 YEAR: 2020

Certified With Comments

Data Content

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The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is 'over and above' the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates.

The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned. Length of Stay

The length of stay data element contained in the state's certification file is only three characters long. Thus, any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data. Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information.

Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both 'HMO, and PPO' are categorized as 'Commercial PPO'. Thus, any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically, actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

PROVIDER: Medical City-McKinney THCIC ID: 246000 QUARTER: 3 YEAR: 2020

Certified With Comments

VALID

PROVIDER: Texas Health Harris Methodist Hospital-Stephenville THCIC ID: 256000 QUARTER: 3 YEAR: 2020

Certified With Comments

Data Content

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PROVIDER: University Medical Center of El Paso THCIC ID: 263000 QUARTER: 3 YEAR: 2020

Certified With Comments

In this database only one primary physician is allowed. This represents the physician at discharge in this institution. At an academic medical center such as University Medical Center of El Paso, patients are cared for by teams of physicians who rotate at varying intervals. Therefore, many patients, particularly long term patients may actually be managed by several different teams. The practice of attributing patient outcomes in the database to a single physician may result in inaccurate information.

Through performance improvement process, we review the data and strive to make changes to result in improvement.

PROVIDER: The Hospitals of Providence Sierra Campus THCIC ID: 266000 QUARTER: 3 YEAR: 2020

Certified With Comments

No comments

PROVIDER: Metropolitan Methodist Hospital THCIC ID: 283000 QUARTER: 3 YEAR: 2020

Certified With Comments

Error Code: E-641 x1 count: statement from date after statement thru date – dos is correct Error Code: E-655 x 1 count: invalid point of origin (admission source) – reviewed and found to be correct Error Code: W680- x1 count; questionable revenue procedure modifier 1 – reviewed as correct

Error Code: E-736 x 18 counts: procedure date is more than 30 days before the statement date or after the statement thru date - dos is correct

Error Code: E-760 x18 counts: procedure through date is more than 30 days before the statement from date or after statement thru date - dos is correct Error Code: E-767 x 4 counts: Manifest diagnosis codes may not be used as the Principle Diagnosis Code - reviewed; code is correct

Error Code: E-769 x 3 counts; Manifest diagnosis codes may not be used as the Reason for Visit Code - reviewed; code is correct.

PROVIDER: Baylor Scott & White Medical Center Waxahachie THCIC ID: 285000 QUARTER: 3 YEAR: 2020

Certified With Comments

Baylor Scott & White Medical Center Waxahachie THCIC ID 285000 3rd Qtr 2020 – Outpatient Accuracy rate – 100% An insurance payer mapping issue was discovered recently which caused Medicare counts to be out of sync for the month of September. Corrections unable to be made at the state level due to time restraints. Error has been corrected going forward.

PROVIDER: Doctors Surgery Center THCIC ID: 295000 QUARTER: 3 YEAR: 2020

Certified With Comments

SS for control #(Removed by THCIC) (Removed by THCIC) was sent in incorrectly. Corrections have been made in our system, should have been (Removed by THCIC). Please accept our comments and call with any questions. Thank you

*Confidential information removed by THCIC.

PROVIDER: North Texas Medical Center THCIC ID: 298000 QUARTER: 3 YEAR: 2020

Certified With Comments

The 30 errors for the outpatient submission that included 1). Patient birth date-incorrect dob enter at registration, 2). Entered dob incorrectly created a an error with dos prior birth date. 3). Invalid SS#s for patients that d/c before information obtained and undocumented patients with no SS number. 4). OP testing taken week or more prior to surgery waiting on results and several accounts did not back date to the testing date. 5). OP test did not have a primary dx listed and submitted in error.

***Errors not corrected. Certifier and back-up certifier were both out ill at the same time for 14 days that exceeded the correction cut-off/deadline.

PROVIDER: Las Colinas Surgery Center THCIC ID: 299002 QUARTER: 3 YEAR: 2020

Certified With Comments

1)Outpatient claim error was due to patient not providing the exact social security number. Missing one digit.

2)Outpatient claim error was due to missing Admission source Type-1 and Bill Type-3 on a Workers Compensation claim which is no longer required for specific carriers.

PROVIDER: Baylor Scott & White Medical Center-Irving THCIC ID: 300000 QUARTER: 3 YEAR: 2020

Certified With Comments

Baylor Scott & White Medical Center-Irving THCIC ID 300000

3rd Qtr 2020 Outpatient Accuracy rate – 100% An insurance payer mapping issue was discovered recently which caused Medicare counts to be out of sync for the month of September. Corrections unable to be made at the state level due to time restraints. Error has been corrected going forward.

Certified With Comments

Data Content

This data is administrative data, which hospitals collect for billing purposes. Administrative data may not accurately represent the clinical details of an encounter.

The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is 'over and above' the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization.

For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates. The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned. Length of Stay

The length of stay data element contained in the state's certification file is only three characters long. Thus, any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data. Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information. Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both 'HMO, and PPO' are categorized as 'Commercial PPO'. Thus, any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges.

It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically, actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

PROVIDER: Valley Baptist Medical Center-Brownsville THCIC ID: 314001 QUARTER: 3 YEAR: 2020

Certified With Comments

Certify as is please.

PROVIDER: Del Sol Medical Center THCIC ID: 319000 QUARTER: 3 YEAR: 2020

Certified With Comments

This data is submitted in an effort to meet statutory requirements. It is administrative data not clerical data and is utilized for billing and planning purposes. Conclusions drawn could be erroneous due to reporting constraints, subjectivity in assignment of codes, system mapping and normal clerical error. Diagnostic and procedural data may be incomplete due to data field limitations.

The State data file may not fully represent all diagnoses treated or all procedures performed. Race and ethnicity data may be subjectively collected and may not provide an accurate representation of the patient population for a facility. It should also be noted the changes are not equal to or actual payments received by the facility or facility costs for performing the service.

Most errors occurring are due to incorrect country codes or zip codes assigned to foreign countries, which are not recognized in the correction software.

Corrections to coding data are made after coding audits by coding experts and are present after initial data is submitted to the State. All data has been corrected to the best of my ability and resources.

PROVIDER: Texas Health Harris Methodist Hospital Cleburne THCIC ID: 323000 QUARTER: 3 YEAR: 2020

Certified With Comments

Data Content

This data is administrative data, which hospitals collect for billing purposes. Administrative data may not accurately represent the clinical details of an encounter.

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If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization.

For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates. The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

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collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information.

Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

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Cost/ Revenue Codes

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The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically, actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

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PROVIDER: Baylor University Medical Center THCIC ID: 331000 QUARTER: 3 YEAR: 2020

Certified With Comments

Baylor University Medical Center THCIC ID 331000 3rd Qtr 2020 Outpatient Accuracy rate – 99.98% Errors from the 3rd Quarter FER reflect the following error codes E-736, E-760, E-784. Procedure dates verified in hospital system, reported as posted. Claim in hospital system did not reflect one HCPCS code. An insurance payer mapping issue was discovered recently which caused Medicare counts to be out of sync for the month of September. Corrections unable to be made at the state level due to time restraints. Error has been corrected going forward.

Errors will stand as reported.

PROVIDER: Cook Childrens Medical Center THCIC ID: 332000 QUARTER: 3 YEAR: 2020

Certified With Comments

Cook Children's Medical Center has submitted and certified THIRD QUARTER 2020 inpatient, outpatient surgery and outpatient radiology encounters to the Texas Health Care Information Council with the following possible data concerns based on the required submission method.

Since our data was submitted to the State we have uncovered medical coding errors regarding the following patient conditions in 2005 and 2010 discharges:

Post-operative infections

Accidental puncture and lacerations

Post-operative wound dehiscence

Post-operative hemorrhage and hematoma

Comparative complication reports reflecting the above conditions could misstate the true conditions at Cook Children's Medical Center for the THIRD QUARTER OF 2020.

There may be some encounters will have one of the following issues:

Questionable Revenue Procedure Modifier 1

Questionable Revenue Procedure Modifier 2

These are errors that are very difficult, if not impossible to correct as that is how they are sent to the respective payers. This is especially true for modifier errors related to transport (Rev Codes 0540 & 0545). Per the following website, these modifiers appear to be legitimate:

https://www.findacode.com/code-set.php?set=HCPCSMODA .

