

Outpatient Facility Comments, 2Q2014.txt

General Comments on 2nd Quarter 2014 Data

The following general comments about the data for this quarter are made by THCIC and apply to all data released for this quarter.

- . Data are administrative data, collected for billing purposes, not clinical data.
- . Data are submitted in a standard government format, the 837 format used for submitting billing data to payers. State specifications require the submission of additional data elements. These data elements include race and ethnicity. Because these data elements are not sent to payers and may not be part of the facility's standard data collection process, there may be an increase in the error rate for these elements.
- . Facilities are required to submit the patient's race and ethnicity following categories used by the U. S. Bureau of the Census. This information may be collected subjectively and may not be accurate.
- . Facilities are required to submit data within 60 days after the close of a calendar quarter (facility data submission vendor deadlines may be sooner). Depending on facilities' collection and billing cycles, not all services may have been billed or reported. Therefore, data for each quarter may not be complete. This can affect the accuracy of source of payment data, particularly self-pay and charity categories, where patients may later qualify for Medicaid or other payment sources.
- . Conclusions drawn from the data are subject to errors caused by the inability of the facility to communicate complete data due to reporting form constraints, subjectivity in the assignment of codes, system mapping, and normal clerical error. The data are submitted by facilities as their best effort to meet statutory requirements.

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PROVIDER: UT MD Anderson Cancer Center  
THCIC ID: 000105  
QUARTER: 2  
YEAR: 2014

Certified with Comments

Due to system and technical limitations, some claims were submitted without diagnosis/procedure codes prior to being prepared for submission. The claims are not submitted to payors until the claims are coded.

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PROVIDER: Baptist St Anthonys Hospital  
THCIC ID: 001000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

I elect to certify this data is accurate to the best of my knowledge as of this date of certification 11/19/2014.

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PROVIDER: Matagorda Regional Medical Center  
THCIC ID: 006000  
QUARTER: 2

Outpatient Facility Comments, 2Q2014.txt

YEAR: 2014

Certified with Comments

The data included in this file is administrative, not clinical research data. Administrative data may not accurately represent the clinical details of a patient visit. This data should be cautiously used to evaluate health care quality and compare outcomes.

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PROVIDER: Good Shepherd Medical Center-Marshall  
THCIC ID: 020000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

This data is submitted in an effort to meet statutory requirements. Conclusions drawn could be erroneous due to communication difficulties in reporting complete data caused by reporting constraints, subjectivity in assignment of codes, various system mapping and normal clerical error. Data submission deadlines prevent inclusion of all applicable cases therefore this represents administrative claims data at the time of preset deadlines. Diagnostic and procedural data may be incomplete due to data field limitations. Data should be cautiously used to evaluate health care quality and compare outcomes.

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PROVIDER: Baylor Medical Center-Garland  
THCIC ID: 027000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

Due to the sheer volume of OP data, we have limited resources as a hospital to analyze the data. Regarding the mandate to communicate the Certification reports to physicians The State does not offer a secure mechanism for us to communicate other than the hard copy reports. At this time, we as a hospital are moving to limit or eliminate paper distribution and we do not have an internal system to communicate to all physicians feasibly.

Quality Trending of data over a few years is important to define outcome and quality. A small sampling of data (i.e. one year) does not explain outcome.

We recommend the Patient communicate with the Hospital and the Physician regarding data. Patient and physician preference contributes to the care rendered to the patient and the data does not always reflect this.

Patients and physicians consider many factors when making health care decisions that are not available in administrative data. These include a patients preference for life-sustaining treatments, functional status, and other factors.

We support the Patient, Provider, and Payer and empowered, educated decision-making. Quality improvement is not new; it is an on-going commitment.

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PROVIDER: Good Shepherd Medical Center

Outpatient Facility Comments, 2Q2014.txt

THCIC ID: 029000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

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PROVIDER: Baylor Medical Center at Carrollton  
THCIC ID: 042000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

Baylor Medical Center Carrollton OUTPATIENT DATA  
THCIC ID: 042000  
QUARTER: 2  
YEAR: 2014

CERTIFIED WITH COMMENTS

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PROVIDER: Texas Health Huguley Hospital  
THCIC ID: 047000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

The following comments reflect concerns, errors, or limitations of discharge data for THCIC mandatory reporting requirements as of March 2, 2015. If any errors are discovered in our data after this point, we will be unable to communicate these due to THCIC. This data is administrative data, which hospitals collect for billing purposes, and not clinical data, from which you can make judgments about patient care.

Submission Timing

The State requires us to submit a snapshot of billed claims, extracted from our database approximately 20 days following the close of the calendar year quarter. Any discharged patient encounters not billed by this cut-off date will not be included in the quarterly submission file sent in.

Diagnosis and Procedures

The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed which can alter the true picture of a patient's hospitalization, sometimes significantly.

Patient diagnoses and procedures for a particular hospital stay are coded by the hospital using ICD-9-CM and CPT. This is mandated by the federal government and all hospitals must comply.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code as many as 25 diagnoses and 25 procedures for each patient record. One limitation of using the ICD-9-CM and CPT is that there does not exist a code for every possible diagnosis and procedure due to the continued evolution of medicine; new codes are added yearly as coding manuals are updated.

There is no mechanism provided in the reporting process to factor in DNR (Do Not Resuscitate) patients. Any mortalities occurring to a DNR patient are not recognized separately; therefore mortality ratios may be accurate for reporting standards but overstated.

Given the current certification software, due to hospital volumes, it is not feasible to perform encounter level audits and edits. To meet the state's mandates to submit hospital Outpatient visits with specific procedures, Texas Health Huguley underwent a major program conversion to the HCFA 837 EDI electronic claim format.

