ANNUAL STATEMENT OF COMMUNITY BENEFITS STANDARD 2017 TEXAS NONPROFIT HOSPITALS

Part I

3132402 **2017 ASCBS** 6742402
CHI St Joseph Health Madison Hospital
Madisonville MADISON

Please Check "one" your ownership: *

(x) Not-For-Profit

( ) For-Profit (received Medicaid Disproportionate Share Funds)
( ) Public
( ) For-Profit

TYPE: NP DISPRO:
REQUIRED TO REPORT ASCBS: YES
ST. JOSEPH HEALTH SYSTEM

Are you reporting as part of a hospital system? ( ) Yes (x) No

III HOSPITAL SYSTEMS - List all the hospitals included in this system report. Refer to the instructions on the back of this page in completing this section.

III	Community Benefits Contribution*	Net Patient Revenue (NPR)**	Miles From System Office	Name of Hospital	Physical Address, City, State, Zip
1.					
2.					
3.					
4.					
5.					
6.					
7.					
8.					
9.					
10.					
11.					
12.					
13.					
14.					
TOTAL:					

* The sum of these contributions should equal the entry in II.E (Section II follows Worksheet 5).

** The sum of net patient revenue should equal the entry in STDI1 (Standards Section follows Section II).

ESTIMATED UNREIMBURSED COSTS OF INPATIENT AND OUTPATIENT CHARITY CARE PROVIDED - 2017

Total Billed Charges for Charity Care Provided (based on 2017 audited fiscal year): (exclude bad debt)

.

W1A.	Financially Indigent	Medically Indigent	Total Charity Care Charges
Inpatient	28,206	0	28,206
Outpatient	~~4,484,661,284,661~~ 4,846,612	0	4,846,612
Total	4,874,818	_____	(a) 4,874,818

Cost to Charge Ratio Calculation (based on 2016 audited fiscal year):

Per S. Martel on 6/4/18 LJ

W1B1. **2016** Gross Patient Service Revenue1, 2;..... (b) 46,436,932

W1B2. **2016** Total Patient Care Operating Expenses1,3.....(**Bad Debt should be treated as a Deduction**) ..... (c) 10,181,908

W1B3. **Cost to Charge Ratio (Divide (c) by (b)) (please report the ratio as a decimal 0.0000)**
*****THIS IS A PRE-CALCULATED FIELD.** (d) 0.2193

W1C. **Estimated Costs of Charity Care Provided ((a) x (d))** ..... (e) 1,069,047

Payments Received for Charity Care Provided: (based on 2016 audited fiscal year)

W1D1. Third-Party Payments..... 0

W1D2. Payments from Patients..... 0

W1D3. Other Payments (4) (Public hospitals report tax appropriations relative to charity care here) 0

W1D4. **Total Payments Received for Charity Care Provided**.....
*****THIS IS A PRE-CALCULATED FIELD.** (f) 0

W1E. **Estimated Unreimbursed Costs of Charity Care Provided ((e) - (f))5**..... * (g) 1,069,047

1 Use audited data for FY 2016 to complete the Cost to Charge Ratio Calculation section of this worksheet for FY 2017.

2 Gross Patient Service Revenue excludes Medicaid Disproportionate Share Hospital payments.

3 Total Patient Care Operating Expenses -**(Bad Debt should be treated as a deduction) excludes contractual adjustments.**

4 Do not include charitable contributions and grants received by the hospital.

5 Report zero (0) in (g) if total estimated costs of charity care provided (e) minus total payments (f) is a negative value.

CALCULATION OF THE RATIO OF COST TO CHARGE - 2017

C alculation of initial Ratio of Cost to Charge

W1AA1. Total Patient Revenues (from **2016** Medicare Cost Report1, Worksheet G-3, Line 1) (a) 46,436,144

W1AA2. Total Operating Expenses (from **2016)** Medicare Cost Report1, Worksheet A, Line 118, Col. 7 (b) 10,377,517

W1AA3. **Initial Ratio of Cost to Charge ((b) divided by (a))**
*****THIS IS A PRE-CALCULATED FIELD.** (c) 0.2235

Application of Initial Ratio of Cost to Charge to 2016 Bad-Debt Expense

W1AB1. Bad-Debt Expense2 (from **2017** audited financial statement covering your reporting period) (d) 2,033,468