Additionally, there may be outpatient encounters where there is an invalid NPI associated with the attending provider. These are most likely to be encounters in the ED where a patient was seen by a nurse in triage and charges were incurred, but left without being seen by a physician or an advanced nurse provider.

However, our overall accuracy rate is very high, so this will be a small proportion of our encounters.

We will continue to work with the Revenue Cycle team to improve the accuracy of the data elements going forward.

This will affect encounters for the THIRD QUARTER OF 2020 Patient charges that were accrued before admit or after discharge were systematically excluded from the database. This can happen when a patient is pre-admitted and incurs charges to their encounter before their admit date or charges are discovered and added to the patient encounter after they are discharged. Therefore, the charges for many patient encounters are under reported.

The data structure allowed by THCIC erroneously assigns surgeons to surgical procedures they did not perform. The data structure provided by THCIC allows for one attending and one operating physician assignment. However, patients frequently undergo multiple surgeries where different physicians perform multiple procedures. Assigning all of those procedures to a single 'operating physician' will frequently attribute surgeries to the wrong physician. THCIC chooses to only assign one surgeon to a patient encounter, not to each procedure.

Furthermore, the data structure established by THCIC allows for a limited number of diagnoses and procedures. Patients with more than the limit for diagnoses or procedures will be missing information from the database. This is especially true in complex cases where a patient has multiple major illnesses and multiple surgeries over an extended stay.

PROVIDER: Medical City Denton THCIC ID: 336001 QUARTER: 3 YEAR: 2020

Certified With Comments

VALID

PROVIDER: HCA Houston Healthcare West THCIC ID: 337001 QUARTER: 3 YEAR: 2020

Certified With Comments

Certify with the six errors which are unable to be corrected.

PROVIDER: Medical City Dallas Hospital THCIC ID: 340000 QUARTER: 3 YEAR: 2020

Certified With Comments

VALID

PROVIDER: Medical Arts Hospital THCIC ID: 341000 QUARTER: 3 YEAR: 2020

Certified With Comments

Due to the sheer volume of the data and with limited resources within the hospital, I cannot properly analyze the data with 100% accuracy. But at this time we will elect to certify the data.

PROVIDER: Coryell Memorial Hospital THCIC ID: 346000 QUARTER: 3

Certified With Comments

YEAR: 2020

There were claims inadvertently added to this file which had incomplete or missing diagnosis codes.

PROVIDER: Nocona General Hospital THCIC ID: 348000 QUARTER: 3 YEAR: 2020

I missed the deadline for corrections due to the heavy workload at our facility with COVID. I work in a small hospital and we wear many hats. I apologize for the errors but I cannot correct them and cannot afford to pay to have regeneration of the data. 99% will be the final outcome. Next quarter I promise this will not happen again.

PROVIDER: HCA Houston Healthcare Southeast THCIC ID: 349001 QUARTER: 3 YEAR: 2020

Certified With Comments

unable to certify two charts

PROVIDER: Baylor Scott & White All Saints Medical Center-Fort Worth THCIC ID: 363000 QUARTER: 3 YEAR: 2020

Certified With Comments

Baylor Scott and White All Saints Medical Center-Fort Worth THCIC ID 363000 3rd Qtr 2020 Outpatient Accuracy rate – 100% An insurance payer mapping issue was discovered recently which caused Medicare counts to be out of sync for the month of September. Corrections unable to be made at the state level due to time restraints. Error has been corrected going forward.

PROVIDER: Mission Regional Medical Center THCIC ID: 370000 QUARTER: 3 YEAR: 2020

Certifying with minimal errors

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PROVIDER: Martin County Hospital District THCIC ID: 388000 QUARTER: 3 YEAR: 2020

Certified With Comments

Education with employees/clerks have greatly helped with errors

PROVIDER: Nacogdoches Medical Center THCIC ID: 392000 QUARTER: 3 YEAR: 2020

Certified With Comments

reviewed and updated files. Data certified

PROVIDER: Medical City Lewisville THCIC ID: 394000 QUARTER: 3 YEAR: 2020

Certified With Comments

VALID

PROVIDER: Victoria Surgery Center THCIC ID: 396003 QUARTER: 3 YEAR: 2020

All information is correct to the best of our knowledge.

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PROVIDER: Adventhealth Rollins Brook THCIC ID: 397000 QUARTER: 3 YEAR: 2020

Certified With Comments

Corrected to the best of my ability.

PROVIDER: Adventhealth Central Texas THCIC ID: 397001

QUARTER: 3 YEAR: 2020

Certified With Comments

Corrected to the best of my ability.

PROVIDER: Valley Baptist Medical Center THCIC ID: 400000 QUARTER: 3 YEAR: 2020

Certified With Comments

Certify as is please.

PROVIDER: John Peter Smith Hospital THCIC ID: 409000 QUARTER: 3 YEAR: 2020

John Peter Smith Hospital (JPSH) is operated by JPS Health Network under the auspices of the Tarrant County Hospital District. The JPS Health Network is accredited by the Joint Commission. In addition, JPSH holds Joint Commission accreditation as a hospital.

JPSH is the only Texas Department of Health certified Level I Trauma Center in Tarrant County and includes the only psychiatric emergency center in the county. The hospital's services include intensive care for adults and newborns, an AIDS treatment center, a full range of obstetrical and gynecological services, adult inpatient care and an inpatient mental health treatment facility.

JPSH is a major teaching hospital offering, or providing through co-operative arrangements, postdoctoral training in orthopedics, obstetrics and gynecology, psychiatry, surgery, oral and maxillofacial surgery, radiology, sports medicine, podiatry and pharmacy. The family medicine residency is the largest hospital-based family medicine residency program in the nation. In addition to JPSH, the JPS Health Network operates community health centers located in medically underserved areas of Tarrant County; schoolbased health clinics; outpatient programs for pregnant women, behavioral health and cancer patients; and a wide range of wellness education programs.

JPSH has confirmed that for errors related to "Other Procedure Date must be on or after the 3rd day before the Admission Date", patient was in observation status at the time of the procedure. Procedure date and time are accurate based on when the procedure was completed.

PROVIDER: Texas Health Arlington Memorial Hospital THCIC ID: 422000 QUARTER: 3 YEAR: 2020

Certified With Comments

Data Content

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The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization.

For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates. The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a

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Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

Standard/Non-Standard Source of Payment

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Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically, actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

PROVIDER: Ascension Seton Smithville THCIC ID: 424500 QUARTER: 3 YEAR: 2020

Certified With Comments

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files.

These data are submitted by the hospital as their best effort to meet statutory requirements.

PROVIDER: El Campo Memorial Hospital THCIC ID: 426000 QUARTER: 3 YEAR: 2020

Certified With Comments

There were 415 claims in error with 371 of these for SSN missing. All other errors only accounted for 98% of higher rates. Due to a new system used by our provider, THA, a technical issue caused this batch to be released prior to corrections being made. Our facility chooses NOT to correct these errors being that the SSN being changed from 00000000 to 9999999999 will not affect the statistical data.

PROVIDER: Throckmorton County Memorial Hospital THCIC ID: 428000 QUARTER: 3 YEAR: 2020

Certified With Comments

The errors are demographic errors such as SSN#s that were not able to be obtained. They have also been corrected internally prior to this certification. There are also charge dates that are not within the procedure date as they are account adjustments that do not have to be within service date ranges.

PROVIDER: Texas Health Presbyterian Hospital Dallas

THCIC ID: 431000 QUARTER: 3 YEAR: 2020

Certified With Comments

Data Content

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PROVIDER: Medical City North Hills THCIC ID: 437000 QUARTER: 3 YEAR: 2020

Certified With Comments

VALID

PROVIDER: Dallas Medical Center THCIC ID: 449000 QUARTER: 3 YEAR: 2020

Certified With Comments

Certify 3Q 2020 outpt

PROVIDER: DeTar Hospital-Navarro THCIC ID: 453000 QUARTER: 3 YEAR: 2020

Certified With Comments

The DeTar Healthcare System has reviewed Q3 2020 Outpatient data for state reporting. The hospital OP data accuracy rate is 99.79%. There are only 16 counts of error remaining following the data correction due to:

duplicate diagnosis codes, missing principal diagnosis, an invalid service line procedure code and manifest diagnosis codes may not be used as the principal diagnosis code.

