



TEXAS
Health and Human
Services

**Texas Department of State
Health Services**

Outpatient Reports

Revised September 2026

THCIC System

System13, Inc. / THCIC Web - Windows Internet Explorer

https://thcic.system13.com/user_session/new

File Edit View Favorites Tools Help

Convert Select

Favorites System13, Inc. / THCIC Web

Log into the System13 system at
<https://thcic.system13.com>



THCIC Support Center

[Problems Logging In?](#)

USERNAME:

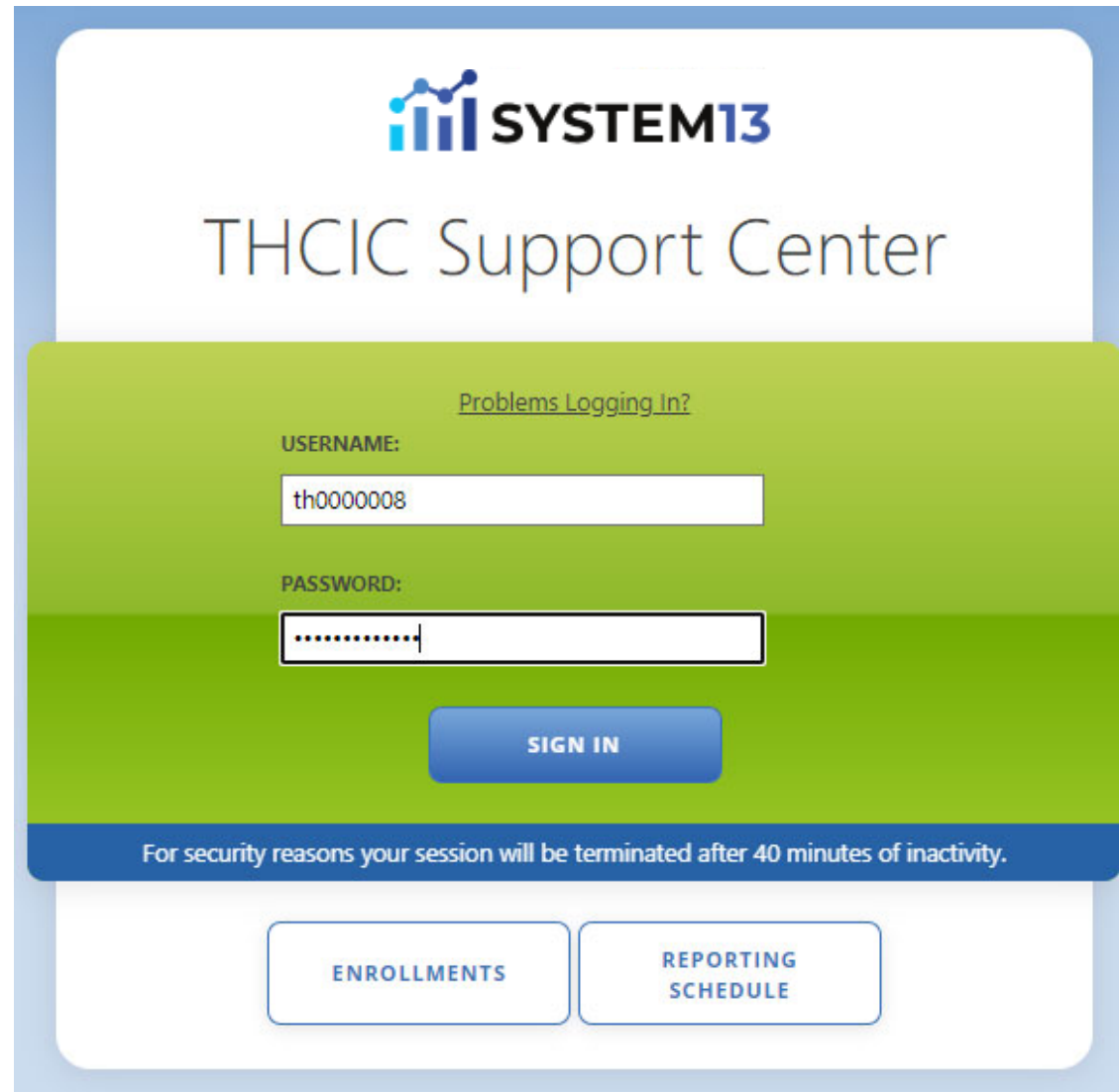
PASSWORD:

SIGN IN

For security reasons your session will be terminated after 40 minutes of inactivity.