The quarterly data to the best of our knowledge is accurate and complete given the above.

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PROVIDER: San Angelo Community Medical Center  
THCIC ID: 056000  
QUARTER: 2  
YEAR: 2014

Elected Not to Certify

elect to not certify

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PROVIDER: St Lukes Episcopal Hospital  
THCIC ID: 118000  
QUARTER: 2

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YEAR: 2014

Certified with Comments

The data reports for Quarter 2, 2014 do not accurately reflect patient volume or severity.

Patient Volume

Data reflects administrative claims data (Uniform Billing data elements) that are a snapshot of claims that have been billed prior to the reporting deadline. If the encounter has not yet been billed, data will not be reflected in this quarter.

Severity

Not all clinically significant conditions, such as the hearts ejection fraction, can be captured and reflected in the various billing data elements including the ICD-9-CM diagnosis coding system. As a result, the true clinical picture of the patient population cannot be adequately demonstrated using admissions and billing data.

Payer Source

A payer source mapping discrepancy has been identified. The HIS vendor is working towards a resolution.

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PROVIDER: Memorial Hermann Southeast Hospital  
THCIC ID: 119000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

No comment

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PROVIDER: University Medical Center  
THCIC ID: 145000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

This data represents accurate information at the time of submission. Subsequent changes may continue to occur that will not be reflected in this published dataset.

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PROVIDER: JPS Surgical Center-Arlington  
THCIC ID: 153300  
QUARTER: 2  
YEAR: 2014

Certified with Comments

John Peter Smith Hospital (JPSH) is operated by the JPS Health Network under the auspices of the Tarrant County Hospital District. The JPS Health Network is accredited by the Joint Commission. In addition, JPSH holds

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Joint Commission accreditation as a hospital.

JPSH was the first Texas Department of Health certified Level I Trauma Center in Tarrant County and includes the only 24-hour, seven-day a week psychiatric emergency center in the area. The hospital's special services include intensive care for adults and newborns, a special AIDS treatment center, a skilled nursing unit, a full-range of obstetrical and gynecological services, inpatient care for patients of all ages and an inpatient mental health treatment facility.

JPSH is a major teaching hospital offering or providing through co-operative arrangements postdoctoral training in family medicine, orthopedics, obstetrics and gynecology, psychiatry, surgery, oral and maxillofacial surgery, radiology, sports medicine and podiatry.

In addition to JPSH, the JPS Health Network operates community-based health centers located in medically underserved areas of Tarrant County, school-based health centers, special outpatient programs for pregnant women and a wide range of wellness education programs.

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PROVIDER: Memorial Hermann Northwest Hospital  
THCIC ID: 172000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

No Comment

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PROVIDER: Texas Health Harris Methodist HEB  
THCIC ID: 182000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

#### Data Content

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The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is over and above the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

#### Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD 9 CM) and Current Procedural Terminology Codes

Outpatient Facility Comments, 2Q2014.txt  
(CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An apples to apples comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission, or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates.

The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-9-CM / CPT data on each outpatient receiving surgical or radiological services, but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

#### Length of Stay

The length of stay data element contained in the states certification file is only three characters long. Thus any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data.

#### Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information. Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

#### Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both HMO, and PPO are categorized as Commercial PPO. Thus any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

#### Cost/ Revenue Codes

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The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

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PROVIDER: The Heart Hospital Baylor Denton  
THCIC ID: 208100  
QUARTER: 2  
YEAR: 2014

Certified with Comments

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PROVIDER: DeHaven Surgical Center  
THCIC ID: 228002  
QUARTER: 2  
YEAR: 2014

Certified with Comments

submitted on 07-08-14

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PROVIDER: Texas Health Harris Methodist Hospital-Fort Worth  
THCIC ID: 235000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

Data Content

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The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission, or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates.

The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

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PROVIDER: Wise Regional Health System  
THCIC ID: 254001  
QUARTER: 2  
YEAR: 2014

Certified with Comments

The data for 2Q2014 is being certified with comment. All reported data is accurate and correct at the specific point in time that the data files are generated. Information is subject to change after files are generated and submitted to THCIC; any changes would be information collected or updated during the normal course of business.

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PROVIDER: Texas Health Harris Methodist Hospital-Stephenville  
THCIC ID: 256000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

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PROVIDER: South Austin Surgery Center  
THCIC ID: 262001  
QUARTER: 2  
YEAR: 2014

Certified with Comments

2014 2nd Quarter Outpatient

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PROVIDER: University Medical Center of El Paso  
THCIC ID: 263000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

In this database only one primary physician is allowed. This represents the physician at discharge in this institution. At an academic medical center such as University Medical Center of El Paso, patients are cared for by teams of physicians who rotate at varying intervals. Therefore, many patients, particularly long term patients may actually be managed by several different teams. The practice of attributing patient outcomes in the database to a single physician may result in inaccurate information.

Through performance improvement process, we review the data and strive to make changes to result in improvement.

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PROVIDER: Surgery Center of Plano  
THCIC ID: 284000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

11/21/2014 I CERTIFY THIS DATA WITHOUT COMMENTS.

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PROVIDER: Baylor Scott & white Medical Center at waxahachie

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THCIC ID: 285000  
QUARTER: 2  
YEAR: 2014

Certified With Comments

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PROVIDER: Wilson N Jones Regional Medical Center  
THCIC ID: 297000  
QUARTER: 2  
YEAR: 2014

Certified With Comments

Continue to work with vendor to reduce errors.

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PROVIDER: Baylor Medical Center-Irving  
THCIC ID: 300000  
QUARTER: 2  
YEAR: 2014

Certified With Comments

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PROVIDER: Memorial Hermann Memorial City Medical Center  
THCIC ID: 302000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

no comments

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PROVIDER: Texas Health Presbyterian Hospital-Kaufman  
THCIC ID: 303000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

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The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission, or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates.