PROVIDER: DeTar Hospital-North THCIC ID: 453001 QUARTER: 3 YEAR: 2020

Certified With Comments

The DeTar Healthcare System has reviewed Q3 2020 Outpatient data for state reporting. The hospital's data accuracy rate is 99.91%. There were only 4 counts of error remaining following the correction of data due to: missing principal diagnosis and an invalid physician 2 (ED attending) identifier for an ED claim.

PROVIDER: Texas Health Harris Methodist Hospital Azle THCIC ID: 469000 QUARTER: 3 YEAR: 2020

Certified With Comments

Data Content

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Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges.

It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically, actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

PROVIDER: Baylor Scott & White Medical Center Llano THCIC ID: 476000 QUARTER: 3 YEAR: 2020

Certified With Comments

Baylor Scott & White Medical Center Llano THCIC ID 476000 3rd Qtr 2020 Outpatient Accuracy rate – 100% An insurance payer mapping issue was discovered recently which caused Medicare counts to be out of sync for the month of September. Corrections unable to be made at the state level due to time restraints. Error has been corrected going forward.

PROVIDER: Medical City Fort Worth THCIC ID: 477000 QUARTER: 3 YEAR: 2020

Certified With Comments

VALID

PROVIDER: Memorial Medical Center THCIC ID: 487000 QUARTER: 3 YEAR: 2020

Certified With Comments

we have corrected these to the best of our ability

PROVIDER: Driscoll Childrens Hospital THCIC ID: 488000 QUARTER: 3 YEAR: 2020

Certified With Comments

QUARTER: 3

All provider identifying information has been verified and will be updated against a reference file and continues to be reviewed on an ongoing basis.

YEAR: 2020

Certified With Comments

Seton Medical Center Austin has a transplant program and Neonatal Intensive Care Unit (NICU). Hospitals with transplant programs generally serve a more seriously ill patient, increasing costs and mortality rates. The NICU serves very seriously ill infants substantially increasing cost, lengths of stay and mortality rates. As a regional referral center and tertiary care hospital for cardiac and critical care services, Seton Medical Center Austin receives numerous transfers from hospitals not able to serve a more complex mix of patients. This increased patient complexity may lead to longer lengths of stay, higher costs and increased mortality.

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files.

These data are submitted by the hospital as their best effort to meet statutory requirements.

PROVIDER: Medical City Arlington THCIC ID: 502000 QUARTER: 3 YEAR: 2020

Certified With Comments

VALID

PROVIDER: St Lukes Baptist Hospital THCIC ID: 503001 QUARTER: 3 YEAR: 2020

Certified With Comments

I hereby certify the 2020 3rd Quarter Outpatient Encounters (5295) for Geoff Vines, St. Luke's Chief Financial Officer. ~Felicia A Rodriguez, Director of Revenue Analysis, (210) 297-5350~

PROVIDER: Baylor Scott & White Medical Center Hillcrest THCIC ID: 506001 QUARTER: 3 YEAR: 2020

Certified With Comments

Baylor Scott & White Medical Center Hillcrest THCIC ID 506001 3rd Qtr 2020 – Outpatient Accuracy rate – 100% An insurance payer mapping issue was discovered recently which caused Medicare counts to be out of sync for the month of September. Corrections unable to be made at the state level due to time restraints. Error has been corrected going forward.

PROVIDER: Baylor Scott & White Medical Center-Grapevine THCIC ID: 513000 QUARTER: 3 YEAR: 2020

Certified With Comments

Baylor Scott & White Medical Center-Grapevine THCIC ID 513000 3rd Qtr 2020 Outpatient Accuracy rate – 100% An insurance payer mapping issue was discovered recently which caused Medicare counts to be out of sync for the month of September. Corrections unable to be made at the state level due to time restraints. Error has been corrected going forward.

PROVIDER: Baylor Scott & White Medical Center Temple THCIC ID: 537000 QUARTER: 3 YEAR: 2020

Certified With Comments

Baylor Scott & White Medical Center Temple THCIC ID 537000 3rd Qtr 2020 – Outpatient Accuracy rate – 100% An insurance payer mapping issue was discovered recently which caused Medicare counts to be out of sync for the month of September. Corrections unable to be made at the state level due to time restraints. Error has been corrected going forward.

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PROVIDER: Scott & White Pavilion THCIC ID: 537002 QUARTER: 3 YEAR: 2020

Certified With Comments

Scott & White Pavilion THCIC ID 537002 3rd Qtr 2020 Outpatient Accuracy rate – 100% An insurance payer mapping issue was discovered recently which caused Medicare counts to be out of sync for the month of September. Corrections unable to be made at the state level due to time restraints. Error has been corrected going forward.

PROVIDER: Baylor Scott & White McLane Childrens Medical Center THCIC ID: 537006 QUARTER: 3 YEAR: 2020

Certified With Comments

Baylor Scott & White McLane Childrens Medical Center THCIC ID 537006 3rd Qtr 2020 – Outpatient Accuracy rate – 100% An insurance payer mapping issue was discovered recently which caused Medicare counts to be out of sync for the month of September. Corrections unable to be made at the state level due to time restraints. Error has been corrected going forward.

PROVIDER: Ascension Seton Highland Lakes THCIC ID: 559000 QUARTER: 3 YEAR: 2020

Certified With Comments

Seton Highland Lakes, a member of the Seton Family of Hospitals, is a 25bed acute care facility located between Burnet and Marble Falls on Highway 281. The hospital offers 24-hour emergency services, plus comprehensive diagnostic and treatment services for residents in the surrounding area. Seton Highland Lakes also offers home health and hospice services. For primary and preventive care, Seton Highland Lakes offers a clinic in Burnet, a clinic in Marble Falls, a clinic in Bertram, a clinic in Lampasas, and a pediatric mobile clinic in the county. This facility is designated by the Center for Medicare & Medicaid Services as a Critical Access Hospital and is fully accredited by the Joint Commission on Accreditation of Healthcare Organizations under its Critical Access designation program. All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files.

These data are submitted by the hospital as their best effort to meet statutory requirements.

PROVIDER: Ascension Seton Edgar B Davis THCIC ID: 597000 QUARTER: 3 YEAR: 2020

Certified With Comments

Seton Edgar B. Davis, a member of the Seton Family of Hospitals, is a general acute care, 25-bed facility committed to providing quality inpatient and outpatient services for residents of Caldwell and surrounding counties. Seton Edgar B. Davis offers health education and wellness programs. In addition, specialists offer a number of outpatient specialty clinics providing

area residents local access to the services of medical specialists. Seton Edgar B. Davis is located at 130 Hays St. in Luling, Texas. This facility is designated by the Center for Medicare & Medicaid Services as a Critical Access Hospital and is fully accredited by the Joint Commission on Accreditation of Healthcare Organizations under its Critical Access program. All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files.

These data are submitted by the hospital as their best effort to meet statutory requirements.

PROVIDER: St Davids South Austin Hospital THCIC ID: 602000 QUARTER: 3 YEAR: 2020

Certified With Comments

All errors were attempted to be corrected

PROVIDER: Round Rock Medical Center THCIC ID: 608000 QUARTER: 3 YEAR: 2020

Certified With Comments

All errors have been reviewed and corrected to the best of the facility's ability.

PROVIDER: Texas Health Harris Methodist Hospital-Southwest Fort Worth THCIC ID: 627000 QUARTER: 3 YEAR: 2020

Certified With Comments

Data Content

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If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

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PROVIDER: Childrens Hospital of San Antonio THCIC ID: 634000 QUARTER: 3 YEAR: 2020

Certified With Comments

Correction to Q3 Outpatient claims errors missed due to unintentional internal oversight. Measures taken to ensure full compliance.

PROVIDER: Hamilton General Hospital THCIC ID: 640000 QUARTER: 3 YEAR: 2020

Certified With Comments

Data certified as complete and accurate with all information available at time of reporting.

PROVIDER: Golden Plains Community Hospital THCIC ID: 654000 QUARTER: 3 YEAR: 2020

Certified With Comments

I have corrected all errors

PROVIDER: Texas Health Presbyterian Hospital-Plano THCIC ID: 664000 QUARTER: 3 YEAR: 2020 Certified With Comments

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PROVIDER: HCA Houston Healthcare Kingwood THCIC ID: 675000 QUARTER: 3 YEAR: 2020

Certified With Comments

Unable to correct the remaining errors for invalid ssn and invalid attending practitioner name match

PROVIDER: North Central Baptist Hospital THCIC ID: 677001 QUARTER: 3 YEAR: 2020

Certified With Comments

I hereby certify 3rd quarter 2020 OP. 8717 Events. On behalf of Steven Beckman, CFO at North Central Baptist Hospital. Christy Augustine, Director Revenue Analysis at North Central Baptist Hospital.

