



Texas Vital Statistics Section 2023 Five Star Criteria for Funeral and Mortuary Service Providers

To qualify for Five Star, your facility must have met ALL minimum criteria. To qualify for Exemplary Five Star, your facility must have met ALL exemplary criteria.

TxEVER Training:

Attendance at either the 2023 Summer Conference or the 2022 Annual Conference.

Offices that attended both the Summer Conference and the Annual Conference will be considered for the Exemplary Five Star.

Timeliness:

Funeral Homes must be in good standing with TFSC to qualify for Five Star.

An average of 5 days or less from the date of death to complete death registration (the time from DOD to medical designation + time where record comes back to FH for release should add up to 5 days) between 1/1/2022 and 9/30/2022.

Paper records are not permitted.

Offices that average 10 days or less for death registration will be considered for Exemplary Five Star.

Data Quality:

Had at least 95% of all Social Security Validations return "Passed" for all your facility's records between 1/1/2022 and 9/30/2022.

Filed demographic amendments on less than 2% of all death records from 1/1/2022 and 9/30/2022.

Offices that filed demographic amendments on less than 1% of all death records will be considered for Exemplary Five Star.

TxEVER Maintenance:

User to local administrator ratio: 20%; For every five users at a facility, there should be one local administrator.