



## VENDOR MANAGEMENT & OPERATIONS UNIT



November 16, 2015

## Notification of Texas WIC FTP Server Changes

The Texas WIC Program is migrating to a new URL and Public IP address for connecting to the Texas WIC FTP (File Transfer Protocol) server for the exchange of daily TX-WIC files. Please forward this information to your Point-of-Sale (POS) system provider.

*New URL:* [vendor.txwictransfer.com](http://vendor.txwictransfer.com)

*New Public IP address:* 216.59.56.47

### What does this mean to WIC vendors?

The FTP server address in the configuration of your POS software must now connect to the URL: [vendor.txwictransfer.com](http://vendor.txwictransfer.com). If your software is not capable of configuring to a URL, then you must connect through the new Public IP address: **216.59.56.47**. If possible, it is highly recommended that the POS software connect using the URL. Once a vendor has migrated to the new URL/IP Address, auto-reconciliation files will be available within minutes of submitting WIC claim files.

In consideration of holiday lock-down periods and to provide ample time for retailers to make these changes in their POS systems, Texas WIC will forward WIC claims, once per day, from the legacy FTP server to the new URL through February 2016. A final notice will be sent to all WIC vendors, that have not migrated to the new URL or IP address, before the legacy IP address is disabled. Texas WIC strongly encourages our vendor community to make the migration sooner rather than later.

### Additional Connection Information:

Upon migration to the new URL or IP address, both standard FTP (unencrypted on port 21) and secured FTP (SFTP/SSH on port 22) will be supported. Support for FTP/S (SSL/TLS) will be added at a later date.

Specific questions regarding FTP server changes should be directed to your POS systems provider. This URL and IP Address information will be provided to the commercial POS dealers that are certified through the Texas WIC program.

The Texas WIC Vendor Management & Operations (VMO) team is ready to assist you should you have any questions regarding the specifics of this vendor news flash. Contact the WIC EBT Operations Support team at 1-800-252-9629 (Texas only), or email at [WICEBTSupport@dshs.state.tx.us](mailto:WICEBTSupport@dshs.state.tx.us).