General Comments on 4th Quarter 2017 Data

The following general comments about the data for this quarter are made by THCIC and apply to all data released for this quarter.

- Data are administrative data, collected for billing purposes, not clinical data.
- Data are submitted in a standard government format, the 837 format used for submitting billing data to payers. State specifications require the submission of additional data elements. These data elements include race and ethnicity. Because these data elements are not sent to payers and may not be part of the hospital's standard data collection process, there may be an increase in the error rate for these elements. Data users should not conclude that billing data sent to payers is inaccurate.
- Hospitals are required to submit the patient's race and ethnicity following categories used by the U. S. Bureau of the Census. This information may be collected subjectively and may not be accurate.
- Hospitals are required to submit data within 60 days after the close of a calendar quarter (hospital data submission vendor deadlines may be sooner). Depending on hospitals' collection and billing cycles, not all discharges may have been billed or reported. Therefore, data for each quarter may not be complete. This can affect the accuracy of source of payment data, particularly self-pay and charity categories, where patients may later qualify for Medicaid or other payment sources.
- The Source of Admission data element is suppressed if the Type of Admission field indicates the patient is newborn. The condition of the newborn can be determined from the diagnosis codes. Source of admission for newborns is suppressed indefinitely.
- Conclusions drawn from the data are subject to errors caused by the inability of the hospital to communicate complete data due to reporting form constraints, subjectivity in the assignment of codes, system mapping, and normal clerical error. The data are submitted by hospitals as their best effort to meet statutory requirements.

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PROVIDER: Baptist St Anthonys Hospital

THCIC ID: 001000

QUARTER: 4 YEAR: 2017

Certified With Comments

This data is correct to the best of my knowledge on this date of certification

5/30/2018.

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PROVIDER: Matagorda Regional Medical Center

THCIC ID: 006000

QUARTER: 4 YEAR: 2017

Certified With Comments

The data included in this file is administrative, not clinical research data. Administrative data may not accurately represent the clinical details of a patient visit. This data should be cautiously used to evaluate health care quality and compare outcomes.

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PROVIDER: Anson General Hospital

THCIC ID: 016000 OUARTER: 4

YEAR: 2017

Certified With Comments

Four patients listed on duplicate events report. Only one patient was duplicated. The other three had 2 encounters on the same day.

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PROVIDER: CHRISTUS Good Shepherd Medical Center-Marshall

THCIC ID: 020000 QUARTER: 4 YEAR: 2017

Elected Not to Certify

This data is submitted in an effort to meet statutory requirements. Conclusions drawn could be erroneous due to communication difficulties in reporting complete data caused by reporting constraints, subjectivity in assignment of codes, various system mapping and normal clerical error. Data submission deadlines prevent inclusion of all applicable cases therefore this represents administrative claims data at the time of preset deadlines. Diagnostic and procedural data may be incomplete due to data field limitations. Data should be cautiously used to evaluate health care quality and compare outcomes.

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PROVIDER: CHRISTUS Good Shepherd Medical Center-Longview

THCIC ID: 029000

QUARTER: 4 YEAR: 2017

Certified With Comments

This data is submitted in an effort to meet statutory requirements. Conclusions drawn could be erroneous due to communication difficulties in reporting complete data caused by reporting constraints, subjectivity in assignment of codes, various system mapping and normal clerical error. Data submission deadlines prevent inclusion of all applicable cases therefore this represents administrative claims data at the time of preset deadlines. Diagnostic and procedural data may be incomplete due to data field limitations. Data should be cautiously used to evaluate health care quality and compare outcomes.

PROVIDER: Baylor Scott & White Medical Center Carrollton

THCIC ID: 042000 OUARTER: 4

YEAR: 2017

Certified With Comments

OUTPATIENT DATA: Baylor Scott & White Medical Center Carrollton

THCIC ID: 042000

QUARTER: 4th

YEAR: 2017

Certified with comments

Due to the sheer volume of OP data, we have limited resources as a hospital to analyze the data. Regarding the mandate to communicate the Certification reports to physicians The State does not offer a secure mechanism for us to communicate other than the hard copy reports. At this time, we as a hospital are moving to limit or eliminate paper distribution and we do not have an internal system to communicate to all physicians feasibly.

Quality Trending of data over a few years is important to define outcome and quality. A small sampling of data (i.e. one year) does not explain outcome.

We recommend the Patient communicate with the Hospital and the Physician regarding data.

Patient and physician preference contributes to the care rendered to the patient and the data does not always reflect this.

Patients and physicians consider many factors when making health care decisions that are not available in administrative data. These include a patients preference for life-sustaining treatments, functional status, and other factors.

We support the Patient, Provider, and Payer and empowered, educated decision-making. Quality improvement is not new; it is an on-going commitment.

PROVIDER: Texas Health Huguley Hospital

THCIC ID: 047000 QUARTER: 4

YEAR: 2017

#### Certified With Comments

The following comments reflect concerns, errors, or limitations of discharge data for THCIC mandatory reporting requirements as of September 1, 2018. If any errors are discovered in our data after this point, we will be unable to communicate these due to THCIC. This data is administrative data, which hospitals collect for billing purposes, and not clinical data, from which you can make judgments about patient care.

### Submission Timing

To meet the States submission deadline, approximately 30 days following the close of the calendar year quarter, we submit a snapshot of billed claims, extracted from our database. Any discharged patient encounters not billed by this cut-off date will not be included in the quarterly submission file sent in.

#### Diagnosis and Procedures

The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed which can alter the true picture of a patient's hospitalization, sometimes significantly.

Patient diagnoses and procedures for a particular hospital stay are coded by the hospital using ICD-10-CM effective 10-1-2015 and CPT. This is mandated by the federal government and all hospitals must comply.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code as many as 25 diagnoses and 25 procedures for each patient record. One limitation of using the ICD-10-CM and CPT is that there does not exist a code for every possible diagnosis and procedure due to the continued evolution of medicine; new codes are added yearly as coding manuals are updated.

There is no mechanism provided in the reporting process to factor in DNR (Do Not

Resuscitate) patients. Any mortalities occurring to a DNR patient are not recognized separately; therefore, mortality ratios may be accurate for reporting standards but overstated.

Given the current certification software, due to hospital volumes, it is not feasible to perform encounter level audits and edits. To meet the state's mandates to submit hospital Outpatient visits with specific procedures, Texas Health Huguley underwent a major program conversion to the HCFA 837 EDI electronic claim format.

The quarterly data to the best of our knowledge is accurate and complete given the above.

PROVIDER: Brownwood Regional Medical Center

THCIC ID: 058000 QUARTER: 4

YEAR: 2017

Certified With Comments

Known physicin identifier naming convention issues. Coding errors worked by consolidated service.

PROVIDER: Westside Surgical Hospital

THCIC ID: 101300 QUARTER: 4

YEAR: 2017

Certified With Comments

Our 4th quater accuracy was 100% however it also included third quarter which increased the volume. AA

PROVIDER: Hardeman County Memorial Hospital

THCIC ID: 102000 QUARTER: 4

YEAR: 2017

Certified With Comments

Missing SSN were not provided by the patient/parent at the time of visit nor have they returned with this information to the hospital.

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PROVIDER: CHI St Lukes Health Baylor College of Medicine Medical Center

THCIC ID: 118000 QUARTER: 4 YEAR: 2017

Certified With Comments

The data reports for Quarter 4, 2017 do not accurately reflect patient volume or severity.