PROVIDER: Paso Del Norte Surgery Center THCIC ID: 683800 QUARTER: 3 YEAR: 2020

Certified With Comments

Deadline to correct errors was missed but review of errors shows that for diagnosis issued (52) were due to and/ or unspecified sites as well as with or without bleeding used instead of specified.

The invalid SS are due to many patients not wanting to provide and when entering are only including the last 4 or the 9 nines are not fully entered. We'll be mindful of deadlines and correct errors prior to submission moving forward.

______ **PROVIDER:** Cy Fair Surgery Center THCIC ID: 715700 QUARTER: 3 YEAR: 2020

Certified With Comments

There is a zip code error which was an oversight by the facility. Thank you, Cindy Kelley

PROVIDER: Kindred Hospital Clear Lake THCIC ID: 720402 QUARTER: 3 YEAR: 2020

Certified With Comments

All Outpatient are screen by our centralized admission department prior to admission and scheduled for admission at least 24 hours in advance. The claim is reported accurate.

Ernestine Marsh Kindred Healthcare

PROVIDER: Nacogdoches Surgery Center THCIC ID: 723800 **OUARTER: 3** YEAR: 2020

Certified With Comments

AS IS.

PROVIDER: Texas Health Presbyterian Hospital Allen THCIC ID: 724200 QUARTER: 3 YEAR: 2020

Certified With Comments

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PROVIDER: Texas Health Heart & Vascular Hospital THCIC ID: 730001 QUARTER: 3 YEAR: 2020

Certified With Comments

Data Content

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PROVIDER: Medical City Green Oaks Hospital THCIC ID: 766000 QUARTER: 3 YEAR: 2020

Certified With Comments

VALID

PROVIDER: North Houston Endoscopy & Surgery THCIC ID: 781100 QUARTER: 3 YEAR: 2020

Certified With Comments

SS Numbers are not required as a source of identification at this facility. The patient is not required to share this information. I'm unable to correct these errors

PROVIDER: Baylor Scott & White Heart & Vascular Hospital Dallas THCIC ID: 784400 QUARTER: 3 YEAR: 2020

Certified With Comments

Baylor Scott & White Heart & Vascular Hospital Dallas THCIC ID 784400 3rd Qtr 2020 Outpatient Accuracy rate – 100% An insurance payer mapping issue was discovered recently which caused Medicare counts to be out of sync for the month of September. Corrections unable to be made at the state level due to time restraints. Error has been corrected going forward.

PROVIDER: Texas Orthopedic Surgery Center THCIC ID: 784600 OUARTER: 3

YEAR: 2020

Certified With Comments

We were not able to make corrections due to the winter storm and facilities being down.

PROVIDER: South Texas Spine & Surgical Hospital THCIC ID: 786800 QUARTER: 3 YEAR: 2020

Certified With Comments

2 Claims without the "required one HCPCS codes" were not deleted during the review process and resulted in 2 errors on the certification.

PROVIDER: Baylor Scott & White Medical Center-Frisco THCIC ID: 787400 QUARTER: 3 YEAR: 2020

Certified With Comments

We didn't realize correction must take place before certification and thought they could be made at the time of certification. Our error rate is .98 Future corrections are being made now prior to certification.

PROVIDER: Harlingen Medical Center THCIC ID: 788002 QUARTER: 3 YEAR: 2020

Certified With Comments

No comments

PROVIDER: Kindred Hospital Sugar Land THCIC ID: 792700 QUARTER: 3 YEAR: 2020

Certified With Comments

The Outpatient data was attained through the patient accounting system Meditech.

Kindred Hospital is a long term care hospital which offers outpatient services.

All admissions are scheduled prior to any services. Therefore, all 3 accounts are correctly reported.

Ernestine Marsh

PROVIDER: Hill Country Memorial Surgery Center THCIC ID: 793300 QUARTER: 3 YEAR: 2020

Certified With Comments

complete

PROVIDER: Doctors Hospital-Renaissance THCIC ID: 797100 QUARTER: 3 YEAR: 2020

Certified With Comments

Error Codes are still under review

PROVIDER: Ascension Seton Southwest THCIC ID: 797500 QUARTER: 3 YEAR: 2020

Certified With Comments

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files.

These data are submitted by the hospital as their best effort to meet statutory requirements.

PROVIDER: Ascension Seton Northwest THCIC ID: 797600 QUARTER: 3 YEAR: 2020 Certified With Comments

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files.

These data are submitted by the hospital as their best effort to meet statutory requirements.

PROVIDER: Kindred Hospital Tarrant County Fort Worth SW THCIC ID: 800000 QUARTER: 3 YEAR: 2020

Certified With Comments

All Outpatient are screen by our centralized admission department prior to admission and scheduled for admission at least 24 hours in advance. Therefore, all 7 records are correctly reported. Ernestine Marsh Kindred Healthcare

PROVIDER: Texas Surgical Center THCIC ID: 800100 QUARTER: 3 YEAR: 2020

Certified With Comments

Certified with comments on 2 errors in reported data. One charge record deleted-charge was duplicate. One charge missing HC description. In future submissions/corrections, will review by ensuring record is submitted after correction to receive notification of any remaining errors.

PROVIDER: LMC North THCIC ID: 800300 QUARTER: 3 YEAR: 2020

Certified With Comments

Mercy Ministries is a Clinic who has different Physicians and NPs participating and we are working on how to manage adding the clinic as the Physician.

PROVIDER: Baylor Scott & White Surgical Hospital-Fort Worth THCIC ID: 804500 QUARTER: 3 YEAR: 2020

Certified With Comments

Errors noted: missing demographic information from records; procedure date more than 30 days before statement date/thru date; procedure through date more than 30 days before statement from/thru date

Certified With Comments

The Q3 2020 All Data/information in these files contain accurate data in areas such as Coding, Admissions, Diagnostic, & Bill Type etc. file has been reviewed.

PROVIDER: Texas Institute for Surgery-Texas Health Presbyterian-Dallas THCIC ID: 813100 QUARTER: 3 YEAR: 2020

Certified With Comments

The Q3 2020 All Data/information in these files contain accurate data in areas such as Coding, Admissions, Diagnostic, & Bill Type etc. file has been reviewed.

PROVIDER: Baylor Ambulatory Endoscopy Center THCIC ID: 813600 QUARTER: 3 YEAR: 2020

Certified With Comments

Three patients have only the last 4 digits of SSN numbers. Unable to correct.

PROVIDER: Medical City Las Colinas THCIC ID: 814000 QUARTER: 3 YEAR: 2020

Certified With Comments

VALID

PROVIDER: Baylor Scott & White Medical Center-Plano THCIC ID: 814001 QUARTER: 3 YEAR: 2020

Certified With Comments

Baylor Scott & White Medical Center-Plano THCIC ID 814001 3rd Qtr 2020 – Outpatient Accuracy rate – 99.99% Errors from the 3rd Quarter FER reflect the following error codes E-736, E-760. Procedure dates verified in hospital system, reported as posted. An insurance payer mapping issue was discovered recently which caused Medicare counts to be out of sync for the month of September. Corrections unable to be made at the state level due to time restraints. Error has been corrected going forward.

Errors will stand as reported.

PROVIDER: Texas Health Center-Diagnostics & Surgery Plano THCIC ID: 815300 QUARTER: 3 YEAR: 2020

Certified With Comments

The Q3 2020 All Data/information in these files contain accurate data in areas such as Coding, Admissions, Diagnostic, & Bill Type etc. file has been reviewed.

PROVIDER: Spinecare THCIC ID: 816900 QUARTER: 3 YEAR: 2020

Certified With Comments

WE ARE CERTIFYING WITH KNOWN ERROR WITH INVALID SSN.

PROVIDER: Texas Health Presbyterian Hospital-Denton THCIC ID: 820800 QUARTER: 3 YEAR: 2020

Certified With Comments

Data Content

This data is administrative data, which hospitals collect for billing purposes. Administrative data may not accurately represent the clinical details of an encounter.

The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is 'over and above' the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain

an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization.