W1AB2. Multiply "Bad-Debt Expense" by "Initial Cost to Charge Ratio" to determine allowable Bad-Debt Expense ((d) x (c))
*****THIS IS A PRE-CALCULATED FIELD.** (e) 454,480

W1AB3. **Add the allowable "Bad-Debt Expense" to " Total Operating Expenses" ((b) + (e))**
*****THIS IS A PRE-CALCULATED FIELD.** (f) 10,831,997

W1AC. **Calculation of Ratio of Cost to Charge ((f) divided by (a)) (Please report the ratio as a decimal)** (g) 0.2333

NOTE:This is Worksheet 1-A from the 1994 Annual Statement of Community Benefits Standard form.

1. Use the **PRIOR** year cost report regardless of status of review. For example, use Medicare Cost Report data for FY 2016 to complete the calculation of initial Ratio of Cost to Charge section of this worksheet.

2. Bad debt expense is defined as the provision for actual or expected uncollectibles resulting from the extension of credit.

Additional cost areas that are not reflected in the above calculations may be identified on the back of this form. Do not include these costs in worksheet computations.

Worksheet 1-A (continued)

Cost Area	Medicare Cost Report Reference*	**Amount**
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

PLEASE PRESS SAVE OR SAVE AND VALIDATE TO CONTINUE OUR WORKSHEET SECTION OF THE SURVEY.
To navigate the worksheet pages of the Annual Statement of community benefits standards for Texas non profit hospitals please go to worksheet 1 and push save or save and validate. If you decide to exit the survey and continue at a later date go back to worksheet 1 and push save to continue to where you left off.

Support to Financially Indigent Patients Provided Through Others 2017

Funding to: W2A

W2A.	Other Nonprofit	Public	Total
Outpatient Clinic	0	0	0
Hospital	0	0	0
Other Health Care Organizations	0	0	0
Total Funding to Others	0	0	0

Financial Support to:

W2B.

W2B	Other Nonprofit	Public	Total
Outpatient Clinic	0	0	0
Hospital	0	0	0
Other Health Care Organizations	0	0	0
Total Other Financial Support	0	0	0

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W2C.	Other Nonprofit	Public	Total
Total Support Provided Through Others:	0	0	0

W2D. **Less: Payments allocated** (c) 0

W2E. **Total Unreimbursed Support Provided Through Others ((a.3. + b.3.) - (c))** (d) 0

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ESTIMATED UNREIMBURSED COSTS OF GOVERNMENT-SPONSORED INDIGENT HEALTH CARE - 2017

Worksheet 3

Billed Charges for Government-sponsored Indigent Health Care Provided:(Do not include Medicare or Non-government charges.)

W3A.	Inpatient	Outpatient	Total
Medicaid(include Medicaid Managed Care charges; exclude Medicaid Disproportionate Share AND 1115 WAIVER PAYMENTS payments)	31,562	6,218,028	6,249,590
State Government (CSHCN, Primary Care, Kidney Health, etc.)	0	206,368	206,368
Local Government (County Indigent Health Care, other)	0	151,145	151,145
Other Government	0 363,778	~~587,655~~	~~587,655~~ 363,778
Total Billed Charges	31,562	~~7,163,196~~ 6,575,541	~~7,194,758~~ 6,819,736

W3B1. **Ratio of Cost to Charge (Worksheet 1, Item d)** (Please report the ratio as a decimal) *****THIS IS A PRE-CALCULATED FIELD.**

Per S. Martel on 6/4/18 L.J.

(b) 0.2193

W3B2. **Estimated Costs of Government-sponsored Indigent Health Care Provided ((a) x (b)) ***THIS IS A PRE-CALCULATED FIELD.**

(c) 1,495,568 ~~1,577,810~~

Payment Received for Government-sponsored Indigent Health Care Provided:(Do not include Medicare or non-government payments received.)