Patient Volume

Data reflects administrative claims data (Uniform Billing data elements) that are a snapshot of claims one month following quarter-end. If the encounter has not yet been billed, data will not be reflected in this quarter.

## Severity

More importantly, not all clinically significant conditions can be captured and reflected in the various billing data elements including the ICD-10-CM diagnosis coding system such as ejection fraction. As a result, the true clinical picture of the patient population cannot be adequately demonstrated using admissions and billing data.

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PROVIDER: Houston Methodist Hospital

THCIC ID: 124000 QUARTER: 4 YEAR: 2017

Certified With Comments

Due to EMR change, and challenges faced while extracting the appropriate cases, you may notice some of the quarterly volume as out of norm, but they do add up when examined on an on-going base.

We are right now addressing this issue with our IT to fix this moving forward.

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PROVIDER: University Medical Center

THCIC ID: 145000 QUARTER: 4 YEAR: 2017

#### Certified With Comments

This data represents accurate information at the time of submission. Subsequent changes may continue to occur that will not be reflected in this published dataset.

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PROVIDER: JPS Surgical Center-Arlington

THCIC ID: 153300 QUARTER: 4

YEAR: 2017

Certified With Comments

John Peter Smith Hospital (JPSH) is operated by JPS Health Network under the auspices of the Tarrant County Hospital District. The JPS Health Network is accredited by the Joint Commission. In addition, JPSH holds Joint Commission accreditation as a hospital.

JPSH is the only Texas Department of Health certified Level I Trauma Center in Tarrant County and includes the only psychiatric emergency center in the county. The hospital's services include intensive care for adults and newborns, an AIDS treatment center, a full range of obstetrical and gynecological services, adult inpatient care and an inpatient mental health treatment facility.

JPSH is a major teaching hospital offering, or providing through co-operative arrangements, postdoctoral training in orthopedics, obstetrics and gynecology, psychiatry, surgery, oral and maxillofacial surgery, radiology, sports medicine, podiatry and pharmacy. The family medicine residency is the largest hospital-based family medicine residency program in the nation.

In addition to JPSH, the JPS Health Network operates community health centers located in medically underserved areas of Tarrant County; school-based health clinics; outpatient programs for pregnant women, behavioral health and cancer patients; and a wide range of wellness education programs.

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PROVIDER: Texas Health Harris Methodist HEB

THCIC ID: 182000 OUARTER: 4

YEAR: 2017

Certified With Comments

Data Content

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Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An apples to apples comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission, or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates. The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services, but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an

individual patient's record may have been assigned.

Length of Stay

The length of stay data element contained in the states certification file is only three characters long. Thus any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data.

Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information. Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both HMO, and PPO are categorized as Commercial PPO. Thus any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

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PROVIDER: Texas Health Harris Methodist Hospital-Fort Worth

THCIC ID: 235000 QUARTER: 4

YEAR: 2017

Certified With Comments

#### Data Content

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Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

PROVIDER: East Texas Medical Center-Henderson

THCIC ID: 248000 QUARTER: 4

YEAR: 2017

Certified With Comments

Due to a change in personnel, fourth quarter errors were not identified for correction. Processes have been put in place to verify correction of errors in 2018

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PROVIDER: Wise Health System

THCIC ID: 254001 QUARTER: 4

YEAR: 2017

#### Certified With Comments

The data for 4Q2017 is being certified with comment. All reported data is accurate and correct at the specific point in time that the data files are generated. Information is subject to change after files are generated and submitted to THICIC; any changes would be information collected or updated during the normal course of business.

Any claims errors generated for missing information for the Operating Physician or Invalid Value Codes are caused by system issue which did not affect the quality or accuracy of the claim data as it has been accepted and processed by the payer for reimbursement when appropriate.

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PROVIDER: Texas Health Harris Methodist Hospital-Stephenville

THCIC ID: 256000

QUARTER: 4 YEAR: 2017

#### Certified With Comments

#### Data Content

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Diagnosis and Procedures

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driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An apples to apples comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

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Length of Stay

The length of stay data element contained in the states certification file is only three characters long. Thus any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data. Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information. Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

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PROVIDER: University Medical Center of El Paso

THCIC ID: 263000 QUARTER: 4 YEAR: 2017

YEAR. 2017

Certified With Comments

In this database only one primary physician is allowed. This represents the physician at discharge in this institution. At an academic medical center such as University Medical Center of El Paso, patients are cared for by teams of physicians who rotate at varying intervals. Therefore, many patients, particularly long term patients may actually be managed by several different teams. The practice of attributing patient outcomes in the database to a single physician may result in inaccurate information.

Through performance improvement process, we review the data and strive to make changes to result in improvement.

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PROVIDER: Texas Health Presbyterian Hospital-Kaufman

THCIC ID: 303000 QUARTER: 4

YEAR: 2017

Certified With Comments

THCIC ID: TH303000

QUARTER: 2017 Quarter 4 Outpatient

Texas Health Kaufman CERTIFIED WITH COMMENTS

Data Content

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### Diagnosis and Procedures

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PROVIDER: Texas Health Harris Methodist Hospital Cleburne

THCIC ID: 323000

QUARTER: 4 YEAR: 2017

Certified With Comments

THCIC ID: TH323000

QUARTER: 2017 Quarter 4 Outpatient

Texas Health Cleburne CERTIFIED WITH COMMENTS

#### Data Content

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The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission, or developed an infection during their hospitalization. This makes it difficult to

obtain accurate information regarding things such as complication rates.

The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services, but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

# Length of Stay

The length of stay data element contained in the states certification file is only three characters long. Thus any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data. Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information. Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

#### Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both HMO, and PPO are categorized as Commercial PPO. Thus any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

#### Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges.

It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

PROVIDER: Cook Childrens Medical Center

THCIC ID: 332000 QUARTER: 4 YEAR: 2017

Certified With Comments

Cook Children's Medical Center has submitted and certified 4th QUARTER 2017 inpatient, outpatient surgery and outpatient radiology encounters to the Texas Health Care Information Council with the following possible data concerns based on the required submission method.

Since our data was submitted to the State we have uncovered medical coding errors regarding the following patient conditions in 2005 and 2010 discharges:

Post-operative infections Accidental puncture and lacerations Post-operative wound dehiscence Post-operative hemorrhage and hematoma

Comparative complication reports reflecting the above conditions could misstate the true conditions at Cook Children's Medical Center for the 4th QUARTER OF 2017.

Patient charges that were accrued before admit or after discharge were systematically excluded from the database. This can happen when a patient is pre-admitted and incurs charges to their encounter before their admit date or charges are discovered and added to the patient encounter after they are discharged. Therefore, the charges for many patient encounters are under reported.

The data structure allowed by THCIC erroneously assigns surgeons to surgical procedures they did not perform. The data structure provided by THCIC allows for one attending and one operating physician assignment. However, patients frequently undergo multiple surgeries where different physicians perform multiple procedures. Assigning all of those procedures to a single 'operating physician' will frequently attribute surgeries to the wrong physician. THCIC chooses to only assign one surgeon to a patient encounter, not to each procedure.

Furthermore, the data structure established by THCIC allows for a limited number of diagnoses and procedures. Patients with more than the limit for diagnoses or procedures will be missing information from the database. This is especially true in complex cases where a patient has multiple major illnesses and multiple surgeries over an extended stay.