For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates. The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned. Length of Stay

The length of stay data element contained in the state's certification file is only three characters long. Thus, any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data. Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information.

Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

Standard/Non-Standard Source of Payment
The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both 'HMO, and PPO' are categorized as 'Commercial PPO'. Thus, any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges.

It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically, actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

PROVIDER: Texas Health Surgery Center Denton THCIC ID: 829500 QUARTER: 3 YEAR: 2020

Certified With Comments

2 errors for invalid revenue code left uncorrected. This was an oversight on my part due to not generating a new FER to ensure all corrections have been accepted by System13.

PROVIDER: Texas Health Surgery Center Preston Plaza THCIC ID: 832800 QUARTER: 3 YEAR: 2020

Certified With Comments

The data set is accurate to the best of my knowledge.

PROVIDER: American Surgery Center THCIC ID: 835200 QUARTER: 3 YEAR: 2020

Certified With Comments

Error for Charges entered with invalid revenue code

PROVIDER: St Davids Georgetown Hospital THCIC ID: 835700 QUARTER: 3 YEAR: 2020

Certified With Comments

All errors were reviewed, corrected and completed.

PROVIDER: St Joseph Medical Center THCIC ID: 838600 QUARTER: 3 YEAR: 2020

Certified With Comments

We have 99% compliance for Outpatient.

1. 10 claims that had errors for the Patient Control Numbers. We had approximately 10 claims that had errors for the Patient Control Numbers. Coding and Revenue Integrity team to review the encounters and they did not find any HCPCS needed.

Reached out to THCIC Helpdesk and reviewed the encounters and was told to delete the encounters.

PROVIDER: Baylor Scott & White The Heart Hospital Plano THCIC ID: 844000 QUARTER: 3 YEAR: 2020 Certified With Comments

Baylor Scott & White The Heart Hospital Plano THCIC ID 844000 3rd Qtr 2020 Outpatient Accuracy rate – 100% An insurance payer mapping issue was discovered recently which caused Medicare counts to be out of sync for the month of September. Corrections unable to be made at the state level due to time restraints. Error has been corrected going forward.

PROVIDER: St Lukes Patients Medical Center THCIC ID: 846100 QUARTER: 3 YEAR: 2020

Certified With Comments

This facility reported a 99% accuracy rate with its outpatient data submission, caused primarily due to invalid subscriber information. This data is administrative data, which hospitals collect for billing purposes. Administrative data may not accurately represent the clinical details of an encounter.

PROVIDER: The Surgery Center at Gaslight Medical Park

THCIC ID: 851700 QUARTER: 3 YEAR: 2020

Certified With Comments

I have confirmed the count of 27 for the month of August. The number is correct.

I am not aware of the reason for the decline, but the number is correct.

PROVIDER: Dell Childrens Medical Center THCIC ID: 852000 QUARTER: 3 YEAR: 2020

Certified With Comments

Dell Children's Medical Center of Central Texas (DCMCCT) is the only children's hospital in the Central Texas Region. DCMCCT serves severely ill and/or injured children requiring intensive resources which increase the hospital's costs of care, lengths of stay and mortality rates. In addition, the hospital includes a Neonatal Intensive Care Unit (NICU) which serves very seriously ill infants, which substantially increases costs of care, lengths of stay and mortality rates.

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files.

These data are submitted by the hospital as their best effort to meet statutory requirements.

PROVIDER: Baylor Scott & White Medical Center Round Rock THCIC ID: 852600 QUARTER: 3 YEAR: 2020

Certified With Comments

Baylor Scott & White Medical Center Round Rock THCIC ID 852600 3rd Qtr 2020 – Outpatient Accuracy rate – 100% An insurance payer mapping issue was discovered recently which caused Medicare counts to be out of sync for the month of September. Corrections unable to be made at the state level due to time restraints. Error has been corrected going forward.

Certified With Comments

Certifying with no errors

PROVIDER: Physicians Surgical Hospital-Panhandle Campus THCIC ID: 852901 QUARTER: 3 YEAR: 2020

Certified With Comments

Certifying with no errors

PROVIDER: Texas Health Hospital Rockwall THCIC ID: 859900 QUARTER: 3 YEAR: 2020

Certified With Comments

The Q3 2020 All Data/information in these files contain accurate data in areas such as Coding, Admissions, Diagnostic, & Bill Type etc. file has been reviewed.

PROVIDER: North Central Surgical Center THCIC ID: 860600 QUARTER: 3 YEAR: 2020

Certified With Comments

test patients deleted x 3

PROVIDER: Ascension Seton Williamson THCIC ID: 861700 QUARTER: 3 YEAR: 2020

Certified With Comments

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files.

These data are submitted by the hospital as their best effort to meet statutory requirements.

PROVIDER: Carrus Specialty Hospital THCIC ID: 864600 QUARTER: 3 YEAR: 2020

Certified With Comments

Invalid Physician ID numbers

PROVIDER: The Hospitals of Providence East Campus THCIC ID: 865000 QUARTER: 3 YEAR: 2020

Certified With Comments

A HCPSC code not accepted

PROVIDER: Methodist Stone Oak Hospital THCIC ID: 874100 QUARTER: 3 YEAR: 2020

Certified With Comments

SSN - patients do not have SSN Physician NPI has been corrected to match NPI Registry Diagnosis codes correct as documented

PROVIDER: CHRISTUS Santa Rosa Physicians ASC New Braunfels THCIC ID: 917000 QUARTER: 3 YEAR: 2020

Certified With Comments

99.2%

PROVIDER: Ascension Seton Hays THCIC ID: 921000 QUARTER: 3 YEAR: 2020

Certified With Comments

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files.

These data are submitted by the hospital as their best effort to meet statutory requirements.

PROVIDER: St Lukes Lakeside Hospital THCIC ID: 923000 QUARTER: 3 YEAR: 2020

Certified With Comments

The accuracy rate is 99% as information was coded based on documentation on order provided by the physician.

Certified With Comments

The Q3 2020 All Data/information in these files contain accurate data in areas such as Coding, Admissions, Diagnostic, & Bill Type etc. file has been reviewed.

PROVIDER: Texas Health Surgery Center Addison THCIC ID: 951300 QUARTER: 3 YEAR: 2020

Certified With Comments

Pt. ethnicity is correct 34. 9 Social Security errors. 3 invalid revenue code. Miss the corrections deadline.

PROVIDER: Texas Health Outpatient Surgery Center Fort Worth THCIC ID: 970100 QUARTER: 3 YEAR: 2020

Certified With Comments

Data Content

This data is administrative data, which hospitals collect for billing purposes. Administrative data may not accurately represent the clinical details of an encounter.

The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is 'over and above' the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization.

For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates. The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned. Length of Stay

The length of stay data element contained in the state's certification file is

only three characters long. Thus, any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data. Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information.

Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both 'HMO, and PPO' are categorized as 'Commercial PPO'. Thus, any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges.

It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically, actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

PROVIDER: Castle Hills Surgery Center THCIC ID: 970130 QUARTER: 3 YEAR: 2020

Certified With Comments

Date of birth for patient (Removed by THCIC) was input as date of service and not actual date of birth. Correct date of birth should read (Removed by THCIC).

Certified With Comments

I am not showing errors on my end.

PROVIDER: Dodson Surgery Center THCIC ID: 970400 QUARTER: 3 YEAR: 2020

Certified With Comments

Cook Children's Medical Center has submitted and certified THIRD QUARTER 2020 inpatient, outpatient surgery and outpatient radiology encounters to the Texas Health Care Information Council with the following possible data concerns based on the required submission method.

Since our data was submitted to the State we have uncovered medical coding errors regarding the following patient conditions in 2005 and 2010 discharges:

Post-operative infections

Accidental puncture and lacerations

Post-operative wound dehiscence

Post-operative hemorrhage and hematoma

Comparative complication reports reflecting the above conditions could misstate the true conditions at Cook Children's Medical Center for the THIRD QUARTER OF 2020.

There may be some encounters will have one of the following issues:

Questionable Revenue Procedure Modifier 1

Questionable Revenue Procedure Modifier 2

These are errors that are very difficult, if not impossible to correct as that is how they are sent to the respective payers. This is especially true for modifier errors related to transport (Rev Codes 0540 & 0545). Per the following website, these modifiers appear to be legitimate:

https://www.findacode.com/code-set.php?set=HCPCSMODA .

