



Suggested Interview Questions for Legionella Remediation and Consulting Services

General Questions

1. How long has the company been in business?
2. Does the company have the capacity to travel for consulting services?
3. Who is employed with the company? What are their educational and professional backgrounds? What expertise is available within the company (for example, laboratory isolation, chemical remediation, epidemiology, engineering)?

Laboratory Questions

4. For the laboratory the consultant usually uses for Legionella testing, does the laboratory have personnel and laboratory capacity to culture Legionella from water and other environmental samples? *Comment: Culture is the method that is recommended for Legionella detection in the environment.*
5. Are other laboratory methods (such as PCR) performed in their laboratory in addition to culture?
6. How often is environmental testing for Legionella requested of their laboratory?
7. Do they participate/have they participated in CDC's ELITE Program for Legionella culturing and isolation (or other accreditation programs)?
8. Can they provide contact information for a current client as a potential reference?

Remediation Questions

9. Is Legionella consultation and remediation the primary focus of the company?

10. How many years has the company been providing Legionella specific services?
11. How often is the company asked to provide remediation services related to Legionella?
12. Without disclosing specific names or incidences, can the company describe situations where they were successful in eradicating Legionella from a man-made building water system?
13. Have they also had specific examples where Legionella control was difficult and unachievable?
14. What types of remediation methods does the company recommend and utilize?
15. Do they only endorse and recommend one method or are they willing to try multiple methods to address the problem? *Comment: the company should be willing to consider multiple options.*
16. Is the company familiar with Legionella water management programs/plans and are they able to assist the facility with developing one?
17. Can they provide you an example of previous Legionella remediation recommendations from their company addressing a Legionella colonization issue?
18. Can they provide contact information for a current client as a potential reference?