ENROLLMENTS **REPORTING SCHEDULE**

Log In the System as a Provider



The screenshot shows the login interface for the SYSTEM13 THCIC Support Center. At the top, the SYSTEM13 logo is displayed above the text 'THCIC Support Center'. Below this, there is a green rectangular area containing the login fields. A link for 'Problems Logging In?' is positioned above the 'USERNAME:' label. The username field contains the text 'th0000008'. Below the username field is the 'PASSWORD:' label, and the password field is filled with dots. A blue 'SIGN IN' button is located below the password field. At the bottom of the green area, a blue banner states: 'For security reasons your session will be terminated after 40 minutes of inactivity.' Below the green area, there are two white buttons with blue borders: 'ENROLLMENTS' and 'REPORTING SCHEDULE'.

SYSTEM13

THCIC Support Center

[Problems Logging In?](#)

USERNAME:

th0000008

PASSWORD:

.....

SIGN IN

For security reasons your session will be terminated after 40 minutes of inactivity.

ENROLLMENTS

REPORTING SCHEDULE

Put in THCIC ID username and password. Click 'sign in'.



Security Notice

System13, Inc. / THCIC Web - Windows Internet Explorer

https://thcic.system13.com/user_session/new

File Edit View Favorites Tools Help

System13, Inc. / THCIC Web

SYSTEM13

THCIC Support Center

[Problems Logging In?](#)

USERNAME:

Security Notice

This is not a public use Web Site.

- This information system is operated under the direction of the Texas Health Care Information Collection in accordance with the Texas Health and Safety Code, chapter 108, and Title 25 of the Texas Administrative Code, Chapter 421.
- Access requires the explicit consent of the Texas Department of State Health Services.
- All activities on this web site, including attempted access, are monitored and recorded.
- Anyone accessing this web site expressly consents to such monitoring and recording. This information will be provided to law enforcement agencies to pursue criminal prosecution if monitoring reveals evidence of criminal activity.
- This web site uses a computer security system that is designed to prevent unauthorized access. Unauthorized use of the system or data is a violation of Texas and United States laws.
- Authorized users of this system are reminded of their individual and organizational requirements to safeguard all confidential data.

I am an authorized user and I understand and accept the requirements stated in this notice.

ACCEPT DECLINE

This site uses Licensed Content from the AMA. Use of this site implies consent with the AMA Terms & Conditions.

A facility must accept the security notice and access to the database will be provided. If a facility declines this notice, access will not be granted to the database.

Multi-Factor Authentication (MFA)

Confirm Your Identity

A code has been sent to the email associated with your account.

Enter your 6-digit code:

VERIFYRESEND CODE

Code received via email.

From: [System13 Trainer Notifier](#)
To: [Your Email Address](#)
Subject: THCIC HCDCS Account Sign In: Confirm Your Identity
Date: Wednesday, April 16, 2025 12:54:16 PM

WARNING: This email is from outside the HHS system. Do not click on links or attachments unless you expect them from the sender and know the content is safe.

Please Confirm Your Identity

Dear THCIC Contact: (Your Name)

To complete the login process for your th***** account, enter this one-time code to confirm your identity:

504057

Please use caution and do not forward or share this information with any unknown third party. To help protect your privacy, this code will expire within 5 minutes.

Neither THCIC nor System13 will call you and ask you for this code, nor will we ask you for a password. Please report any suspicious activity.

Thank you.

-- THCIC/System13 Support

Organization Information:

- Facility Name: THCIC Facility
- Facility Identifier: *****

Multi-Factor Authentication (MFA)

Confirm Your Identity



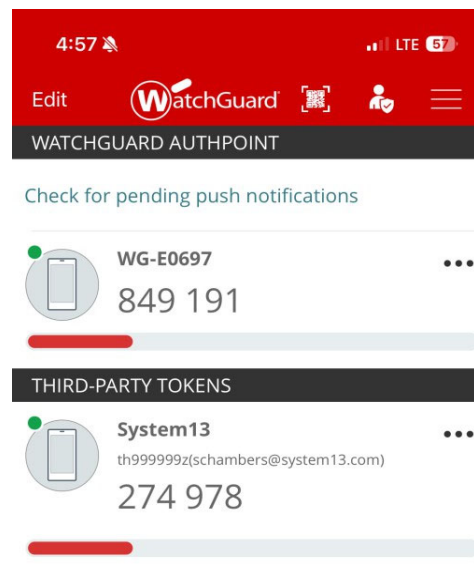
Scan the QR Code with your preferred Authenticator Application to activate your MFA token. If your token is already activated, input the code below.

Enter your 6-digit code:

6-digit code

VERIFY

Code by scanning the QR Code.