PROVIDER: Medical City Denton

THCIC ID: 336001 QUARTER: 4

YEAR: 2017

Certified With Comments

PROCEDURE DATE IS CORRECT

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PROVIDER: Medical Arts Hospital

THCIC ID: 341000 QUARTER: 4 YEAR: 2017

Certified With Comments

Due to the sheer volume of the data and with limited resources within the hospital, I cannot properly analyze the data with 100% accuracy. But at this time we will elect to certify the data.

PROVIDER: Reagan Memorial Hospital

THCIC ID: 343000 QUARTER: 4

YEAR: 2017

Certified With Comments

site certifying working to address any related issues

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PROVIDER: Houston Methodist San Jacinto Hospital

THCIC ID: 405000 QUARTER: 4 YEAR: 2017

#### Certified With Comments

Due to EMR change, and challenges faced while extracting the appropriate cases, you may notice some of the quarterly volume as out of norm, but they do add up when examined on an on-going base.

We are right now addressing this issue with our IT to fix this moving forward.

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PROVIDER: John Peter Smith Hospital

THCIC ID: 409000 OUARTER: 4

YEAR: 2017

Certified With Comments

John Peter Smith Hospital (JPSH) is operated by JPS Health Network under the auspices of the Tarrant County Hospital District. The JPS Health Network is accredited by the Joint Commission. In addition, JPSH holds Joint Commission accreditation as a hospital.

JPSH is the only Texas Department of Health certified Level I Trauma Center in Tarrant County and includes the only psychiatric emergency center in the county. The hospital's services include intensive care for adults and newborns, an AIDS treatment center, a full range of obstetrical and gynecological services, adult inpatient care and an inpatient mental health treatment facility.

JPSH is a major teaching hospital offering, or providing through co-operative arrangements, postdoctoral training in orthopedics, obstetrics and gynecology, psychiatry, surgery, oral and maxillofacial surgery, radiology, sports medicine, podiatry and pharmacy. The family medicine residency is the largest hospital-based family medicine residency program in the nation.

In addition to JPSH, the JPS Health Network operates community health centers located in medically underserved areas of Tarrant County; school-based health clinics; outpatient programs for pregnant women, behavioral health and cancer patients; and a wide range of wellness education programs.

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PROVIDER: East Texas Medical Center-Quitman

THCIC ID: 411000 QUARTER: 4

YEAR: 2017

Certified With Comments

All data is correct to the best of my knowledge.

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PROVIDER: East Texas Medical Center-Jacksonville

THCIC ID: 416000 QUARTER: 4

YEAR: 2017

Certified With Comments

Unable to determine cause of errors. Identified errors were corrected through our vendor. New processes have been put in place to ensure correction of errors

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PROVIDER: Texas Health Arlington Memorial Hospital

THCIC ID: 422000 QUARTER: 4 YEAR: 2017

Certified With Comments

THCIC ID: TH422000

QUARTER: 2017 Quarter 4 Outpatient

Texas Health Arlington Memorial Hospital CERTIFIED WITH COMMENTS

### Data Content

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The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is over and above the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are

coded by the hospital using a universal standard called the International Classification of Disease (ICD 10 CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An apples to apples comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission, or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates.

The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services, but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

#### Length of Stay

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patients are very sensitive about providing race and ethnicity information. Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

### Standard/Non-Standard Source of Payment

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# Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

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PROVIDER: Stephens Memorial Hospital

THCIC ID: 430000 QUARTER: 4

YEAR: 2017

Certified With Comments

2017 4th quarter Outpatient-Athena

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PROVIDER: Texas Health Presbyterian Hospital Dallas

THCIC ID: 431000

QUARTER: 4 YEAR: 2017

Certified With Comments

THCIC ID: TH431000

QUARTER: 2017 Quarter 4 Outpatient

Texas Health Dallas CERTIFIED WITH COMMENTS

Data Content

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If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

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PROVIDER: East Texas Medical Center-Pittsburg

THCIC ID: 438000

QUARTER: 4 YEAR: 2017

Certified With Comments

All data is correct to the best of my knowledge

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PROVIDER: Shannon Medical Center-St Johns Campus

THCIC ID: 445000 QUARTER: 4 YEAR: 2017

Certified With Comments

Corrections have been made and volume will be less than what has been in the past.

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PROVIDER: Dallas Medical Center

THCIC ID: 449000 QUARTER: 4 YEAR: 2017

Certified With Comments

certified 8/31

PROVIDER: DeTar Hospital-Navarro

THCIC ID: 453000 QUARTER: 4 YEAR: 2017

Certified With Comments

The DeTar Healthcare System includes two full-service acute care hospitals:
DeTar Hospital Navarro located at 506 E. San Antonio Street and DeTar Hospital
North located at 101 Medical Drive. Both acute care hospitals are located in
Victoria, Texas. DeTar Healthcare System is both Joint Commission accredited
and Medicare certified. The system also includes two Emergency Departments with
Level III Trauma Designation at DeTar Hospital Navarro and Level IV Trauma
Designation at DeTar Hospital North; a DeTar Health Center; a comprehensive
Cardiac Program including Cardiothoracic Surgery and Interventional Cardiology

as well as Electrophysiology; Interventional Radiology Services; Accredited Chest Pain Center; a Bariatric Surgery Center of Excellence, Inpatient and Outpatient Rehabilitation Centers; DeTar Senior Care Center; Senior Circle; Primary Stroke Center and a free Physician Referral Call Center. To learn more, please visit our website at www.detar.com.

PROVIDER: DeTar Hospital-North

THCIC ID: 453001 QUARTER: 4 YEAR: 2017

Certified With Comments

The DeTar Healthcare System includes two full-service acute care hospitals:
DeTar Hospital Navarro located at 506 E. San Antonio Street and DeTar Hospital
North located at 101 Medical Drive. Both acute care hospitals are located in
Victoria, Texas. DeTar Healthcare System is both Joint Commission accredited
and Medicare certified. The system also includes two Emergency Departments with
Level III Trauma Designation at DeTar Hospital Navarro and Level IV Trauma
Designation at DeTar Hospital North; a DeTar Health Center; a comprehensive
Cardiac Program including Cardiothoracic Surgery and Interventional Cardiology
as well as Electrophysiology; Interventional Radiology Services; Accredited
Chest Pain Center; a Bariatric Surgery Center of Excellence, Inpatient and
Outpatient Rehabilitation Centers; DeTar Senior Care Center; Senior Circle;
Primary Stroke Center and a free Physician Referral Call Center. To learn more,
please visit our website at www.detar.com.

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PROVIDER: Texas Health Harris Methodist Hospital Azle

THCIC ID: 469000 OUARTER: 4

YEAR: 2017

Certified With Comments

THCIC ID: TH469000

QUARTER: 2017 Quarter 4 Outpatient Texas Health Azle CERTIFIED WITH COMMENTS

Data Content

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outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is over and above the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

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## Diagnosis and Procedures

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data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

### Length of Stay

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Race/Ethnicity

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### Standard/Non-Standard Source of Payment

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#### Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

PROVIDER: Parkland Memorial Hospital

THCIC ID: 474000 QUARTER: 4

YEAR: 2017

Certified With Comments

Parkland has delayed billing systems which do not allow for timely updates, we have internally worked to resolve these issues to accommodate deadlines set forth. Data beginning 2nd Quarter 2018 is now completely corrected and will always going forward be at 100% accuracy in System 13.

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PROVIDER: East Texas Medical Center-Carthage

THCIC ID: 484000 QUARTER: 4

YEAR: 2017

Certified With Comments

Unable to determine the cause for the error margin -- they possibly may be business office related or due to private pay accounts not generating a UB claim form when claims data was resubmitted to our vendor.