W3C1. Medicaid (include Medicaid Managed Care payments; exclude Medicaid Disproportionate Share Hospital payments) 1,194,549

W3C2. Medicaid Disproportionate Share Hospital payments 0

w3c22. Uncompensated Care Payments

1,408,631

W3C3. State Government (CSHCN, Primary Care, Kidney Health, etc.) 158,681

W3C4. Local Government (County Indigent Health Care, other). 116,219

W3C5. Other Government. **(Champus Payments and DSRIP "SHOULD NOT" be reported here; report "CHAMPUS Payments only in Worksheet 4b.)** 279,717

W3C5A. Please specify source of Other Government payments

FEDERAL

W3C6. **Total Payments ***THIS IS A PRE-CALCULATED FIELD.**

(d) 3,157,797

W3D. **Estimated Unreimbursed Costs of Government-sponsored Indigent Health Care ((c) - (d))1**

(e) 0

(1) Report zero (0) in (e) if estimated costs of government-sponsored indigent health care provided (c) minus total payments (d) is a negative value.

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UNREIMBURSED COSTS OF PROVIDING COMMUNITY BENEFITS -2017

Worksheet 4-A

Unreimbursed Costs of Subsidized Health Services:

W4AA1.	Emergency Care		0
W4AA2.	Trauma Care		0
W4AA3.	Neonatal Intensive Care		0
W4AA4.	Freestanding Community Clinics, e.g., rural health clinics		0
W4AA5.	Collaborative effort with local government(s) and/or private agency in preventive medicine, e.g., immunization program		0
W4AA6.	Other Services		0
W4AA7.	**Total** ***THIS IS A PRE-CALCULATED FIELD.**	(a)	0
W4AB1.	**Donations Made by the Hospital**	(b)	0
W4AB2.	**Unreimbursed Research-Related Costs**	(c)	1,472

Unreimbursed Education - Related Costs:

W4AC1.	Education of physicians, nurses, technicians and other medical professionals and health care providers	1,164
W4AC2.	Scholarships and funding to medical schools, colleges and universities for health professions education	0
W4AC3.	Education of patients concerning diseases and home care in response to community needs	0
W4AC4.	Community health education through informational programs, publications and outreach activities in response to community needs	0
W4AC5.	Other educational services	0

W4AC6. **Total**
*****THIS IS A PRE-CALCULATED FIELD.** (d) 1,164

W4AD. **Total Unreimbursed Costs of Providing Community Benefits ((a) + (b) + (c) + (d))**
*****THIS IS A PRE-CALCULATED FIELD***.** (e) 2,636

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EST. UNREIMBURSED COSTS OF INPAT./OUTPAT. MEDICARE, CHAMPUS AND OTHER GOV'T-SPONSORED PROGRAMS - 2017

Worksheet 4-B

Total Billed Charges for Medicare *(INCLUDE MEDICARE MANAGED CARE)*, CHAMPUS, and Other Government (DO NOT REPORT DSRIP)-sponsored

Health Care Provided: (Do not include Medicaid charges or other government charges previously reported on worksheet 3.)

W4BA1.	Inpatient	6,082,338	
W4BA2.	Outpatient	16,623,310	
W4BA3.	**Total Billed Charges ***THIS IS A PRE-CALCULATED FIELD***.**	(a) 22,705,648	
W4BB1.	**Ratio of Cost to Charge (Worksheet 1, Item d) (Please report the ratio as a decimal 0.0000) ***THIS IS A PRE-CALCULATED FIELD***.**		(b) 0.2193
W4BB2.	**Estimated Costs of Government-sponsored Health Care Provided (a x b) ***THIS IS A PRE-CALCULATED FIELD***.**		(c) 4,979,349

Payments Received for Care Provided: (Do not include Medicaid payments received.)

W4BC1.	Government Payments	7,489,063	
W4BC2.	Payments from Patients	0	
W4BC3.	Other Payments	2,332,679	
W4BC4.	**Total Payments ***THIS IS A PRE-CALCULATED FIELD***.**	(d) 9,821,742	
W4BD.	**Estimated Unreimbursed Costs of Government-sponsored Health Care Provided ((c) - (d))2**		(e) 0

1. Do not include charitable contributions and grants.

2. Report zero (0) in (e) if estimated cost of government-sponsored health care provided (c) minus total payments (d) is a negative value.

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ESTIMATED VALUE OF TAX EXEMPT BENEFITS
2017

Worksheet 5

Franchise Tax:

W5A. The greater of Fund Balance x 0.25 percent (.0025); -OR-

Net Income plus Officers' and Directors' Compensation x 4.5 percent (.045) (a) 0

Ad Valorem Taxes

.