The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-9-CM / CPT data on each outpatient receiving surgical or radiological services, but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

#### Length of Stay

The length of stay data element contained in the states certification file is only three characters long. Thus any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data.

#### Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information. Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

#### Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both HMO, and PPO are categorized as Commercial PPO. Thus any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

#### Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

Outpatient Facility Comments, 2Q2014.txt

PROVIDER: Texas Health Harris Methodist Hospital Cleburne  
THCIC ID: 323000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

Data Content

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The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is over and above the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

Diagnosis and Procedures

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Outpatient Facility Comments, 2Q2014.txt

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PROVIDER: Baylor University Medical Center  
THCIC ID: 331000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

Baylor Medical Center at BUMC OUTPATIENT DATA  
THCIC ID: 331000  
QUARTER: 2  
YEAR: 2014

CERTIFIED WITH COMMENTS

Due to the sheer volume of OP data, we have limited resources as a hospital to analyze the data. Regarding the mandate to communicate the Certification reports to physicians The State does not offer a secure mechanism for us to communicate other than the hard copy reports. At this time, we as a hospital are moving to limit or eliminate paper distribution and we do not have an internal system to communicate to all physicians feasibly.

Quality Trending of data over a few years is important to define outcome and quality. A small sampling of data (i.e. one year) does not explain outcome.

Outpatient Facility Comments, 2Q2014.txt

We recommend the Patient communicate with the Hospital and the Physician regarding data. Patient and physician preference contributes to the care rendered to the patient and the data does not always reflect this.

Patients and physicians consider many factors when making health care decisions that are not available in administrative data. These include a patients preference for life-sustaining treatments, functional status, and other factors.

We support the Patient, Provider, and Payer and empowered, educated decision-making. Quality improvement is not new; it is an on-going commitment.

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PROVIDER: Cook Childrens Medical Center  
THCIC ID: 332000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

Cook Children's Medical Center has submitted and certified 2nd QUARTER 2014 inpatient, outpatient surgery and outpatient radiology encounters to the Texas Health Care Information Council with the following possible data concerns based on the required submission method.

Since our data was submitted to the State we have uncovered medical coding errors regarding the following patient conditions in 2005 and 2010 discharges:

Post-operative infections  
Accidental puncture and lacerations  
Post-operative wound dehiscence  
Post-operative hemorrhage and hematoma

Comparative complication reports reflecting the above conditions could misstate the true conditions at Cook Children's Medical Center for the 2nd QUARTER OF 2014.

Patient charges that were accrued before admit or after discharge were systematically excluded from the database. This can happen when a patient is pre-admitted and incurs charges to their encounter before their admit date or charges are discovered and added to the patient encounter after they are discharged. Therefore, the charges for many patient encounters are under reported.

The data structure allowed by THCIC erroneously assigns surgeons to surgical procedures they did not perform. The data structure provided by THCIC allows for one attending and one operating physician assignment. However, patients frequently undergo multiple surgeries where different physicians perform multiple procedures. Assigning all of those procedures to a single 'operating physician' will frequently attribute surgeries to the wrong physician. THCIC chooses to only assign one surgeon to a patient encounter, not to each procedure.

Furthermore, the data structure established by THCIC allows for a limited number of diagnoses and procedures. Patients with more than the limit for diagnoses or procedures will be missing information from the database. This is especially true in complex cases where a patient has multiple major illnesses and multiple surgeries over an extended stay.

Outpatient Facility Comments, 2Q2014.txt

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PROVIDER: University Medical Center-Brackenridge  
THCIC ID: 335000  
QUARTER: 2  
YEAR: 2014

Certified With Comments

As the public teaching hospital in Austin and Travis County, University Medical Center Brackenridge (UMCB) serves patients who are often unable to access primary care. It is more likely that these patients will present in the later more complex stage of their disease.

UMCB has a perinatal program that serves a population that includes mothers with late or no prenatal care. It is also a regional referral center, receiving patient transfers from hospitals not able to serve a complex mix of patients. Treatment of these very complex, seriously ill patients increases the hospital's cost of care, length of stay and mortality rates.

As the Regional Trauma Center, UMCB serves severely injured patients. Lengths of stay and mortality rates are most appropriately compared to other trauma centers.

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files.

These data are submitted by the hospital as their best effort to meet statutory requirements.

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PROVIDER: Memorial Hermann Hospital  
THCIC ID: 347000  
QUARTER: 2  
YEAR: 2014

Certified With Comments

no comments

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PROVIDER: Baylor All Saints Medical Center-Fort Worth  
THCIC ID: 363000  
QUARTER: 2  
YEAR: 2014

Elected Not to Certify

Baylor Medical Center at ASFW OUTPATIENT DATA  
THCIC ID: 363000  
QUARTER: 2  
YEAR: 2014

CERTIFIED WITH COMMENTS

BAS does not approve the OP data

Due to the sheer volume of OP data, we have limited resources as a hospital to

Outpatient Facility Comments, 2Q2014.txt  
analyze the data. Regarding the mandate to communicate the Certification reports to physicians The State does not offer a secure mechanism for us to communicate other than the hard copy reports. At this time, we as a hospital are moving to limit or eliminate paper distribution and we do not have an internal system to communicate to all physicians feasibly.

Quality Trending of data over a few years is important to define outcome and quality. A small sampling of data (i.e. one year) does not explain outcome.

We recommend the Patient communicate with the Hospital and the Physician regarding data.  
Patient and physician preference contributes to the care rendered to the patient and the data does not always reflect this.

Patients and physicians consider many factors when making health care decisions that are not available in administrative data. These include a patients preference for life-sustaining treatments, functional status, and other factors.