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PROVIDER: Driscoll Childrens Hospital

THCIC ID: 488000 QUARTER: 4

YEAR: 2017

Certified With Comments

All provider identifying information has been verified and will be updated against a reference file and continues to be reviewed on an ongoing basis.

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PROVIDER: Seton Medical Center

THCIC ID: 497000

QUARTER: 4 YEAR: 2017

Certified With Comments

Seton Medical Center Austin has a transplant program and Neonatal Intensive Care Unit (NICU). Hospitals with transplant programs generally serve a more seriously ill patient, increasing costs and mortality rates. The NICU serves very seriously ill infants substantially increasing cost, lengths of stay and mortality rates. As a regional referral center and tertiary care hospital for cardiac and critical care services, Seton Medical Center Austin receives numerous transfers from hospitals not able to serve a more complex mix of patients. This increased patient complexity may lead to longer lengths of stay, higher costs and increased mortality.

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files.

These data are submitted by the hospital as their best effort to meet statutory requirements.

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PROVIDER: Baylor Scott & White Medical Center-Grapevine

THCIC ID: 513000 OUARTER: 4

YEAR: 2017

Certified With Comments

OUTPATIENT DATA: Baylor Scott & White Medical Center Grapevine

THCIC ID: 513000

QUARTER: 4th

YEAR: 2017

Certified with comments

Due to the sheer volume of OP data, we have limited resources as a hospital to analyze the data. Regarding the mandate to communicate the Certification reports to physicians The State does not offer a secure mechanism for us to communicate other than the hard copy reports. At this time, we as a hospital are moving to limit or eliminate paper distribution and we do not have an internal system to communicate to all physicians feasibly.

Quality Trending of data over a few years is important to define outcome and quality. A small sampling of data (i.e. one year) does not explain outcome.

We recommend the Patient communicate with the Hospital and the Physician regarding data.

Patient and physician preference contributes to the care rendered to the patient and the data does not always reflect this.

Patients and physicians consider many factors when making health care decisions that are not available in administrative data. These include a patients preference for life-sustaining treatments, functional status, and other factors.

We support the Patient, Provider, and Payer and empowered, educated decision-making. Quality improvement is not new; it is an on-going commitment.

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PROVIDER: CHI St Joseph Health Bellville Hospital

THCIC ID: 552000 QUARTER: 4 YEAR: 2017

Certified With Comments

Certified by Brenna Dengerink

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PROVIDER: Seton Highland Lakes Hospital

THCIC ID: 559000 QUARTER: 4 YEAR: 2017

Certified With Comments

Seton Highland Lakes, a member of the Seton Family of Hospitals, is a 25-bed acute care facility located between Burnet and Marble Falls on Highway 281. The hospital offers 24-hour emergency services, plus comprehensive diagnostic and treatment services for residents in the surrounding area. Seton Highland Lakes also offers home health and hospice services. For primary and preventive care, Seton Highland Lakes offers a clinic in Burnet, a clinic in Marble Falls, a clinic in Bertram, a clinic in Lampasas, and a pediatric mobile clinic in the county. This facility is designated by the Center for Medicare & Medicaid Services as a Critical Access

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PROVIDER: Shamrock General Hospital

THCIC ID: 571000 QUARTER: 4 YEAR: 2017

Certified With Comments

Claims were missing patient social security numbers due to being uploaded using the wrong format, which is now corrected. E-codes are reading as other dx codes which is now being looked into in order to correct the problem

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PROVIDER: Seton Edgar B Davis Hospital

THCIC ID: 597000 QUARTER: 4 YEAR: 2017

### Certified With Comments

Seton Edgar B. Davis, a member of the Seton Family of Hospitals, is a general acute care, 25-bed facility committed to providing quality inpatient and outpatient services for residents of Caldwell and surrounding counties. Seton Edgar B. Davis offers health education and wellness programs. In addition, specialists offer a number of outpatient specialty clinics providing area residents local access to the services of medical specialists. Seton Edgar B. Davis is located at 130 Hays St. in Luling, Texas. This facility is designated by the Center for Medicare & Medicaid Services as a Critical Access Hospital and is fully accredited by the Joint Commission on Accreditation of Healthcare Organizations under its Critical Access program.

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files.

These data are submitted by the hospital as their best effort to meet statutory requirements.

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PROVIDER: Cypress Fairbanks Medical Center

THCIC ID: 606000 QUARTER: 4 YEAR: 2017

Certified With Comments

approved.

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PROVIDER: Texas Health Harris Methodist Hospital-Southwest Fort Worth

THCIC ID: 627000 QUARTER: 4 YEAR: 2017

Certified With Comments

THCIC ID: TH627000

QUARTER: 2017 Quarter 4 Outpatient

Texas Health Southwest CERTIFIED WITH COMMENTS

#### Data Content

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radiological services, but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

## Length of Stay

The length of stay data element contained in the states certification file is only three characters long. Thus any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data.

# Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information. Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

## Standard/Non-Standard Source of Payment

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# Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

\_\_\_\_\_\_\_

PROVIDER: Hamilton General Hospital

THCIC ID: 640000 QUARTER: 4

YEAR: 2017

### Certified With Comments

All data available at time of submission reported.

\_\_\_\_\_\_

PROVIDER: Texas Health Presbyterian Hospital-Plano

THCIC ID: 664000

QUARTER: 4 YEAR: 2017

#### Certified With Comments

#### Data Content

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### Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An apples to apples comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission, or developed an infection during their hospitalization. This makes it difficult to

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PROVIDER: Big Bend Regional Medical Center

THCIC ID: 711900 QUARTER: 4 YEAR: 2017

Certified With Comments

Due to an issue with the system, the Primary Payer code for Self Pay is crossing over as code 09 when it should be code 13 which accounts for the majority of issues with the data submission. The Hospital IT staff normally makes these corrections prior to final submission, but due to a lack of staffing the team was unable to make these corrections.

\_\_\_\_\_\_

PROVIDER: CHRISTUS St Michael Rehab Hospital

THCIC ID: 713001 QUARTER: 4 YEAR: 2017

Certified With Comments

Looks accurate to me.

\_\_\_\_\_\_

PROVIDER: Ennis Regional Medical Center

THCIC ID: 714500 QUARTER: 4 YEAR: 2017

Certified With Comments

Due to technical issues, some data fields may contain errors.

\_\_\_\_\_\_

PROVIDER: Nacogdoches Surgery Center

THCIC ID: 723800 QUARTER: 4

YEAR: 2017

Certified With Comments

AS IS.

PROVIDER: Texas Health Presbyterian Hospital Allen

THCIC ID: 724200 QUARTER: 4 YEAR: 2017

Certified With Comments

### Data Content

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Race/Ethnicity

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PROVIDER: Texas Health Heart & Vascular Hospital

THCIC ID: 730001

QUARTER: 4 YEAR: 2017

Certified With Comments

# Data Content

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Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-9-CM) and Current Procedural

Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An apples to apples comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

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Typically actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

\_\_\_\_\_\_

PROVIDER: St Lukes Hospital at the Vintage

THCIC ID: 740000 QUARTER: 4 YEAR: 2017

Certified With Comments

The data reports for Quarter 4, 2017 do not accurately reflect patient volume or severity.

Patient Volume

Data reflects administrative claims data (Uniform Billing data elements) that are a snapshot of claims one month following quarter-end. If the encounter has not yet been billed, data will not be reflected in this quarter.