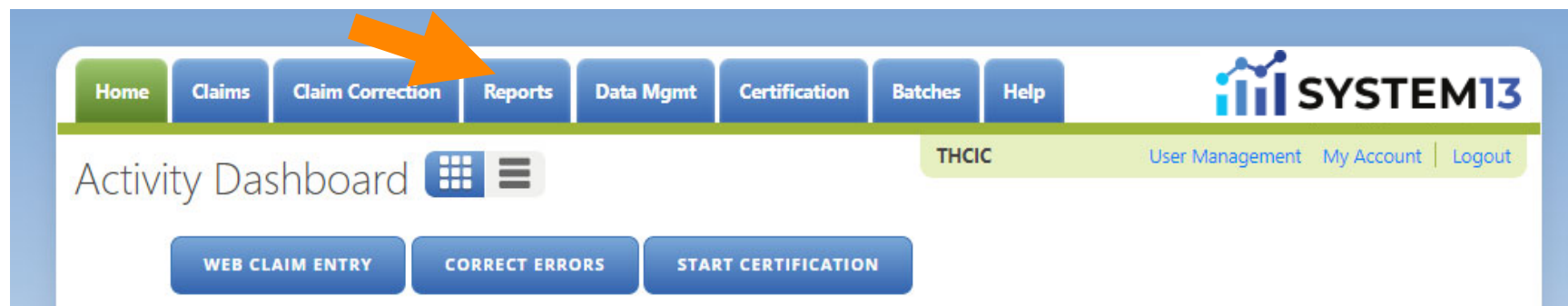


Provider Dashboard

- ⌘ The user dashboard for facility users that provides insights into the claim counts broken down by quarter and month as well as providing the accuracy percentage.
- ⌘ A graph of historical clam counts and a section with helpful tips.
- ⌘ The dashboard also provides key deadlines broken down by quarter as well as prominently displaying the next deadline.
- ⌘ Two views. Activity Dashboard  



Reports



**The user can go to Reports by the provider tab “Reports”.
Please be advised that the only data available in reports is the
data listed on the claim's menu.**

AGENDA



Reports

- ✓ Reports Available
 - ✓ Frequency of Error Report
 - ✓ Hardcopy Report
 - ✓ Summary Report
 - ✓ Data Analysis Report
 - ✓ Claim Count for First Physician
 - ✓ Claim Count for Second Physician
 - ✓ Error Type List
- ✓ All reports are written to a .pdf document and displayed in Adobe Acrobat Reader to be viewed and/or downloaded.
- ✓ To return to the report view the user should click the browse  Back button. (Only while in the report tab can you use the back button, to get out of a pdf file.)
- ✓ The only data that will be available in reports is data that is currently in the system. Data will not be available, after the cutoff for corrections deadline.



Reports Menu

The screenshot shows the SYSTEM13 web application interface. At the top, there is a navigation bar with buttons for Home, Claims, Claim Correction, Reports (which is highlighted in green), Data Mgmt, Certification, Batches, and Help. To the right of the navigation bar is the SYSTEM13 logo. Below the navigation bar, the page title is 'THCIC Support Center'. On the right side of the page, there are links for 'THCIC', 'User Management', 'My Account', and 'Logout'. The main content area is titled 'Reports'. Under this title, there is a section labeled 'SELECT REPORT:' followed by a dropdown menu. The dropdown menu is open, showing a list of report options: 'Frequency of Errors', 'Hardcopy Report', 'Summary Report', 'Data Analysis Report', 'Claim Count for First Physician', 'Claim Count for Second Physician', and 'Error Type List'. Below the dropdown menu, there is a 'GENERATE' button.

The only data a facility can run reports on is data that is currently in the system, this excludes certification data. Data for previous quarters will remain in the system until the last day for cutoff for corrections. Other options will become available once the type of report is selected.



Type of Reports

Home Claims Claim Correction **Reports** Data Mgmt Certification Batches Help

SYSTEM13

THCIC User Management My Account Logout

THCIC Support Center

Reports

SELECT REPORT:

- Frequency of Errors
- Hardcopy Report
- Summary Report
- Data Analysis Report
- Claim Count for First Physician
- Claim Count for Second Physician
- Error Type List

Frequency of Errors - Allows the user to verify the number of claims System13 received and verify that the dates are the same as the user submitted for the quarter. Frequency of Error Report provides the user information on the number of claims processed, number of claims in error, number of fields in error, error summary and accuracy rate.

Hardcopy Report - shows every error and warning on each claim.

Summary Report - use this report to validate if the data for the period is correct, such as record counts, min/max/average charges, admission type and source, payer type, patient age, gender, race, and ethnicity.

Data Analysis Report - shows counts per month, types of bills, and other data items, and makes suggestions for continuing, such as removing duplicates, correcting invalid data, etc.

Claim Count for First Physician - Use this to determine if the physicians (attending, operating, other) who utilize your facility are represented correctly. This report will give a claim count by physician name, sorted by name. It will also include the physician ID but will not include patient information.