We support the Patient, Provider, and Payer and empowered, educated decision-making. Quality improvement is not new; it is an on-going commitment.

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PROVIDER: Victoria Surgery Center  
THCIC ID: 396003  
QUARTER: 2  
YEAR: 2014

Certified with Comments

Corrections made to a few claims: corrected billing for appropriate eye, place of service, and date of service.

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PROVIDER: East Texas Medical Center-Fairfield  
THCIC ID: 401000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

No comments

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PROVIDER: Memorial Hermann Southwest Hospital  
THCIC ID: 407000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

No comment

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PROVIDER: John Peter Smith Hospital  
THCIC ID: 409000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

Outpatient Facility Comments, 2Q2014.txt

John Peter Smith Hospital (JPSH) is operated by the JPS Health Network under the auspices of the Tarrant County Hospital District. The JPS Health Network is accredited by the Joint Commission. In addition, JPSH holds Joint Commission accreditation as a hospital.

JPSH was the first Texas Department of Health certified Level I Trauma Center in Tarrant County and includes the only 24-hour, seven-day a week psychiatric emergency center in the area. The hospital's special services include intensive care for adults and newborns, a special AIDS treatment center, a skilled nursing unit, a full-range of obstetrical and gynecological services, inpatient care for patients of all ages and an inpatient mental health treatment facility.

JPSH is a major teaching hospital offering or providing through co-operative arrangements postdoctoral training in family medicine, orthopedics, obstetrics and gynecology, psychiatry, surgery, oral and maxillofacial surgery, radiology, sports medicine and podiatry.

In addition to JPSH, the JPS Health Network operates community-based health centers located in medically underserved areas of Tarrant County, school-based health centers, special outpatient programs for pregnant women and a wide range of wellness education programs.

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PROVIDER: Texas Health Arlington Memorial Hospital  
THCIC ID: 422000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

Data Content

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Diagnosis and Procedures

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9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An apples to apples comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

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Outpatient Facility Comments, 2Q2014.txt

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PROVIDER: Texas Health Presbyterian Hospital Dallas  
THCIC ID: 431000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

Data Content

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Race/Ethnicity

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PROVIDER: DeTar Hospital-Navarro  
THCIC ID: 453000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

The DeTar Healthcare System includes two full-service acute care hospitals: DeTar Hospital Navarro located at 506 E. San Antonio Street and DeTar Hospital North located at 101 Medical Drive. Both acute care hospitals are located in Victoria, Texas. DeTar Healthcare System is both Joint Commission accredited and Medicare certified. The system also includes two Emergency Departments with Level III Trauma Designation at DeTar Hospital Navarro and Level IV Trauma Designation at DeTar Hospital North; DeTar Health Center; a comprehensive Cardiology Program including Cardiothoracic Surgery; Accredited Chest Pain Center; Inpatient and Outpatient Rehabilitation Centers; Inpatient Geriatric Mental Health Center; Outpatient Mental Health Lifestyle Center, the DeTar Senior Care Center; Senior Circle; Primary Stroke Center and a free Physician Referral Call Center. To learn more, please visit our website at [www.detar.com](http://www.detar.com).

Outpatient Facility Comments, 2Q2014.txt

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PROVIDER: DeTar Hospital-North  
THCIC ID: 453001  
QUARTER: 2  
YEAR: 2014

Certified with Comments

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PROVIDER: Texas Health Harris Methodist Hospital Azle  
THCIC ID: 469000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

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Outpatient Facility Comments, 2Q2014.txt

THCIC ID: 474000  
QUARTER: 2  
YEAR: 2014

Certified With Comments

Parkland Health & Hospital System comprises a network of neighborhood-based health centers and Parkland Memorial Hospital, which was established in 1894. The Parkland System is a \$995 million enterprise that is licensed for 968 beds and employs approximately 10,119 staff. 90,004 patients received outpatient care in the clinics (both on campus and in the neighborhood-based health centers) this quarter.

Specific Data Concerns

As in other large academic medical centers, teams of physicians rotating at intervals care for patients. The THCIC dataset allows only one primary physician to be assigned to the patient for the entire inpatient stay. In our institution, this represents the physician caring for the patient at the time of discharge. Many patients, particularly long-term care patients are actually managed by as many as three to four different teams and attending physicians. For this reason, the practice of attributing patient outcomes to the report card of a single physician may result in misleading information.

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PROVIDER: Seton Medical Center  
THCIC ID: 497000  
QUARTER: 2  
YEAR: 2014

Certified With Comments

Seton Medical Center Austin has a transplant program and Neonatal Intensive Care Unit (NICU). Hospitals with transplant programs generally serve a more seriously ill patient, increasing costs and mortality rates. The NICU serves very seriously ill infants substantially increasing cost, lengths of stay and mortality rates. As a regional referral center and tertiary care hospital for cardiac and critical care services, Seton Medical Center Austin receives numerous transfers from hospitals not able to serve a more complex mix of patients. This increased patient complexity may lead to longer lengths of stay, higher costs and increased mortality.

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files.

These data are submitted by the hospital as their best effort to meet statutory requirements.

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PROVIDER: Bellville St Joseph Health Center  
THCIC ID: 552000  
QUARTER: 2  
YEAR: 2014

Certified With Comments

this was certified by Karen McEuen

Outpatient Facility Comments, 2Q2014.txt

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PROVIDER: Memorial Hermann Sugar Land  
THCIC ID: 609001  
QUARTER: 2  
YEAR: 2014

Certified with Comments

no comments

=====

PROVIDER: Memorial Hermann The woodlands Hospital  
THCIC ID: 615000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

no comments

=====

PROVIDER: Texas Health Harris Methodist Hospital-Southwest Fort Worth  
THCIC ID: 627000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

Data Content

This data is administrative data, which hospitals collect for billing purposes. Administrative data may not accurately represent the clinical details of an encounter.