Severity

More importantly, not all clinically significant conditions can be captured and reflected in the various billing data elements including the ICD-10-CM diagnosis coding system such as ejection fraction. As a result, the true clinical picture of the patient population cannot be adequately demonstrated using admissions and billing data.

\_\_\_\_\_\_\_

PROVIDER: South Texas Spine & Surgical Hospital

THCIC ID: 786800 QUARTER: 4 YEAR: 2017

Certified With Comments

Certify without comments

\_\_\_\_\_\_

PROVIDER: CHRISTUS St Michael Health System

THCIC ID: 788001 QUARTER: 4 YEAR: 2017

Certified With Comments

To the best of my knowledge, I certify that the attached information is accurate.

PROVIDER: Harlingen Medical Center

THCIC ID: 788002 OUARTER: 4 YEAR: 2017

Certified With Comments

For unknown reason, Information on few accounts even though correct, showing as errors and we were not been able correct these errors on THCIC

\_\_\_\_\_\_\_

PROVIDER: Christus St Michael Hospital Atlanta

THCIC ID: 788003 QUARTER: 4

YEAR: 2017

Certified With Comments

To the best of my knowledge, I certify that the attached information is accurate.

\_\_\_\_\_\_

PROVIDER: St Lukes The Woodlands Hospital

THCIC ID: 793100 QUARTER: 4 YEAR: 2017

Certified With Comments

The data reports for Quarter 4, 2017 do not accurately reflect patient volume or severity.

Patient Volume

Data reflects administrative claims data (Uniform Billing data elements) that are a snapshot of claims one month following quarter-end. If the encounter has not yet been billed, data will not be reflected in this quarter.

Severity

More importantly, not all clinically significant conditions can be captured and reflected in the various billing data elements including the ICD-10-CM diagnosis coding system such as ejection fraction. As a result, the true clinical picture of the patient population cannot be adequately demonstrated using admissions and

billing data.

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PROVIDER: Hill Country Memorial Surgery Center

THCIC ID: 793300 QUARTER: 4

YEAR: 2017

Certified With Comments

completed July 30. Q417

\_\_\_\_\_\_

PROVIDER: Seton Southwest Hospital

THCIC ID: 797500 QUARTER: 4 YEAR: 2017

Certified With Comments

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files.

These data are submitted by the hospital as their best effort to meet statutory requirements.

\_\_\_\_\_\_\_

PROVIDER: Seton Northwest Hospital

THCIC ID: 797600 QUARTER: 4 YEAR: 2017

Certified With Comments

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files.

These data are submitted by the hospital as their best effort to meet statutory requirements.

PROVIDER: Foundation Surgical Hospital of El Paso

THCIC ID: 801300 QUARTER: 4 YEAR: 2017

Certified With Comments

I am certifying these claims to the best of my ability based on the reporting capabilities and information provided by our practice software system.

(HEALTHLAND)

Although some of the claims showed no errors, there appeared to be some discrepancies with

the race code.

PROVIDER: Lubbock Heart Hospital

THCIC ID: 801500 QUARTER: 4 YEAR: 2017

Certified With Comments

physician discrepancy with NPI. We show correct

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PROVIDER: Medical Village Surgery Center

THCIC ID: 804300 QUARTER: 4

YEAR: 2017

Certified With Comments

There have not been any procedures performed since 10/25/17.

\_\_\_\_\_\_

PROVIDER: Kirby Surgical Center

THCIC ID: 807300 QUARTER: 4

YEAR: 2017

Certified With Comments

Due to the volume of data and limited resources within the hospital, I cannot properly analyze the data with 100% accuracy. It is not feasible to perform encounter level audits and edits within the constraints of THCIC deadline process. The data is certified to the best of our knowledge as accurate and

complete given the above comments. At this time, I elect to certify the data.

\_\_\_\_\_\_

PROVIDER: Texas Health Harris Methodist Hospital Southlake

THCIC ID: 812800 QUARTER: 4

YEAR: 2017

Certified With Comments

Files may contain duplicates and/or missing claims all data is accurate

\_\_\_\_\_\_

PROVIDER: Texas Institute for Surgery-Texas Health Presbyterian-Dallas

THCIC ID: 813100 OUARTER: 4

YEAR: 2017

Certified With Comments

Files may contain duplicates and/or missing claims all data is accurate

PROVIDER: Baylor Scott & White Medical Center-Plano

THCIC ID: 814001 QUARTER: 4

YEAR: 2017

Certified With Comments

OUTPATIENT DATA: Baylor Scott & White Medical Center Plano

THCIC ID: 814001

QUARTER: 4th

YEAR: 2017

Certified with comments

Due to the sheer volume of OP data, we have limited resources as a hospital to analyze the data. Regarding the mandate to communicate the Certification reports to physicians The State does not offer a secure mechanism for us to communicate other than the hard copy reports. At this time, we as a hospital are moving to limit or eliminate paper distribution and we do not have an internal system to communicate to all physicians feasibly.

Quality Trending of data over a few years is important to define outcome and

quality. A small sampling of data (i.e. one year) does not explain outcome.

We recommend the Patient communicate with the Hospital and the Physician regarding data.

Patient and physician preference contributes to the care rendered to the patient and the data does not always reflect this.

Patients and physicians consider many factors when making health care decisions that are not available in administrative data. These include a patients preference for life-sustaining treatments, functional status, and other factors.

We support the Patient, Provider, and Payer and empowered, educated decision-making. Quality improvement is not new; it is an on-going commitment.

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PROVIDER: Texas Health Center-Diagnostics & Surgery Plano

THCIC ID: 815300

QUARTER: 4 YEAR: 2017

Certified With Comments

Files may contain duplicates and/or missing claims all data is accurate

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PROVIDER: Spinecare THCIC ID: 816900

QUARTER: 4 YEAR: 2017

Certified With Comments

DATA IS GENERATED FROM OUR SCHEDULING SOFTWARE. WE CANNOT GUARANTEE 100% ACCURACY.

PROVIDER: Texas Health Presbyterian Hospital-Denton

THCIC ID: 820800 QUARTER: 4

YEAR: 2017

Certified With Comments

THCIC ID: TH820800

QUARTER: 2017 Quarter 4 Outpatient

Texas Health Denton CERTIFIED WITH COMMENTS

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PROVIDER: Houston Methodist Sugar Land Hospital

THCIC ID: 823000 QUARTER: 4 YEAR: 2017

Certified With Comments

Due to EMR change, and challenges faced while extracting the appropriate cases, you may notice some of the quarterly volume as out of norm, but they do add up when examined on an on-going base.

We are right now addressing this issue with our IT to fix this moving forward.

\_\_\_\_\_\_

PROVIDER: Dallas Endoscopy Center

THCIC ID: 826200 QUARTER: 4 YEAR: 2017

Certified With Comments

ALL APPEARS TO BE CORRECT.

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PROVIDER: Southwest Endoscopy & Surgery Center

THCIC ID: 836400 QUARTER: 4 YEAR: 2017

Certified With Comments

2017 4th Quarter Certification

PROVIDER: Memorial Hermann Surgery Center Sugar Land

THCIC ID: 839500 QUARTER: 4 YEAR: 2017

Certified With Comments

CERTIFIED BY NICKI SIX.

