



Memorandum

#11-010

TO: WIC Regional Directors
WIC Local Agency Directors

FROM: Linda Brumble, Unit Manager
Nutrition Education/Clinic Services Unit
Nutrition Services Section

DATE: February 4, 2011

SUBJECT: New revised WIC is here to serve you (stock n. 13-7) poster

The *We are here to Serve You* poster (stock no. 13-7) has been revised. The new revised poster is bilingual and is now titled ***WIC is here to serve you***, stock no. 13-7. This poster is a visual customer service tool that provides information on who to contact if an applicant or program participant has concerns or questions. Local agencies are not required to post the *WIC is here to serve you* poster; however, we highly recommend that you use this poster in the clinics so the information is available to your clients.

Please order the revised poster through the online *WIC Materials Catalog* by entering either the stock number or the title.

If you have any questions or require additional information, please contact Rachel Edwards, Manager, Information Response Management Group, at (512) 341-4400 extension 2263 or rachel.edwards@dshs.state.tx.us.

Smart Choices, Healthy Families
WIC is here to serve you.

If you have a question about WIC or if you have a problem with our program or staff, please call the WIC Director.

If the WIC Director cannot answer your questions or solve your problem, call WIC in Austin: 1-800-WIC-FORU (1-800-942-3678).

WIC Director: _____
Address: _____
Phone: _____

Opciones sabias, familias sanas
WIC esta aquí para servirle.

Si usted tiene alguna pregunta sobre WIC o si tiene un problema con nuestro programa o empleados, favor de llamar al Director de WIC.

Si el Director de WIC no puede contestar sus preguntas o resolver su problema, entonces llame a WIC en Austin: 1-800-WIC-FORU (1-800-942-3678).

Director de WIC: _____
Dirección: _____
Teléfono: _____

 