Additionally, there may be outpatient encounters where there is an invalid NPI associated with the attending provider. These are most likely to be encounters in the ED where a patient was seen by a nurse in triage and charges were incurred, but left without being seen by a physician or an advanced nurse provider.

However, our overall accuracy rate is very high, so this will be a small proportion of our encounters.

We will continue to work with the Revenue Cycle team to improve the accuracy of the data elements going forward.

This will affect encounters for the THIRD QUARTER OF 2020

Patient charges that were accrued before admit or after discharge were systematically excluded from the database. This can happen when a patient is pre-admitted and incurs charges to their encounter before their admit date or charges are discovered and added to the patient encounter after they are discharged. Therefore, the charges for many patient encounters are under reported.

The data structure allowed by THCIC erroneously assigns surgeons to surgical procedures they did not perform. The data structure provided by THCIC allows for one attending and one operating physician assignment. However, patients frequently undergo multiple surgeries where different physicians perform multiple procedures. Assigning all of those procedures to a single 'operating physician' will frequently attribute surgeries to the wrong physician. THCIC chooses to only assign one surgeon to a patient encounter, not to each procedure.

Furthermore, the data structure established by THCIC allows for a limited number of diagnoses and procedures. Patients with more than the limit for diagnoses or procedures will be missing information from the database. This is especially true in complex cases where a patient has multiple major illnesses and multiple surgeries over an extended stay.

PROVIDER: Seton Medical Center Harker Heights THCIC ID: 971000 QUARTER: 3 YEAR: 2020

Certified With Comments

I wish to certify the 2020 3rd quarter outpatient data as is. It is correct to the best of my knowledge. I wish to certify this report.

PROVIDER: Texas Health Huguley Surgery Center THCIC ID: 971500 QUARTER: 3 YEAR: 2020

Certified With Comments

2020 3rd Quarter

The following comments reflect concerns, errors, or limitations of discharge data for THCIC mandatory reporting requirements. If any errors are discovered in our data after this point, we will be unable to communicate these due to THCIC.

This data is administrative data, which hospitals collect for billing purposes, and not clinical data, from which you can make judgments about patient care.

Submission Timing To meet the State's submission deadline, approximately 60 days following the close of the calendar year quarter, we submit a snapshot of billed claims, extracted from our database. Any discharged patient encounters not billed by this cut-off date will not be included in the quarterly submission file sent in.

Diagnosis and Procedures The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed which can alter the true picture of a patient's hospitalization, sometimes significantly.

Patient diagnoses and procedures for a particular hospital stay are coded by the hospital using ICD-10-CM effective 10-1-2015 and CPT. This is mandated by the federal government and all hospitals must comply. The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code as many as 25 diagnoses and 25 procedures for each patient record. One limitation of using the ICD-10-CM and CPT is that there does not exist a code for every possible diagnosis and procedure due to the continued evolution of medicine; new codes are added yearly as coding manuals are updated. There is no mechanism provided in the reporting process to factor in DNR (Do Not Resuscitate) patients. Any mortalities occurring to a DNR patient are not recognized separately; therefore, mortality ratios may be accurate for reporting standards but overstated. Given the current certification software, due to hospital volumes, it is not feasible to perform encounter level audits and edits. To meet the state's mandates to submit hospital Outpatient visits with specific procedures, the facility underwent a major program conversion to the HCFA 837 EDI electronic claim format.

The quarterly data for 2020 3rd Quarter, to the best of our knowledge, is accurate and complete given the above information provided.

PROVIDER: Surgery Center of Northeast Texas

THCIC ID: 971600 QUARTER: 3 YEAR: 2020

Certified With Comments

All NPI have been certified and correct

PROVIDER: Baylor Scott & White Medical Center McKinney THCIC ID: 971900 QUARTER: 3 YEAR: 2020

Certified With Comments

Baylor Scott & White Medical Center McKinney THCIC ID 971900 3rd Qtr 2020 Outpatient Accuracy rate – 99.99% Errors from the 3rd Quarter FER reflect the following error codes E-736, E-760. Procedure dates verified in hospital system, reported as posted. An insurance payer mapping issue was discovered recently which caused Medicare counts to be out of sync for the month of September. Corrections unable to be made at the state level due to time restraints. Error has been

corrected going forward.

Errors will stand "as reported".

PROVIDER: Texas Health Harris Methodist Hospital Alliance THCIC ID: 972900 QUARTER: 3 YEAR: 2020

Certified With Comments

Data Content

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The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is 'over and above' the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization.

For example, if a code indicating an infection is made, it is not always

possible to determine if the patient had an infection prior to admission or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates. The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned. Length of Stay

The length of stay data element contained in the state's certification file is only three characters long. Thus, any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data. Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information.

Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both 'HMO, and PPO' are categorized as 'Commercial PPO'. Thus, any true managed care

comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges.

It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically, actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

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PROVIDER: Crescent Medical Center Lancaster THCIC ID: 973180 QUARTER: 3 YEAR: 2020

Certified With Comments

Did not realize outpatient data for Q3 2020 had a remaining error. Error was not showing at time of deadline for outpatient data corrections. Thank you.

PROVIDER: Methodist Stone Oak Fertility Surgery Center THCIC ID: 973380 QUARTER: 3 YEAR: 2020

Certified With Comments

No errors

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PROVIDER: Baylor Surgery Center of Waxahachie THCIC ID: 973560 QUARTER: 3 YEAR: 2020

Certified With Comments

Baylor Surgery Center of Waxahachie THCIC ID 973560 3rd Qtr 2020 Outpatient Accuracy rate – 100% An insurance payer mapping issue was discovered recently which caused Medicare counts to be out of sync for the month of September. Corrections unable to be made at the state level due to time restraints. Error has been corrected going forward.

PROVIDER: Surgcenter of Plano THCIC ID: 974000 QUARTER: 3 YEAR: 2020

Certified With Comments

The error listed is an incorrect social security number error, but that is the one we have on file. No correction is necessary.

PROVIDER: Baylor Heart and Vascular Hospital of Fort Worth THCIC ID: 974240 OUARTER: 3

YEAR: 2020

Certified With Comments

Baylor Heart and Vascular Hospital of Fort Worth THCIC ID 974240 3rd Qtr 2020 Outpatient Accuracy rate – 100% An insurance payer mapping issue was discovered recently which caused Medicare counts to be out of sync for the month of September. Corrections unable to be made at the state level due to time restraints. Error has been corrected going forward.

QUARTER: 3 YEAR: 2020

Certified With Comments

Certifying with known errors: 2 - Invalid other diagnosis 6 - Invalid Patient State 10 - Invalid Filing Code for Subscriber

PROVIDER: Medical City Alliance THCIC ID: 974490 QUARTER: 3 YEAR: 2020

Certified With Comments

ALL INFORMATION AND DATA IS ACCURATE

PROVIDER: The Heart & Vascular Surgery Center THCIC ID: 974540 QUARTER: 3 YEAR: 2020

Certified With Comments

Correction window was missed while transitioning to new facility administrator, previous facility administrator resigned. Errors remaining in claims include 3 invalid SSN and 1 revenue code missing.

PROVIDER: Memorial Hermann Surgery Center Kirby Glen THCIC ID: 974930 QUARTER: 3 YEAR: 2020

Certified With Comments

Manifest dx code used for remaining errors. Unable to change.

PROVIDER: Baylor Scott & White Medical Center Marble Falls THCIC ID: 974940 QUARTER: 3 YEAR: 2020

Certified With Comments

Baylor Scott & White Medical Center Marble Falls THCIC ID 974940 3rd Qtr 2020 Outpatient Accuracy rate – 100% An insurance payer mapping issue was discovered recently which caused Medicare counts to be out of sync for the month of September. Corrections unable to be made at the state level due to time restraints. Error has been corrected going forward.

PROVIDER: First Baptist Medical Center THCIC ID: 975129 QUARTER: 3 YEAR: 2020

Certified With Comments

McMullen 2/22/2021

PROVIDER: Watermere Surgery Center THCIC ID: 975134 QUARTER: 3 YEAR: 2020

Certified With Comments

2020 3rd quarter is missing one physician first name and one physician last name. The quarter was certified and closed before these corrections could be corrected.