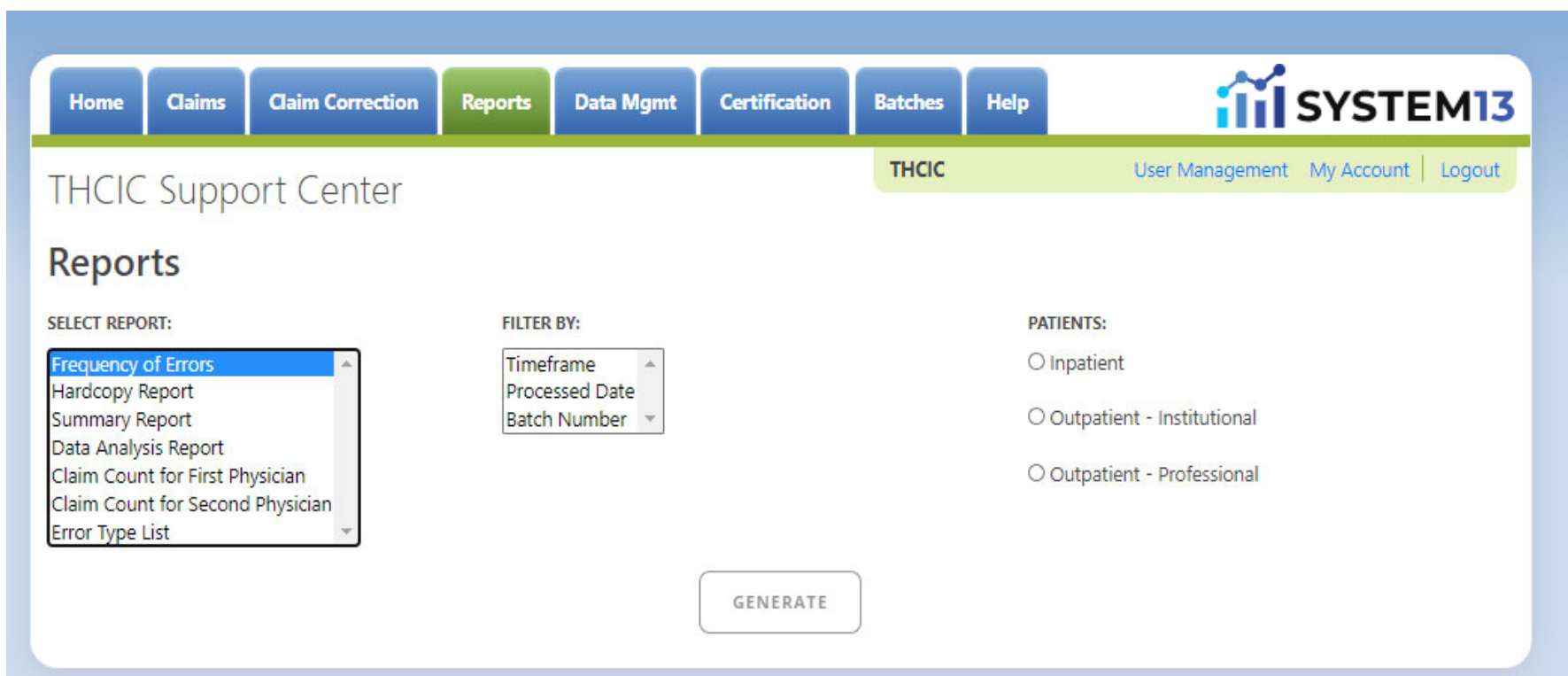
Claim Count for Second Physician - Use this to determine if the second physicians (attending, operating, other) who utilize your facility are represented correctly. This report will give a claim count by second physician name, sorted by name. It will also include the physician ID but will not include patient information.

Error Type List - use this to determine if you have made all possible corrections to your data, if needed.



Reports Functionality

- ✕ The  button will remain disabled until the user selects the report type, filter by and type of patients. Then  will become an option.



- ✕ If no data matches your request, a message will be indicated on the top left corner.

THCIC Support Center

No claims match selection criteria.

Type of Claims

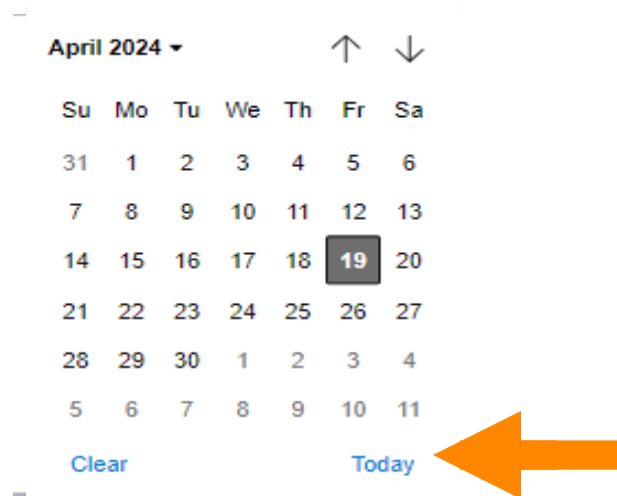
PATIENTS:

- ☐ Inpatient
- ☐ Outpatient - Institutional
- ☐ Outpatient - Professional

****Only one type of claim can be chosen to review patient data at a time.****
If batch number is chosen the type of claim within the batch is automatically selected, since it's already predetermined in the batch as to type of claims, type of patients is not an option.