		Amount of Taxes
County Property Tax (Appraised Value of Property (Real andPersonal) x Tax Rate)		0
School District Tax (Appraised Value of Property x Tax Rate)		0
Hospital District Tax (Appraised Value of Property x Tax Rate)		0
Other Property Taxes (Appraised Value of Property x Tax Rate)		0
W5B5. **Total Estimated Ad Valorem Taxes**	(b) 0	

Sales Tax

W5C1. Supplies expense less pharmacy supplies expense	0	
W5C2. Lease or rental expense	0	
W5C3. Capital Purchases	0	
W5C4. Total Estimated Taxable Purchases	(1) 0	
W5C5. Sales Tax Rate.....(**Please report RATE (.0000), not a percent**)	(2) 0	
W5C6. **Total Estimated Sales Tax (Multiply (1) by (2)) ***THIS IS A PRE-CALCULATED FIELD.**		(c) 0

Contributions

W5D1. Nondesignated and Charitable Cash Donations received by the hospital	0
W5D2. Fair Market Value of Nondesignated and Charitable In-Kind Donations	0

W5D3. **Total Contributions** (d) 0

Tax-Exempt Bond Financing

W5E1. Average Outstanding Bond Principal x Prevailing Interest Rate at Time of Issuance (1) 0

W5E2. Actual Interest Expense for the Reporting Period (2) 0

W5E3. Value of Tax-Exempt Bond Financing ((1) - (2)) (e) 0

W5F. **TOTAL ESTIMATED VALUE OF TAX EXEMPT BENEFITS ((a)+(b)+(c)+(d)+(e))** (f) 0

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II. CHARITY CARE, GOVERNMENT-SPONSORED INDIGENT HEALTH CARE, AND OTHER COMMUNITY BENEFITS INFORMATION - 2017

IIA. Unreimbursed costs of charity care

	Hospital	System Total
IIA1. Unreimbursed costs of providing care to financially and medically indigent (Worksheet 1, (g))	1,069,047	
IIA2. Support to financially indigent patients provided through others (Worksheet 2, (d))	0	
IIA3. Unreimbursed costs of charity care (A.1. + A.2.)	1,069,047	
IIB. Unreimbursed costs of providing Government-sponsored Indigent Health Care (Worksheet 3, (e))	0	
IIC. Total Charity Care and Government-sponsored Indigent Health Care (A.3. + B.)	1,069,047	
IID. Unreimbursed costs of providing Other Community Benefits (Worksheets 4-A, (e) + 4-B, (e))	2,636	
IIE. Total Charity Care, Government-sponsored Indigent Health Care, and Other Community Benefits (C. + D.)	1,071,683	

If you're reporting as a system, please provide system aggregate data for sections I, II, and III

PLEASE PRESS SAVE OR SAVE AND VALIDATE TO CONTINUE OUR WORKSHEET SECTION OF THE SURVEY.DO NOT LEAVE ANY SECTION BLANK, REPORT ZERO (0).
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STD **STANDARDS - Please check the appropriate box (A, B or C) below and provide the requested information.**

TaxID. Taxpayer Number: 74-2761145

STDI1. Net Patient Revenue (include Medicaid Disproportionate Share Hospital payments):**(exclude DSRIP= the incentive payments from "Net Patient Revenue) TREAT BAD DEBT AS A DEDUCTION FROM NET REVENUE**

Hospital	System
12,424,922	0

STDI2. The hospital has been designated as a**disproportionate share hospital** under the state Medicaid program in the period covered by this report (2014) or in either of its two previous fiscal years. Completion of section I-3. or I-4. is not required.

I-2
[ ]

I3. STANDARDS - Please check the appopriate box (A, B, or C) below and provide the requested information.

A. Charity care and government-sponsored indigent health care are provided at a level which is reasonable in relation to the community needs, as determined through the community needs assessment, the available resources of the hospital, and the tax-exempt benefits received by the hospital.

A.[ ]

	Hospital
STDI3A1. Tax exempt benefits (Worksheet 5)	
STDI3A2. Shortfall in charity care and government-sponsored indigent health care from the prior fiscal year	

B. Charity care and government-sponsored indigent health care are provided in an amount equal to at least 100 percent of the hospital's tax-exempt benefits, excluding federal income tax. (Standard B is met if B.4. is greater than or equal to B.3.)