PROVIDER: Medical City Frisco THCIC ID: 975139 QUARTER: 3 YEAR: 2020

Certified With Comments

VALID

PROVIDER: Christus Santa Rosa Physicians Ambulatory Surgery Center THCIC ID: 975144 QUARTER: 3 YEAR: 2020

Certified With Comments

100%

PROVIDER: Saint Camillus Medical Center THCIC ID: 975154 QUARTER: 3 YEAR: 2020

Certified With Comments

Corrections not made by deadline due to covid staffing issues

PROVIDER: Christus Mother Frances Hospital Sulphur Springs THCIC ID: 975159 QUARTER: 3 YEAR: 2020

Certified With Comments

Certifying with errors: Invalid principal diagnosis, invalid reason for visit code, missing HCPCS code. Failed to correct before deadline.

PROVIDER: Baylor Scott & White Medical Center Lakeway THCIC ID: 975165 QUARTER: 3 YEAR: 2020

Certified With Comments

Baylor Scott & White Medical Center Lakeway THCIC ID 975165 3rd Qtr 2020 Outpatient Accuracy rate – 100% An insurance payer mapping issue was discovered recently which caused Medicare counts to be out of sync for the month of September. Corrections unable to be made at the state level due to time restraints. Error has been corrected going forward.

PROVIDER: Texas Health Hospital Clearfork THCIC ID: 975167 QUARTER: 3 YEAR: 2020

Certified With Comments

Data Content

This data is administrative data, which hospitals collect for billing purposes. Administrative data may not accurately represent the clinical details of an encounter.

The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is 'over and above' the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization.

For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates. The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned. Length of Stay

The length of stay data element contained in the state's certification file is only three characters long. Thus, any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data. Race/Ethnicity As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information.

Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both 'HMO, and PPO' are categorized as 'Commercial PPO'. Thus, any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges.

It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically, actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

PROVIDER: Advanced Cardiovascular Surgery Center at Methodist West Houston THCIC ID: 975186 QUARTER: 3 YEAR: 2020

Certified With Comments

One invalid service line procedure code. One invalid claim filing indicator code for subscriber. ______

PROVIDER: The Hospitals of Providence Transmountain Campus THCIC ID: 975188 QUARTER: 3 YEAR: 2020

Certified With Comments

No comments

PROVIDER: Freestone Medical Center THCIC ID: 975198 QUARTER: 3 YEAR: 2020

Certified With Comments

One outpatient- radiology case with error: manifest diagnosis code used as principal diagnosis and reason for Visit. Erroneous code: G63 was changed to G6289.

PROVIDER: Huebner Ambulatory Surgery Center THCIC ID: 975211 QUARTER: 3 YEAR: 2020

Certified With Comments

no comment

PROVIDER: Dell Seton Medical Center at The University of Texas THCIC ID: 975215 QUARTER: 3 YEAR: 2020

Certified With Comments

As the public teaching hospital in Austin and Travis County, Dell Seton Medical Center at The University of Texas (DSMCUT) serves patients who are often unable to access primary care. It is more likely that these patients will present in the later more complex stage of their disease.

It is also a regional referral center, receiving patient transfers from hospitals not able to serve a complex mix of patients. Treatment of these very complex, seriously ill patients increases the hospital's cost of care, length of stay and mortality rates.

As the Regional Level I Trauma Center, DSMCUT serves severely injured patients.

Lengths of stay and mortality rates are most appropriately compared to other trauma centers.

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files.

These data are submitted by the hospital as their best effort to meet statutory requirements.

PROVIDER: Texas Health Surgery Center Bedford THCIC ID: 975219 QUARTER: 3 YEAR: 2020

Certified With Comments

Accept at 98%. Going forward will ensure 100% accuracy on future accounts.

PROVIDER: Methodist Hospital South THCIC ID: 975221 QUARTER: 3 YEAR: 2020

Certified With Comments

Provider name has been updated in NPI, NPI was verified as correct. Charges on claim are correct for meds, procedure is billed separately no additional changes needed _____

PROVIDER: Medical City Weatherford THCIC ID: 975241 QUARTER: 3 YEAR: 2020

Certified With Comments

VALID

PROVIDER: Texas Health Surgery Center Alliance THCIC ID: 975248 QUARTER: 3 YEAR: 2020

Certified With Comments

Certified accidently without correcting 7 claims due to turnover in the business office (1 missing DOB, 2 invalid SSN and 4 invalid claim filing indicator code for other subscriber). Training has been completed on the process for quarterly reports and all errors will be corrected moving forward.

PROVIDER: Medical City Weatherford THCIC ID: 975252 QUARTER: 3 YEAR: 2020

Certified With Comments

VALID

PROVIDER: Bay Area ASC THCIC ID: 975262 QUARTER: 3 YEAR: 2020

Certified With Comments

These two patients do not have SS#.

PROVIDER: City Hospital at White Rock THCIC ID: 975268 QUARTER: 3 YEAR: 2020

Certified With Comments

Invoice cpt not available

PROVIDER: Christus Good Shepherd Ambulatory Surgical Center THCIC ID: 975275 QUARTER: 3 YEAR: 2020

Certified With Comments

This data is submitted in an effort to meet statutory requirements. Conclusions drawn could be erroneous due to communication difficulties in reporting complete data caused by reporting constraints, subjectivity in assignment of codes, various system mapping and normal clerical error. Data submission deadlines prevent inclusion of all applicable cases therefore this represents administrative claims data at the time of preset deadlines. Diagnostic and procedural data may be incomplete due to data field limitations. Data should be cautiously used to evaluate health care quality and compare outcomes.

PROVIDER: Azura Surgery Center Star THCIC ID: 975280 QUARTER: 3 YEAR: 2020

Certified With Comments

Unable to verify SSN# for patientS. All sources have the same one that is listed.

PROVIDER: Austin Access Care THCIC ID: 975282 QUARTER: 3 YEAR: 2020

Certified With Comments

One claim shows as wrong SS number. Patient states the one we have is correct so unable to "correct" the error

PROVIDER: Baylor Scott & White Medical Center Centennial THCIC ID: 975285 QUARTER: 3 YEAR: 2020

Certified With Comments

Baylor Scott & White Medical Center Centennial THCIC ID 975285 3rd Qtr 2020 Outpatient Accuracy rate – 100% An insurance payer mapping issue was discovered recently which caused Medicare counts to be out of sync for the month of September. Corrections unable to be made at the state level due to time restraints. Error has been corrected going forward.

PROVIDER: Baylor Scott & White Medical Center Lake Pointe THCIC ID: 975286 QUARTER: 3 YEAR: 2020

Certified With Comments

Baylor Scott & White Medical Center Lake Point THCIC ID 975286

3rd Qtr 2020 Outpatient Accuracy rate – 100% An insurance payer mapping issue was discovered recently which caused Medicare counts to be out of sync for the month of September. Corrections unable to be made at the state level due to time restraints. Error has been corrected going forward.

PROVIDER: UT Health East Texas Henderson Hospital THCIC ID: 975295 QUARTER: 3 YEAR: 2020

Certified With Comments

One error for claim must contain at least one HCPCS code

PROVIDER: UT Health East Pittsburg Hospital THCIC ID: 975297 QUARTER: 3 YEAR: 2020

Certified With Comments

Due to unanticipated changes in leadership and dedicated resources, the operationalization of our corrective action plan was delayed. As a result, we were unable to submit the necessary error corrections by the due date. As an aside, our records demonstrate that the majority of the error codes were because the claim did not contain at least one HCPCS code.

PROVIDER: UT Health East Texas Quitman Hospital THCIC ID: 975298 QUARTER: 3 YEAR: 2020

Certified With Comments

Due to unanticipated changes in leadership and dedicated resources, the operationalization of our corrective action plan was delayed. As a result, we

were unable to submit the necessary error corrections by the due date. As an aside, our records demonstrate that the majority of the error codes were claims that did not contain at least one HCPCS code.

PROVIDER: UT Health East Texas Tyler Regional Hospital THCIC ID: 975299 QUARTER: 3 YEAR: 2020

Certified With Comments

Account missing a HCPCS code and manifest code listed. Account had unknown DOB or valid state for address

PROVIDER: Baylor Scott & White Surgicare at Plano Alliance THCIC ID: 975308 QUARTER: 3 YEAR: 2020

Certified With Comments

due to system limitations unable to correct the two errors within the allotted time - data was reviewed and noted

PROVIDER: HCA Houston Healthcare North Cypress THCIC ID: 975321 QUARTER: 3 YEAR: 2020

Certified With Comments

Data has been corrected to the best of our ability at the time of certification.