Functionality of the Calendar Feature

- Feature of the calendar 



- The  icon will open choosing the current date.
-   will move the calendar back a month.
- Choosing the month's dropdown menu will change the month



- Choosing the sidebar will change the year

Filter Report By Timeframe

- ✓ To create by timeframe.

FILTER BY:

Timeframe

Processed Date

Batch Number

FROM:

mm/dd/yyyy

THROUGH:

mm/dd/yyyy

GENERATE

PATIENTS:

- ☐ Inpatient
- ☐ Outpatient - Institutional
- ☐ Outpatient - Professional

- ✓ The  icon will open up a calendar to choose dates.
- ✓ You can choose any dates, even through separate quarters.
- ✓ Choose type of claims.



Filter Report By Processed Date

- ✕ To create a report, filter by processed date.

FILTER BY:

Timeframe
Processed Date
Batch Number

DATE:

mm/dd/yyyy

PATIENTS:

☐ Inpatient

☐ Outpatient - Institutional

☐ Outpatient - Professional

GENERATE

- ✕ To filter by the processed date, you have to choose a certain date.
- ✕ Choose the type of claims and click generate.

Filter Report By Batch Number

- ✕ To create a report by batch number, you have to choose a batch from the batch listing in the system.

FILTER BY:

Timeframe
Processed Date
Batch Number

BATCH:

Select Batch

202005040001
202005060002

- ✕ If 'batch number' is chosen, it's automatically determined the type of claims, outpatient or inpatient. Choosing the type of patients is not an option.



Frequency of Error Report

[Home](#) [Claims](#) [Claim Correction](#) [Reports](#) [Data Mgmt](#) [Certification](#) [Batches](#) [Help](#)

THCIC Support Center

THCIC [User Management](#) [My Account](#) [Logout](#)

Reports

SELECT REPORT:

Frequency of Errors
Hardcopy Report
Summary Report
Data Analysis Report
Claim Count for First Physician
Claim Count for Second Physician
Error Type List

FILTER BY:

Timeframe
Processed Date
Batch Number

FROM:

mm/dd/yyyy

THROUGH:

mm/dd/yyyy

PATIENTS:

☐ Inpatient

☐ Outpatient - Institutional

☐ Outpatient - Professional

GENERATE

Frequency of Error Report Page 1

Frequency of Errors Report (Outpatient-Institutional)

Report Date: Date Report Ran

THCIC ID: 0000005

THCIC Trainer

Frequency Of Errors Report

Report Date: 29-Jul-2026 | THCIG ID: [REDACTED]

Batch Information

Accuracy Rate: 100.0%

Claims Processed Summary

Claims Period: 10/01/2025 thru 12/31/2025



25q4 Claims by Month Summary

Discharge Period: 10/11/2025 thru 12/17/2025



Claim/Field Error Counts

Min. average Speed

Bill Type Frequency



Page 1

Batch Information

Accuracy Rate: 100.0%

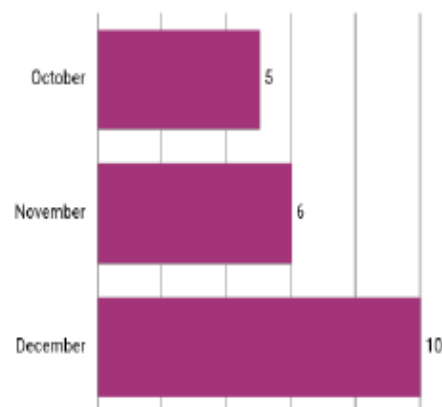
Claims Processed Summary

Claims Period: 10/01/2025 thru 12/31/2025



25q4 Claims by Month Summary

Discharge Period: 10/11/2025 thru 12/17/2025



Bill Type Frequency



- xx0 - Non-Payment, Zero Claim
- xx1 - Admit through Discharge Claim
- xx2 - Interim First Claim, Requires Interim Last Claim
- xx3 - Interim Continuing Claim, Req Interim First Claim
- xx4 - Interim Last Claim, Requires Interim First Claim
- xx5 - Late Charge(s), Only Claim
- xx6 - Corrected (Adjustment to Prior Claim)
- xx7 - Replacement of Prior Claim
- xx8 - Void/Cancel of Prior Claim
- xx? - Unknown

Error Summary

No audit errors found

Warning Summary

No audit warnings found

Frequency of Error Report Page 2

Frequency of Errors Report (Outpatient-Institutional)

Report Date: Date Report Ran

THCIC ID: 0000005

THCIC Trainer

Page 2 of 2

Frequency Of Errors Report

Report Date: 29-Jul-2026 | THCIC ID:

The 837 format utilizes 'Qualifier' codes to identify or characterize various health information data elements. Invalid or missing Qualifier codes may cause data to be omitted from a claim or result in improper placement of the data.

