



Memorandum

#13-027

TO: DSHS Regional Directors
WIC Local Agency Directors

FROM: Linda Brumble, Unit Manager
Nutrition Education/Clinic Services Unit
Nutrition Services Section

DATE: March 14, 2013

SUBJECT: April 2013 Interactive Distance Learning and NECS CenturyLink Staff Training Schedules and IDL On-Demand Update

Nutrition Education Training Day is Tuesday, April 30, 2013, with the following Interactive Distance Learning (IDL) and CenturyLink Nutrition Education classes running throughout the day.

Time	Type	Class	Instructor
10:00 – 11:00		How Children Develop Food Preferences	Kaylene Thompson, RD, LD
10:00 – 11:30		Formula Policies – Contract and Non-Contract Part 1	Elizabeth Bruns, RD, LD
10:15 – 11:15		Emotion-Based Messaging	Mandy Seay, RD, LD
11:15 – 12:15		Tools for Building Rapport and Personalizing a Counseling Session	Debbie Lehman, PhD, RD, LD
11:30 – 12:30		VENA Tools of the Trade	Jessi Cano, RD
1:30 – 3:00		Formula Policies – Contract and Non-Contract Part 2	Elizabeth Bruns, RD, LD
1:45 – 2:45		Communicating with Low Literature	Kelley Reed, RD, LD
2:00 – 3:00		Oral Health – A CCNE Lesson Backgrounder	Katie Lanier

To view the April 2013 IDL and Nutrition Education/Clinic Services (NECS) CenturyLink Staff Training schedules, visit <http://www.dshs.state.tx.us/wichd/tng/idl-cal-dates.shtm>.

IDL On-Demand Update

Over the last three months we received many requests for IDL On-Demand sessions, thus indicating that Local Agencies find this type of training helpful and convenient. Therefore, IDL On-Demand will continue to be available for the foreseeable future. In addition, “*Lunch with Linda*” and “*Solving the WIC Funding Puzzle*” have been added to the list of available On-Demand classes and the On-Demand request form has been updated. Local Agency staff can download the On-Demand request form at <http://www.dshs.state.tx.us/wichd/tng/idl-cal-dates.shtm>

All schedule changes or cancellations will be posted online two weeks in advance when possible. Though we strive to minimize changes and cancellations, we advise staff to check the WIC training website in advance for scheduling updates. If a last-minute (less than two weeks) cancellation is necessary, Local Agency staff will be notified via email only.

The NECS CenturyLink Staff Training and the IDL Network are two separate training systems. For IDL technical assistance, please contact Yolanda BazDresch, IDL Studio Manager, at (512) 341-4443 or yolanda.bazdresch@dshs.state.tx.us.

If you are interested in participating in an NECS CenturyLink Staff Training Session, instructions for logging on to each online class can be found at <http://www.dshs.state.tx.us/wichd/tng/desc-main.shtm>. The instructions for accessing each class are below the class descriptions on this web page or can be found clicking the hyperlink for each class in the training schedule. Technical assistance for the NECS CenturyLink Staff Training is provided by CenturyLink customer service at 1-800-485-0844.