The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is over and above the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD 9 CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An

apples to apples comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission, or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates.

The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-9-CM / CPT data on each outpatient receiving surgical or radiological services, but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

#### Length of Stay

The length of stay data element contained in the states certification file is only three characters long. Thus any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data.

#### Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information. Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

#### Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both HMO, and PPO are categorized as Commercial PPO. Thus any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

#### Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

Outpatient Facility Comments, 2Q2014.txt

PROVIDER: Texas Health Presbyterian Hospital-Plano  
THCIC ID: 664000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

Data Content

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The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission, or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates.

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Outpatient Facility Comments, 2Q2014.txt  
individual patient's record may have been assigned.

Length of Stay

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=====

PROVIDER: Covenant Surgicenter  
THCIC ID: 693001  
QUARTER: 2  
YEAR: 2014

Certified with Comments

Could not get the Physician's information to go through for (deleted). His NPI is (deleted) and State License # is (deleted) and this information has been verified but will not go through.

\*Confidential identifiers deleted from this comment by THCIC.

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PROVIDER: Our Childrens House Baylor  
THCIC ID: 710000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

The OCH OP Discharges total appears materially low I count 5,975. This report has 544. Average charge per case is 322% higher on THCIC report. But the

Outpatient Facility Comments, 2Q2014.txt  
distribution mixes (as above with the inpatients) all appear reasonable. I believe the processes of discharging and readmitting Outpatient Series accounts is largely to blame for these variances. It does not appear that same day surgeries are the only cases populating the THCIC report. Until a report is available from THCIC that gives a listing of the individual accounts included here we wont be able to identify a common pattern causing the discrepancies.

=====

PROVIDER: Ennis Regional Medical Center  
THCIC ID: 714500  
QUARTER: 2  
YEAR: 2014

Certified with Comments

Due to technical issues, some data fields may contain errors.

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PROVIDER: Nacogdoches Surgery Center  
THCIC ID: 723800  
QUARTER: 2  
YEAR: 2014

Certified with Comments

AS IS.

=====

PROVIDER: Texas Health Presbyterian Hospital Allen  
THCIC ID: 724200  
QUARTER: 2  
YEAR: 2014

Certified with Comments

#### Data Content

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#### Outpatient Facility Comments, 2Q2014.txt

driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An apples to apples comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission, or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates.

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#### Race/Ethnicity

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#### Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received

by the hospital or hospital cost for performing the service. Typically actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

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PROVIDER: Texas Health Heart & Vascular Hospital  
THCIC ID: 730001  
QUARTER: 2  
YEAR: 2014

Certified with Comments

Data Content

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The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

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us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

Length of Stay

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Race/Ethnicity

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Cost/ Revenue Codes

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Typically actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

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PROVIDER: St Lukes Hospital at the Vintage  
THCIC ID: 740000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

The data reports for Quarter 2, 2014 do not accurately reflect patient volume or severity.

Patient Volume

Data reflects administrative claims data (Uniform Billing data elements) that are a snapshot of claims that have been billed prior to the reporting deadline. If the encounter has not yet been billed, data will not be reflected in this quarter.

Severity

Not all clinically significant conditions, such as the hearts ejection fraction, can be captured and reflected in the various billing data elements including the ICD-9-CM diagnosis coding system. As a result, the true clinical picture of the

Outpatient Facility Comments, 2Q2014.txt  
patient population cannot be adequately demonstrated using admissions and  
billing data.

Payer Source

A payer source mapping discrepancy has been identified. The HIS vendor is  
working towards a resolution.

=====

PROVIDER: Baylor Heart & Vascular Center  
THCIC ID: 784400  
QUARTER: 2  
YEAR: 2014

Certified with Comments

Please Certify with my exceptions as noted below

The OP Discharges total appears materially low I count 6,579. THCIC report has  
5,183. Average charge per case is 23% higher on THCIC report. But the  
distribution mixes all appear reasonable. Until a report is available from  
THCIC that gives a listing of the individual accounts included here we wont be  
able to identify a common pattern causing the discrepancy.

=====

PROVIDER: Texas Orthopedics Surgery Center  
THCIC ID: 784600  
QUARTER: 2  
YEAR: 2014

Certified with Comments

Certified 11/20/14

=====

PROVIDER: CHRISTUS St Michael Health System  
THCIC ID: 788001  
QUARTER: 2  
YEAR: 2014

Certified with Comments

Certified to the best of my knowledge.

=====

PROVIDER: Christus St Michael Hospital Atlanta  
THCIC ID: 788003  
QUARTER: 2  
YEAR: 2014

Certified with Comments

To the best of my knowledge.

=====

PROVIDER: LifeCare Hospital-Plano  
THCIC ID: 789800  
QUARTER: 2  
YEAR: 2014

Outpatient Facility Comments, 2Q2014.txt

Certified with Comments

Cannot verify the operating physician for one of the patients - 02q14.

Director Quality Mgmt

=====

PROVIDER: St Lukes The woodlands Hospital  
THCIC ID: 793100  
QUARTER: 2  
YEAR: 2014

Certified with Comments

The data reports for Quarter 2, 2014 do not accurately reflect patient volume or severity.

Patient Volume

Data reflects administrative claims data (Uniform Billing data elements) that are a snapshot of claims that have been billed prior to the reporting deadline. If the encounter has not yet been billed, data will not be reflected in this quarter.

Severity

Not all clinically significant conditions, such as the hearts ejection fraction, can be captured and reflected in the various billing data elements including the ICD-9-CM diagnosis coding system. As a result, the true clinical picture of the patient population cannot be adequately demonstrated using admissions and billing data.