[ ] B.

	Hospital	System
STDI3B1. Tax-exempt benefits (Worksheet 5)		
STDI3B2. Shortfall in charity care and government-sponsored indigent health care from the prior fiscal year		
STDI3B3. Total of B.1. and B.2. above		
STDI3B4. Enter the total from item II.C		

C. Charity care and community benefits are provided in a combined amount equal to at least five (5) percent of the hospital s net patient revenue, provided that charity care and government-sponsored indigent health care are provided in an amount equal to at least four (4) percent of net patient revenue. (Standard C is met if C.4. is greater than or equal to C.3. and C.8. is greater than or equal to C.7.)

C.[x] Per S. Martel
on 6/4/18 L.J.

		Hospital	System
STDI3C1.	Multiply Net Patient Revenue (I-1.) by 5%	621,246	0
STDI3C2.	Shortfall in charity care and government-sponsored indigent health care from the prior fiscal year	487,105	0
STDI3C3.	Total of C.1. and C.2. above	1,108,351	0
STDI3C4.	Enter the amount recorded in item II.E.	1,071,683	0
STDI3C5.	Multiply Net Patient revenue (I-1.) by 4%	496,997	0
STDI3C6.	Shortfall in charity care and government-sponsored indigent health care from the prior fiscal year	373,814	0
STDI3C7.	Total of C.5. and C.6. above	870,811	0
STDI3C8.	Enter the amount recorded in item II.C.	1,069,047 ~~1,069,048~~	0

Per S. Martel on 6/4/18 L.J.

I4. Check this box if your hospital **did not meet** any of the standards in sections I-3. Please attach explanatory information.

[x] I-4

I5. Certification Contact Information - Annual Statement of Community Benefits
*

Coordinator Name	Coordinator Title	Phone	Fax	Electronic/internet Mail address
SHANNON MARTEL	ACCOUNTANT	(979) 821-7618	(979) 821-7601	SMARTEL@ST-JOSEPH.ORG

If you're reporting as a system, please provide system aggregate data

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Texas Nonprofit Hospitals*
Part II

Summary of Current Charity Care Policy and Community Benefits for Inclusion in DHSH Charity Care Manual as Required by Texas Health and Safety Code, 311.0461** 2017

Name of Hospital:	CHI ST JOSEPH HEALTH MADISON HOSPITAL
County:	MADISON
Mailing Address:	PO BOX 698 MADISONVILLE, TX 77864
Physical Address if different from above:	100 WEST CROSS STREET MADISONVILLE, TX 77864
Effective Date of the current policy:	03/14/2012 (mm/dd/yyyy)
Date of Scheduled Revision of this policy:	12/07/2019 (mm/dd/yyyy)
How often do you revise your charity care policy?	EVERY 3 YEARS WITH BOARD OR AS NEEDED

Provide the following information on the office and contact person(s) processing requests for charity care.

Name of the office/department:	CONIFER PATIENT ASSESS-ADMITTING/PATIENT REGISTRATION SERVICES
Mailing Address:	2801 FRANCISCAN DRIVE BRYAN, TX 77802
Contact Person:	CATIE COWEN
Title:	DIRECTOR
Phone:	(979) 731-5650
Fax:	(979) 776-5649
E-Mail: *	CATIECOWAN@ST-JOSEPH.ORG

Person completing this form if different from above:

Name: SHANNON MARTEL

Phone: (979) 821-7618

*This summary form is to be completed by each nonprofit hospital. Hospitals in a system must report on an individual hospital basis. Public hospitals, for-profit hospitals participating in the Medicaid disproportionate share hospital program and exempt hospitals are not required to complete this form. This form is also available in PDF format at DSHS web site: www.dshs.state.tx.us/chs/hosp under 2017 Annual Statement of Community Benefits Standard.

This information will be made available for public use. Please report most current information on the charity care policy and community benefits provided by the hospital.

I. Charity Care Policy:

1. Include your hospital's Charity Care Mission statement in the space below.

As part of its mission, St. Joseph Regional Health Center provides care to patients without financial means to pay for hospital services. Charity care will be provided to all patients who present themselves for emergent or non-elective care at St. Joseph Regional Health Center without regard to race, creed, color, or national origin and who are classified as financially or medically indigent.