Error Summary

No audit errors found

Warning Summary

No audit warnings found



Texas Department of State
Health Services



Hardcopy Report

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THCIC Trainee 19 000028 [User Management](#) [My Account](#) [Logout](#)

THCIC Support Center

Reports

SELECT REPORT:

Frequency of Errors
Hardcopy Report
Summary Report
Data Analysis Report
Claim Count for First Physician
Claim Count for Second Physician
Error Type List

FILTER BY:

Timeframe
Processed Date
Batch Number

FROM:

mm/dd/yyyy

THROUGH:

mm/dd/yyyy

PATIENTS:

☐ Inpatient
☐ Outpatient - Institutional
☐ Outpatient - Professional

GENERATE



Hardcopy Report Error List

Hardcopy Claims Error Summary Report (Claim Report Ran)
Report Date: Date Report Ran
THCIC ID: 0000005 THCIC Trainer

Error List

Med. Rec. #	PCN	Discharge	Rec. #	Field	Value of field	Err #	EW
THM88891334786	THBG166232501	20081003		Practitioner Id	1538136486	696	Warning
THM2392706369	THWB12625907	20081005		Birth Date	380330	659	Error
THM199836292751	THEC1014741	20081006		Practitioner Id		707	Error
			0	Procedure	684	622	Error
				Source Code		697	Error
				State		626	Error
				Ssn		665	Error
				Race		634	Error
THM59933819	THY1124383628	20081008		Diagnosis Code		608	Error
THM8277816132015	THHB1961466	20081008		Type Of Admission		645	Error
THM364631883476	THGC1711757	20081009		Sex	R	661	Error
THM7587346610	THUC1418886004	20081011		Unit Measurement Code		685	Error
THM505048847	THZB13313454	20081013		Practitioner Id	1265437198	696	Warning
			0	Procedure		601	Error
				Name		701	Error
				Sex		633	Error
				Race		634	Error
				Ethnicity		635	Error
THM659813005	THCF16917399	20081013		Practitioner Id	1538136486	696	Warning
THM1941744933	THJB1535043	20081015		Patient Status		647	Error
THM3035857081031	THA4	20081016	0	Diagnosis Code	00	615	Error
				Name		701	Error
				Revenue Code		670	Error
				Charges Line Item	96000	679	Error
				Birth Date		630	Error
THM8638718718997	THU1660501290	20081017		Patient Status	10	666	Error
THM25638081662	THP1297987492	20081017		Practitioner Id		707	Error
	THZ182864815	20081018		Medical Record Number		638	Error
				Name		701	Error
THM779772382	THDD1445608	20081021		Practitioner Id	1821160938	696	Warning

The user may get multiple pages of the error list. It will depend on the number of errors. This listing will show all errors for the timeframe specified.

Hardcopy Report Summary

Hardcopy Claims Error Summary Report (Claim Report Ran)

Report Date: Date Report Ran

THCIC ID: 0000005

THCIC Trainer

Summary

Field	Value
Total Errors	76
Total Warnings	7
Claims Processed	291



Summary Report

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THCIC Trainee 19 000028 [User Management](#) [My Account](#) [Logout](#)

THCIC Support Center

Reports

SELECT REPORT:

Frequency of Errors

Hardcopy Report

Summary Report

Data Analysis Report

Claim Count for First Physician

Claim Count for Second Physician

Error Type List

FILTER BY:

Timeframe

Processed Date

Batch Number

FROM:

mm/dd/yyyy

THROUGH:

mm/dd/yyyy

PATIENTS:

☐ Inpatient

☐ Outpatient - Institutional

☐ Outpatient - Professional

GENERATE

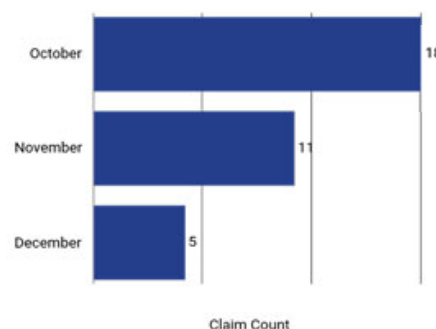


Summary Report - Outpatient Page 1

THCIC Summary Report (Outpatient Professional)

Report Date: 02-Sep-2026 | THCIC ID:

24q4 Claim Timeline



Provides a count of the encounters by claim timeline.

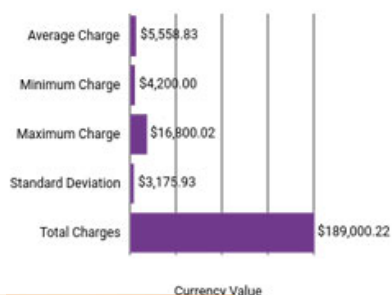
Claim Filing Indicator Code

Payer Code Frequency



Charges

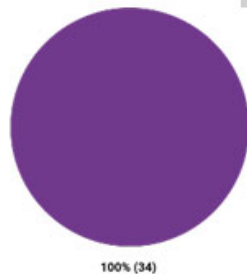
Value Summary



Breaks down the charges by category.