PROVIDER: Texas Health Orthopedic Surgery Center Heritage THCIC ID: 975328 QUARTER: 3 YEAR: 2020

Certified With Comments

Reviewed & certified 2020 Q3

PROVIDER: Baylor Scott & White Medical Center Pflugerville THCIC ID: 975340 QUARTER: 3 YEAR: 2020

Certified With Comments

Baylor Scott & White Medical Center Pflugerville THCIC ID 975340 3rd Qtr 2020 Outpatient Accuracy rate – 100% An insurance payer mapping issue was discovered recently which caused Medicare counts to be out of sync for the month of September. Corrections unable to be made at the state level due to time restraints. Error has been corrected going forward.

PROVIDER: North Cypress Medical Center, a campus of Kingwood Medical Center THCIC ID: 975341 QUARTER: 3 YEAR: 2020

Certified With Comments

Data corrected to the best of our ability at the time of certification.

PROVIDER: North Central Ambulatory Surgery Center THCIC ID: 975345 QUARTER: 3 YEAR: 2020

Certified With Comments

3 test patient deleted

PROVIDER: Oak Point Surgical Suites THCIC ID: 975349 QUARTER: 3 YEAR: 2020

Certified With Comments

Unable to locate errors, none listed in reports

PROVIDER: Baylor St Lukes Medical Center McNair Campus THCIC ID: 975365 QUARTER: 3 YEAR: 2020

Certified With Comments

Accuracy rate is 99% due to coding based on the documentation that was provided by the physician on the order that was provided.

PROVIDER: Inov8 Surgical THCIC ID: 975383 QUARTER: 3

Certified With Comments

YEAR: 2020

Accounts with Revenue Code missing is because this is a professional claim and rev codes are not required.

Accounts with No Charges is because the payer is the collection agency. Charges were posted on the primary payer.

PROVIDER: Baylor Scott & White Emergency Medical Center Cedar Park THCIC ID: 975384 QUARTER: 3 YEAR: 2020

Certified With Comments

Baylor Scott & White Emergency Medical Center Cedar Park THCIC ID 975384 3rd Qtr 2020 Outpatient Accuracy rate – 100% An insurance payer mapping issue was discovered recently which caused Medicare counts to be out of sync for the month of September. Corrections unable to be made at the state level due to time restraints. Error has been corrected going forward.

PROVIDER: Baylor Scott & White The Heart Hospital McKinney THCIC ID: 975385 QUARTER: 3 YEAR: 2020

Certified With Comments

Baylor Scott & White The Heart Hospital McKinney THCIC ID 975385 3rd Qtr 2020 – Outpatient Accuracy rate – 100% An insurance payer mapping issue was discovered recently which caused Medicare counts to be out of sync for the month of September. Corrections unable to be made at the state level due to time restraints. Error has been corrected going forward.

PROVIDER: Baylor Scott & White Medical Center Buda THCIC ID: 975391 QUARTER: 3 YEAR: 2020

Certified With Comments

Baylor Scott & White Medical Center Buda THCIC ID 975391 3rd Qtr 2020 Outpatient

Accuracy rate - 100%

An insurance payer mapping issue was discovered recently which caused Medicare counts to be out of sync for the month of September. Corrections unable to be made at the state level due to time restraints. Error has been corrected going forward.

PROVIDER: United Memorial Medical Center North Hospital THCIC ID: 975402 QUARTER: 3 YEAR: 2020

Certified With Comments

Syed

PROVIDER: Medical City Heart & Spine Hospitals THCIC ID: 975407 QUARTER: 3 YEAR: 2020

Certified With Comments

VALID

PROVIDER: Memorial Ambulatory Surgery Center THCIC ID: 975409 QUARTER: 3 YEAR: 2020

Certified With Comments

Missed correction before deadline. The PCN number was not accepted.

PROVIDER: Legent Orthopedic Hospital THCIC ID: 975413 QUARTER: 3 YEAR: 2020

Certified With Comments

The following errors were not corrected:

Patient Gender not consistent with Other Diagnosis, Missing Point of Origin (Admission Source), Invalid Patient State, Invalid Patient ZIP, Invalid Revenue Code, Invalid Physician 2 (ED Attending) Name Match, Invalid Occurrence Code Associated Date, Procedure Date is more than 30 days before the Statement Date or after the Statement Thru Date, Missing Patient First Name, Missing Patient Last Name, and Procedure Through Date is more than 30 days before the Statement From Date or after Statement Thru Date. My calendar was marked February 2, 2021.

PROVIDER: Valley Baptist Micro-Hospital Weslaco THCIC ID: 975415 QUARTER: 3 YEAR: 2020

Certified With Comments

Certify as is please.

PROVIDER: Ascension Seton Bastrop THCIC ID: 975418 QUARTER: 3 YEAR: 2020

Certified With Comments

Ascension Seton Bastrop, a member of Ascension Texas, is a state of the art hospital and medical office building located along highway 71 that services residents of Bastrop and surrounding counties. The wide range of specialties and services provided include: 24 hour emergency care, inpatient services, primary care and family medicine, outpatient maternal fetal medicine, heart and vascular care including vascular imaging services, cardiac rehabilitation, outpatient neurosurgery care, outpatient respiratory services including pulmonary function tests and arterial blood gas testing, womens diagnostics services including mammography and dexa, and onsite imaging (CT, X-ray, ultrasound) and laboratory services. All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files.

These data are submitted by the hospital as their best effort to meet statutory requirements.

PROVIDER: United Memorial Medical Center Sugar Land Hospital THCIC ID: 975780 QUARTER: 3 YEAR: 2020

Certified With Comments

Syed

PROVIDER: Texas Health Hospital Frisco THCIC ID: 975783 QUARTER: 3 YEAR: 2020

Certified With Comments

Data Content

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If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization.

For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates. The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned. Length of Stay

The length of stay data element contained in the state's certification file is only three characters long. Thus, any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data. Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be

creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information.

Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both 'HMO, and PPO' are categorized as 'Commercial PPO'. Thus, any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges.

It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically, actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

PROVIDER: Baylor Scott & White Medical Center Austin THCIC ID: 975789 QUARTER: 3 YEAR: 2020

Certified With Comments

Baylor Scott and White Medical Center Austin THCIC ID 975789 3rd Qtr 2020 Outpatient Accuracy rate – 100% An insurance payer mapping issue was discovered recently which caused Medicare counts to be out of sync for the month of September. Corrections unable to be made at the state level due to time restraints. Error has been corrected going forward.

PROVIDER: Baylor Scott & White Orthopedic Surgery Center Waco THCIC ID: 975798 QUARTER: 3 YEAR: 2020

Certified With Comments

Baylor Scott & White Medical Center Orthopedic Surgery Center Waco THCIC ID 975798 3rd Qtr 2020 – Outpatient Accuracy rate – 100% An insurance payer mapping issue was discovered recently which caused Medicare counts to be out of sync for the month of September. Corrections unable to be made at the state level due to time restraints. Error has been corrected going forward.

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PROVIDER: Houston Premier Surgery Center in the Villages
THCIC ID: 975799
QUARTER: 3
YEAR: 2020
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Certified With Comments

Account/Medical Record (Removed by THCIC) SSN was entered as (Removed by THCIC) and should have been (Removed by THCIC).

*Confidential information removed by THCIC.

PROVIDER: The Hospitals of Providence Spine & Pain Management Center THCIC ID: 975803 QUARTER: 3 YEAR: 2020

Certified With Comments

No comments

PROVIDER: Carrollton Regional Medical Center THCIC ID: 975813 QUARTER: 3 YEAR: 2020

Certified With Comments

We have verified and corrected the accounts to the best of our ability. We have migrated to a new EMR and no longer have access to the previous systems owned by Baylor Scott and White.

PROVIDER: Complete Surgery Mesquite THCIC ID: 975817 QUARTER: 3 YEAR: 2020

Certified With Comments

NO DATA IN JULY. NO PATIENTS SEEN FIRST PATIENT SEEN IN AUGUST.

PROVIDER: Mapleshade Surgery Center THCIC ID: 975825 QUARTER: 3 YEAR: 2020

Certified With Comments

very new to this system, trying to learn how to use the system. Will do a better job next quarter.