Payer Source

A payer source mapping discrepancy has been identified. The HIS vendor is working towards a resolution.

=====

PROVIDER: Seton Southwest Hospital  
THCIC ID: 797500  
QUARTER: 2  
YEAR: 2014

Certified with Comments

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files.

These data are submitted by the hospital as their best effort to meet statutory requirements.

=====

PROVIDER: Seton Northwest Hospital  
THCIC ID: 797600  
QUARTER: 2  
YEAR: 2014

Certified with Comments

Outpatient Facility Comments, 2Q2014.txt

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These data are submitted by the hospital as their best effort to meet statutory requirements.

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PROVIDER: Baylor Surgical Hospital-Fort Worth  
THCIC ID: 804500  
QUARTER: 2  
YEAR: 2014

Certified with Comments

Baylor Surgical Hospital at Fort Worth Outpatient Center 2Q2014 were included with the hospital outpatient claims.

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PROVIDER: Community Surgery Center  
THCIC ID: 807500  
QUARTER: 2  
YEAR: 2014

Elected Not to Certify

elect not to certify

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PROVIDER: Texas Health Harris Methodist Hospital Southlake  
THCIC ID: 812800  
QUARTER: 2  
YEAR: 2014

Certified with Comments

The files might contain duplicate or missing claims

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PROVIDER: Texas Institute for Surgery-Texas Health Presbyterian-Dallas  
THCIC ID: 813100  
QUARTER: 2  
YEAR: 2014

Certified with Comments

The files might contain duplicate or missing claims

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PROVIDER: Baylor Regional Medical Center-Plano  
THCIC ID: 814001  
QUARTER: 2  
YEAR: 2014

Certified with Comments

Outpatient Facility Comments, 2Q2014.txt

Due to the sheer volume of OP data, we have limited resources as a hospital to analyze the data. Regarding the mandate to communicate the Certification reports to physicians The State does not offer a secure mechanism for us to communicate other than the hard copy reports. At this time, we as a hospital are moving to limit or eliminate paper distribution and we do not have an internal system to communicate to all physicians feasibly.

Quality Trending of data over a few years is important to define outcome and quality. A small sampling of data (i.e. one year) does not explain outcome.

We recommend the Patient communicate with the Hospital and the Physician regarding data. Patient and physician preference contributes to the care rendered to the patient and the data does not always reflect this.

Patients and physicians consider many factors when making health care decisions that are not available in administrative data. These include a patients preference for life-sustaining treatments, functional status, and other factors.

We support the Patient, Provider, and Payer and empowered, educated decision-making. Quality improvement is not new; it is an on-going commitment.

=====

PROVIDER: Texas Health Center-Diagnostics & Surgery Plano  
THCIC ID: 815300  
QUARTER: 2  
YEAR: 2014

Certified with Comments

The files might contain duplicate or missing claims

=====

PROVIDER: Spine Team Texas ASC  
THCIC ID: 816200  
QUARTER: 2  
YEAR: 2014

Certified with Comments

REVIEWED

=====

PROVIDER: Spinecare  
THCIC ID: 816900  
QUARTER: 2  
YEAR: 2014

Elected Not to Certify

DATA IS GENERATED FROM FACILITY'S SCHEDULING AND BILLING SOFTWARE. WE CANNOT GUARANTEE 100% ACCURACY.

=====

PROVIDER: Texas Health Presbyterian Hospital-Denton  
THCIC ID: 820800  
QUARTER: 2

YEAR: 2014

Certified with Comments

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Length of Stay

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Outpatient Facility Comments, 2Q2014.txt

only three characters long. Thus any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data.

Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information. Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

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Cost/ Revenue Codes

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=====
PROVIDER: Memorial Hermann Surgery Center woodlands
THCIC ID: 825400
QUARTER: 2
YEAR: 2014

Certified with Comments

No comments

=====
PROVIDER: Dallas Endoscopy Center
THCIC ID: 826200
QUARTER: 2
YEAR: 2014

Certified with Comments

i did a spot check on and it looks to be accurate.

=====
PROVIDER: ADC Endoscopy Specialist
THCIC ID: 837500
QUARTER: 2
YEAR: 2014

Certified with Comments

Resubmission/ Recertification

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PROVIDER: St Joseph Medical Center  
THCIC ID: 838600  
QUARTER: 2  
YEAR: 2014

Certified with Comments

St. Joseph Medical Center certified the inpatient data, 7385 patients.

During this time period St. Joseph Medical Center provided charity to 89 patients with total charges (-\$643,786.63) dollars. The system didn't identify these patients.

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PROVIDER: Simmons Ambulatory Surgery Center  
THCIC ID: 843300  
QUARTER: 2  
YEAR: 2014

Certified with Comments

Parkland Health & Hospital System comprises a network of neighborhood-based health centers and Parkland Memorial Hospital, which was established in 1894. The Parkland System is a \$995 million enterprise that is licensed for 968 beds and employs approximately 10,119 staff. Approximately 1,619 patients received outpatient care in the clinics (both on campus and in the neighborhood-based health centers) this quarter.

Specific Data Concerns

As in other large academic medical centers, teams of physicians rotating at intervals care for patients. The THCIC dataset allows only one primary physician to be assigned to the patient for the entire inpatient stay. In our institution, this represents the physician caring for the patient at the time of discharge. Many patients, particularly long-term care patients are actually managed by as many as three to four different teams and attending physicians. For this reason, the practice of attributing patient outcomes to the report card of a single physician may result in misleading information.

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PROVIDER: Texoma Medical Center  
THCIC ID: 847000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

Certified

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PROVIDER: Memorial Hermann Northeast  
THCIC ID: 847100

Outpatient Facility Comments, 2Q2014.txt

QUARTER: 2  
YEAR: 2014

Certified with Comments

no comments

=====

PROVIDER: Dell Childrens Medical Center  
THCIC ID: 852000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files.