\_\_\_\_\_\_

PROVIDER: Simmons Ambulatory Surgery Center

THCIC ID: 843300 QUARTER: 4 YEAR: 2017

Certified With Comments

Parkland has delayed billing systems which do not allow for timely updates, we have internally worked to resolve these issues to accommodate deadlines set forth. Data beginning 2nd Quarter 2018 is now completely corrected and will always going forward be at 100% accuracy in System 13.

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PROVIDER: Dell Childrens Medical Center

THCIC ID: 852000 QUARTER: 4 YEAR: 2017

Certified With Comments

Dell Children's Medical Center of Central Texas (DCMCCT) is the only children's hospital in the Central Texas Region. DCMCCT serves severely ill and/or injured children requiring intensive resources which increase the hospital's costs of care, lengths of stay and mortality rates. In addition, the hospital includes a Neonatal Intensive Care Unit (NICU) which serves very seriously ill infants, which substantially increases costs of care, lengths of stay and mortality rates.

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files.

These data are submitted by the hospital as their best effort to meet statutory requirements.

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PROVIDER: Physicians Surgical Hospital-Quail Creek

THCIC ID: 852900 QUARTER: 4

YEAR: 2017

Certified With Comments

Any outstanding errors were not coded or were not accepted as correction by

THCIC

\_\_\_\_\_\_

PROVIDER: Physicians Surgical Hospital-Panhandle Campus

THCIC ID: 852901 OUARTER: 4

YEAR: 2017

Certified With Comments

Errors are with not coded or THCIC would not accept correction.

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PROVIDER: Lake Pointe Surgery Center

THCIC ID: 856820 QUARTER: 4 YEAR: 2017

Certified With Comments

No Comments.

\_\_\_\_\_\_

PROVIDER: Texas Health Presbyterian Hospital-Rockwall

THCIC ID: 859900 QUARTER: 4

YEAR: 2017

Certified With Comments

Files may contain duplicates and/or missing claims all data is accurate Duplicate batches contain duplicate errors. Data on some were accurate but in the wrong fields

\_\_\_\_\_\_

PROVIDER: Seton Medical Center Williamson

THCIC ID: 861700

QUARTER: 4 YEAR: 2017

Certified With Comments

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some

remain unidentified in the THCIC Practitioner Reference Files.

These data are submitted by the hospital as their best effort to meet statutory requirements.

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PROVIDER: Laredo Laser & Surgery

THCIC ID: 868500 QUARTER: 4 YEAR: 2017

Certified With Comments

Errors appearing are in reference to submitted revenue codes that are not currently being collected.

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PROVIDER: St Lukes Sugar Land Hospital

THCIC ID: 869700 QUARTER: 4

YEAR: 2017

Certified With Comments

The data reports for Quarter 4, 2017 do not accurately reflect patient volume or severity.

Patient Volume

Data reflects administrative claims data (Uniform Billing data elements) that are a snapshot of claims one month following quarter-end. If the encounter has not yet been billed, data will not be reflected in this quarter.

Severity

More importantly, not all clinically significant conditions can be captured and reflected in the various billing data elements including the ICD-10-CM diagnosis coding system such as ejection fraction. As a result, the true clinical picture of the patient population cannot be adequately demonstrated using admissions and billing data.

\_\_\_\_\_\_

PROVIDER: Abilene Surgery Center

THCIC ID: 900002

QUARTER: 4

YEAR: 2017

Elected Not to Certify

Cliches with the system. Should be 348 Professional and 221 Institutional

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PROVIDER: HEA Surgery Center

THCIC ID: 906000

QUARTER: 4 YEAR: 2017

Certified With Comments

99.74% - missed cut of for corrections regarding social security and race and ethnicity errors.

PROVIDER: CHRISTUS Santa Rosa Physicians ASC New Braunfels

THCIC ID: 917000

QUARTER: 4 YEAR: 2017

Certified With Comments

99.31%

\_\_\_\_\_\_

PROVIDER: Seton Medical Center Hays

THCIC ID: 921000 OUARTER: 4

YEAR: 2017

Certified With Comments

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files.

These data are submitted by the hospital as their best effort to meet statutory requirements.

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PROVIDER: St Lukes Lakeside Hospital

THCIC ID: 923000 QUARTER: 4

YEAR: 2017

Certified With Comments

The data reports for Quarter 4, 2017 do not accurately reflect patient volume or severity.

Patient Volume

Data reflects administrative claims data (Uniform Billing data elements) that are a snapshot of claims one month following quarter-end. If the encounter has not yet been billed, data will not be reflected in this quarter.

Severity

More importantly, not all clinically significant conditions can be captured and reflected in the various billing data elements including the ICD-10-CM diagnosis coding system such as ejection fraction. As a result, the true clinical picture of the patient population cannot be adequately demonstrated using admissions and billing data.

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PROVIDER: Memorial Hermann Surgery Center Richmond

THCIC ID: 934000

QUARTER: 4 YEAR: 2017

Certified With Comments

Correction have been correct.

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PROVIDER: Texas Health Presbyterian Hospital Flower Mound

THCIC ID: 943000 OUARTER: 4

YEAR: 2017

Certified With Comments

Files may contain duplicates and/or missing claims all data is accurate /Some data were in the wrong fields but the information was accurate

\_\_\_\_\_\_

PROVIDER: Hermann Drive Surgical Hospital

THCIC ID: 945500

QUARTER: 4 YEAR: 2017

#### Certified With Comments

Due to the volume of data and limited resources within the hospital, I cannot properly analyze the data with 100% accuracy. It is not feasible to perform encounter level audits and edits within the constraints of THCIC deadline process. The data is certified to the best of our knowledge as accurate and complete given the above comments. At this time, I elect to certify the data.

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PROVIDER: Texas Health Outpatient Surgery Center Fort Worth

THCIC ID: 970100

QUARTER: 4 YEAR: 2017

Certified With Comments

### Data Content

This data is administrative data, which hospitals collect for billing purposes. Administrative data may not accurately represent the clinical details of an encounter.

The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is over and above the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge. If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

### Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below

9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An apples to apples comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission, or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates. The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services, but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned. Length of Stay

The length of stay data element contained in the states certification file is only three characters long. Thus any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data. Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information. Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both HMO, and PPO are

categorized as Commercial PPO. Thus any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

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PROVIDER: Dodson Surgery Center

THCIC ID: 970400 QUARTER: 4 YEAR: 2017

Certified With Comments

Cook Children's Medical Center has submitted and certified 4th QUARTER 2017 inpatient, outpatient surgery and outpatient radiology encounters to the Texas Health Care Information Council with the following possible data concerns based on the required submission method.

Since our data was submitted to the State we have uncovered medical coding errors regarding the following patient conditions in 2005 and 2010 discharges:

Post-operative infections Accidental puncture and lacerations Post-operative wound dehiscence Post-operative hemorrhage and hematoma

Comparative complication reports reflecting the above conditions could misstate the true conditions at Cook Children's Medical Center for the 4th QUARTER OF 2017.

Patient charges that were accrued before admit or after discharge were systematically excluded from the database. This can happen when a patient is pre-admitted and incurs charges to their encounter before their admit date or charges are discovered and added to the patient encounter after they are discharged. Therefore, the charges for many patient encounters are under reported.

The data structure allowed by THCIC erroneously assigns surgeons to surgical procedures they did not perform. The data structure provided by THCIC allows for one attending and one operating physician assignment. However, patients frequently undergo multiple surgeries where different physicians perform multiple procedures. Assigning all of those procedures to a single

'operating physician' will frequently attribute surgeries to the wrong physician. THCIC chooses to only assign one surgeon to a patient encounter, not to each procedure.