Lists total charges summary for the encounters.

Charges Breakout



Provides counts and percentages by payment source, both primary and secondary.



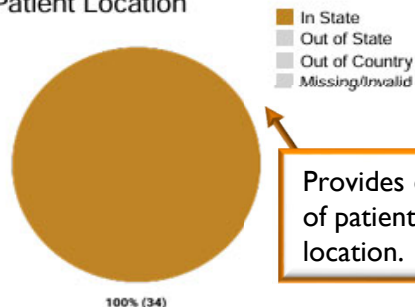
Summary Report - Outpatient Page 2

THCIC Summary Report (Outpatient Professional)

Report Date: 02-Sep-2026 | THCIC ID

Patient

Patient Location



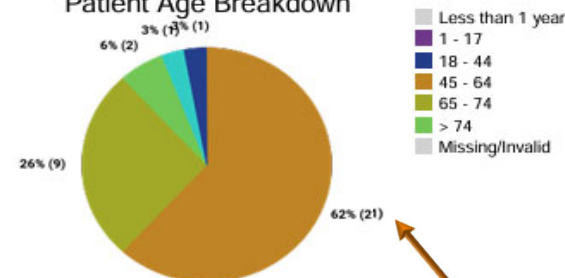
Provides counts of patients by location.

Patient Race



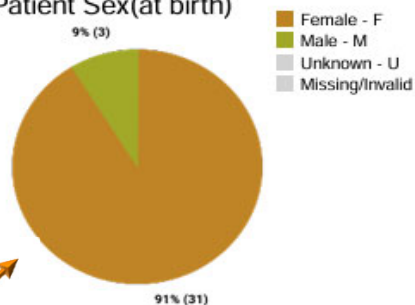
Provides counts and percentages of patients by race code.

Patient Age Breakdown



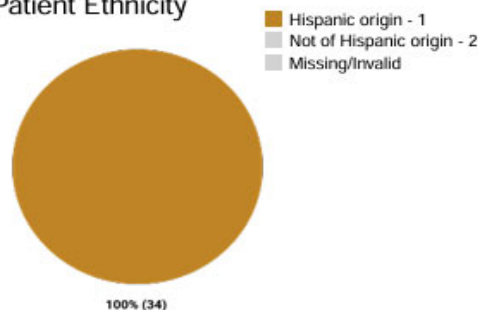
Provides counts and percentages of patients by age.

Patient Sex(at birth)



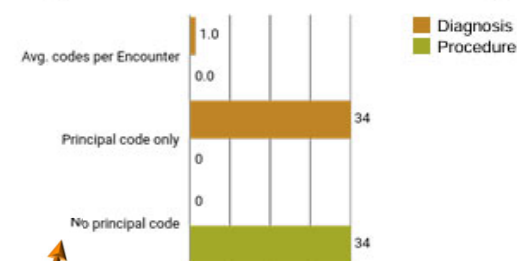
Provides counts and percentages of patients by gender.

Patient Ethnicity



Provides counts and percentages for both diagnoses and procedure codes.

Diagnosis & Procedure Codes Summary



Provides counts and percentages of patients by ethnicity.



Data Analysis Report

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THCIC Support Center

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Reports

SELECT REPORT:

Frequency of Errors
Hardcopy Report
Summary Report
Data Analysis Report
Claim Count for First Physician
Claim Count for Second Physician
Error Type List

QUARTER:

Select Quarter ▼

PATIENTS:

☐ Inpatient

☐ Outpatient

GENERATE



Data Analysis Report

4Q2012 Data Analysis Report (Outpatient)

Report Date: 18-Apr-2013

THCIC ID: 000004 MB - THCIC Acceptance Outpatient Pro

Quarter Analysis

Month	Total	xx0	xx1	xx2	xx3	xx4	xx5	xx6	xx7	xx8	???
Jul	0	0	0	0	0	0	0	0	0	0	0
Aug	0	0	0	0	0	0	0	0	0	0	0
Sep	0	0	0	0	0	0	0	0	0	0	0
Oct	1	0	1	0	0	0	0	0	0	0	0
Nov	0	0	0	0	0	0	0	0	0	0	0
Dec	0	0	0	0	0	0	0	0	0	0	0

Quarter Comparison

Qtr	Total
4q12	1
3q12	0
2q12	0

Messages

*	ONE OR MORE OF YOUR MONTHS IS MISSING DATA
*	Some claims still have errors. Please use Claim Correction to correct these claims. You may also review these errors with the Frequency of Errors Report and the Hardcopy Report, both of which are available on the Reports Tab.
*	You should use the Summary Report on the Reports tab to obtain a snapshot of your data. This report shows data distribution by month, charges, admission type, newborns, discharge status, payer (claim filing indicator), patient geographic origin, gender, age, race, ethnicity, length of stay and diagnosis and procedure counts per claim.