These data are submitted by the hospital as their best effort to meet statutory requirements.

=====

PROVIDER: Texas Health Presbyterian Hospital-Rockwall  
THCIC ID: 859900  
QUARTER: 2  
YEAR: 2014

Certified with Comments

The files might contain duplicate or missing claims

=====

PROVIDER: Seton Medical Center Williamson  
THCIC ID: 861700  
QUARTER: 2  
YEAR: 2014

Certified with Comments

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files.

These data are submitted by the hospital as their best effort to meet statutory requirements.

=====

PROVIDER: TrustPoint Hospital  
THCIC ID: 865800  
QUARTER: 2  
YEAR: 2014

Elected Not to Certify

DATA HAS "FACE VALIDITY" BUT FORMAL LINE-BY-LINE HAS NOT BEEN COMPLETED.

Outpatient Facility Comments, 2Q2014.txt

=====

PROVIDER: St Lukes Sugar Land Hospital  
THCIC ID: 869700  
QUARTER: 2  
YEAR: 2014

Certified with Comments

The data reports for Quarter 2, 2014 do not accurately reflect patient volume or severity.

Patient Volume

Data reflects administrative claims data (Uniform Billing data elements) that are a snapshot of claims that have been billed prior to the reporting deadline. If the encounter has not yet been billed, data will not be reflected in this quarter.

Severity

Not all clinically significant conditions, such as the hearts ejection fraction, can be captured and reflected in the various billing data elements including the ICD-9-CM diagnosis coding system. As a result, the true clinical picture of the patient population cannot be adequately demonstrated using admissions and billing data.

Payer Source

A payer source mapping discrepancy has been identified. The HIS vendor is working towards a resolution.

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PROVIDER: Spine Team Texas Rockwall ASC  
THCIC ID: 902000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

REVIEWED

=====

PROVIDER: CHRISTUS Santa Rosa Physicians ASC New Braunfels  
THCIC ID: 917000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

99.87%

=====

PROVIDER: Seton Medical Center Hays  
THCIC ID: 921000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

All physician license numbers and names have been validated with the Physician  
Page 44

Outpatient Facility Comments, 2Q2014.txt  
and the Texas State Board of Medical Examiner website as accurate but  
some remain unidentified in the THCIC Practitioner Reference Files.

These data are submitted by the hospital as their best effort to meet  
statutory requirements.

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PROVIDER: St Lukes Lakeside Hospital  
THCIC ID: 923000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

The data reports for Quarter 2, 2014 do not accurately reflect patient volume or  
severity.

Patient Volume

Data reflects administrative claims data (Uniform Billing data elements) that  
are a snapshot of claims that have been billed prior to the reporting deadline.  
If the encounter has not yet been billed, data will not be reflected in this  
quarter.

Severity

Not all clinically significant conditions, such as the hearts ejection fraction,  
can be captured and reflected in the various billing data elements including the  
ICD-9-CM diagnosis coding system. As a result, the true clinical picture of the  
patient population cannot be adequately demonstrated using admissions and  
billing data.

Payer Source

A payer source mapping discrepancy has been identified. The HIS vendor is  
working towards a resolution.

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PROVIDER: Texas Health Presbyterian Hospital Flower Mound  
THCIC ID: 943000  
QUARTER: 2  
YEAR: 2014

Certified with Comments

The files might contain duplicate or missing claims

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PROVIDER: Park Ten Surgical Center  
THCIC ID: 969400  
QUARTER: 2  
YEAR: 2014

Certified with Comments

certified on behalf of Chris Riedel by Ann Elahi

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PROVIDER: Texas Health Harris Methodist Fort Worth Outpatient Surgery Center  
THCIC ID: 970100

QUARTER: 2  
YEAR: 2014

Certified with Comments

Data Content

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If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD 9 CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An apples to apples comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission, or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates.

The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-9-CM / CPT data on each outpatient receiving surgical or radiological services, but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

Length of Stay

Outpatient Facility Comments, 2Q2014.txt

The length of stay data element contained in the states certification file is only three characters long. Thus any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data.

Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information. Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

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Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

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PROVIDER: Texas Health Outpatient Surgery Center Alliance  
THCIC ID: 970110  
QUARTER: 2  
YEAR: 2014

Certified with Comments

Data Content

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If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

#### Diagnosis and Procedures

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD 9 CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An apples to apples comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

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The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-9-CM / CPT data on each outpatient receiving surgical or radiological services, but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

#### Length of Stay

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Outpatient Facility Comments, 2Q2014.txt  
categorized as Commercial PPO. Thus any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

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PROVIDER: Outpatient Surgery Center  
THCIC ID: 970140  
QUARTER: 2  
YEAR: 2014

Certified with Comments

There remains an underlying issue with second quarter data. Reported cases should be 414.

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PROVIDER: Dodson Surgery Center  
THCIC ID: 970400  
QUARTER: 2  
YEAR: 2014

Certified with Comments

Cook Children's Medical Center has submitted and certified 2nd QUARTER 2014 inpatient, outpatient surgery and outpatient radiology encounters to the Texas Health Care Information Council with the following possible data concerns based on the required submission method.

Since our data was submitted to the State we have uncovered medical coding errors regarding the following patient conditions in 2005 and 2010 discharges:

- Post-operative infections
- Accidental puncture and lacerations
- Post-operative wound dehiscence
- Post-operative hemorrhage and hematoma

Comparative complication reports reflecting the above conditions could misstate the true conditions at Cook Children's Medical Center for the 2nd QUARTER OF 2014.