Furthermore, the data structure established by THCIC allows for a limited number of diagnoses and procedures. Patients with more than the limit for diagnoses or procedures will be missing information from the database. This is especially true in complex cases where a patient has multiple major illnesses and multiple surgeries over an extended stay.

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PROVIDER: Seton Medical Center Harker Heights

THCIC ID: 971000 OUARTER: 4

YEAR: 2017

Certified With Comments

i wish to certify the 2017 4th quarter outpatient data as is. it is correct to the best of my knowledge.

PROVIDER: Texas Health Huguley Surgery Center

THCIC ID: 971500

QUARTER: 4 YEAR: 2017

Certified With Comments

The following comments reflect concerns, errors, or limitations of discharge data for THCIC mandatory reporting requirements as of September 1, 2018. If any errors are discovered in our data after this point, we will be unable to communicate these due to THCIC. This data is administrative data, which hospitals collect for billing purposes, and not clinical data, from which you can make judgments about patient care.

### Submission Timing

To meet the States submission deadline, approximately 30 days following the close of the calendar year quarter, we submit a snapshot of billed claims, extracted from our database. Any discharged patient encounters not billed by this cut-off date will not be included in the quarterly submission file sent in.

### Diagnosis and Procedures

The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data

file may not fully represent all diagnoses treated by the hospital or all procedures performed which can alter the true picture of a patient's hospitalization, sometimes significantly.

Patient diagnoses and procedures for a particular hospital stay are coded by the hospital using ICD-10-CM effective 10-1-2015 and CPT. This is mandated by the federal government and all hospitals must comply.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code as many as 25 diagnoses and 25 procedures for each patient record. One limitation of using the ICD-10-CM and CPT is that there does not exist a code for every possible diagnosis and procedure due to the continued evolution of medicine; new codes are added yearly as coding manuals are updated.

There is no mechanism provided in the reporting process to factor in DNR (Do Not Resuscitate) patients. Any mortalities occurring to a DNR patient are not recognized separately; therefore, mortality ratios may be accurate for reporting standards but overstated.

Given the current certification software, due to hospital volumes, it is not feasible to perform encounter level audits and edits. To meet the state's mandates to submit hospital Outpatient visits with specific procedures, Texas Health Huguley Surgery Center, LLC underwent a major program conversion to the HCFA 837 EDI electronic claim format.

The quarterly data to the best of our knowledge is accurate and complete given the above.

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PROVIDER: Pain Management Professionals of Baytown

THCIC ID: 972100 QUARTER: 4 YEAR: 2017

Certified With Comments

Certify

PROVIDER: Texas Health Harris Methodist Hospital Alliance

THCIC ID: 972900 QUARTER: 4

YEAR: 2017

Certified With Comments

THCIC ID: TH972900

QUARTER: 2017 Quarter 4 Outpatient

Texas Health Alliance CERTIFIED WITH COMMENTS

#### Data Content

This data is administrative data, which hospitals collect for billing purposes. Administrative data may not accurately represent the clinical details of an encounter.

The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is over and above the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

## Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD 10 CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An apples to apples comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission, or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates.

The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data

file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services, but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

# Length of Stay

The length of stay data element contained in the states certification file is only three characters long. Thus any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data. Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information. Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

# Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both HMO, and PPO are categorized as Commercial PPO. Thus any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

### Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

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PROVIDER: Star Medical Center

THCIC ID: 973390 OUARTER: 4 YEAR: 2017

Certified With Comments

2017 4th QT outpatient

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PROVIDER: Precinct Ambulatory Surgery Center

THCIC ID: 973460 QUARTER: 4

YEAR: 2017

Certified With Comments

We are still working with our electronic system to fix current errors that are occuring.

\_\_\_\_\_\_

PROVIDER: Baylor Surgery Center of Waxahachie

THCIC ID: 973560 QUARTER: 4

YEAR: 2017

Certified With Comments

OUTPATIENT DATA: Baylor Surgery Center of Waxahachie

THCIC ID: 973560

OUARTER: 4th

YEAR: 2017

Certified with comments

Due to the sheer volume of OP data, we have limited resources as a hospital to analyze the data. Regarding the mandate to communicate the Certification reports to physicians The State does not offer a secure mechanism for us to communicate other than the hard copy reports. At this time, we as a hospital are moving to limit or eliminate paper distribution and we do not have an internal system to communicate to all physicians feasibly.

Quality Trending of data over a few years is important to define outcome and

quality. A small sampling of data (i.e. one year) does not explain outcome.

We recommend the Patient communicate with the Hospital and the Physician regarding data.

Patient and physician preference contributes to the care rendered to the patient and the data does not always reflect this.

Patients and physicians consider many factors when making health care decisions that are not available in administrative data. These include a patients preference for life-sustaining treatments, functional status, and other factors.

We support the Patient, Provider, and Payer and empowered, educated decision-making. Quality improvement is not new; it is an on-going commitment.

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PROVIDER: Wise Health Surgical Hospital

THCIC ID: 973840

QUARTER: 4 YEAR: 2017

Certified With Comments

The data for 4Q2017 is being certified with comment. All reported data is accurate and correct at the specific point in time that the data files are generated. Information is subject to change after files are generated and submitted to THICIC; any changes would be information collected or updated during the normal course of business.

Any claims errors generated for missing information for the Operating Physician or Invalid Value Codes are caused by system issue which did not affect the quality or accuracy of the claim data as it has been accepted and processed by the payer for reimbursement when appropriate.

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PROVIDER: San Antonio Childrens Surgical

THCIC ID: 974140

QUARTER: 4 YEAR: 2017

Certified With Comments

We only had one ENT patient the entire 4 quarter of 2017.

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PROVIDER: Texas General Hospital Van Zandt Regional Medical Center

THCIC ID: 974380

QUARTER: 4 YEAR: 2017

Certified With Comments

Changed Software 11/15/2017. Unable to report 10/01/2017 through 11/14/2017. No access to old software.

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PROVIDER: First Nobilis Surgical Center

THCIC ID: 974460

QUARTER: 4 YEAR: 2017

Certified With Comments

Due to the volume of data and limited resources within the hospital, I cannot properly analyze the data with 100% accuracy. It is not feasible to perform encounter level audits and edits within the constraints of THCIC deadline process. The data is certified to the best of our knowledge as accurate and complete given the above comments. At this time, I elect to certify the data.

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PROVIDER: Southwest Freeway Surgery Center

THCIC ID: 974700 QUARTER: 4

YEAR: 2017

Certified With Comments

Due to the volume of data and limited resources within the hospital, I cannot properly analyze the data with 100% accuracy. It is not feasible to perform encounter level audits and edits within the constraints of THCIC deadline process. The data is certified to the best of our knowledge as accurate and complete given the above comments. At this time, I elect to certify the data.

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PROVIDER: Baylor St Lukes Medical Center McNair Endoscopy

THCIC ID: 974790

QUARTER: 4 YEAR: 2017

#### Certified With Comments

The data reports for Quarter 4, 2017 do not accurately reflect patient volume or severity.

#### Patient Volume

Data reflects administrative claims data (Uniform Billing data elements) that are a snapshot of claims one month following quarter-end. If the encounter has not yet been billed, data will not be reflected in this quarter.

### Severity

More importantly, not all clinically significant conditions can be captured and reflected in the various billing data elements including the ICD-10-CM diagnosis coding system such as ejection fraction. As a result, the true clinical picture of the patient population cannot be adequately demonstrated using admissions and billing data.