Claim Count for First Physician

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THCIC Support Center

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Reports

SELECT REPORT:

- Frequency of Errors
- Hardcopy Report
- Summary Report
- Data Analysis Report
- Claim Count for First Physician**
- Claim Count for Second Physician
- Error Type List

QUARTER:

Select Quarter

- 20q2
- 20q1
- 19q4
- 19q3

PATIENTS:

☐ Inpatient

☐ Outpatient

GENERATE

Claim Count for First Physician

THCIC Claim Count for 1st Phys Report (Outpatient - Institutional) /03/2015 thru 09/28/2015

Report Date: 27-Aug-2015

THCIC ID: 000004 MB - THCIC Acceptance Outpatient Pro

Claim Count for First Physician

Name	License Number	Count
Fake, Doctor 1	1111111111	18
Fake, Doctor 2	1111111112	19
Fake, Doctor 3	1111111113	24
Fake, Doctor 4	1111111114	24
Fake, Doctor 5	1111111115	33
Fake, Doctor 6	1111111116	32
Total Claim Count		150



Claim Count for Second Physician

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THCIC Support Center

Reports

SELECT REPORT:

Frequency of Errors
Hardcopy Report
Summary Report
Data Analysis Report
Claim Count for First Physician
Claim Count for Second Physician
Error Type List

FILTER BY:

Timeframe
Processed Date
Batch Number

FROM:

mm/dd/yyyy

THROUGH:

mm/dd/yyyy

PATIENTS:

☐ Inpatient
☐ Outpatient - Institutional
☐ Outpatient - Professional

GENERATE

Claim Count for Second Physician

THCIC Claim Count for 2nd Phys Report (Outpatient - Institutional) 07/02/2015 thru 09/28/2015

Report Date: 27-Aug-2015

THCIC ID: 000004 MB - THCIC Acceptance Outpatient Pro

Claim Count for First Physician

Name	License Number	Count
Fake, Doctor 1	111111111	18
Fake, Doctor 2	111111112	19
Fake, Doctor 3	111111113	24
Fake, Doctor 4	111111114	24
Fake, Doctor 5	111111115	33
Fake, Doctor 6	111111116	32
Total Claim Count		150



Error Type Code

[Home](#) [Claims](#) [Claim Correction](#) [Reports](#) [Data Mgmt](#) [Certification](#) [Batches](#) [Help](#)

THCIC Trainee 19 000028 [User Management](#) [My Account](#) [Logout](#)

THCIC Support Center

Reports

SELECT REPORT:

Frequency of Errors
Hardcopy Report
Summary Report
Data Analysis Report
Claim Count for First Physician
Claim Count for Second Physician
Error Type List

FILTER BY:

Timeframe
Processed Date
Batch Number

FROM:

mm/dd/yyyy

THROUGH:

mm/dd/yyyy

PATIENTS:

☐ Inpatient
☐ Outpatient - Institutional
☐ Outpatient - Professional

GENERATE

Error Type Code

THCIC Error Type List Report

Report Date: 02-Sep-2026 | THCIC ID

Error Summary

698  28

Audit Error Count

Code - Message

698 - Invalid Claim Filing Indicator Code for Other Subscriber

Warning Summary

696  1

Audit Warning Count

Code - Message

696 - Invalid Practitioner 1 (Operating) Name Match

Outpatient Reports

Questions/ Comments



Questions, comments or need clarification please e-mail



thcichelp@dshs.texas.gov

The e-mail should include the facility's THCIC ID.

THCIC Contact



Address:

Texas Health Care Information Collection
Dept of State Health Services – Center for Health
Statistics
1100 W 49th St, Ste M-660
Austin, TX 78756



Phone: 512- 776-7261



E-mail: THCIChelp@dshs.texas.gov



Web site: <https://www.dshs.texas.gov/texas-health-care-information-collection>

THCIC Contact

- ✕ Contact Tiffany Overton at email  Tiffany.Overton@dshs.Texas.gov if a facility has questions concerning the submission, correction, or certification of data.
- ✕ Contact Adrianna Jackson at email  Adrianna.Jackson@dshs.Texas.gov if submitter test/production files reject due to a submission address or EIN/NPI number.
- ✕ For general questions or to request information about THCIC please e-mail to  thcichelp@dshs.texas.gov.

 SYSTEM13 Contact

Address:

System I 3

1648 State Farm Blvd.

Charlottesville, VA 22911



Phone: 1-888-308-4953



Fax: 434-979-1047



E-mail: THCIChelp@system13.com



Web site: <https://thcic.system13.com>