Patient charges that were accrued before admit or after discharge were systematically excluded from the database. This can happen when a patient is pre-admitted and incurs charges to their encounter before their admit date or charges are discovered and added to the patient encounter after they are discharged. Therefore, the charges for many patient encounters are under reported.

The data structure allowed by THCIC erroneously assigns surgeons to surgical procedures they did not perform. The data structure provided by THCIC allows for one attending and one operating physician assignment. However, patients frequently undergo multiple surgeries where different physicians perform multiple procedures. Assigning all of those procedures to a single 'operating physician' will frequently attribute surgeries to the wrong physician. THCIC chooses to only assign one surgeon to a patient encounter,

not to each procedure.

Furthermore, the data structure established by THCIC allows for a limited number of diagnoses and procedures. Patients with more than the limit for diagnoses or procedures will be missing information from the database. This is especially true in complex cases where a patient has multiple major illnesses and multiple surgeries over an extended stay.

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PROVIDER: Huguley Surgery Center  
THCIC ID: 971500  
QUARTER: 2  
YEAR: 2014

Certified with Comments

The following comments reflect concerns, errors, or limitations of discharge data for THCIC mandatory reporting requirements as of March 2, 2015. If any errors are discovered in our data after this point, we will be unable to communicate these due to THCIC. This data is administrative data, which hospitals collect for billing purposes, and not clinical data, from which you can make judgments about patient care.

Submission Timing

The State requires us to submit a snapshot of billed claims, extracted from our database approximately 20 days following the close of the calendar year quarter. Any discharged patient encounters not billed by this cut-off date will not be included in the quarterly submission file sent in.

Diagnosis and Procedures

The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed which can alter the true picture of a patient's hospitalization, sometimes significantly.

Patient diagnoses and procedures for a particular hospital stay are coded by the hospital using ICD-9-CM and CPT. This is mandated by the federal government and all hospitals must comply.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code as many as 25 diagnoses and 25 procedures for each patient record. One limitation of using the ICD-9-CM and CPT is that there does not exist a code for every possible diagnosis and procedure due to the continued evolution of medicine; new codes are added yearly as coding manuals are updated.

There is no mechanism provided in the reporting process to factor in DNR (Do Not Resuscitate) patients. Any mortalities occurring to a DNR patient are not recognized separately; therefore mortality ratios may be accurate for reporting standards but overstated.

Given the current certification software, due to hospital volumes, it is not feasible to perform encounter level audits and edits. To meet the state's mandates to submit hospital Outpatient visits with specific procedures, Texas Health Huguley underwent a major program conversion to the HCFA 837 EDI electronic claim format.

The quarterly data to the best of our knowledge is accurate and complete given the above.

Outpatient Facility Comments, 2Q2014.txt

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PROVIDER: Baylor Medical Center McKinney  
THCIC ID: 971900  
QUARTER: 2  
YEAR: 2014

Certified with Comments

Due to the sheer volume of OP data, we have limited resources as a hospital to analyze the data. Regarding the mandate to communicate the Certification reports to physicians The State does not offer a secure mechanism for us to communicate other than the hard copy reports. At this time, we as a hospital are moving to limit or eliminate paper distribution and we do not have an internal system to communicate to all physicians feasibly.

Quality Trending of data over a few years is important to define outcome and quality. A small sampling of data (i.e. one year) does not explain outcome.

We recommend the Patient communicate with the Hospital and the Physician regarding data.  
Patient and physician preference contributes to the care rendered to the patient and the data does not always reflect this.

Patients and physicians consider many factors when making health care decisions that are not available in administrative data. These include a patients preference for life-sustaining treatments, functional status, and other factors.

We support the Patient, Provider, and Payer and empowered, educated decision-making. Quality improvement is not new; it is an on-going commitment.

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PROVIDER: Pain Management Professionals of Baytown  
THCIC ID: 972100  
QUARTER: 2  
YEAR: 2014

Certified with Comments

These are correct to the best of my knowledge. Kelli Johnson

=====

PROVIDER: Digestive Disease Center  
THCIC ID: 972400  
QUARTER: 2  
YEAR: 2014

Certified with Comments

coding issue no adj needed

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PROVIDER: Texas Health Harris Methodist Hospital Alliance  
THCIC ID: 972900  
QUARTER: 2  
YEAR: 2014

Certified with Comments

## Outpatient Facility Comments, 2Q2014.txt

### Data Content

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### Diagnosis and Procedures

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Outpatient Facility Comments, 2Q2014.txt

Race/Ethnicity

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PROVIDER: Austin Midtown Ambulatory Surgery Center  
THCIC ID: 972950  
QUARTER: 2  
YEAR: 2014

Certified with Comments

Report Completed and Certified by YC

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PROVIDER: St Joseph Medical Center-Heights  
THCIC ID: 973100  
QUARTER: 2  
YEAR: 2014

Certified with Comments

St. Joseph Medical Center certified the outpatient data, 651 patients.

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PROVIDER: Wise Regional Health System Bridgeport Campus  
THCIC ID: 973110  
QUARTER: 2  
YEAR: 2014

Certified with Comments

The data for 2Q2014 is being certified with comment. All reported data is accurate and correct at the specific point in time that the data files are

Outpatient Facility Comments, 2Q2014.txt  
generated. Information is subject to change after files are generated and submitted to THCIC; any changes would be information collected or updated during the normal course of business.

=====

PROVIDER: Parkway Surgical and Cardiovascular Hospital  
THCIC ID: 973840  
QUARTER: 2  
YEAR: 2014

Certified with Comments

The data for 2Q2014 is being certified with comment. All reported data is accurate and correct at the specific point in time that the data files are generated. Information is subject to change after files are generated and submitted to THCIC; any changes would be information collected or updated during the normal course of business.