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PROVIDER: Plano Surgical Hospital

THCIC ID: 974920 QUARTER: 4 YEAR: 2017

Certified With Comments

Due to the volume of data and limited resources within the hospital, I cannot properly analyze the data with 100% accuracy. It is not feasible to perform encounter level audits and edits within the constraints of THCIC deadline process. The data is certified to the best of our knowledge as accurate and complete given the above comments. At this time, I elect to certify the data.

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PROVIDER: CHI St Lukes Health Baylor Medical Center ASC

THCIC ID: 974960 QUARTER: 4 YEAR: 2017

Certified With Comments

The data reports for Quarter 4, 2017 do not accurately reflect patient volume or severity.

Patient Volume

Data reflects administrative claims data (Uniform Billing data elements) that are a snapshot of claims one month following quarter-end. If the encounter has not yet been billed, data will not be reflected in this quarter.

# Severity

More importantly, not all clinically significant conditions can be captured and reflected in the various billing data elements including the ICD-10-CM diagnosis coding system such as ejection fraction. As a result, the true clinical picture of the patient population cannot be adequately demonstrated using admissions and billing data.

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PROVIDER: Cumberland Surgical Hospital

THCIC ID: 974980 OUARTER: 4

YEAR: 2017

Certified With Comments

Errors in submitted data relate to missing SSN in cases where patient refused to supply requested information.

PROVIDER: CHI St Lukes Health Springwoods Village

THCIC ID: 975122 QUARTER: 4 YEAR: 2017

Certified With Comments

The data reports for Quarter 4, 2017 do not accurately reflect patient volume or severity.

Patient Volume

Data reflects administrative claims data (Uniform Billing data elements) that are a snapshot of claims one month following quarter-end. If the encounter has not yet been billed, data will not be reflected in this quarter.

Severity

More importantly, not all clinically significant conditions can be captured and reflected in the various billing data elements including the ICD-10-CM diagnosis coding system such as ejection fraction. As a result, the true clinical picture of the patient population cannot be adequately demonstrated using admissions and

billing data.

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PROVIDER: Bellaire Surgical Hospital

THCIC ID: 975131 QUARTER: 4 YEAR: 2017

Certified With Comments

Due to the volume of data and limited resources within the hospital, I cannot properly analyze the data with 100% accuracy. It is not feasible to perform encounter level audits and edits within the constraints of THCIC deadline process. The data is certified to the best of our knowledge as accurate and complete given the above comments. At this time, I elect to certify the data.

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PROVIDER: Christus Santa Rosa Physicians Ambulatory Surgery Center

THCIC ID: 975144

QUARTER: 4 YEAR: 2017

Certified With Comments

99.68%

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PROVIDER: Texas Health Harris Methodist Southwest Outpatient Surgery Center

THCIC ID: 975146

QUARTER: 4 YEAR: 2017

Certified With Comments

THCIC ID: TH975146

QUARTER: 2017 Quarter 4 Outpatient

Texas Health Southwest Outpatient Surgery Center CERTIFIED WITH COMMENTS

Data Content

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form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is over and above the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

#### Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD 10 CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An apples to apples comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission, or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates.

The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services, but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an

individual patient's record may have been assigned.

# Length of Stay

The length of stay data element contained in the states certification file is only three characters long. Thus any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data.

Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information. Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

## Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both HMO, and PPO are categorized as Commercial PPO. Thus any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

### Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

PROVIDER: Central Hospital of Bowie

THCIC ID: 975156 OUARTER: 4

YEAR: 2017

Certified With Comments

Due to a formatting glitch in our EHR we had an excessive number of coding

errors. This problem has since been resolved and should reflect in our future reporting.

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PROVIDER: Baylor Scott & White Medical Center Lakeway

THCIC ID: 975165 QUARTER: 4 YEAR: 2017

1EAR. 2017

Certified With Comments

OUTPATIENT DATA: Baylor Scott & White Medical Center Lakeway

THCIC ID: 975165

QUARTER: Q4 YEAR: 2017

Due to the sheer volume of OP data, we have limited resources as a hospital to analyze the data. Regarding the mandate to communicate the Certification reports to physicians The State does not offer a secure mechanism for us to communicate other than the hard copy reports. At this time, we as a hospital are moving to limit or eliminate paper distribution and we do not have an internal system to communicate to all physicians feasibly.

Quality Trending of data over a few years is important to define outcome and quality. A small sampling of data (i.e. one year) does not explain outcome.

We recommend the Patient communicate with the Hospital and the Physician regarding data.

Patient and physician preference contributes to the care rendered to the patient and the data does not always reflect this.

Patients and physicians consider many factors when making health care decisions that are not available in administrative data. These include a patients preference for life-sustaining treatments, functional status, and other factors.

We support the Patient, Provider, and Payer and empowered, educated decision-making. Quality improvement is not new; it is an on-going commitment

PROVIDER: Texas Health Hospital Clearfork

THCIC ID: 975167 QUARTER: 4

YEAR: 2017

Certified With Comments

THCIC ID: TH975167

QUARTER: 2017 Quarter 4 Outpatient

Texas Health Clearfork CERTIFIED WITH COMMENTS

#### Data Content

This data is administrative data, which hospitals collect for billing purposes. Administrative data may not accurately represent the clinical details of an encounter.

The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is over and above the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

#### Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD 10 CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An apples to apples comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission, or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates.

The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the

state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services, but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

### Length of Stay

The length of stay data element contained in the states certification file is only three characters long. Thus any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data. Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information. Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

### Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both HMO, and PPO are categorized as Commercial PPO. Thus any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

# Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual

cost to deliver the care that each patient needs.

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PROVIDER: Huebner Ambulatory Surgery Center

THCIC ID: 975211 QUARTER: 4 YEAR: 2017

Certified With Comments

all ok

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PROVIDER: Dell Seton Medical Center at The University of Texas

THCIC ID: 975215

QUARTER: 4 YEAR: 2017

Certified With Comments

As the public teaching hospital in Austin and Travis County, Dell Seton Medical Center at The University of Texas (DSMCUT) serves patients who are often unable to access primary care. It is more likely that these patients will present in the later more complex stage of their disease.

It is also a regional referral center, receiving patient transfers from hospitals not able to serve a complex mix of patients. Treatment of these very complex, seriously ill patients increases the hospital's cost of care, length of stay and mortality rates.

As the Regional Level I Trauma Center, DSMCUT serves severely injured patients. Lengths of stay and mortality rates are most appropriately compared to other trauma centers.

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files.

These data are submitted by the hospital as their best effort to meet statutory requirements.

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PROVIDER: Trusted Care San Antonio NW

THCIC ID: 975229

OUARTER: 4

YEAR: 2017

### Certified With Comments

Trusted Care San Antonio NW, LLC certifies that the submitted information is correct with the exception of 5 cases that were erroneously not reported due to the timing of Q4 of 2017 being our first full quarter in business

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PROVIDER: The Hospitals of Providence Horizon City Campus

THCIC ID: 975233

QUARTER: 4 YEAR: 2017

Certified With Comments

We elect to certify the data for Inpatient/Outpatient 4th quarter 2017. We are certifying this dataset with the understanding that, due to new facility opening, the dataset is incomplete.

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PROVIDER: The Colony ER Hospital

THCIC ID: 975240

QUARTER: 4 YEAR: 2017

Certified With Comments

This was the first report we were responsible for so the data was not able to be fixed in time.