2. Provide the following information regarding your hospital's current charity care policy.

a. Provide the definition of **charity care** for your hospital.	
Charity care means the unreimbursed costs to the hospital of providing, funding, or otherwise financially supporting health care services to patients classified by the hospital as financially or medically indigent.	

b. What percentage of the federal poverty guidelines is financial eligibility based upon?

( ) Less then 100 %
( ) Less then 133 %
( ) Less then 150 %
( ) Less then 200 %
(x) Other, specify =/<300%

c. Is eligibility based upon net or gross income?

( ) Net
(x) Gross

d. Does your hospital have a charity care policy for the Medically indigent?

(x) Yes ( ) No

If yes, provide the definition of the term **Medically Indigent**.

Medically indigent is a term used to describe individuals who cannot afford needed health care because of insufficient income and/or lack of adequate health insurance.

e. Does your hospital use an Assets test to determine eligibility for charity care?

(x) Yes ( ) No

If yes, please briefly summarize method:

Assets taken into account for gross income are: a) Any money in a checking or savings account(s), certificates of deposits, stocks and/or bonds, IRAs or retirement accounts. b) Any property other than the homestead. c) Any income producing property.

f. Whose income and resources are considered for income and/or assets eligibility determination?

[ ] 1. Single parent and children
[ ] 2. Mother, Father and Children
[ ] 3. All family members
[x] 4. All household members
[ ] 5. Other, please explain _____

g. What is included in your definition of income from the list below? Check all that apply.

[x] 1. Wages and salaries before deductions
[x] 2. Self-employment income
[x] 3. Social security benefits
[x] 4. Pensions and retirement benefits
[x] 5. Unemployment compensation
[x] 6. Strike benefits from union funds
[x] 7. Worker's compensation
[x] 8. Veteran's payments
[x] 9. Public assistance payments
[x] 10. Training stipends
[x] 11. Alimony
[x] 12. Child support
[x] 13. Military family allotments
[x] 14. Income from dividends, interest, rents, royalties
[x] 15. Regular insurance or annuity payments
[x] 16. Income from estates and trusts
[x] 17. Support from an absent family member or someone not living in the household
[x] 18. Lottery winnings
[ ] 19. Other, specify: _____

3. Does application for charity care require completion of a form?

(x) Yes ( ) No

If Yes:

a. **Please send a copy of the charity care application form.**

b. How does a patient request an application form? Check all that apply.

[x] 1. By telephone
[x] 2. In person
[x] 3. Other, please specify: BY MAIL

c. Are charity care application forms available in places other than the hospital? *

(x) Yes ( ) No *

If Yes, please provide the name and address of the place:

Name: MADISONVILLE ST JOSEPH

Address: 100 WEST CROSS, MADISONVILLE

d. Is the application form available in language(s) other than English? *

(x) Yes ( ) No *

If yes, please check:

[x] Spanish
[ ] Other, please specify: _____

4. When evaluating a charity care application:

a. How is the information verified by the hospital?

( ) 1. The hospital independently verifies information with third party evidence (W2, pay stubs)
( ) 2. The hospital uses patient self-declaration
(x) 3. The hospital uses both independent verification and patient self-declaration

b. What documents does your hospital use/require to verify income, expenses, and assets? Check all that apply.

[x] 1. W2-form
[x] 2. Wage and earning statement
[x] 3. Pay check remittance
[x] 4. Worker's compensation
[x] 5. Unemployment compensation determination letters
[x] 6. Income tax returns
[x] 7. Statement from employer
[x] 8. Social security statement of earnings
[x] 9. Bank statements
[x] 10. Copy of checks
[ ] 11. Living expenses
[ ] 12. Long term notes
[ ] 13. Copy of bills
[ ] 14. Mortgage statements
[x] 15. Document of assets
[x] 16. Documents of sources of income
[x] 17. Telephone verification of gross income with the employer
[x] 18. Proof of participation in govt assistance programs such as Medicaid
[x] 19. Signed affidavit or attestation by patient
[x] 20. Veterans benefit statement
[x] 21. Other, please specify: PROPERTY TAX STATEMENT

5. When is a patient determined to be a charity care patient? Check all that apply.

[x] a. At time of admission
[x] b. During hospital stay
[x] c. At discharge
[x] d. After discharge
[ ] e. Other, please specify _____

6. How much of the bill will your hospital cover under the charity care policy? Check all that apply.

[ ] a. 100%
[ ] b. A specified amount/percentage based on the patient's financial situation
[ ] c. A minimum or maximum dollar or percentage amount established by the hospital
[x] d. Other, please specify Any amounts greater than $35.00

7. Is there a charge for processing an application/request for charity care assistance?

( ) Yes (x) No

8. How many days does it take for your hospital to complete the eligibility determination process?

2

9. How long does the eligibility last before the patient will need to reapply?

( ) a. Per admission
( ) b. Less than six months
( ) c. One year
(x) d. Other, specify Six months from approval date

10. How does the hospital notify the patient about their eligibility for charity care? Check all that apply.

[x] a. In person
[x] b. By telephone
[x] c. By correspondence
[ ] d. Other, specify _____

11. Are all services provided by your hospital available to charity care patients?

( ) Yes (x) No

If NO, please list services not covered for charity care patients (e.g. transplant services, ER services, other outpatient services, physician's fees).

Scheduled, non-emergent procedures (as determined by a physician) are eligible for the charity care process ONLY if approved by the Vice President of Medical Services or a member of hospital administration. Otherwise, the hospital works with the patient to secure coverage through other avenues.

12. Does your hospital pay for charity care services provided at hospitals owned by others?

( ) Yes (x) No

II. Community Benefits Projects/Activities:

Provide information on name, brief description (3 lines), target population or purpose (3 lines) for each of the community benefits projects/activities CURRENTLY being undertaken by your hospital (example: diabetes awareness). If more space is needed, please send additional information in a Word or PDF file. *

The CHI St. Joseph Health community benefit program encompasses health and wellness services it provides to patients meeting qualifications of its charity care policy or government-sponsored indigent health care programs. Current projects, which CHI SJH provides for little or no compensation, include community-based health screenings, education, awareness and prevention programs and initiatives designed to improve access to primary care providers. 1. Diabetes Description CHI St. Joseph Health continues to increase education opportunities in the counties identified as having the highest diabetes-related mortality and morbidity rates and to improve diabetes education referral processes. Target Population Residents of Brazos, Grimes and Austin counties 2. Access to and Availability of Healthy Foods Description CHI St. Joseph Health encourages communities to promote efforts to provide fruits and vegetables in a variety of settings and encourages the establishment and use of direct-to-consumer marketing outlets such as farmers markets and community gardens. Target Population Rural residents, including those in Leon County who drive an average of 30 miles to purchase groceries, as well as low-income families in Brazos County. 3. Violence Prevention Description As a healthcare provider, CHI St. Joseph Health will always care for victims of violence. The health system seeks to move beyond treatment and intervention and focus efforts on prevention by collaborating and partnering with local agencies to increase prevention and treatment resources in the area of family/domestic violence as it relates to violent crime. Target Population Residents of Brazos County, which had the highest average count of violent crime. 4. Injury Prevention Description CHI St. Joseph Health seeks to increase injury prevention education, awareness and collaboration with other agencies to expand programs/outreach. Target Population Throughout the CHI St. Joseph Health service area, with emphasis on counties with the highest unintentional injury (Burleson, Leon and Madison) and motor vehicle death rates (Austin, Brazos, Burleson, Grimes, Leon, Madison and Robertson). 5. Special Events Description Across the Brazos Valley, CHI St. Joseph Health facilities support special health and wellness events in the community. Target populations Residents of the seven-county Brazos Valley region participated in special health and wellness events. 6. Other Educational and Awareness Opportunities Description Free educational seminars and events are offered to the community-at-large and are provided on areas of need identified by the health status assessment, as well as prevention and rehabilitation for a variety of health issues. Target Population Residents of the seven-county Brazos

Valley area received education. 7. Health Professions Education Description Educational opportunities for certain health professions are provided through several CHI St. Joseph Health facilities, in collaboration with area college campuses and their specific health and medical education departments. Target Population First, second, and third year residents in medicine; physician assistants, nurse practitioners, nursing, EMS, radiology, physical therapy assistants, pharmacy students and others accessed education in CHI St. Joseph Health facilities.

Additional Information: